



CENTRAL HEALTH



# MAP

MEDICAL ACCESS PROGRAM

## THE MEDICAL ACCESS PROGRAM BY CENTRAL HEALTH

Central Health is the Travis County Healthcare District connecting uninsured Travis County residents with low income to quality health care.

# HELPFUL INFORMATION

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**Renew your MAP at [apply4map.net](https://apply4map.net)  
or call 512-978-8130**

**Questions about renewing your MAP, lost I.D. card, or billing?**

**Customer Service**

**512-978-8130**

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**Need a Case Manager?**

**Complete a referral form**

**[redcap.centralhealth.net/surveys](https://redcap.centralhealth.net/surveys)**

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**Have a question for your Central Health Case Manager?**

**Call 512-716-7031**

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**Can't reach a doctor?**

**24-Hour Nurse Line**

**1-855-880-7019**

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**Need help with prescriptions?**

**Pharmacy Helpline**

**512-978-8139**

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**When should I renew?**

**On your MAP card find the EXP Date.**

**This is the date your MAP coverage ends.**

**You should submit a renewal application 30 days before this date.**

**Submit an application online at [apply4map.net](https://apply4map.net) or Call 512-978-8130**



**CENTRAL HEALTH**

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**FOLLOW US ON SOCIAL MEDIA:**    



# MAP

MAP members can access these healthcare services offered by a local network of providers.

## Primary Care

- Adult primary and preventive health care
- Pediatric primary and preventive health care
- Gynecology services and women's health services, excluding obstetrics (OB) services
- Immunizations
- Cancer screenings

## Dental Services

- Exams, cleanings, X-rays, fillings, tooth removal
- Dentures
- Oral surgery

## Behavioral Health Services

- Therapy, counseling and psychiatry
- Psychiatric inpatient care
- Intensive outpatient services
- Crisis residential services
- Emergency stabilization/crisis extended observation

## Pharmacy Services

## Specialty Care

## Urgent Care

## Physical Therapy

## Hospice and Palliative Care

## Skilled Nursing

## Home Health

## Durable Medical Equipment

## Hospital Services



For additional services, contact your primary care provider. Certain exclusions may apply. Individuals experiencing an emergency should go to the nearest hospital.










# Primary Care Providers





For a complete, up-to-date list of all our providers, please visit our website: [centralhealth.net/map/get-care](https://centralhealth.net/map/get-care)

## CommUnityCare Clinics

[communitycaretx.org](https://communitycaretx.org)  
512-978-9015

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-  **Austin Resource Center for the Homeless**  
500 East Seventh St.  
Austin, TX 78701
-  **Del Valle Health Center**  
3518 FM 973  
Del Valle, TX 78617
-  **Care Connection**  
3706 South 1st St.  
Austin, TX 78704
-  **East Austin Health Center**  
211 Comal St.  
Austin, TX 78702
-  **Manor Health Center**  
600 W. Carrie Manor St.  
Manor, TX 78653
-  **North Central Health Center**  
1210 W. Braker Lane  
Austin, TX 78758
-  **Oak Hill Health Center**  
8656-A Hwy. 71 W.  
Ste. C  
Austin, TX 78735
-  **Pflugerville Health Center**  
15822 Foothill Farms Loop  
Pflugerville, TX 78660
-  **Rundberg Health Center**  
825 E. Rundberg Lane  
Ste. B1  
Austin, TX 78753

-  **Sandra Joy Anderson Community Health and Wellness Center**  
1705 E. 11th St.  
Austin, TX 78702
-  **South Austin Health Center**  
2529 S. First St.  
Austin, TX 78704
-  **Southeast Health and Wellness Center**  
2901 Montopolis Drive  
Austin, TX 78741
-  **William Cannon Health Center**  
6801 S. I-35  
#1-E  
Austin, TX 78744

## Lone Star Circle of Care

[lonestarcare.org](https://lonestarcare.org)  
877-800-5722

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-  **Ben White Health Clinic**  
1221 W. Ben White Blvd.  
Ste. 200B  
Austin, TX 78704
-  **Lone Star Circle of Care at El Buen Samaritano**  
7000 Woodhue Drive  
Bldg. B  
Austin, TX 78745
-  **Lone Star Circle of Care at Collinfield**  
8913 Collinfield Drive  
Unit 1  
Austin, TX 78758
-  **Lone Star Circle of Care at Jonestown**  
18220 FM 1431  
Ste. D  
Jonestown, TX 78645

 **Seton Circle of Care  
Family Medicine  
at Seton Northwest**

11111 Research Blvd.  
Ste. 320  
Austin, TX 78759

 **Seton Circle of Care  
Family Medicine at TAMHSC**

3950 N. A.W. Grimes Blvd.  
Ste. 301A  
Round Rock, TX 78665

 **LSCC Family Medicine  
at Lake Aire Medical Center**

2423 Williams Drive  
Ste. 105  
Georgetown, TX 78628

 **LSCC Family Care Center  
at Marble Falls**

802 Ave. J  
Marble Falls, TX 78654

 **Lone Star Circle of Care  
at Stassney Pediatrics**

730 W. Stassney Lane  
Ste. 110  
Austin, TX 78745

 **Dell Children's Circle  
of Care Pediatrics**

1730 E. Whitestone Blvd.  
Ste. 101  
Cedar Park, TX 78613

 **Dell Children's Circle  
of Care Pediatrics**

2120 N. Mays St.  
Ste. 430  
Round Rock, TX 78665

 **Dell Children's Circle  
of Care Pediatrics at Lake  
Aire Medical Center**

2423 Williams Dr.  
Ste. 103  
Georgetown, TX 78628

 **Dell Children's Circle  
of Care Pediatrics**

123 Ed Schmidt Blvd.  
Ste. 140  
Hutto, TX 78634

 **Community Health Center  
of Bastrop County**

605 Old Austin Hwy.  
Bastrop, TX 78602

## People's Community Clinic

[austinpcc.org](http://austinpcc.org)  
512-478-4939

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 **People's Community  
Clinic North**

1101 Camino La Costa  
Austin, TX 78752

 **People's Community Clinic  
Center for Women's Health**

2909 N. I-35  
Austin, TX 78722

## UT School of Nursing

[nursing.utexas.edu/  
wellness-center](http://nursing.utexas.edu/wellness-center)  
512-232-3900

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 **Children's Wellness Clinic**

5301 Ross Rd.  
#H  
Del Valle, TX 78617

 **Family Wellness Clinic**

2901 N. I-35  
Ste. 1.301  
Austin, TX 78722

# GET CARE NOW

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No appointments are needed at  
Convenient and Urgent Care Sites.

## Convenient Care Clinics

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Treat minor illnesses, including, but not limited to:

Cold	Nausea	Skin Infections
Flu	Vomiting	Toothache
Sore Throat	Diarrhea	Pink Eye
Allergy	Rashes	Urinary Tract Infections

## Urgent Care Clinics

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Similar to convenient care, but also treat more serious illnesses and injuries requiring stitches or X-rays.


# Convenient Care Clinics

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## CommunityCare Walk-In [communitycaretx.org](http://communitycaretx.org)

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### Hancock Walk-in Care

 1000 E. 41st St.  
Ste. 925  
Austin, TX 78751


### Southeast Health and Wellness Center

 **Walk-In Clinic**  
2901 Montopolis Dr.  
Austin, TX 78741

## Lone Star Circle of Care Walk-In [lonestarcare.org](http://lonestarcare.org)

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### Lone Star Circle of Care


 18220 FM 1431  
Ste. D  
Jonestown, TX 78645


# Urgent Care Clinics


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## FastMed Urgent Care [fastmed.com](http://fastmed.com)


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 1920 E. Riverside Drive  
Ste. A-110  
Austin, TX 78741


 3607 Manor Road  
Ste. 100  
Austin, TX 78723


 3311 N. Lamar Blvd  
Austin, TX 78705

 14008 Shadow Glen Blvd.  
Ste. 100  
Manor, TX 78653

 2303 Ranch Road 620  
Ste. 210  
Lakeway, TX 78734


 717 TX-71 W.  
Ste. 500  
Bastrop, TX 78602


 4506 Williams Dr.  
Ste. 120  
Georgetown, TX 78633


 135 Bunton Rd.  
Kyle, TX 78640

## NextCare Urgent Care [nextcare.com](http://nextcare.com)

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 351 Cypress Creek Road  
Ste. 103  
Cedar Park, TX 78613

 6001 W. William Cannon  
Ste. 302  
Austin, TX 78749

 1240 E. Palm Valley Blvd.  
Round Rock, TX 78664

 900 N. Austin Ave.  
Georgetown, TX 78626

 1701 US Hwy. 281 N.  
Marble Falls, TX 78654

# Dental Locations





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All MAP Members can receive dental care from CommUnityCare or Lone Star Circle of Care regardless of their assigned MAP Primary Care Provider (PCP).

## CommUnityCare Clinics

[communitycaretx.org](http://communitycaretx.org)

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-  **CommUnityCare Ben White Dental**  
**512-978-9700**  
1221 W. Ben White  
#112B  
Austin, TX 78704
-  **CommUnityCare South Austin**  
**512-978-9865**  
2529 S. First St.  
Austin, TX 78704
-  **CommUnityCare North Central Health Center**  
**512-978-9880**  
1210 Braker Lane  
Austin, TX 78758
-  **CommUnityCare Southeast Health and Wellness Center**  
**512-978-9955**  
2901 Montopolis Dr.  
Austin, TX 78741

## People's Community Clinic

[austinpcc.org](http://austinpcc.org)  
512-478-4939






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-  **People's Community Clinic North**  
1101 Camino La Costa  
Austin, TX 78752

## Lone Star Circle of Care

[lonestarcare.org](http://lonestarcare.org)  
1-877-800-5722

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-  **Lone Star Circle of Care at Stassney**  
730 W. Stassney Ln.  
Ste. 110  
Austin, TX 78745
-  **Lone Star Circle of Care Round Rock Dental Center**  
2120 North Mays Street  
Ste. 430  
Round Rock TX 78665
-  **Lone Star Circle of Care Georgetown Dental Center**  
2411 Williams Dr.  
Ste. 111  
Georgetown, TX 78628
-  **LSCC Family Care Center at Marble Falls**  
802 Avenue J  
Marble Falls, TX 78654
-  **Community Health Center of Bastrop County**  
605 Old Austin Hwy.  
Bastrop, TX 78602



# Applicant Responsibilities

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Understand and agree to report any changes in the information provided on your application or during your eligibility interview within 14 days of the change occurring.

Examples of changes that should be reported to Central Health include changes in:

- Address
- Income
- Family size, including becoming pregnant
- Eligibility for Supplemental Security Income (SSI)
- Eligibility for other health coverage such as Medicaid

**If an unreported change is identified by Central Health, understand that your coverage may be terminated.**

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- Medical Access Program (MAP) is available only when an enrollee receives care from those physicians and other providers that have an arrangement with MAP to provide health services.
  - If a MAP enrollee is treated by a physician, dentist, hospital or other provider not covered by MAP, the enrollee is responsible for paying for that care outside the MAP “network,” or system.
  - Similarly, if a MAP provider ends the relationship with a MAP enrollee when the enrollee does not abide by the medical (or dental) treatment plan, or for other valid reasons, and another MAP provider is not available, the patient is responsible for obtaining and paying for that care outside the MAP network.
  - In summary, MAP coverage is only available when treatment is rendered by a current MAP provider.
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