



MEDICAL ACCESS PROGRAM

The Medical Access Program by Central Health

Central Health is the Travis County Healthcare District connecting uninsured Travis County residents with low income to quality health care.

LATEST MAP INFORMATION

centralhealth.net/map/get-care

Questions about benefits, lost I.D. card, or billing?

Customer Service 512-978-8130

Medical questions?

Medical Management 512-978-8300, press 1, and then 2

Can't reach a doctor?

24-Hour Nurse Line 1-855-880-7019

Need help with prescriptions?

Pharmacy Helpline 512-978-8139













MAP members can access these benefits offered by a local network of providers



Primary Care

- Adult primary and preventive health care
- Pediatric primary and preventive health care
- Gynecology services and women's health services, excluding obstetrics (OB) services
- Immunizations
- Cancer screenings

Specialty Care

Including palliative and hospice care

Dental Services

- Exams, cleanings, X-rays, fillings, tooth removal
- Dentures
- Oral surgery

Pharmacy Services

Behavioral Health Services

- Therapy, counseling and psychiatry
- Psychiatric inpatient care
- Intensive outpatient services
- Crisis residential services
- Emergency stabilization/crisis extended observation

Physical Therapy Urgent Care

Hospital Services

· Inpatient and outpatient care

Post-Acute Care

- Skilled nursing
- Home health
- Recuperative care (for members experiencing homelessness)

Primary Care Providers

For a complete, up-to-date list of all our providers, please visit our website: **centralhealth.net/map/get-care**

CommUnityCare Clinics

communitycaretx.org 512-978-9015

- Austin Resource Center for the Homeless 500 East Seventh St. Austin, TX 78701
- Del Valle Health Center 3518 FM 973 Del Valle, TX 78617
- Care Connection 3706 South 1st St. Austin, TX 78704
- East Austin Health Center 211 Comal St. Austin, TX 78702
- Manor Health Center 600 W. Carrie Manor St. Manor, TX 78653
- North Central Health Center 1210 W. Braker Lane Austin, TX 78758
- Oak Hill Health Center 8656-A Hwy. 71 W. Ste. C Austin, TX 78735
- Pflugerville Health Center 15822 Foothill Farms Loop Pflugerville, TX 78660
- Rundberg Health Center 825 E. Rundberg Lane Ste. B1 Austin, TX 78753

- Sandra Joy Anderson Community
 Health and Wellness Center
 1705 E. 11th St.
 Austin, TX 78702
- South Austin Health Center 2529 S. First St. Austin, TX 78704
- Southeast Health and Wellness Center 2901 Montopolis Drive Austin, TX 78741
- William Cannon Health Center 6801 S. I-35 #1-E Austin, TX 78744

Lone Star Circle of Care

Ionestarcares.org 877-800-5722

- Pen White Health Clinic 1221 W. Ben White Blvd. Ste. 200B Austin, TX 78704
- Lone Star Circle of Care at El Buen Samaritano 7000 Woodhue Drive Bldg. B Austin, TX 78745
- Lone Star Circle of Care at Collinfield 8913 Collinfield Drive Unit 1 Austin, TX 78758
- Lone Star Circle of Care at Jonestown 18220 FM 1431 Ste. D Jonestown, TX 78645

Seton Circle of Care Family Medicine at Seton Northwest

11111 Research Blvd. Ste. 320 Austin, TX 78759

Seton Circle of Care Family Medicine at TAMHSC 3950 N. A.W. Grimes Blvd.

Ste. 301A Round Rock, TX 78665

LSCC Family Medicine at Lake Aire Medical Center

2423 Williams Drive Ste. 105 Georgetown, TX 78628

LSCC Family Care Center at Marble Falls

802 Ave. J Marble Falls, TX 78654

Lone Star Circle of Care at Stassney Pediatrics

730 W. Stassney Lane Ste. 110 Austin, TX 78745

Dell Children's Circle of Care Pediatrics

1730 E. Whitestone Blvd. Ste. 101 Cedar Park, TX 78613

Dell Children's Circle of Care Pediatrics

2120 N. Mays St. Ste. 430 Round Rock, TX 78665

Dell Children's Circle of Care Pediatrics at Lake Aire Medical Center

2423 Williams Dr. Ste. 103 Georgetown, TX 78628 Dell Children's Circle
 of Care Pediatrics
 123 Ed Schmidt Blvd.

Ste. 140 Hutto, TX 78634

Community Health Center of Bastrop County

605 Old Austin Hwy. Bastrop, TX 78602

People's Community Clinic

austinpcc.org 512-478-4939

People's Community Clinic North

1101 Camino La Costa Austin, TX 78752

People's Community Clinic Center for Women's Health

2909 N. I-35 Austin, TX 78722

UT School of Nursing

nursing.utexas.edu/ wellness-center 512-232-3900

Children's Wellness Clinic 5301 Ross Rd. #H

Del Valle, TX 78617

Family Wellness Clinic

2901 N. I-35 Ste. 1.301 Austin, TX 78722

GET CARE NOW

No appointments are needed at Convenient and Urgent Care Sites.

Convenient Care Clinics

Treat minor illnesses, including, but not limited to:

Cold

Flu

Sore Throat

Allergy

Nausea

Vomiting

Diarrhea

Rashes

Skin Infections

Toothache

Pink Eye

Urinary Tract Infections

Urgent Care Clinics

Similar to convenient care, but also treat more serious illnesses and injuries requiring stitches or X-rays.

Convenient Care Clinics

CommunityCare Walk-In communitycaretx.org

Hancock Walk-in Care

1000 E. 41st St. Ste. 925 Austin, TX 78751

Southeast Health and Wellness Center

Walk-In Clinic 2901 Montopolis Dr. Austin, TX 78741

Lone Star Circle of Care Walk-In Ionestarcares.org

Lone Star Circle of Care

18220 FM 1431 Ste. D Jonestown, TX 78645

Urgent Care Clinics

FastMed Urgent Care

fastmed.com

- 9 1920 E. Riverside Drive Ste. A-110 Austin, TX 78741
- 3607 Manor Road Ste. 100 Austin, TX 78723
- 3311 N. Lamar Blvd Austin, TX 78705
- 9 14008 Shadow Glen Blvd. Ste. 100 Manor, TX 78653
- 2303 Ranch Road 620 Ste. 210 Lakeway, TX 78734
- 717 TX-71 W.Ste. 500Bastrop, TX 78602
- 4506 Williams Dr. Ste. 120 Georgetown, TX 78633
- 135 Bunton Rd.
 Kyle, TX 78640

NextCare Urgent Care

nextcare.com

- 351 Cypress Creek Road Ste. 103 Cedar Park, TX 78613
- 6001 W. William Cannon Ste. 302 Austin, TX 78749
- 2 1240 E. Palm Valley Blvd. Round Rock, TX 78664
- 900 N. Austin Ave. Georgetown, TX 78626
- 1701 US Hwy. 281 N. Marble Falls, TX 78654

Dental Locations

All MAP Members can receive dental care from CommUnityCare or Lone Star Circle of Care regardless of their assigned MAP Primary Care Provider (PCP).

CommunityCare Clinics communitycaretx.org

- CommUnityCare
 Ben White Dental
 512-978-9700
 1221 W. Ben White
 #112B
 Austin, TX 78704
- CommUnityCare South Austin 512-978-9865
 2529 S. First St.
 Austin, TX 78704
- CommUnityCare North
 Central Health Center
 512-978-9880
 1210 Braker Lane
 Austin, TX 78758
- CommUnityCare Southeast Health and Wellness Center 512-978-9955 2901 Montopolis Dr. Austin, TX 78741

Lone Star Circle of Care Ionestarcares.org

- Lone Star Circle of Care at Stassney 730 W. Stassney Ln. Ste. 110 Austin, TX 78745
- Cone Star Circle of Care
 Round Rock Dental Center
 2120 North Mays Street
 Ste. 430
 Round Rock TX 78665
- Cone Star Circle of Care Georgetown Dental Center 2411 Williams Dr. Ste. 111 Georgetown, TX 78628
- LSCC Family Care Center at Marble Falls 802 Avenue J Marble Falls, TX 78654
- Community Health Center of Bastrop County 605 Old Austin Hwy. Bastrop, TX 78602

Applicant Responsibilities

Understand and agree to report any changes in the information provided on your application or during your eligibility interview within 14 days of the change occurring.

Examples of changes that should be reported to Central Health include changes in:

- Address
- Income
- Family size, including becoming pregnant

- Eligibility for Supplemental Security Income (SSI)
- Eligibility for other health coverage such as Medicaid

If an unreported change is identified by Central Health, understand that your coverage may be terminated.

- Medical Access Program (MAP) is available only when an enrollee receives care from those physicians and other providers that have an arrangement with MAP to provide health services.
- If a MAP enrollee is treated by a physician, dentist, hospital or other provider not covered by MAP, the enrollee is responsible for paying for that care outside the MAP "network," or system.
- Similarly, if a MAP provider ends the relationship with a MAP enrollee when the enrollee does not abide by the medical (or dental) treatment plan, or for other valid reasons, and another MAP provider is not available, the patient is responsible for obtaining and paying for that care outside the MAP network.
- In summary, MAP coverage is only available when treatment is rendered by a current MAP provider.
- Authorization is required for release of eligibility information to pharmaceutical companies which audit MAP records for bulk pharmacy or prescription assistance program participation.

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