



## CENTRAL HEALTH

### **Our Vision**

Central Texas is a model healthy community.

### **Our Mission**

By caring for those who need it most, Central Health improves the health of our community.

### **Our Values**

Central Health will achieve excellence through:

*Stewardship* - We maintain public trust through fiscal discipline and open and transparent communication.

*Innovation* - We create solutions to improve healthcare access.

*Respect* - We honor our relationship with those we serve and those with whom we work.

*Collaboration* - We partner with others to improve the health of our community.

## **EASTERN CRESCENT SUBCOMMITTEE AND STRATEGIC PLANNING COMMITTEE MEETINGS**

**Wednesday, February 9, 2022 1:00 p.m.**

**Videoconference meeting<sup>1</sup>**

**A quorum of the Committee and the presiding officer will be present at:**

Central Health Administrative Offices  
1111 E. Cesar Chavez St.  
Austin, Texas 78702  
Board Room

Members of the public may attend the meeting at the address above, or observe and participate in the meeting by using the Ring Central meeting link below (copy and paste into your web browser):

<https://meetings.ringcentral.com/j/1461882667?pwd=YUFFUXBLTEgvK1ImZjJIL2JwMXZZUT09>

Password: 654154

Or to participate by telephone only:

Dial: (888) 501-0031

Meeting ID: 146 188 2667

Effective September 1, 2021, Governor Abbott has rescinded emergency waivers allowing Open Meetings to be conducted virtually. To reduce the possibility of infection as a result of attendance at in-person meetings, the Committee will meet via videoconference with a quorum present in person and allow public participation via videoconference and telephone as allowed under the Open Meetings Act. Although a quorum of the Committee will be physically present at the location posted in this meeting notice, we strongly encourage all members of the public to observe the meeting virtually and participate in public comment, if desired, through the virtual meeting link or telephone number listed on this meeting notice.

Members of the public who attend in person should conduct a self-assessment before coming to the building to ensure they do not have a high temperature or any symptoms of COVID-19. Anyone who is symptomatic and/or has a fever should contact their healthcare provider for further instructions. Symptomatic members of the public can still participate, if desired, through the virtual meeting link or telephone number listed on this meeting notice. Masks should be worn inside the Central Health offices and individuals should maintain proper social distancing from others. Resources related to COVID-19 can be found at the following link:  
<https://www.centralhealth.net/covid-info/>.

A member of the public who wishes to make comments during the Public Communication portion of the meeting must properly register with Central Health **no later than 11:30 a.m. on February 9, 2022**. Registration can be completed in one of three ways:

- Complete the virtual sign-in form at <https://www.centralhealth.net/meeting-sign-up/>;
- Call 512-978-9190 and leave a voice message with your full name, your request to comment via telephone, videoconference, or in-person at the meeting; or
- Sign-in at the front desk on the day of the meeting, prior to the start of the meeting.

Individuals who register to speak on the website or by telephone will receive a confirmation email and/or phone call by staff with instructions on how to join the meeting and participate in public communication.

### **PUBLIC COMMUNICATION**

Public Communication rules for Central Health Committee meetings include setting a fixed amount of time for a person to speak and limiting Committee responses to public inquiries, if any, to statements of specific factual information or existing policy.

### **SUBCOMMITTEE AGENDA**

1. Receive and discuss updates on Eastern Travis County Service Expansion. (*Informational Item*)
2. Confirm the next Eastern Crescent Subcommittee meeting date, time, and location. (*Informational Item*)

### **COMMITTEE AGENDA**

1. Receive a presentation from Guidehouse, Inc. on the proposed equity-focused service delivery strategic plan. (*Informational Item*)
2. Confirm the next Strategic Planning Committee meeting date, time, and location. (*Informational Item*)

<sup>1</sup> Although emergency orders allowing for fully virtual meetings have expired, the Travis County area continues to have a high COVID-19 infection rate. This meeting may include one or more members of the Strategic Planning Committee participating by videoconference. It is the intent of the presiding officer

to be physically present and preside over the meeting at Central Health Headquarters, 1111 Cesar Chavez, Austin, Texas 78702. This meeting location will be open to the public during the open portions of the meeting, and any member participating by videoconference shall be visible and audible to the public members in attendance whenever the member is speaking. **Members of the public are strongly encouraged to participate remotely through the toll-free videoconference link or telephone number provided.**

The Strategic Planning Committee or Eastern Crescent Subcommittee (the "Committees") may consider any matter posted on the agenda in a closed session if there are issues that require consideration in a closed session and the Committee announces that the item will be considered during a closed session.

A quorum of Central Health's Board of Managers may convene or participate via videoconference to discuss matters on the agenda. However, Board members who are not Committee members will not vote on any Committee agenda items, nor will any full Board action be taken.

Any individual with a disability who plans to attend or view this meeting and requires auxiliary aids or services should notify Central Health as far in advance of the meeting day as possible, but no less than two days in advance, so that appropriate arrangements can be made. Notice should be given to the Board Governance Manager by telephone at (512) 978-8049.

Cualquier persona con una discapacidad que planea asistir o ver esta reunión y requiera ayudas o servicios auxiliares debe notificar a Central Health con la mayor anticipación posible de la reunión, pero no menos de dos días de anticipación, para que se puedan hacer los arreglos apropiados. Se debe notificar al Gerente de Gobierno de la Junta por teléfono al (512) 978-8049.



# CENTRAL HEALTH

CENTRAL HEALTH BOARD OF MANAGERS  
EASTERN CRESCENT SUBCOMMITTEE

**February 9, 2022**

## **AGENDA ITEM 1**

Receive and discuss updates on Eastern Travis County Service Expansion. (*Informational Item*)





**AGENDA ITEM SUBMISSION FORM**

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date February 9, 2022 Eastern Crescent Subcommittee

Who will present the agenda item? (Name, Title) Stephanie Lee McDonald, VP Enterprise Alignment & Coordination

General Item Description Update on Eastern Travis County Health Care Delivery Service Expansion Projects

Is this an informational or action item? Informational

Fiscal Impact Current Strategic Priority in FY 2022 Budget

Recommended Motion (if needed – action item) NA

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- 1) Status updates for Hornsby Bend and Del Valle Health and Wellness Centers
- 2) Update on agreements with City of Austin for 2.28 acres in Colony Park Master Planned Area
- 3) \_\_\_\_\_

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) Presentation and Verbal Update

Estimated time needed for presentation & questions? 15 minutes

Is closed session recommended? (Consult with attorneys.) Not for staff presentation. BOM questions may require closed session due to real estate matters.

Form Prepared By/Date Submitted: Stephanie Lee McDonald 2/4/2022

# Del Valle & Hornsby Bend Health & Wellness Centers Update

Eastern Crescent Subcommittee

Central Health Strategic Planning Committee

February 9, 2022

# Agenda

Construction Update

Community Partnerships and Services

Upcoming Community Engagement Activities

- Advisory Committee Meeting
- Community Celebration and Groundbreaking Event



# Background: Del Valle & Hornsby Bend

## Hornsby Bend

- **Poverty:**
  - <200% FPL: 21.4% (794/3,703) households
  - <100% FPL: 11.9% (353/2,971) families
- **Central Health enrollees: 16.1% (2,052/12,737)**
  - Latino: 80.1% (1,644/2,052)
  - Black: 6.4% (132/2,052)
- **Utilization: 65.6% (1,347/2,052)**
  - \*Highest utilization of all focus areas in Eastern Travis County
  - Primary Care: Southeast Health & Wellness Center and North Central

## Del Valle

- **Poverty:**
  - <200% FPL: 27.8% (1,678/6,028) households
  - <100% FPL: 15% (726/4,849) families
- **Central Health enrollees: 19.8% (4,289/21,672)**
  - Latino: 84.4% (3,622/4,289)
  - Black: 2.5% (106/4,289)
- **Utilization: 61.4% (2,632/4,289)**
  - Primary Care: Southeast Health & Wellness Center and South Austin





CENTRAL HEALTH

CommUnityCare | Sendero

# Hornsby Bend Health & Wellness Center

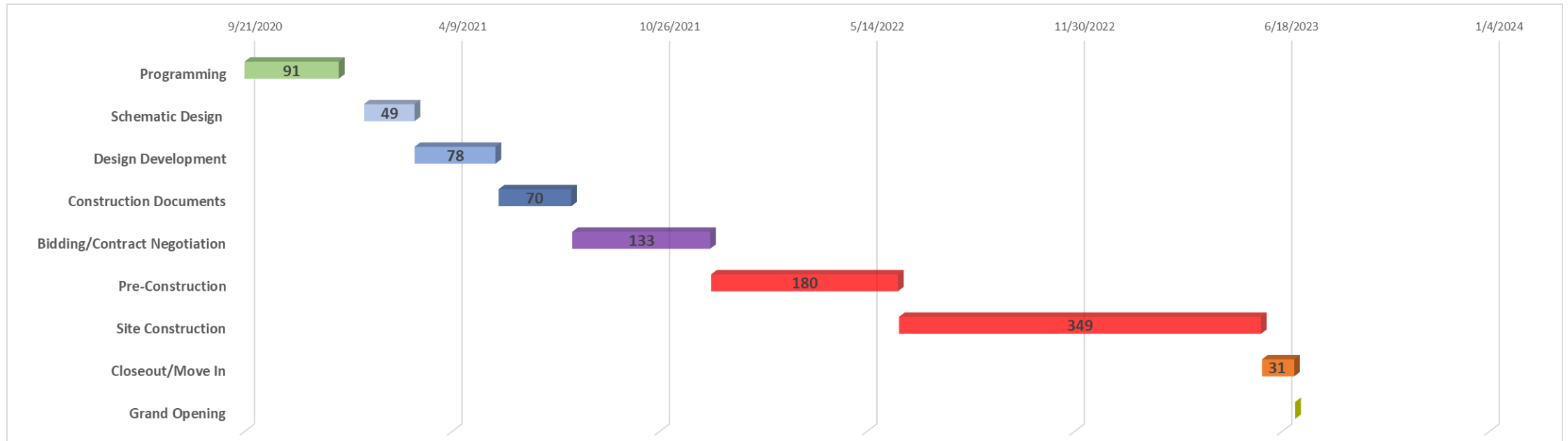


# Hornsby Bend Health & Wellness Center: Service Profile

- **Based on extensive review of available data and information, Central Health and CommUnityCare anticipate initial services to include comprehensive primary care and integrated behavioral health care.**
  - Supports 2 medical providers
  - Integrated oral health assessment program and mental health
  - Class D pharmacy
  - Telehealth capabilities for select specialty services
  - MAP Eligibility
  - Robust programming to improve Social Determinants of Health for community



# Hornsby Bend Schedule





# Project Site

## SITE LOCATION

- 10 ACRES OF LAND, MOSTLY WOODED
- DAILEY MIDDLE SCHOOL TO NORTH
- RESIDENTIAL NEIGHBORHOODS TO EAST
- UNDEVELOPED LAND TO WEST AND SOUTH





# Exterior Rendering – Northeast View



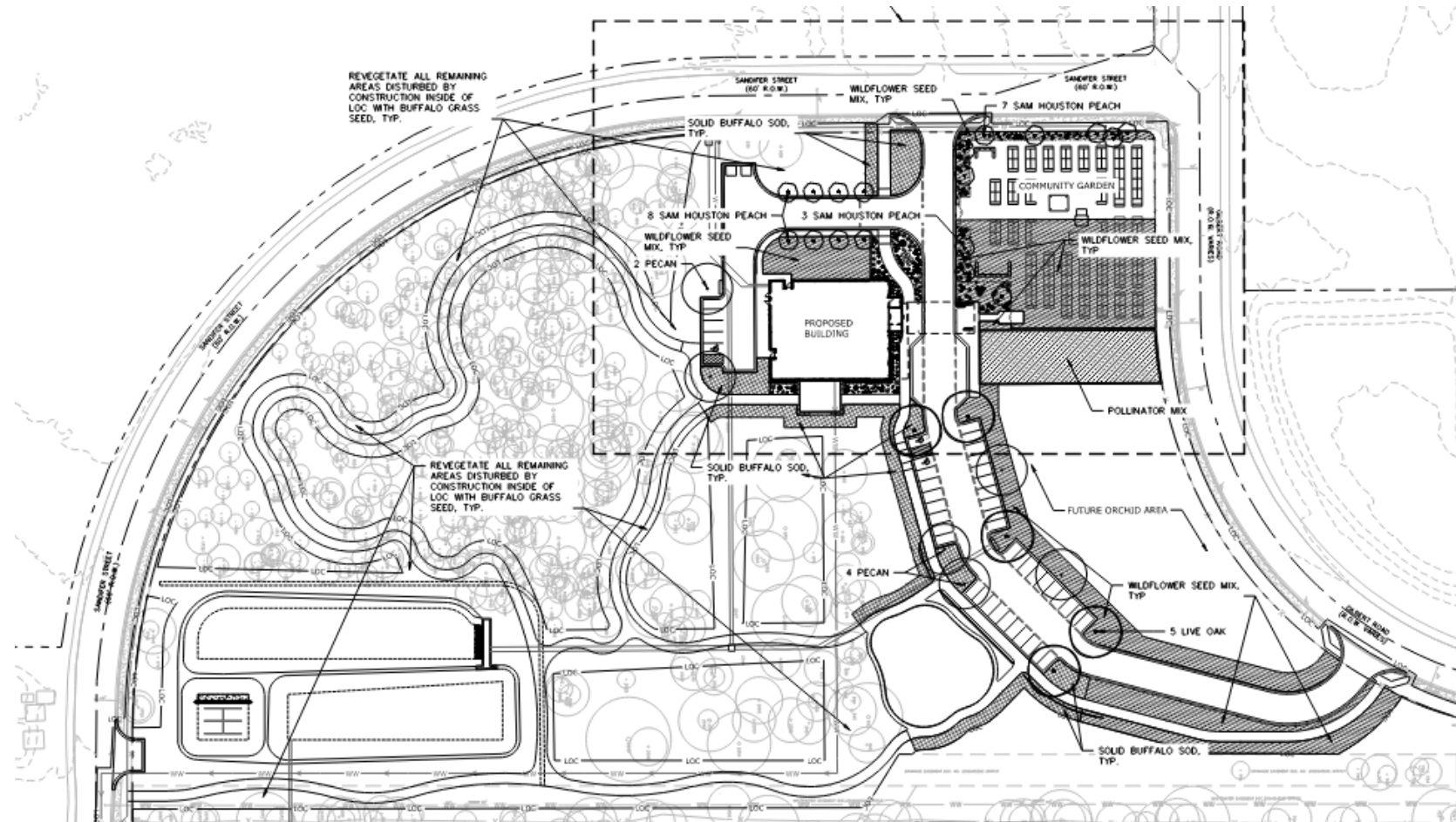


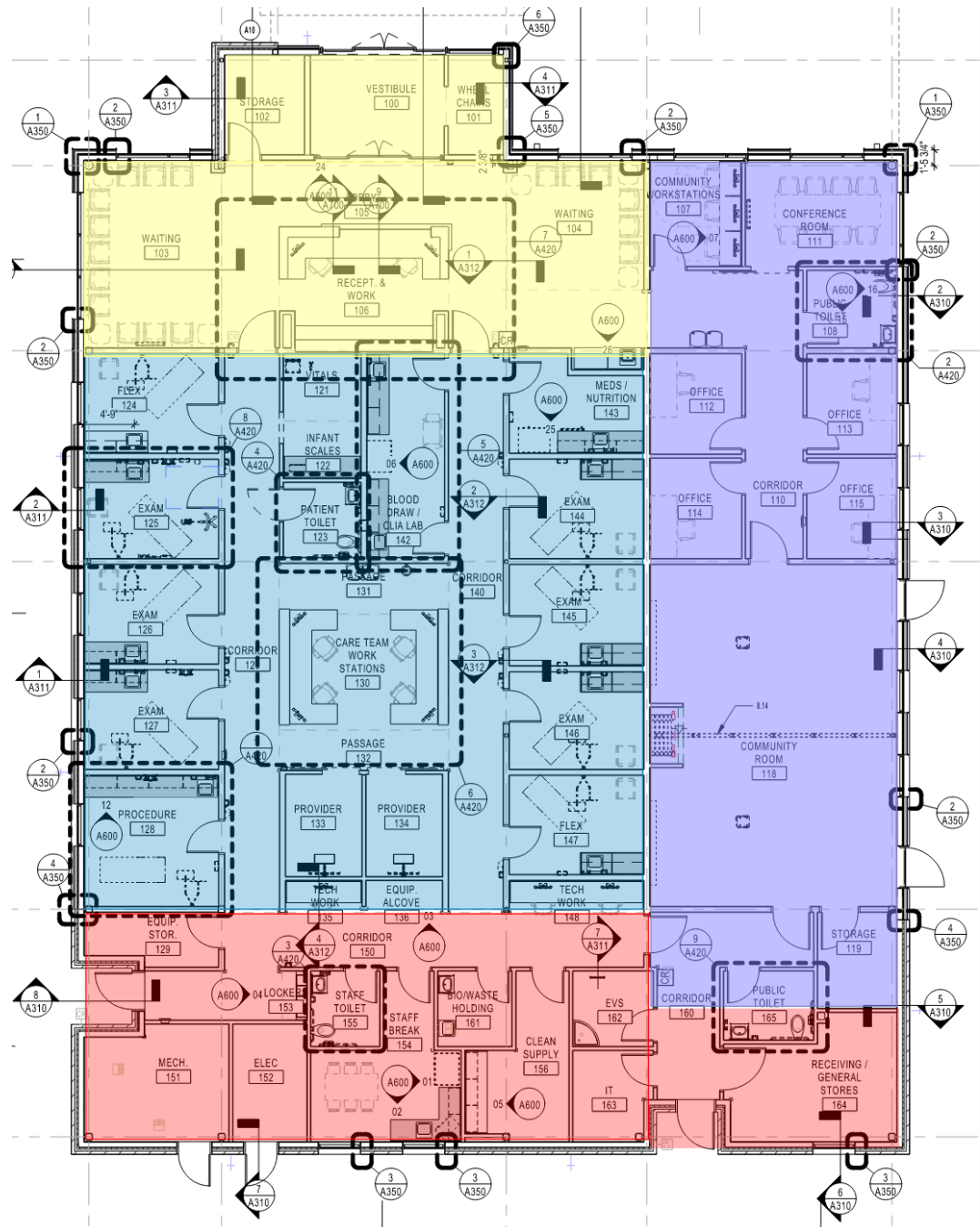
# Exterior Rendering – Northwest View





# Site Design





# Interior Rendering – Clinic Area





# Interior Rendering - Lobby



# Interior Rendering – Waiting Area



# Community Engagement: Community Partnerships & Services

**Using the most recent health needs assessment for this focus area and data gathered through engagement methods in 2021, we are going back to the community to gain more clarity around**

- The community partnerships and services they'd like to see in this facility
- Specifics around exterior amenities (e.g. playscape and exercise equipment)





# Upcoming Community Engagement Activities

## Community Advisory Committee Meeting

- **What:** virtual meeting to discuss
  - Construction timeline
  - Upcoming community engagement activities
- **Where:** via Zoom
- **When:** Feb. 10, 2022, 5:30-6:30 p.m.

## Community Groundbreaking Celebration

- **What:** a community celebration offering a resource fair, family activities, music, and food, followed by a groundbreaking ceremony.
- **Where:** Daily Middle School Soccer Field (tentative location)
- **When:** late March





CENTRAL HEALTH

CommUnityCare | Sendero

# Del Valle Health & Wellness Center

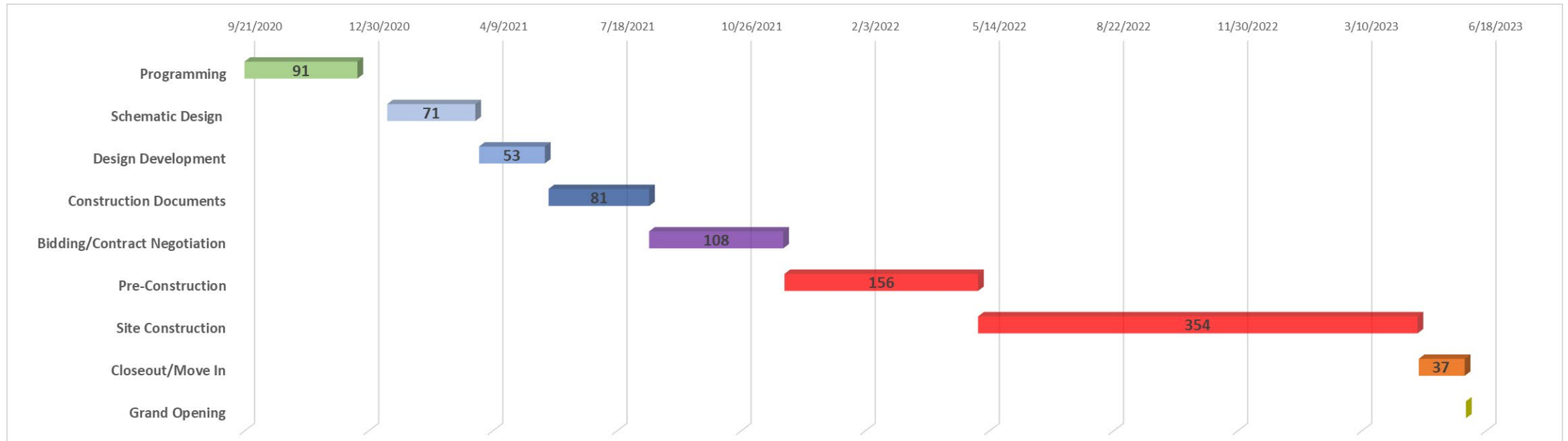


## Del Valle Health & Wellness Center: Service Profile

- **Based on extensive review of available data and information, Central Health and CommUnityCare anticipate initial services to include comprehensive primary care, integrated behavioral health care, and dental services.**
  - 3 medical providers
  - 2 dental providers
  - Integrated mental health care
  - Class A (retail) pharmacy with drive-thru
  - Telehealth capabilities for select specialty services



# Del Valle Schedule





# Project Site

## SITE LOCATION

- 7050 Elroy Road, Del Valle
- 2.5 Acres
- Popham Elementary to NW
- Undeveloped lot to SW with Residential Neighborhoods behind



# Exterior Rendering: East Aerial





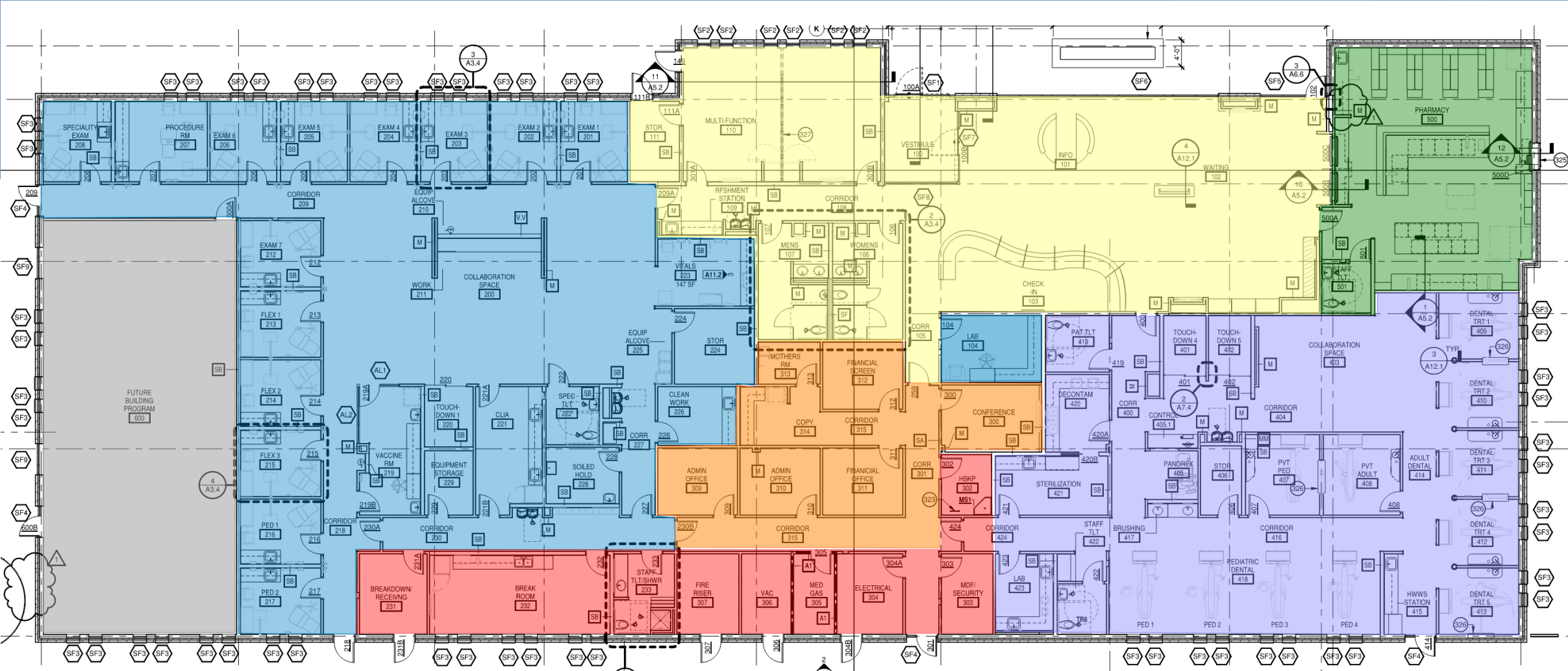
# Exterior Rendering







# Finished Floor Plan



# Interior Rendering: Lobby



# Interior: Dental

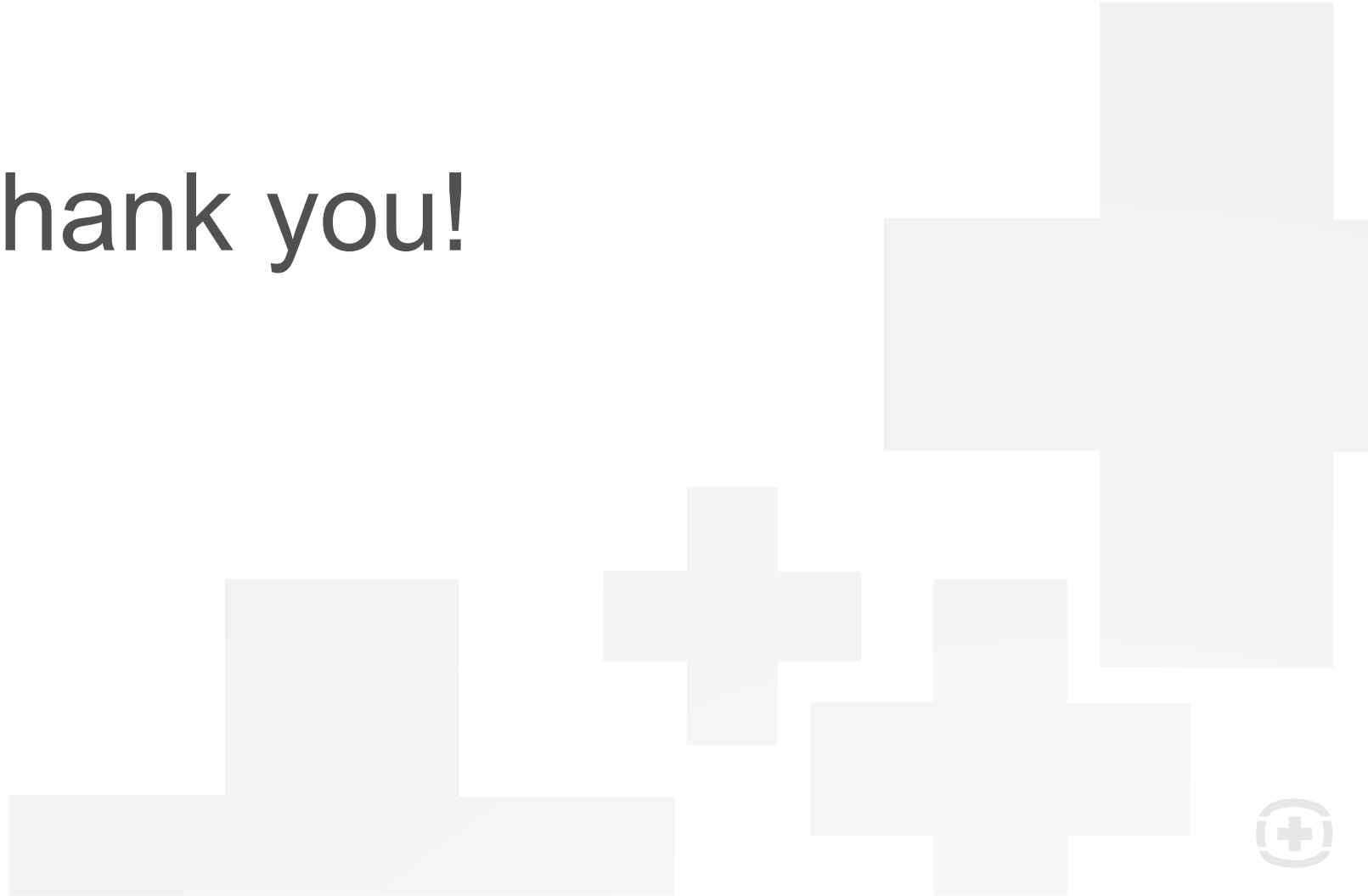




# Interior: Pediatric Dental



Thank you!





# CENTRAL HEALTH

CENTRAL HEALTH BOARD OF MANAGERS  
EASTERN CRESCENT SUBCOMMITTEE

**February 9, 2022**

## **AGENDA ITEM 2**

Confirm the next Eastern Crescent Subcommittee meeting date, time, and location. (*Informational Item*)



# CENTRAL HEALTH

CENTRAL HEALTH BOARD OF MANAGERS  
STRATEGIC PLANNING COMMITTEE

**February 9, 2022**

## **AGENDA ITEM 1**

Receive a presentation from Guidehouse, Inc. on the proposed equity-focused service delivery strategic plan. (*Informational Item*)



**AGENDA ITEM SUBMISSION FORM**

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

|                                                 |                                                                                                                                                                                                             |
|-------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Agenda Item Meeting Date                        | <u>February 09, 2022</u>                                                                                                                                                                                    |
| Who will present the agenda item? (Name, Title) | <u>Monica Crowley, Guidehouse team including Dr. Abhi Sharma MD and Danielle Sreenivasan</u>                                                                                                                |
| General Item Description                        | <u>Receive a presentation of a proposed Equity-Focused Service Delivery Strategic Plan, Findings of the Safety Net Community Health Needs Assessment, Capabilities Assessment and Clinical Gap Analysis</u> |
| Is this an informational or action item?        | <u>Informational</u>                                                                                                                                                                                        |
| Fiscal Impact                                   | <u>N/A</u>                                                                                                                                                                                                  |
| Recommended Motion (if needed – action item)    | <u></u>                                                                                                                                                                                                     |

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- 1) The Guidehouse team will present to the board a proposed Equity-Focused Service Delivery Strategic Plan.
- 2) Guidehouse will review relevant findings of the Voice of the Community assessment, the Safety Net Community Health Needs Assessment, and the System Capabilities and Gap Analysis.
- 3) Guidehouse will present on strategic imperatives to continue building a high functioning, equity-focused, healthcare delivery system including: access and capacity building, improved care coordination, streamlined and expanded member engagement and system of care alignment and expansion.

|                                                                                                             |                                                           |
|-------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|
| What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) | <u>Presentation will be provided</u>                      |
| Estimated time needed for presentation & questions?                                                         | <u>2 hours for presentation, discussion and questions</u> |
| Is closed session recommended? (Consult with attorneys.)                                                    | <u>No</u>                                                 |





CENTRAL HEALTH

Form Prepared By/Date

Submitted:

Monica Crowley, February 4, 2022

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# CENTRAL HEALTH

CENTRAL HEALTH BOARD OF MANAGERS  
STRATEGIC PLANNING COMMITTEE

**February 9, 2022**

## **AGENDA ITEM 2**

Confirm the next Strategic Planning Committee meeting date, time, and location. (*Informational Item*)