



# CENTRAL HEALTH

## **Our Vision**

Central Texas is a model healthy community.

## **Our Mission**

By caring for those who need it most, Central Health improves the health of our community.

## **Our Values**

Central Health will achieve excellence through:

*Stewardship* - We maintain public trust through fiscal discipline and open and transparent communication.

*Innovation* - We create solutions to improve healthcare access.

*Right by All* - By being open, anti-racist, equity-minded, and respectful in discourse, we honor those around us and do right by all people.

*Collaboration* - We partner with others to improve the health of our community.

## **EASTERN CRESCENT SUBCOMMITTEE AND STRATEGIC PLANNING COMMITTEE MEETINGS**

**Wednesday, May 11, 2022, 1:00 p.m.**

**Videoconference meeting<sup>1</sup>**

**A quorum of the Committee and the presiding officer will be present at:**

Central Health Administrative Offices  
1111 E. Cesar Chavez St.  
Austin, Texas 78702  
Board Room

Members of the public may attend the meeting at the address above or observe and participate in the meeting by using the Ring Central meeting link below (copy and paste into your web browser):

<https://meetings.ringcentral.com/j/1451611541?pwd=a09KdE1vVIKZjJwRE1zQm9MemhxUT09>

Password: 652454

Or to participate by telephone only:

Dial: (888) 501-0031

Meeting ID: 145 161 1541

Effective September 1, 2021, Governor Abbott has rescinded emergency waivers allowing Open Meetings to be conducted virtually. To reduce the possibility of infection as a result of attendance at in-person meetings, the Committee will meet via videoconference with a quorum present in person and allow public participation via videoconference and telephone as allowed under the Open Meetings Act. Although a quorum of the Committee will be physically present at the location posted in this meeting notice, we strongly encourage all members of the public to observe the meeting virtually and participate in public comment, if desired, through the virtual meeting link or telephone number listed on this meeting notice.

Members of the public who attend in person should conduct a self-assessment before coming to the building to ensure they do not have a high temperature or any symptoms of COVID-19. Anyone who is symptomatic and/or has a fever should contact their healthcare provider for further instructions. Symptomatic members of the public can still participate, if desired, through the virtual meeting link or telephone number listed on this meeting notice. Resources related to COVID-19 can be found at the following link:

<https://www.centralhealth.net/covid-info/>.

A member of the public who wishes to make comments virtually during the Public Communication portion of the meeting must properly register with Central Health **no later than 11:30 a.m. on May 11, 2022**. Registration can be completed in one of three ways:

- Complete the virtual sign-in form at <https://www.centralhealth.net/meeting-sign-up/>;
- Call 512-978-9190 and leave a voice message with your full name, your request to comment via telephone, videoconference, or in-person at the meeting; or
- Sign-in at the front desk on the day of the meeting, prior to the start of the meeting.

Individuals who register to speak on the website or by telephone will receive a confirmation email and/or phone call by staff with instructions on how to join the meeting and participate in public communication.

### **PUBLIC COMMUNICATION**

Public Communication rules for Central Health Committee meetings include setting a fixed amount of time for a person to speak and limiting Committee responses to public inquiries, if any, to statements of specific factual information or existing policy.

### **SUBCOMMITTEE AGENDA**

1. Receive and discuss an update on Communications and Community Engagement activities and initiatives, including an update on groundbreaking events in Hornsby Bend and Del Valle. *(Informational Item)*
2. Confirm the next Eastern Crescent Subcommittee meeting date, time, and location. *(Informational Item)*

### **COMMITTEE AGENDA**

1. Review and approve the minutes of the February 2, February 9 and February 15, 2022 meetings of the Strategic Planning Committee. *(Action Item)*
2. Receive and discuss an update on Fiscal Year (FY) 2022 budget resolution strategic priorities and proposed FY 2023 budget resolution strategic priorities. *(Informational Item)*
3. Receive an operational update from Sendero Health Plans.<sup>2</sup> *(Informational Item)*
4. Confirm the next Strategic Planning Committee meeting date, time, and location. *(Informational Item)*

- <sup>1</sup> Although emergency orders allowing for fully virtual meetings have expired, the Travis County area continues to experience COVID-19 infections. This meeting may include one or more members of the Strategic Planning Committee participating by videoconference. It is the intent of the presiding officer to be physically present and preside over the meeting at Central Health Headquarters, 1111 Cesar Chavez, Austin, Texas 78702. This meeting location will be open to the public during the open portions of the meeting, and any member participating by videoconference shall be visible and audible to the public members in attendance whenever the member is speaking. **Members of the public are strongly encouraged to participate remotely through the toll-free videoconference link or telephone number provided.**
- <sup>2</sup> Possible closed session discussion under Texas Government Code §551.085 (Governing Board of Certain Providers of Health Care Services).

The Eastern Crescent Subcommittee and Strategic Planning Committee may consider any matter posted on the agenda in a closed session if there are issues that require consideration in a closed session and the Committee announces that the item will be considered during a closed session.

A quorum of Central Health's Board of Managers may convene or participate via videoconference to discuss matters on the agenda. However, Board members who are not Subcommittee and/or Committee members will not vote on any of the respective Subcommittee and/or Committee agenda items, nor will any full Board action be taken.

Any individual with a disability who plans to attend or view this meeting and requires auxiliary aids or services should notify Central Health as far in advance of the meeting day as possible, but no less than two days in advance, so that appropriate arrangements can be made. Notice should be given to the Board Governance Manager by telephone at (512) 978-8049.

Cualquier persona con una discapacidad que planea asistir o ver esta reunión y requiera ayudas o servicios auxiliares debe notificar a Central Health con la mayor anticipación posible de la reunión, pero no menos de dos días de anticipación, para que se puedan hacer los arreglos apropiados. Se debe notificar al Gerente de Gobierno de la Junta por teléfono al (512) 978-8049.

## **Central Health Board of Managers Shared Commitments** **Agreed adopted on June 30, 2021**

Whereas, the Board of Managers of Central Health has come together as a governing body to ensure the Vision of Central Health: Central Texas is a model health Community;

Whereas, the Board of Managers of Central Health bring this vision into reality by enacting the mission of caring for those who need it most and thereby improving the health of our community;

Whereas, the Board of Managers of Central Health achieves excellence toward this vision and mission through the stated values of Stewardship, Innovation, Respect, and Collaboration;

Whereas, the Board of Managers of Central Health further known as we in this document understand that systemic racism is the root of health inequities that emerge from a history of racism in Texas including Travis County that contributes to the social determinants of health that play a primary role in producing inequitable health outcomes;

Whereas, as an organization, Central Health is anti-racist and committed to a diverse and inclusive culture that seeks equity and social justice in the pursuit of its mission:

1. We Commit to informing all of our actions as Board Managers with the understanding that we are accountable to recognizing and to interrupting systems of oppression. This includes understanding the power structure in the United States, and Texas, and Travis County, that advantages certain community members and has historically disadvantaged other community members based on the color of their skin, race, ethnicity, language, and/or other characteristics. We further understand that to disrupt this power structure and the health inequities it produces, we must collaborate to collectively respond to the lived realities of all ethnicities, races, and identities disadvantaged within this system and all historically oppressed identities and communities disadvantaged within this system. We Commit to understanding that when disadvantaged communities compete against each other, we all lose in this system, and the only way forward is to work together for the benefit of all oppressed communities collectively.
2. We Commit to a model of Generative Leadership which requires us to understand and practice collaboration and accountability demonstrated by following our agreed upon meeting procedures and ensuring all members have the opportunity for comparable speaking time. We further Commit to intentionality prior to speaking including: considering: what is the goal of what I

want to share; is this the right time to share it; and is this in keeping with our collective goal for this particular moment within this particular meeting?

3. We Commit to Generative Conflict which includes engaging in disagreements and differences in perspective in a way that deepens relationships and trust by expanding knowledge and understanding of each other, including expecting our ideas to be expanded and enriched by learning and engaging with other Board Manager ideas, choosing curiosity over competition of ideas, and anchoring our conversations in our common purpose.
4. We Commit to practicing emotional intelligence as leaders which includes being aware of our own emotions and reactions and managing them, as well as being aware of our impact on others and managing this impact for the collective good when we are in our role as Board Managers.
5. We Commit to being aware of our own privileges and advantages in the sociopolitical and economic structure of the United States, Texas, and Travis County to use these for the benefit of interrupting inequities across historically disadvantaged identities.
6. We Commit to preventing the commission of microaggressions through the awareness of the history and oppression of diverse identities and communities. To this end, we Commit to strive to learn the historical context informing the lived realities of all historically oppressed identities and communities, and to use this to prevent use of language and commission of actions that can be harmful given these histories.
7. If we inadvertently commit a microaggression, we strive to immediately become aware on our own of the harm we have caused. If another Board Manager generously helps us become aware of a microaggression we have committed we welcome the support in our learning and growing process as a leader and immediately express appreciation for having made us aware, own the mistake we have made, acknowledge the impact of the harm we have caused, and engage repair through apology and the articulation of what we will do to avoid the repetition of such harm in the future.
8. If we observe one of our fellow Board Managers commit a microaggression, we Commit to calling them in by letting them know in a respectful and kind manner of the mistake that has been made.
9. We understand that many of us, as survivors of historically oppressed identities and communities, carry internalized narratives of oppression, and we can inadvertently express these oppressions against others in ways that cause harm and we Commit to the same process identified in 7 and 8 to engage repair and return to generative collaborative processes.
10. We understand that even without the history of oppression potentiating the weight of harm, expressions of prejudice and rudeness can also cause harm to our shared aims, and we Commit to the same process identified in 7 and 8 to engage repair and return to generative collaborative processes.

11. We Commit to using our Racial and Social Justice Framework (next page) for decision-making as we work together for the collective good of our communities as we eradicate health inequities and create a model healthy community.
12. We understand that we are entrusted with a vital responsibility for our communities and are accountable stewards for the time and resources available to our Board of Managers. We understand that these commitments are entered into to ensure responsible stewardship of this time and resources through generative collaborative processes to reach our vision and mission and we agree that if we do not follow any one of these commitments we welcome our Board Manager colleagues to bring this to our attention through the agreed upon process reflected here and when this occurs, we commit to immediately acknowledging the mistake and engaging in a repair and correction process as indicated in these commitments so that our work to dismantle systemic racism and resulting barriers and achieve health equity can move forward.

Be it adopted that the above agreements will be honored and acted upon by each Board Manager as of 6/30/2021 and henceforth forward as indicated by signature below.

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Board Manager Signature

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Date

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Board Manager Printed Name

# Calling In and Repairing Harm

## Calling In after Harm in Groups with Shared Values and Aims Stance

Hey, this thing you said/did hurt some folks or could hurt some folks.

A) Here's why that can be hurtful or,

B) Please do some research to learn the history of why that's hurtful.

Implied message: I know you are good and are on this journey with us and we are all going to make mistakes as we unlearn things.

## Calling In after Harm in Groups with Shared Values and Aims Sample Language

- I know it wasn't your intention, but what you just said minimizes the horror of \_\_\_\_\_ e.g. the history of racism, enslavement, the holocaust, etc.
- I know it wasn't your intention but what you just said has the impact of implying that \_\_\_\_\_ are not competent or as intelligent as others.
- What you just said suggests that \_\_\_\_\_ people don't belong.
- That phrase has been identified as being disrespectful and painful to \_\_\_\_\_ people and it's important that we not use it.
- Oh, I have also used that term, but I have now learned that when we use it we are leaving out people who \_\_\_\_\_ or we are implying that \_\_\_\_\_ and the word people are learning to use now is \_\_\_\_\_.
- The term used now by people living with that identity is \_\_\_\_\_.

## Repairing Harm after Microaggressions, Mistakes, and expressions of Prejudice

- Own / Name it
- Recognize the Impact
- Apologize (Do not share context or explanations)
- Make any amends that are possible
- State what you are going to do to learn and do better in the future.

Sample Language: Thank you so much for letting me know. You are right, I used this term or said that phrase and realize that it has the impact of minimizing the experience of \_\_\_\_\_ or implying that \_\_\_\_\_. I am deeply sorry and will practice learning the correct language and will research and learn more about this to ensure that I do not make this mistake and cause this harm in the future.

# RACIAL and SOCIAL JUSTICE FRAMEWORK

## Values and Anti-Racism/Anti-Oppression

- Is this consistent with our values?
- Are we taking steps so we cannot predict outcomes by race and other systemically disadvantaged characteristics?

## Intentional and Accountable Storytelling

- What data are we using and has it been disaggregated by race? What is the source of the data? Who is it making visible and invisible? Whose experience is being centralized and whose is being marginalized in the data? Does the way we are using the data reflect the complexity of the issues and reflect the issues accurately?
- What are the stories and narratives we are telling? What is the purpose? Who is interpreting the meaning? Who's it meant for? Who's impacted and how?
- Are we refusing to be ahistorical? Are we fully considering history and the impacts of the historical context?

## Power Analysis

- What are the power dynamics in this situation? What are the intersecting spheres of oppression at work in this situation?
- What are the cultural norms of white supremacy at work in this situation?
- Who would benefit and who would be harmed by this action/decision?
- Does this interrupt/disrupt or collude with/reinforce oppressive systems/power structures?
- If this is attempting a solution, where are we locating the problem?
- Does the solution/strategy we are proposing change the system or the individual?
- Who are we asking to change and why?

## Relationships

- Who is in the room and who isn't and why? Who is sharing and who is not and why?
- Whose perspective is represented/who is left out? And who is doing the representing? Who do we believe, who do we find credible? Why? Why not?
- Whose experience is being centralized and whose experience is being marginalized? Who is gazing and who is being gazed upon?
- Are we boldly leading toward our racial justice aim by building a broad coalition of support?
- Are we operating from a similar/shared understanding of anti-racism work? Do we have a shared anti-racist understanding of where the problem is located and a shared anti-racist theory of change to generate a solution? Have we agreed upon a shared goal?





# CENTRAL HEALTH

CENTRAL HEALTH BOARD OF MANAGERS  
EASTERN CRESCENT SUBCOMMITTEE

**May 11, 2021**

## **AGENDA ITEM 1**

Receive and discuss an update on Communications and Community Engagement activities and initiatives, including an update on groundbreaking events in Hornsby Bend and Del Valle.  
*(Informational Item)*



**AGENDA ITEM SUBMISSION FORM**

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date May 11, 2022

Who will present the agenda item? (Name, Title) Ted Burton, VP of Communication; Mike McKinnon, Sr. Communications Manager; Ivan Davila, Director of Communications and Community Engagement

General Item Description Update on groundbreaking events in Hornsby Bend and Del Valle.

Is this an informational or action item? Informational

Fiscal Impact N/A

Recommended Motion (if needed – action item) N/A

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- We will be highlighting the success and effectiveness of Central Health’s communication, community engagement and community outreach efforts to promote the groundbreaking of the
- 1) Hornsby Bend and Del Valle Health and Wellness Centers.
  - 2) \_\_\_\_\_

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) There will be a PowerPoint presentation.

Estimated time needed for presentation & questions? 15 minutes

Is closed session recommended? (Consult with attorneys.) No

Form Prepared By/Date Submitted: May 4, 2022

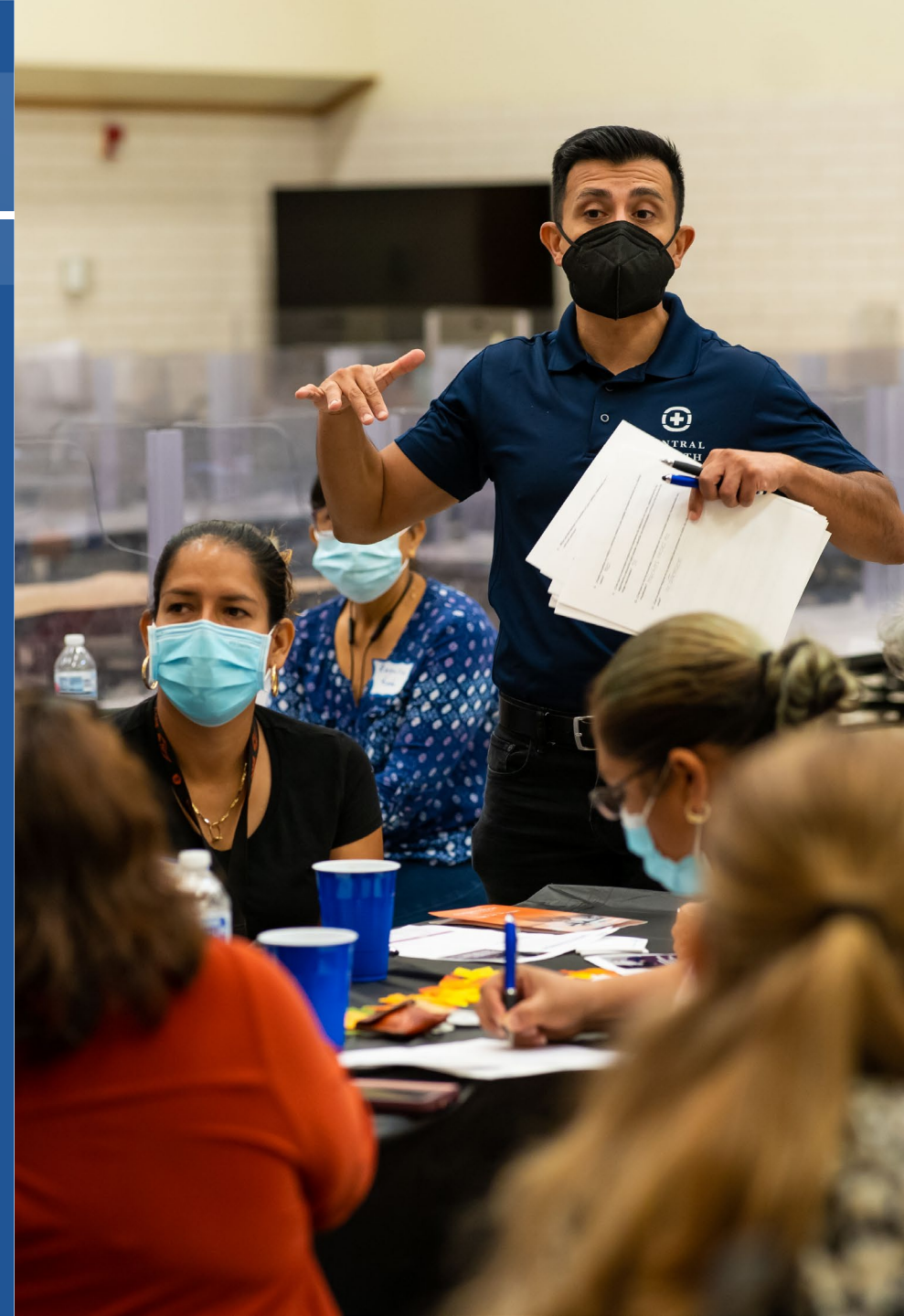


CENTRAL HEALTH

CommUnityCare | Sendero

# COMMUNICATIONS & COMMUNITY ENGAGEMENT UPDATE

EASTERN CRESCENT SUBCOMMITTEE  
May 11, 2022



# HORNSBY BEND & DEL VALLE HEALTH CENTERS GROUNDBREAKING EVENTS



# GROUNDBREAKING HIGHLIGHTS: OUTREACH & ENGAGEMENT

## EVENT HIGHLIGHTS

- Mobile food pantry, school performances, free barbecue and refreshments, children's activities, and feedback gathering to continue shaping the centers.

## PARTNERS & STAKEHOLDERS

- Del Valle ISD families, community advisory committee members, Parent Support Specialists, elected officials, health and wellness organizations (e.g. Community Coalition for Health, Central Texas Food Bank, and many others).

## PROMOTION

- Schools (stickers and flyers), Facebook, Twitter, Instagram, e-mail invitations



# BY THE NUMBERS: COMMUNITY ENGAGEMENT

## HORNSBY BEND

- 324 attendees
- 16 partners organizations
- 100 grocery boxes distributed
- 54 families completed surveys

## DEL VALLE

- 307 attendees
- 17 partner organizations
- 56 families completed surveys

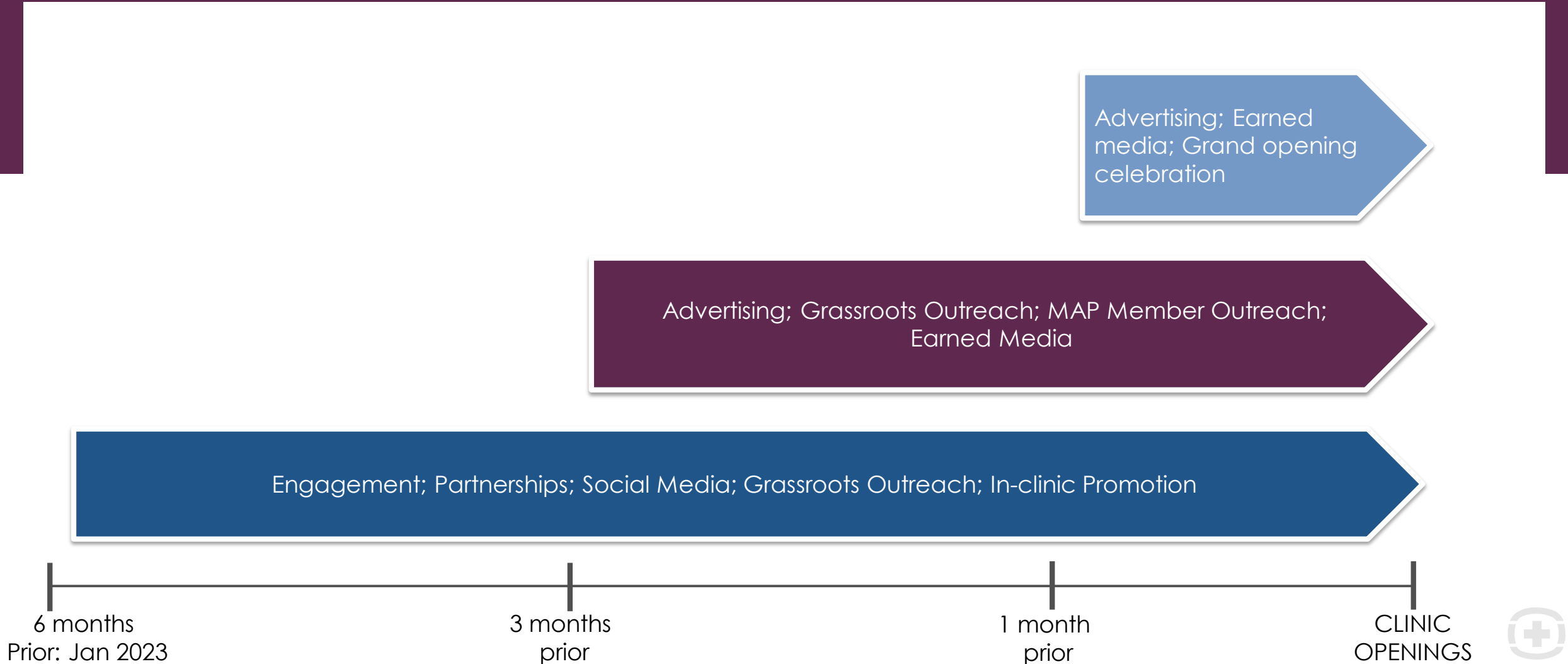


# BY THE NUMBERS: COMMUNICATIONS

- Two press releases (Eng/Spanish); two media briefings
- 18 mentions in local media
- Audience reach: 20.5 million
- Ad value equivalence: \$510,300
- Media outlets : KVUE, KTBC, CBS Austin, Austin American-Statesman, Austin Chronicle, KUT 90.5, Community Impact Newspaper



# HEALTH CENTER GRAND OPENINGS: MARCOM PLAN & TIMELINE





**THANK YOU**





**CENTRAL  
HEALTH**

**CENTRAL HEALTH BOARD OF MANAGERS  
EASTERN CRESCENT SUBCOMMITTEE**

**May 11, 2021**

**AGENDA ITEM 2**

Confirm the next Eastern Crescent Subcommittee meeting date, time, and location. (*Informational Item*)



# CENTRAL HEALTH

CENTRAL HEALTH BOARD OF MANAGERS  
STRATEGIC PLANNING COMMITTEE

**May 11, 2022**

## **AGENDA ITEM 1**

Review and approve the minutes of the February 2, February 9 and February 15, 2022 meetings of the Strategic Planning Committee. (*Action Item*)

MINUTES OF MEETING – FEBRUARY 2, 2022  
CENTRAL HEALTH  
STRATEGIC PLANNING COMMITTEE

On Wednesday, February 2, 2022, a meeting of the Central Health Strategic Planning Committee convened in open session at 1:00 p.m. in person at Central Health Headquarters, 1111 E. Cesar Chavez, and remotely by toll-free videoconference. Clerk for the meeting was Briana Yanas.

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**Committee members present in person:** Chair Brinson, Manager Bell, and Manager Museitif

**Committee members present via audio and video:** Manager Jones and Manager Valadez

**Board members present via audio and video:** Manager Motwani

**Committee Members Absent:** Manager Greenberg

**PUBLIC COMMUNICATION**

**Clerk's Notes:** Public Communication began at 1:01 p.m. Yesenia Ramos announced that no speakers signed up for Public Communication.

**COMMITTEE AGENDA**

- 1. Receive and discuss an update on equity focused systems planning including findings of the Safety Net Community Health Needs Assessment, Capabilities Assessment, and Clinical Gap Analysis.**

**Clerk's Notes:** Discussion on this item began at 1:02 p.m. The Guidehouse team gave an update on progress and achievements since the December 8, 2021 presentation to the Strategic Planning Committee. Next, they presented the findings from the Safety Net Community Health Needs Assessment and a Capabilities and Gap Analysis Summary. Lastly, they answered questions.

- 2. Confirm the next Strategic Planning Committee meeting date, time, and location.**

Manager Bell moved that the Committee adjourn.

Manager Valadez seconded the motion.

Chairperson Brinson	For
Manager Bell	For
Manager Jones	For
Manager Museitif	For
Manager Valadez	For
Manager Greenberg	Absent

The meeting was adjourned at 3:02 p.m.

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Cynthia Brinson, Chairperson  
Central Health Strategic Planning Committee

ATTESTED TO BY:

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Cynthia Valadez, Secretary  
Central Health Board of Managers

MINUTES OF MEETING – FEBRUARY 9, 2022  
CENTRAL HEALTH  
STRATEGIC PLANNING COMMITTEE

On Wednesday, February 9, 2022, a meeting of the Central Health Strategic Planning Committee convened in open session at 1:11 p.m. in person at Central Health Headquarters, 1111 E. Cesar Chavez, and remotely by toll-free videoconference. Clerk for the meeting was Briana Yanas.

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**Committee members present in person:** Chair Brinson, Manager Bell, and Manager Museitif

**Committee members present via audio and video:** Manager Jones, Manager Greenberg, and Manager Valadez.

**Board members present via audio and or video:** Manager Motwani.

**PUBLIC COMMUNICATION**

**Clerk's Notes:** Public Communication began at 1:12 p.m. Yesenia Ramos announced no speakers signed up for Public Communication.

**COMMITTEE AGENDA**

**1. Receive and discuss updates on Eastern Travis County Service Expansion.**

**Clerk's Notes:** Discussion on this item began at 1:13 p.m. Chair Brinson announced that item #1 from the Eastern Crescent Subcommittee agenda would be taken up first because the Subcommittee is an arm of the Strategic Planning Committee, and as such, their work can be taken up as part of the Strategic Planning Committee agenda.

Ms. Stephanie McDonald, VP of Enterprise Alignment and Coordination, presented a Del Valle and Hornsby Bend Health and Wellness Centers update. The presentation included a construction update, a look at community partnerships and services, and an overview of upcoming community engagement activities, including advisory committee meetings and community celebration and groundbreaking events.

**2. Receive a presentation from Guidehouse, Inc. on the proposed equity-focused service delivery strategic plan.**

**Clerk's Notes:** Discussion on this item began at 1:34 p.m. The Guidehouse team presented a background and summary of engagement objectives. Next, they presented regarding strategic planning key concepts and considerations for Central Health, as well as the Equity-Focused Service Delivery Strategic Plan. Lastly, they noted that they would be back on February 15<sup>th</sup> for a question and answer session, and then on February 23<sup>rd</sup> they would be asking the Board to adopt the Equity-Focused Service Delivery Strategic Plan at the Board of Managers meeting.

**3. Confirm the next Strategic Planning Committee meeting date, time, and location.**

Manager Museitif moved that the Committee adjourn.

Manager Bell seconded the motion.

Chairperson Brinson

For

Manager Bell	For
Manager Museitif	For
Manager Jones	For
Manager Valadez	Absent (No video)
Manager Greenberg	For

The meeting was adjourned at 3:12 p.m.

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Cynthia Brinson, Chairperson  
Central Health Strategic Planning Committee

ATTESTED TO BY:

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Cynthia Valadez, Secretary  
Central Health Board of Managers

MINUTES OF MEETING – FEBRUARY 15, 2022  
CENTRAL HEALTH  
STRATEGIC PLANNING COMMITTEE

On Tuesday, February 15, 2022, a meeting of the Central Health Strategic Planning Committee convened in open session at 1:04 p.m. in person at the Central Health Administrative Offices, 1111 E. Cesar Chavez, and remotely by toll-free videoconference. Clerk for the meeting was Briana Yanes.

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**Committee members present in person:** Chair Brinson, Manager Bell, and Manager Museitif

**Committee members present via audio and video:** Manager Jones

**Board members present via audio and video:** Manager Zuniga and Manager Motwani

**Committee Members Absent:** Manager Valadez and Manager Greenberg

**PUBLIC COMMUNICATION**

**Clerk's Notes:** Public Communication began at 1:05 p.m. Ivan Davila announced no speakers signed up for Public Communication.

**COMMITTEE AGENDA**

- 1. Receive and respond to questions about the proposed Equity-Focused Service Delivery Strategic Plan and supporting assessments.**

**Clerk's Notes:** Discussion on this item began at 1:06 p.m. Central Health staff and Guidehouse responded to questions regarding the proposed Equity-focused, Service Delivery Strategic Plan and supporting assessments, including the Voice of the Community engagement, the Safety-Net Community Health Needs Assessment, and the System Capabilities and Gap Analysis.

- 2. Confirm the next Strategic Planning Committee meeting date, time, and location.**

Manager Museitif moved that the Committee adjourn.

Manager Bell seconded the motion.

Chairperson Brinson	For
Manager Greenberg	Absent
Manager Jones	For
Manager Museitif	For
Manager Valadez	Absent
Manager Bell	For

The meeting was adjourned at 2:04 p.m.



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Cynthia Brinson, Chairperson  
Central Health Strategic Planning Committee

ATTESTED TO BY:

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Cynthia Valadez, Secretary  
Central Health Board of Managers



# CENTRAL HEALTH

CENTRAL HEALTH BOARD OF MANAGERS  
STRATEGIC PLANNING COMMITTEE

**May 11, 2022**

## **AGENDA ITEM 2**

Receive and discuss an update on Fiscal Year (FY) 2022 budget resolution strategic priorities and proposed FY 2023 budget resolution strategic priorities. (*Informational Item*)



**AGENDA ITEM SUBMISSION FORM**

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date	<u>May 11, 2022</u>
Who will present the agenda item? (Name, Title)	<u>Monica Crowley, Stephanie McDonald, Jonathan Morgan, Cynthia Gallegos, Alan Schalscha, Others TBD</u>
General Item Description	<u>Review and discuss an update on FY22 Budget Resolution Strategic Priorities and Proposed FY23 Budget Resolution Strategic Priorities</u>
Is this an informational or action item?	<u>Informational</u>
Fiscal Impact	<u>N/A</u>
Recommended Motion (if needed – action item)	<u>N/A</u>

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- 1) Central Health has made significant progress towards achieving FY22 Budget Resolution Strategic Priorities.
- 2) In February, the Board adopted a 7-10 year Healthcare Equity Plan (aka Service Delivery Strategic Plan) that directs staff towards focusing on imperatives around Access and Capacity, Care Coordination, Member Enrollment & Engagement and System Infrastructure.
- 3) FY23 Proposed Budget Resolution Strategic Priorities are aligned in support of these Board directed imperatives.
- 4) Staff will present deeper dives on the Proposed Budget Resolution Strategic Priorities over the next few months.

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.)	<u>Presentation</u>
Estimated time needed for presentation & questions?	<u>45 minutes</u>
Is closed session recommended? (Consult with attorneys.)	<u>No</u>



CENTRAL HEALTH

Form Prepared By/Date  
Submitted:

Monica Crowley, May 4, 2022

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**CENTRAL  
HEALTH**

**CENTRAL HEALTH BOARD OF MANAGERS  
STRATEGIC PLANNING COMMITTEE**

**May 11, 2022**

**AGENDA ITEM 3**

Receive an operational update from Sendero Health Plans.<sup>2</sup> (*Informational Item*)



**AGENDA ITEM SUBMISSION FORM**

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date May 11, 2022

Who will present the agenda item? (Name, Title) Wes Durkalski, Others TBD

General Item Description Receive an operational update from Sendero Health Plans

Is this an informational or action item? Informational

Fiscal Impact Variable TBD

Recommended Motion (if needed – action item) N/A

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- 1) Recently, Sendero Health Plans participated in strategic planning and fact-finding discussions with Central Health and CommUnityCare facilitated by Guidehouse Inc.
- 2) Based on those discussions, and looking to the future, Sendero will provide some operational updates in closed session.

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) Presentation

Estimated time needed for presentation & questions? 45 minutes

Is closed session recommended? (Consult with attorneys.) Yes

Form Prepared By/Date Submitted: Monica Crowley, May 4, 2022



**CENTRAL  
HEALTH**

**CENTRAL HEALTH BOARD OF MANAGERS  
STRATEGIC PLANNING COMMITTEE**

**May 11, 2022**

**AGENDA ITEM 4**

Confirm the next Strategic Planning Committee meeting date, time, and location. (*Informational Item*)