



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

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BOARD OF MANAGERS MEETING

Wednesday, June 14, 2023, 4:00 p.m.

Or immediately following the Executive Committee Meeting

Videoconference meeting¹

A quorum of the Board and the presiding officer will be present at:

Central Health Administrative Offices
1111 E. Cesar Chavez St.
Austin, Texas 78702
Board Room

Members of the public may attend the meeting at the address above, or observe and participate in the meeting by connecting to the Zoom meeting link listed below (copy and paste into your web browser):

<https://us06web.zoom.us/j/89590982584?pwd=YW1tSDE4TjFtR1pvNEJHTFk5S0dOZz09>

Meeting ID: 895 9098 2584

Passcode: 419094

Or to participate by telephone only:

Dial: (346) 248 7799

Meeting ID: 895 9098 2584

Passcode: 419094

The Board may meet via videoconference with a quorum present in person and will allow public participation via videoconference and telephone as allowed under the Open Meetings Act. Although a quorum of the Central Health Board will be physically present at the location posted in the meeting notice, we strongly encourage all members of the public to observe the meeting virtually and participate in public comment, if desired, through the virtual meeting link or telephone number listed on each meeting notice.

Members of the public who attend in person should conduct a self-assessment before coming to the building to ensure they do not have a high temperature or any symptoms of COVID-19. Anyone who is symptomatic and/or has a fever should contact their healthcare provider for further instructions. Symptomatic members of the public can still participate, if desired, through the virtual

meeting link or telephone number listed on each meeting notice. Resources related to COVID-19 can be found at the following link <https://www.austintexas.gov/covid19>.

A member of the public who wishes to make comments virtually during Public Communication for the Board of Managers meeting or the Executive Committee meeting must properly register with Central Health **no later than 2:30 p.m. on June 14, 2023**. Registration can be completed in one of three ways:

- Complete the virtual sign-in form at <https://www.centralhealth.net/meeting-sign-up/>;
- Call 512-978-9190. Please leave a voice message with your full name and your request to comment via telephone at the meeting; with the name of the meeting at which you wish to speak; or
- Sign-in at the front desk on the day of the meeting, prior to the start of the meeting.

Individuals who register to speak on the website or by telephone will receive a confirmation email and/or phone call by staff with instructions on how to join the meeting and participate in public communication.

CONSENT AGENDA

All matters listed under the CONSENT AGENDA will be considered by the Board of Managers to be routine and will be enacted by one motion. There will be no separate discussion of these items unless members of the Board request specific items be moved from the CONSENT AGENDA to the REGULAR AGENDA for discussion prior to the vote on the motion to adopt the CONSENT AGENDA.

- C1. Approve the minutes of the Central Health Board of Managers May 24, 2023 meeting.
- C2. Receive the Quarterly Investment Report and ratify Central Health Investments for May 2023.
- C3. Approve setting the Central Health Tax Year 2023 homestead property tax exemption for Travis County residents who are over 65 or disabled, as recommended by the Budget and Finance Committee.
- C4. Approve a resolution of the Board of Managers of the Travis County Healthcare District approving the issuance and the terms, and provisions and pricing, of the District's Certificates of Obligations in an amount not to exceed \$100,000,000; approving the form of and requesting that the Travis County Commissioners Court approve and adopt order(s) to authorize the issuance of such Certificates; and other related matters as recommended by the Budget and Finance Committee.
- C5. Approve an Agreement with JP Morgan Chase for depository services as recommended by the Budget and Finance Committee.

REGULAR AGENDA²

1. Discuss and take appropriate action on delegations to the President & CEO to execute necessary agreements between Central Health, Travis County, and Mazars USA regarding the Performance Review contracted for by Travis County. (*Action Item*)
2. Receive an update on the implementation of the Healthcare Equity Plan, including operational and financial sustainability planning. (*Informational Item*)

3. Receive an update on Central Health Fiscal Year (FY) 2023 support operations as identified in the budget resolution. (*Informational item*)
4. Discuss Central Health owned or occupied real property and potential property for acquisition, lease, or development in Travis County, including pending issues and next steps in the redevelopment of the Central Health Downtown Campus, administrative offices of Central Health Enterprise partners, and new developments in Eastern Travis County.^{3, 4} (*Informational Item*)
5. Receive and discuss a briefing regarding *Travis County Healthcare District d/b/a Central Health v. Ascension Texas f/k/a Seton Healthcare Family*, Cause No. D-1-GN-23-000398.³ (*Informational Item*)
6. Receive and discuss a briefing regarding *Birch, et al. v. Travis County Healthcare District d/b/a Central Health and Mike Geeslin*, Cause No. D-1-GN-17-005824 in the 345th District Court of Travis County.³ (*Informational Item*)
7. Confirm the next regular Board meeting date, time, and location. (*Informational Item*)

Notes:

- ¹ This meeting may include one or more members of the Board of Managers participating by videoconference. It is the intent of the presiding officer to be physically present and preside over the meeting at Central Health Administrative Offices, 1111 E. Cesar Chavez, Austin, TX 78702, Board Room. This meeting location will be open to the public during the open portions of the meeting, and any member participating by videoconference shall be both visible and audible to the public whenever the member is speaking. **Members of the public are strongly encouraged to participate remotely through the toll-free videoconference link or telephone number provided.**
- ² The Board of Managers may take items in an order that differs from the posted order and may consider any item posted on the agenda in a closed session if the item involves issues that require consideration in a closed session and the Board announces that the item will be considered during a closed session.
- ³ Possible closed session discussion under Texas Government Code §551.071 (Consultation with Attorney).
- ⁴ Possible closed session discussion under Texas Government Code §551.072 (Deliberation Regarding Real Property).

A recording of this meeting will be made available to the public through the Central Health website (www.centralhealth.net) as soon as possible after the meeting.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify Central Health at least two days in advance, so that appropriate arrangements can be made. Notice should be given to the Board Governance Manager by telephone at (512) 978-8049.

Cualquier persona con una discapacidad que planee asistir o ver esta reunión y requiera ayudas o servicios auxiliares debe notificar a Central Health con la mayor anticipación posible de la reunión, pero no menos de dos días de anticipación, para que se puedan hacer los arreglos apropiados. Se debe notificar al Gerente de Gobierno de la Junta por teléfono al (512) 978-8049.

Consecutive interpretation services from Spanish to English are available during Public Communication or when public comment is invited. Please notify the Board Governance Manager by telephone at (512) 978-8049 if services are needed.

Servicios de interpretación consecutiva del español al inglés están disponibles durante la Comunicación Pública o cuando se le invita al público a comentar. Notifique al Gerente de Gobierno de la Junta por teléfono al (512) 978-8049 si necesita servicios.



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BOARD MEETING

June 14, 2023

REGULAR AGENDA ITEM 1

Discuss and take appropriate action on delegations to the President & CEO to execute necessary agreements between Central Health, Travis County, and Mazars USA regarding the Performance Review contracted for by Travis County. (*Action Item*)

AGENDA ITEM SUBMISSION FORM

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date	<u>June 14, 2023</u>
Who will present the agenda item? (Name, Title)	<u>Mike Geeslin, President & CEO</u> <u>Discuss and take appropriate action on delegations to the President & CEO to execute necessary agreements between Central Health, Travis County, and Mazars USA regarding the Performance Review contracted for by Travis County.</u>
General Item Description	<u>Discuss and take appropriate action on delegations to the President & CEO to execute necessary agreements between Central Health, Travis County, and Mazars USA regarding the Performance Review contracted for by Travis County.</u>
Is this an informational or action item?	<u>Action Item</u>
Fiscal Impact	<u>N/A</u>
Recommended Motion (if needed – action item)	<u>Authorize the CEO to execute and establish Board conditions for the CEO authorization, if any</u>

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- 1) Staff will present proposed Interlocal Agreement in consultation with legal counsel (document was recently returned by the County and is currently under review).
- 2) Issues to be addressed are matters pertaining to sharing of health care data in HIPPA compliant manner and ongoing litigation.
- 3) Request will be to authorize the CEO to execute and establish Board conditions for the CEO authorization, if any.

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.)	<u>Verbal update</u>
Estimated time needed for presentation & questions?	<u>30 minutes</u>
Is closed session recommended? (Consult with attorneys.)	<u>Yes</u>
Form Prepared By/Date Submitted:	<u>Briana Yanes/ June 9, 2023</u>



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BOARD MEETING

June 14, 2023

REGULAR AGENDA ITEM 2

Receive an update on the implementation of the Healthcare Equity Plan, including operational and financial sustainability planning. (*Informational Item*)

AGENDA ITEM SUBMISSION FORM

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date 6/14/2023

Who will present the agenda item? (Name, Title) No presentation

General Item Description Receive an update on the implementation of the Healthcare Equity Plan, including operational and financial sustainability planning

Is this an informational or action item? Informational

Fiscal Impact Not applicable

Recommended Motion (if needed – action item) Not applicable

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- 1) Central Health and Guidehouse developed and prioritized strategic projects and initiatives to address the community needs and implement the Board Adopted Healthcare Equity Plan (aka Service Delivery Strategic Plan).
- 2) Provide an overview of the format and process underway to prepare financial models, including high and low level estimates of expenses and revenue.

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) PowerPoint presentation

Estimated time needed for presentation & questions? No presentation, in the packet as a reminder.

Is closed session recommended? (Consult with attorneys.)
Is closed session recommended? (Consult with attorneys.) No

Form Prepared By/Date Submitted: Monica Crowley, 05/31/2023



CENTRAL HEALTH

CommUnityCare | Sendero

Central Health Operational and Financial Sustainability Planning (OFSP)

Strategic Planning Committee Presentation

June 7th, 2023

Agenda

1. Central Health's **Process** to Identify, Prioritize, Phase, and Estimate Financials for Initiatives
2. Financial Modeling **Methodology**
3. Outputs, Analysis, and Interpretation
4. Contextualizing Financial Modeling Within Broader OFSP Work



Engagement Progress and Achievements



OFSP tasks completed to date:

1. Completed catalogue of community needs faced by the Travis County safety-net.
2. Identified, refined, and organized projects into initiatives that rely on similar capabilities for implementation.
3. Conducted in-person strategic visioning sessions with the Central Health leadership and Central Health SMEs to identify the capabilities and critical components required for each initiative's implementation.
4. Developed high-level financial pro-forma templates for initiatives to refine early-phase cost estimates and ensure reasonable phasing of initiatives over a seven-year time period.



Beginning with the Voice of the Community and Safety-Net CHNA, Central Health Developed a Plan to Achieve a Comprehensive System of Care

February 2022: Completed assessment of community health needs to develop equity-focused strategic plan

September 2023: Catalogued, defined, and used data to prioritize safety-net community needs

Guidehouse
Outwit Complexity

CENTRAL HEALTH

Safety-Net Community Health Needs

Guidehouse

Strategic Systems of Care Planning
Equity-focused Service Delivery Strategic Plan Presentation

CENTRAL HEALTH

February 9, 2022

CENTRAL HEALTH

VOICE OF THE COMMUNITY

1
2
3
4

Guidehouse

Central Health Equity-focused Service Delivery Strategic Planning: Voice of the Community Summary

KK STRATEGIES



CENTRAL HEALTH

Central Health, Operational and Financial Sustainability Planning (OFSP)
Initiative Summary Catalogue
Updated: 4/26/2023

Category of Community Need	Community Need	Initiative	Project Title
Foundational	Care Coordination	Program Alignment	Care Management Optimization to

Central Health's Prioritized Needs

Primary Care	Specialty Care / Behavioral / Dental	Hospital-Based Care / Post-Acute Care
<ul style="list-style-type: none"> 3. Health Care for the Homeless 8. Expanded Access to Same-Day Care and Extended Hours, Including Virtual Options 9. Expanded Access to Primary Care, Including CUC HIV/AIDS Program and Pharmacy 	<ul style="list-style-type: none"> 1. Expanded Access to Specialty Care 4. Substance Use Disorder and Addiction Medicine Services, Including MAT and Alcohol Addiction 7. Access to Mental Health Services 10. Expanded Access to Dental Care 	<ul style="list-style-type: none"> 2. Robust Post-Acute Care, Including Respite and Extensivists 5. Expanded Access to Surgical and Procedural Care 6. Expanded Access to Hospital Care

Foundational Enablers

- Additional Access Points and Infrastructure (e.g., Facilities, Technology, etc.)
- Care Coordination
- Comprehensive Multi-Disciplinary Care
- Eligibility and Enrollment Services
- Expanded Access to General Prevention and Wellness
- Health Systems Interoperability and Technology
- Management of Chronic Conditions
- Pharmacy
- Physician and Clinical Workforce Supply, Including Demographically-Diverse Workforce*

Coverage Programs, Benefits, and Structures

- Extended Enrollment Period for MAP
- Increased Enrollment of Eligible Populations
 - People experiencing homelessness, justice involved individuals, and communities where English and Spanish are not the primary language
- Restructure copays to remove patient barriers
- Additional coverage services and benefits
- Patient education (benefits, how and where to use MAP, copays)
 - Language access

Social Determinants of Health

- Improved Community Transitions for Justice-Involved Individuals
- Culturally Competent Materials and Communications
- Affordable Housing
- Access to Transportation
- Access to Healthy Foods
- Technology and Internet Access
- Stable and Consistent Employment Opportunities
- Educational Support Programs

* Denotes Workforce Planning and Organizational Infrastructure Resources

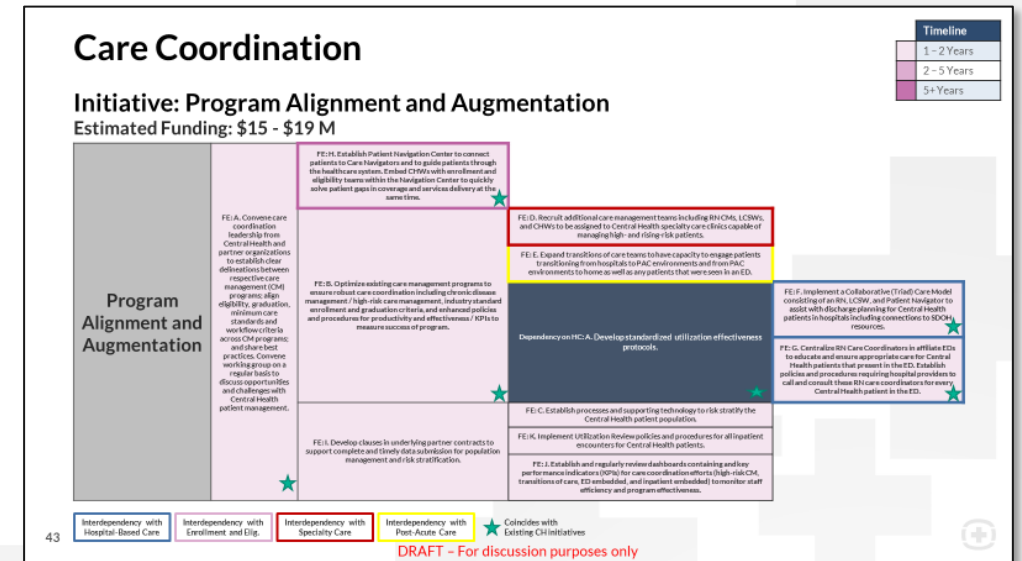
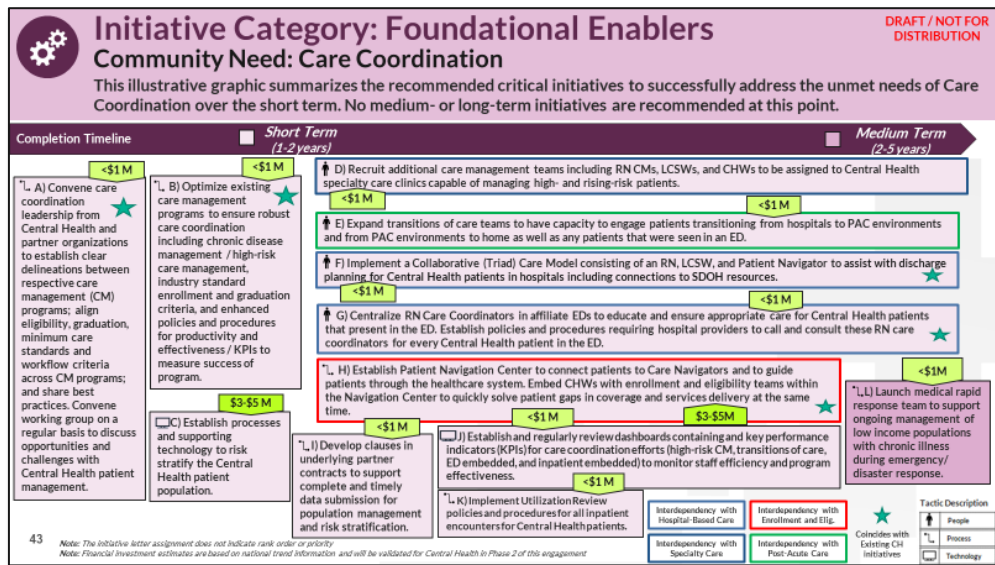
DRAFT - For discussion purposes only

Data-Driven and Community- and Stakeholder-Focused Processes

The Work to Implement the Healthcare Equity Plan to Address Identified Gaps Continues

January 2023: Identified and notionally prioritized and sequenced projects based on level of effort and impact

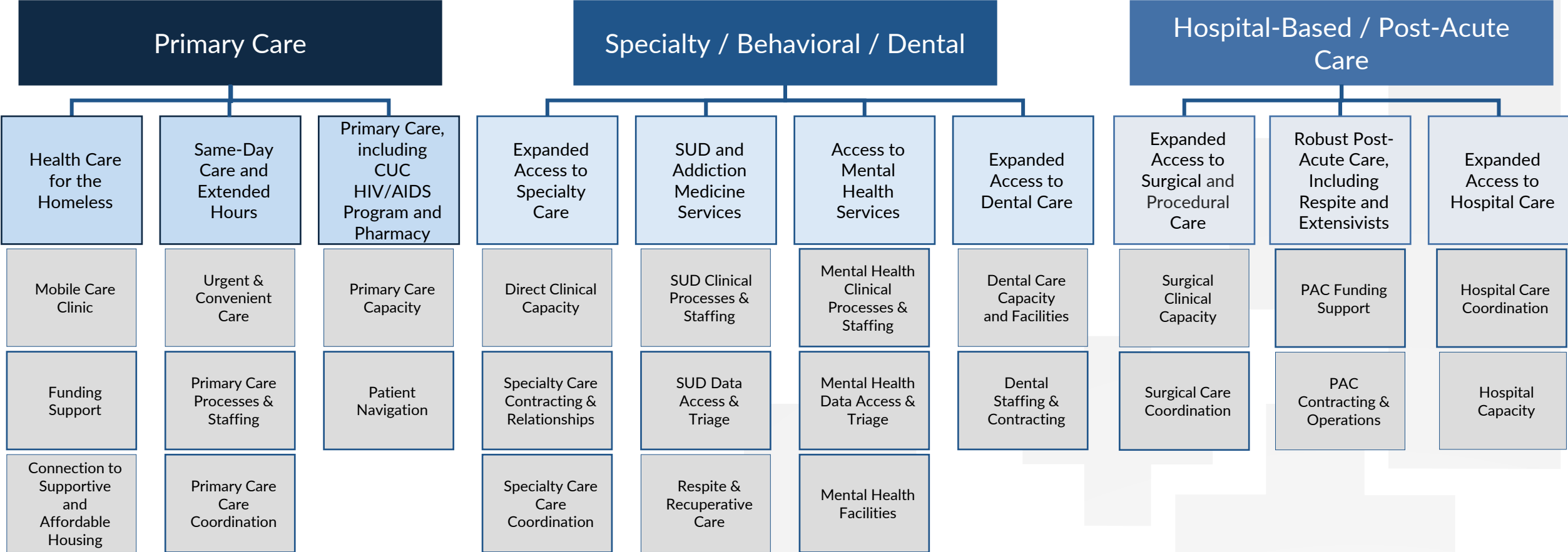
March 2023: Organized related and interdependent projects to develop operational and financial roadmaps



Data-Driven and Community- and Stakeholder-Focused Processes

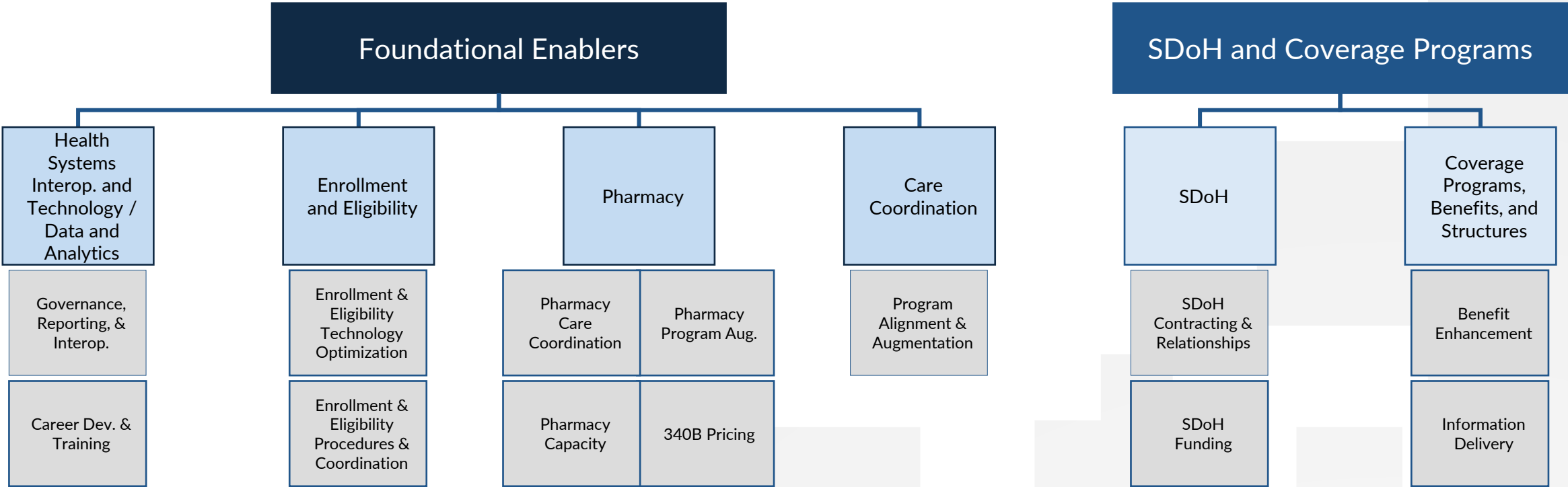
Central Health will Complete 38 Initiatives to Implement the Healthcare Equity Plan

Clinical Initiatives



Central Health will Complete 38 Initiatives to Implement the Healthcare Equity Plan

Non-Clinical Initiatives



Central Health and Guidehouse Used A Combination of Internal Data and Regional Benchmarks to Create High-Level Pro-Formas

High-Level Financial Pro-Forma Sources of Information

1. Medical Group Management Association (MGMA) 2022 benchmarks (based on 2021 data) for “All Practice Types” in “Southern Region”:



- Work Relative Value Units (wRVUs)
- Physician and Advanced Practice Provider Compensation
- Net Patient Services Revenue (NPSR) per Work Relative Value Units (wRVUs)
 - Medicare provided rates also used to estimate Central Health’s likely revenue
- Expenses per Work Relative Value Units (wRVU) (i.e., supplies)

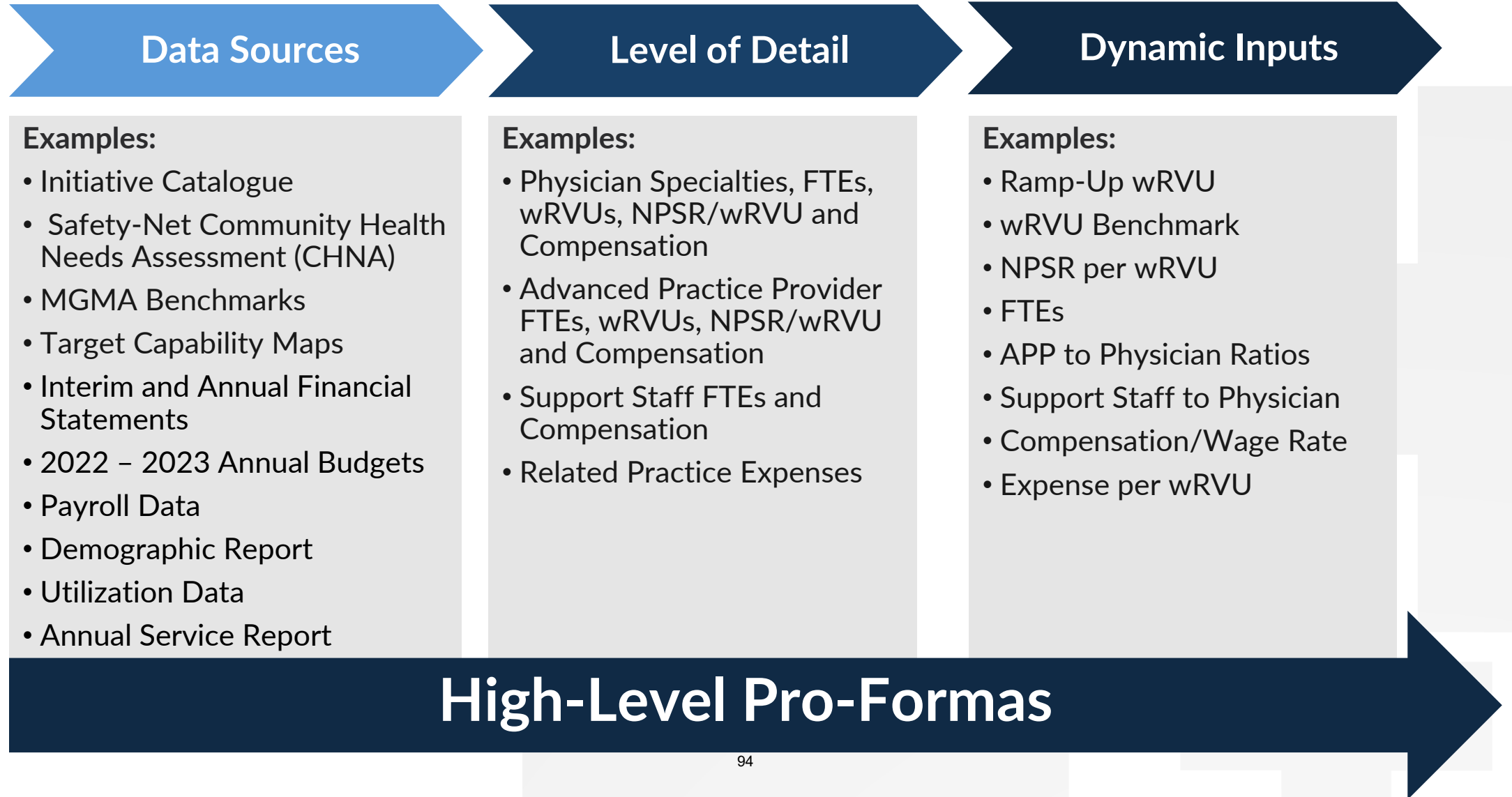
2. Using Central Health and subject matter expert (SME) data:



- Capital Expenditures
- Salary and Benefits Analysis
- Risk and Third-Party Insurance
- Billing and Collections Policies and Processes
- Net Patient Services Revenue (NPSR)/Work Relative Value Units (wRVU)
- Estimate Payer Mix and Patient Volume ⁹³



Data Sources are Combined with Dynamic Inputs to Create Low and High Expense and Revenue Scenarios for Initiatives



Initiatives are Sequenced Over Time Based on Central Health’s Budget Process

Anticipated Incurred Cost by Initiative by Fiscal Year

Clinical Initiatives	FY 2023*	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	FY 2029	FY 2030
Mobile Care Clinic								
Funding Support								
Connection to Supportive and Affordable Housing								
Urgent and Convenient Care								
Primary Care Processes and Staffing								
Primary Care Care Coordination								
Primary Care Capacity								
Patient Navigation								
Direct Clinical Capacity								
Specialty Care Contracting and Relationships								
Specialty Care Care Coordination								
SUD Clinical Processes and Staffing								
SUD Data Access and Triage								
SUD Respite and Recuperative Care								
Mental Health Clinical Processes and Staffing								
Mental Health Data Access and Triage								
Mental Health Facilities								
Dental Care Capacity and Facilities								
Dental Staffing and Contracting								
Surgical Clinical Capacity								
Surgical Care Coordination								
PAC Funding Support								
Post-Acute Care Contracting and Operations								
Hospital Care Coordination								
Hospital Capacity								



Initiatives are Sequenced Over Time Based on Central Health’s Budget Process

Anticipated Incurred Cost by Initiative by Fiscal Year

Non-Clinical Initiatives	FY 2023*	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	FY 2029	FY 2030
<i>Governance, Reporting, and Interoperability</i>								
<i>Career Development and Training</i>								
<i>Enrollment and Eligibility Technology Optimization</i>								
<i>Enrollment and Eligibility Procedures and Coordination</i>								
<i>Pharmacy Care Coordination</i>								
<i>Pharmacy Capacity</i>								
<i>Pharmacy Program Augmentation</i>								
<i>340B Pricing</i>								
<i>Program Alignment and Augmentation</i>								
<i>SDOH Contracting and Relationships</i>								
<i>SDOH Funding</i>								
<i>Benefit Enhancement</i>								
<i>Information Delivery</i>								



Next Steps



Key Upcoming Tasks of Operational and Financial Sustainability Planning:

- Complete financial models, plans, and cost estimates for initiatives
- Complete development of Operational Roadmaps, including phasing, sequencing, and staging of initiatives
- Continue development of oversight and operational alignment models and key performance indicators and reporting structures





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BOARD MEETING

June 14, 2023

REGULAR AGENDA ITEM 3

Receive an update on Central Health Fiscal Year (FY) 2023 support operations as identified in the budget resolution. (*Informational item*)

AGENDA ITEM SUBMISSION FORM

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Agenda Item Meeting Date June 14, 2023

Who will present the agenda item? (Name, Title) Mike Geeslin

General Item Description FY23 Budget Resolution – Summary Updates on Support Operational Activities

Is this an informational or action item? Informational

Fiscal Impact NA

Recommended Motion (if needed – action item) NA

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- The FY 23 Budget Resolution highlighted several support operations. This agenda item provides
- 1) awareness of some of the work activity for these support operations.
 - 2) _____

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) Yes, memo document

Estimated time needed for presentation & questions? 0 to 5 minutes; item can be noted as information available in the packet for review

Is closed session recommended? (Consult with attorneys.) No

Form Prepared By/Date Submitted: Briana Yanes/ June 6, 2023

MEMORANDUM

To: Central Health Board of Managers
From: Mike Geeslin, President & CEO; Briana Yanes, Board Governance Manager
Date: June 6, 2023
Re: Update: Summary of Support Operations Activities per FY 2023 Budget Resolution

Overview

The fiscal year budget resolution, approved by the Board of Managers, adopts the proposed budget, and states the priority objectives for the coming fiscal year, in alignment with longer-term objectives established by the Board. The FY 2023 Budget Resolution (FY 23 Resolution) highlighted certain support operations initiatives as priorities. The subject areas below in bold-face font track the FY 23 Resolution, followed by a high-level synopsis based on submissions by numerous staff.

Detail

(Compiled from Staff Contributions)*

Increase support for active and future facilities construction and maintenance

At the beginning of Fiscal Year 2023, we onboarded a Director of Facilities Management with experience in Health Care facilities. Over the course of the year, we have designed an organization structure to manage our health care facilities, medical equipment, and capital facilities assets over the next two years. We are currently actively recruiting a Facilities Manager and will post a medical equipment specialist position in early Fiscal Year 2024. In addition to the organization structure, the Director is developing Standard Operating Procedures, developing capital improvement program projections, and working with the construction and design team on the building systems for facilities coming online. A new Director of Construction and Development was hired, with a start date mid-July 2023. Recruiting for construction and development professionals has been challenging and we are competing in the Austin market with many other sectors for talent.

Expand human resources department to support growing organization and new practice of medicine

The goal is to “develop a strategy to evaluate and scale Central Health’s hiring needs and timeline to support rapid growth by September 30, 2023.” Additionally, as part of the restructure and redesign of the Human Resources department to help meet the above goal, it is the intention to make most HR positions Enterprise to reduce the silos and redundancy within the department, ensure consistent processes and policy applications, and to better utilize our team’s time and talent.

- **Hires Completed:**

- CUC Vice President of Human Resources
- Enterprise Director of Talent Management
- Enterprise HR Business Partner
- Enterprise Director of Talent Acquisition
- Enterprise Director of Workforce Development
- Enterprise LMS Administrator Enterprise Talent Acquisition Partner
- Enterprise Sourcing and Outreach Specialist

- **Pending Hires:**

- Enterprise Employee Health Nurse
- Enterprise HR Systems Administrator

Future Planning

We are currently completing skill gap analyses within HR teams to develop corresponding development plans, inclusive of certifications, to enhance our current team members' skills sets as well as identify and project additional staffing needs which will be requested through the FY2024 budget process.

The largest expected increase within the HR Department will be in workforce development. As we plan and build out programs related to clinical orientation and education, leadership development, and workforce development we anticipate adding new staff members to develop, implement, and support the program development needed. These are resources which Central Health has not had before.

Evaluate and implement CLAS (Culturally and linguistically appropriate services) standards

The 2022 Healthcare Equity Plan identified gaps in our healthcare system. Imperative 3 of the Healthcare Equity Plan specifically calls out ongoing member engagement focused on hard-to-reach populations - particularly those experiencing homelessness, justice-involved individuals, and people with a limited English proficiency.

In fall 2022, Central Health created a multi-disciplinary team of staff to serve as a language access advisory group, which collaborated on developing a request for proposals (RFP) to assess Central Health's language access capabilities, including systems, policies, and practices. In early 2023, Central Health contracted with BCT Partners to conduct this assessment. David B. Hunt, J.D., and Cynthia E. Roat, MPH, two national experts on language access issues, with support and guidance from Central Health's language advisory team conducted the assessment.

Activities to Date

1. Vendor reviewed Central Health's race, ethnicity, and language data.
2. Vendor reviewed Central Health's language access policies.

3. Vendor conducted nine focus groups with Central Health staff (55 participants)
4. Vendor conducted online individual interviews with 9 members of senior leadership.
5. Vendor conducted five in-person enrollee focus groups in Spanish, Vietnamese, Arabic, ASL, and Burmese (26 participants).
6. Vendor interviewed the account manager and director of quality assurance at Language Service Associates, the language provider currently contracted by Central Health.
7. Vendor interviewed program staff at Caritas of Austin and World Relief regarding refugee groups in the pipeline for future resettlement to Travis County.
8. Vendor completed a draft of the assessment report and presented to the Language Access Advisory Team as well as senior leadership.

Next Steps

1. Senior leadership to provide feedback on the report to BCT Partners.
2. BCT Partners to complete a Language Access Plan for Central Health.
3. Central Health to determine business case needs for FY 2024 based on BCT Partners' language access assessment.
4. Central Health and BCT Partners plan on completing the above deliverables and close-out this phase of the project by the end of FY 2023 Quarter 4.

Centralize and develop a visible and robust risk management program and enhance records management program

The work has focused on the building blocks for robust Risk Management and Records Management programs. This work involves contracting for risk consulting and hiring of staff. Contract work for risk management consulting services will commence in June-July 2023. Legal counsel is currently reviewing the contract and a kick-off meeting will occur following contract execution with the selected vendor. Critical hires are expected to be completed by Q4 FY 2023.

These programs will ensure continued transformation and investment in resources, both to support current and new work initiatives across Central Health. These investments will support the provision of high quality and safe healthcare for the safety net population in Travis County.

Hiring Activity

- **Hires Completed**
 - Compliance Specialist
 - Director of Healthcare Compliance
- **Future Hires/Positions (pending approval of FY 24 Budget)**
 - Risk Manager
 - Privacy Specialist
 - Audit Specialist

- Records Management Specialist
- Health Information Manager (HIM) Manager
- HIM Specialist

Future Planning – FY 2025

McKenzie will continue to build enhancement plans for needed or preferred certifications and trainings and identify and project additional staffing needs as the team members are on-boarded in FY2024. Compliance and Risk staffing will need to increase to levels and sophistication that are beyond what Central Health has funded in recent years, and at a rapid rate. For example, a Process Optimization Specialist is one such consideration for operational effectiveness. Ultimately, monitoring effectiveness in operational processes, and assisting with implementation and process changes post go-live, will ensure clear and concise process manual documents. Ultimately, the staffing levels need to be purposeful and aligned with strategic objectives and organizational needs.

Expand resources to support new eastern Travis County Health and Wellness Operations

In FY 2023, Health and Wellness Center Operations brought on additional resources to facilitate programs to support new facilities under construction in Eastern Travis County. A program manager and outreach specialist were hired, and their work has included surveying community members on needed programs, expanding community partnerships, and developing other outreach and community input initiatives specific to the new sites. On-site team members, including additional Community Resource Associates and an Administrative Supervisor, are planned for Q4 FY 2023.

Expand Joint Technology to support additional technology and security systems

Two primary functions of the Joint Technology team are to keep our network infrastructure optimized to current industry standards and to constantly monitor and guard the infrastructure and systems from a security perspective.

- Review results from HIPAA security audit to assess Central Health’s overall health information privacy, security, and breach notification compliance activities by September 30, 2023.
 - Joint Tech has a strong level of confidence in the HIPAA security audit that was recently performed, as well as our responses to that audit. We have presented the summary findings to each entity within the Enterprise. Many of the findings involved physical security (passwords on sticky notes, etc.) so our Cybersecurity team, in conjunction with our Field Tech staff are now going to each site to perform security ‘spot checks’ for compliance. We have also recently implemented a password

manager tool, Keeper. We are also currently working on additional mitigations around process documentation for IT general controls.

- Refresh of all Health System network switches across administrative and clinical sites to improve network security, performance and management capabilities by September 30, 2023.
 - All network switches were purchased as of June 2022. Supply chain issues continue to be challenging and have slowed the shipment and delivery of all switches. However, we have confirmed this week that all switches will be delivered in May 2023. Rollout will begin in June.

Utilize health system resources to leverage healthcare infrastructure

An update memo was provided to the Board Strategic Planning Committee in April and a full presentation was made at the Board meeting in May.

Develop HUB policy recommendations and finalize planning to implement (a HUB) program

As reported to the Board of Managers in April 2023, Central Health continues to see success in its good faith efforts to contract with Historically Underutilized Businesses (HUB) and request our prime contractors also pursue a good faith effort if they use subcontractors. In November 2022, after the completion of the Central Health Disparity Study, the Board of Managers approved expanding our efforts to include HUB subcontracting goals for construction projects solicited over \$500,000. The inaugural Senior HUB Analyst was hired and has begun developing the program, awarding our first contract with subcontracting goals in the spring of 2023. We will continue to develop the program and significant community outreach to vendors about opportunities to do business with Central Health and our prime contractors.

Commentary

The criticality of support operations cannot be over-emphasized. The work and developments outlined in the memo are based on what was delineated in the FY 23 Resolution; this memo's purpose is to generate a high-level awareness of the type of work that needs continued prioritization.

I would like to acknowledge the numerous contributors to this memo and especially to Briana Yanes for her compilation work. Suffice to say, what is presented herein is a fraction of the work that is occurring daily to build-out the support operations for the District and a high-functioning health care system.

###



CENTRAL HEALTH

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Innovation - We create solutions to improve healthcare access.

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Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

June 14, 2023

REGULAR AGENDA ITEM 4

Discuss Central Health owned or occupied real property and potential property for acquisition, lease, or development in Travis County, including pending issues and next steps in the redevelopment of the Central Health Downtown Campus, administrative offices of Central Health Enterprise partners, and new developments in Eastern Travis County.^{3, 4} (*Informational Item*)

AGENDA ITEM SUBMISSION FORM

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date June 14, 2023 Board of Managers Meeting

Who will present the agenda item? (Name, Title) Stephanie Lee McDonald, VP Enterprise Alignment & Coordination

General Item Description Update on current Construction and Development projects

Is this an informational or action item? Informational

Fiscal Impact NA at this time

Recommended Motion (if needed – action item) NA

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- 1) Update on construction of new health and wellness centers in Eastern Travis County.
- 2) Update on Enterprise Headquarters and Multi-Purpose Care Site Center.

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) Presentation in both Open and Closed Session

Estimated time needed for presentation & questions? 30 min -- 10 minutes in open session and 20 in closed session with questions

Is closed session recommended? (Consult with attorneys.) Yes

Form Prepared By/Date Submitted: Stephanie Lee McDonald 6/7/2023

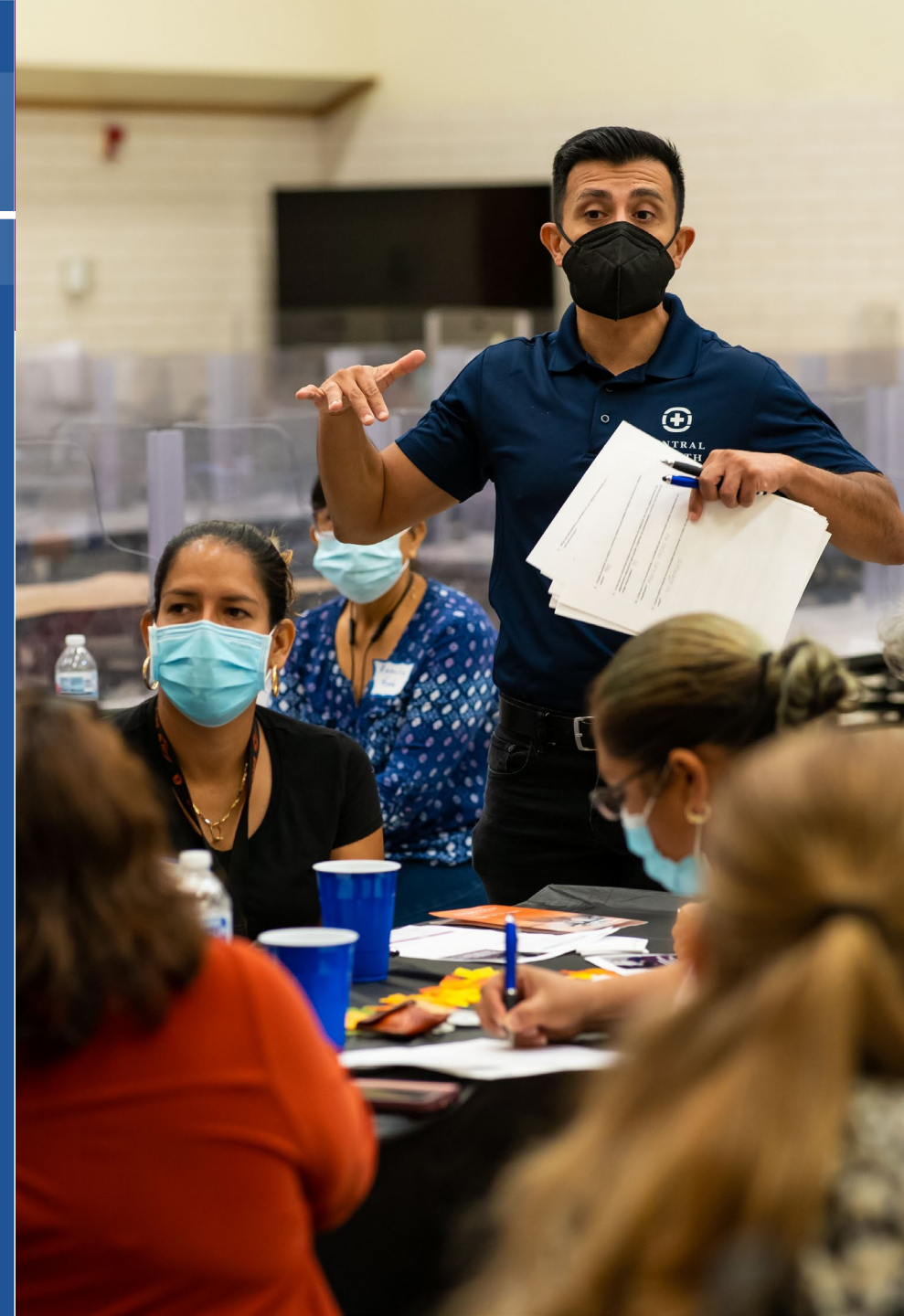


CENTRAL HEALTH

CommUnityCare | Sendero

Central Health Construction and Development Update

*Central Health Board of Managers
June 14, 2023*



Site Summaries

	Del Valle Health and Wellness Center	Hornsby Bend Health and Wellness Center
Address	7050 Elroy Rd. Del Valle, TX 78617	3700 Gilbert Rd. Austin, TX 78725
Estimated Opening Date	Fall of 2023 (specific date being re-evaluated)	September 2023
Gross Square Footage	18,750	8,000
Anticipated Clinical Services	<ul style="list-style-type: none"> • Primary care • Dental care • Retail pharmacy • Integrated mental health 	<ul style="list-style-type: none"> • Primary care • Integrated behavioral health and oral health assessment • Select specialty care services via Telehealth
Anticipated Building Hours	Expected to be determined closer to opening	<ul style="list-style-type: none"> • (M-F) 8am-6pm (tentative) • (Sat) 8am-12pm (tentative)
Anticipated Clinical Hours	<ul style="list-style-type: none"> • Medical: (M-F) 7am-7pm • Dental: (M-F) 7:30am-6pm • Pharmacy: (M-F) 9am-7pm • Quest: (M-F) 7:30am-7pm 	<ul style="list-style-type: none"> • Medical: (M-F) 8am-5pm • Quest: (M-F) 8:30am-5pm
Anticipated Community Resource Hours	Survey results being analyzed in order to determine hours	Survey results being analyzed in order to determine hours



HORNSBY BEND

Hornsby Bend Health and Wellness Center

Current:

- Active construction
- Contractor: IE2
- Architect: BSA LifeStructures
- Civil Engineer: mwm Design Group

Ongoing:

- Operational Planning
- Community Engagement and Outreach
- Posting and recruiting for clinical and wellness center







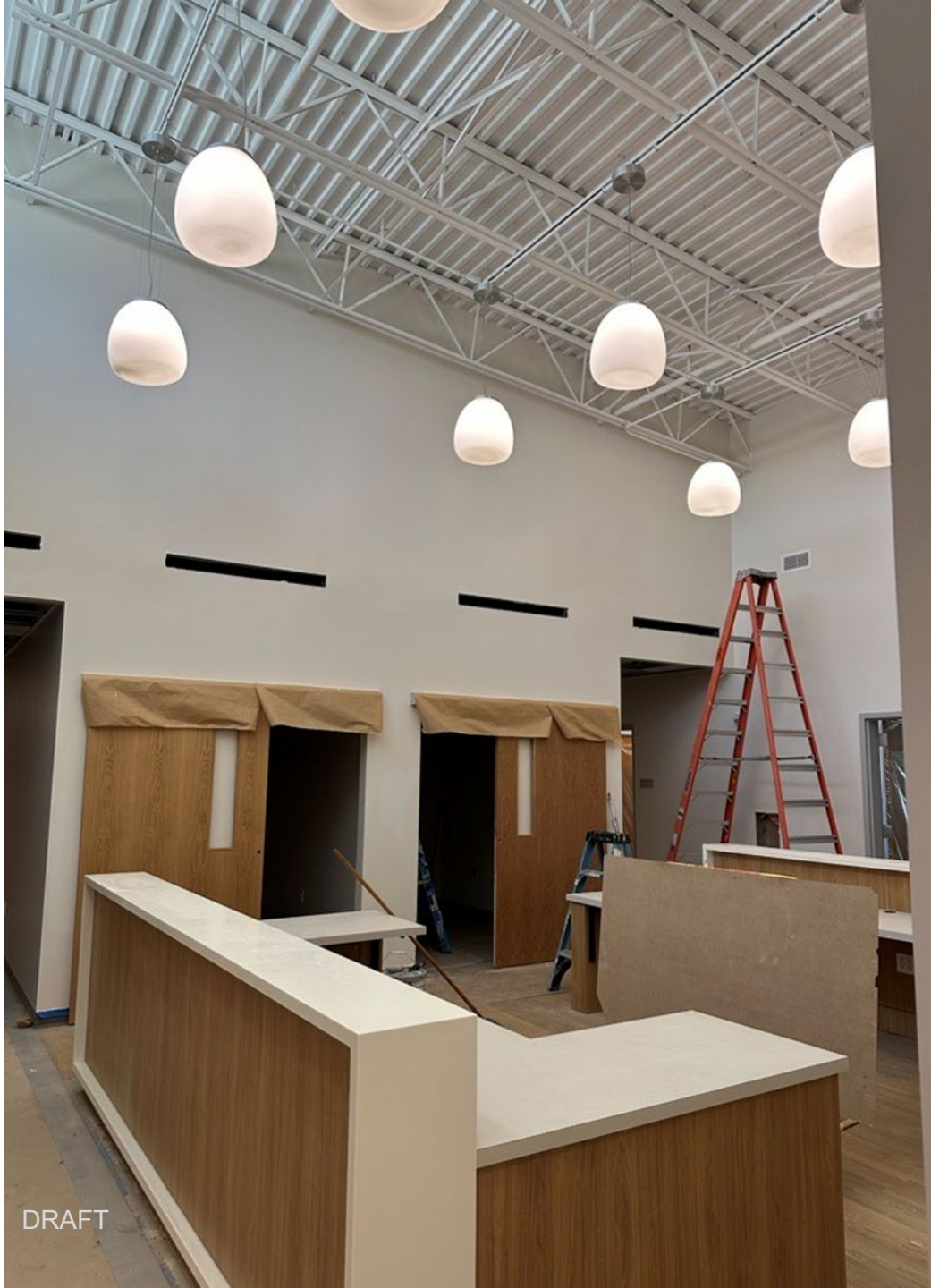


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112





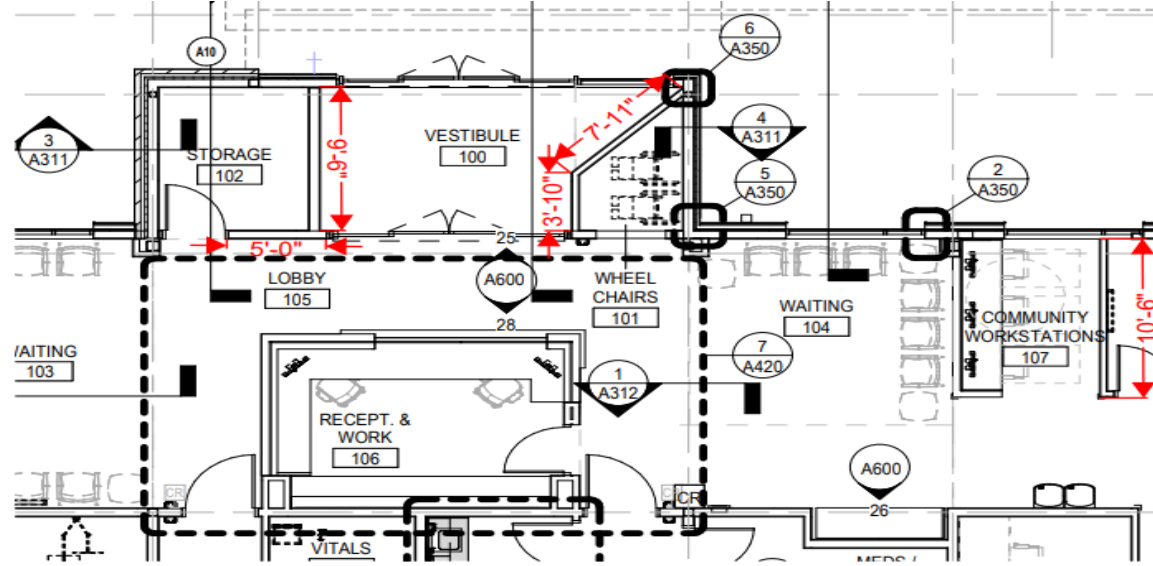
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113



Hornsby Bend: Community Art Work Locations



Vestibule 100 Angled Wall Area



Vestibule 100 Area



Community Workstations 107 Area



CENTRAL HEALTH

Mural Students Art Video



CENTRAL HEALTH

[Click here:](#)

<https://www.facebook.com/CentralHealthTX/videos/924434412124825/>

Del Valle

Del Valle Health and Wellness Center

- Active construction
- Contractor: O'Haver Contractors
- Architect: O'Connell Robertson
- Civil Engineer: Doucet and Associates

Ongoing:

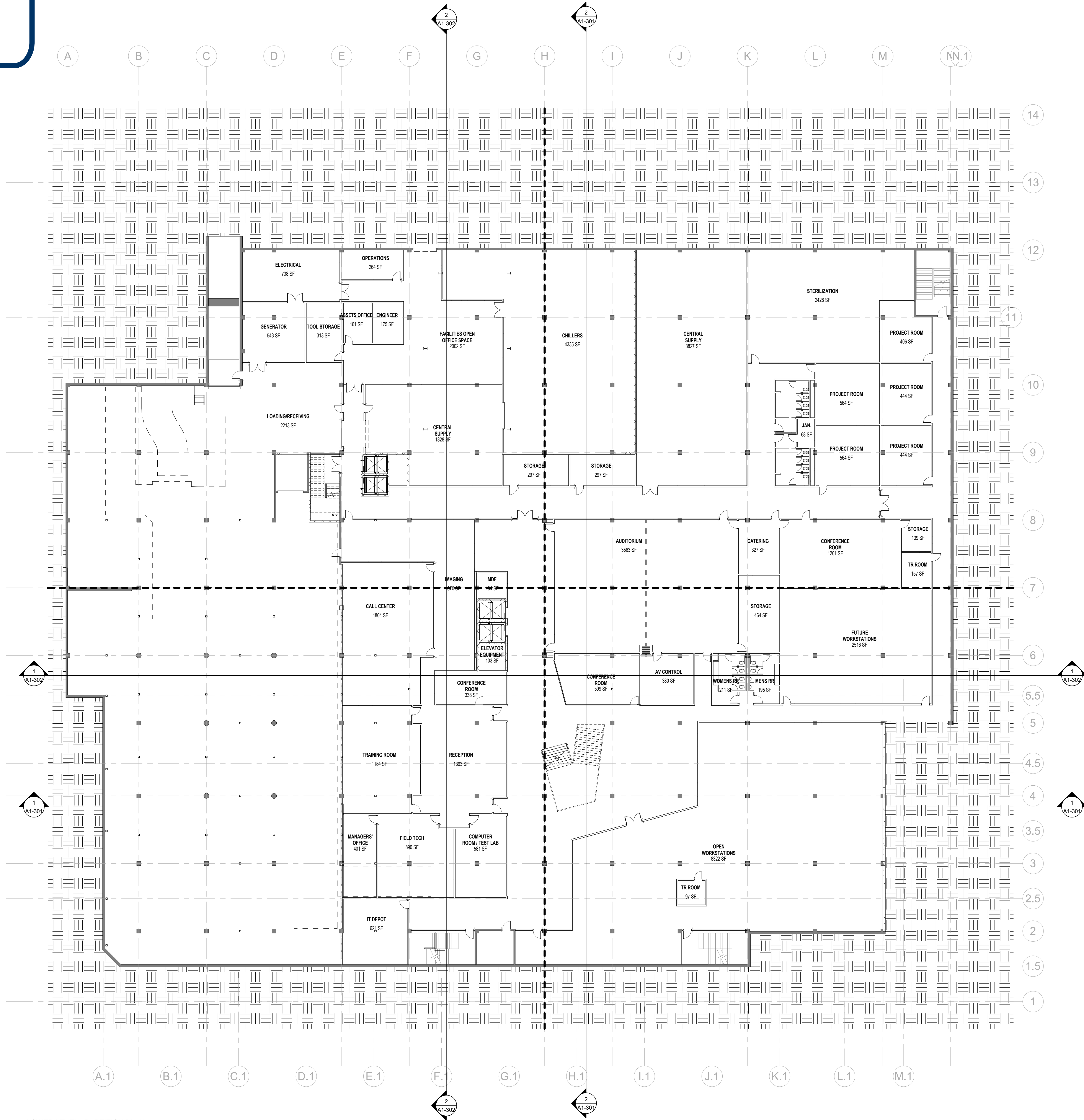
- Operational Planning
- Community Engagement and Outreach
- Posting and recruiting for clinical and wellness center



Del Valle



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1 LOWER LEVEL - PARTITION PLAN
1/16" = 1'-0"

FLOOR PLAN GENERAL NOTES

- PARTITION TYPES ARE SCHEDULED IN THE A51 SERIES. RE: A01 SERIES "CODE COMPLIANCE PLANS" FOR GRAPHIC EXTENT OF FIRE RATED PARTITIONS. REFER TO PARTITION TYPE SCHEDULE FOR LOCATION OF SOUND ATTENUATION BLANKETS.
- REFER TO SHEET A00-01 FOR ADDITIONAL GENERAL NOTES.
- ALL PARTITIONS ARE TYPE "A"? UNLESS OTHERWISE NOTED.
- DIMENSIONS SHOWN ON THE FLOOR PLANS FOR NEW CONSTRUCTION ARE TO THE FACE OF FINISH OF INTERIOR WALLS. TO CENTER LINE OF COLUMNS AND TO FACE OF CONCRETE OR MASONRY WALLS. UNLESS OTHERWISE INDICATED. DIMENSIONS IN RENOVATED AREAS ARE FROM FINISH FACE OF EXISTING WALLS TO FINISH FACE OF NEW STUD WALLS. UNLESS OTHERWISE INDICATED.
- WHERE NEW GYPSUM BOARD PARTITIONS ARE A CONTINUATION OF AN EXISTING PARTITION OR COLUMN ENCASEMENT, THE FACE OF THE NEW GYPSUM BOARD SHALL BE ALIGNED WITH THE FACE OF THE EXISTING SURFACE. WHERE A ONE HOUR PARTITION IS SHOWN AS A CONTINUATION OF A TWO-HOUR PARTITION OR COLUMN ENCASEMENT, THE FACE OF THE GYPSUM BOARD SHALL BE ALIGNED. STUDS SHALL BE OFFSET AND ADDITIONAL LAYERS OF GYPSUM BOARD SHALL BE PROVIDED AS REQUIRED TO PROVIDE FACE ALIGNMENT OF GYPSUM BOARD.
- CLINICAL SINKS SHALL BE MOUNTED SO THAT THE CENTERLINE OF THE SINK IS 1'-6" MINIMUM TO THE FACE OF THE ADJACENT FIXED EQUIPMENT, SIDE WALL, CASEWORK, ETC.
- ALL PATIENT CORRIDORS AND PASSAGEWAYS SHALL BE 8'-0" MINIMUM CLEAR WIDTH.
- SEE A43-01, PLUMBING LAYOUTS FOR TYPICAL MOUNTING HEIGHTS OF PLUMBING FIXTURES AND TOILET ACCESSORIES.
- LAVATORIES AND SINKS SHALL BE ACCOMPANIED BY A PAPER TOWEL DISPENSER "TA3A" AND SOAP DISPENSER "TA8" UNLESS OTHERWISE NOTED ON THE FLOOR PLANS.
- SEE A43-XX FOR ENLARGED PLAN AT A TYPICAL DRINKING ALCOHOLE.
- REFER TO A52 SERIES FOR MISCELLANEOUS DETAILS.
- PROVIDE MINIMUM 1'-0" CLEAR FLOOR SPACE AT THE PUSH SIDE OF EVERY DOOR WITH A CLOSER. PROVIDE MINIMUM 1'-6" CLEAR AT THE PULL SIDE OF EVERY DOOR (EXCLUDING PATIENT BEDROOMS), UNLESS SPECIFICALLY DIMENSIONED, NOTED OR SHOWN OTHERWISE.
- PROVIDE A 1'-4" WIDE CHASE BEHIND SINGLE SIDED TOILETS, AND A 1'-8" WIDE CHASE BETWEEN BACK TO BACK TOILETS. FOR WALL HUNG FIXTURES, FOR FLOOR MOUNTED FIXTURES PROVIDE A 6" STUD, MINIMUM.
- ALL LAVATORIES AND SINKS SHALL BE MOUNTED A MINIMUM OF 1'-3" FROM THE CENTERLINE OF THE FIXTURE TO THE FINISHED PARTITION.
- SEE OWNER FURNISHED ???, ???, ??? VENDOR DRAWINGS FOR CRITICAL DIMENSIONS IN THESE SPACES. REFERENCE INDEX SHEET FOR LOCATION OF VENDOR DRAWINGS IN SET.
- REFER TO THE A17 SERIES, "EQUIPMENT PLANS" FOR WALL PROTECTION LOCATIONS.

FLOOR PLAN LEGEND

- EXPANSION JOINT
- EXISTING PARTITION TO REMAIN
- NEW PARTITION
- EXISTING COLUMN TO REMAIN
- EXTERIOR ELEVATION TAG
- WALL SECTION TAG
- BUILDING SECTION TAG
- FV FIELD VERIFY
- (ALPHA) EXTERIOR OPENING TAG REF: AX-XX SERIES FOR SCHEDULE
- (NUMERICAL) INTERIOR WINDOW TAG REF: AX-XX SERIES FOR SCHEDULE
- (301A) DOOR TAG REF: AX-XX SERIES FOR DOOR SCHEDULE
- (7XX) PARTITION TAG REF: AX-XX SERIES FOR CHARTS
- FD FLOOR DRAIN
- CURTAIN OR IV TRACK REF: ?AAX-XX
- STRUCTURAL BRACING
- LEAD LINED WALL
- ENLARGED PLAN TAG
- REFER TO BSA DRAWINGS FOR SCOPE
- CONTRACTOR FURNISHED EQUIPMENT/ ITEM
- OWNER FURNISHED EQUIPMENT/ ITEM

FLOOR PLAN NOTES BY NUMBER

Barnes Gromatzky Kosarek Architects
1224 East 12th Street
Austin, Texas 78702
Suite 320
512.476.7133

BSA
BSA LifeStructures
1600 S. 1st Street, Suite 150
Austin, TX 78704
ph 512.531.9075
fx 666.990.3272

PROGRESS PRINT
Tommy Kosarek Texas
Registration # 8587
Not for regulatory approval,
permitting or construction

SCHEMATIC DESIGN

CENTRAL HEALTH

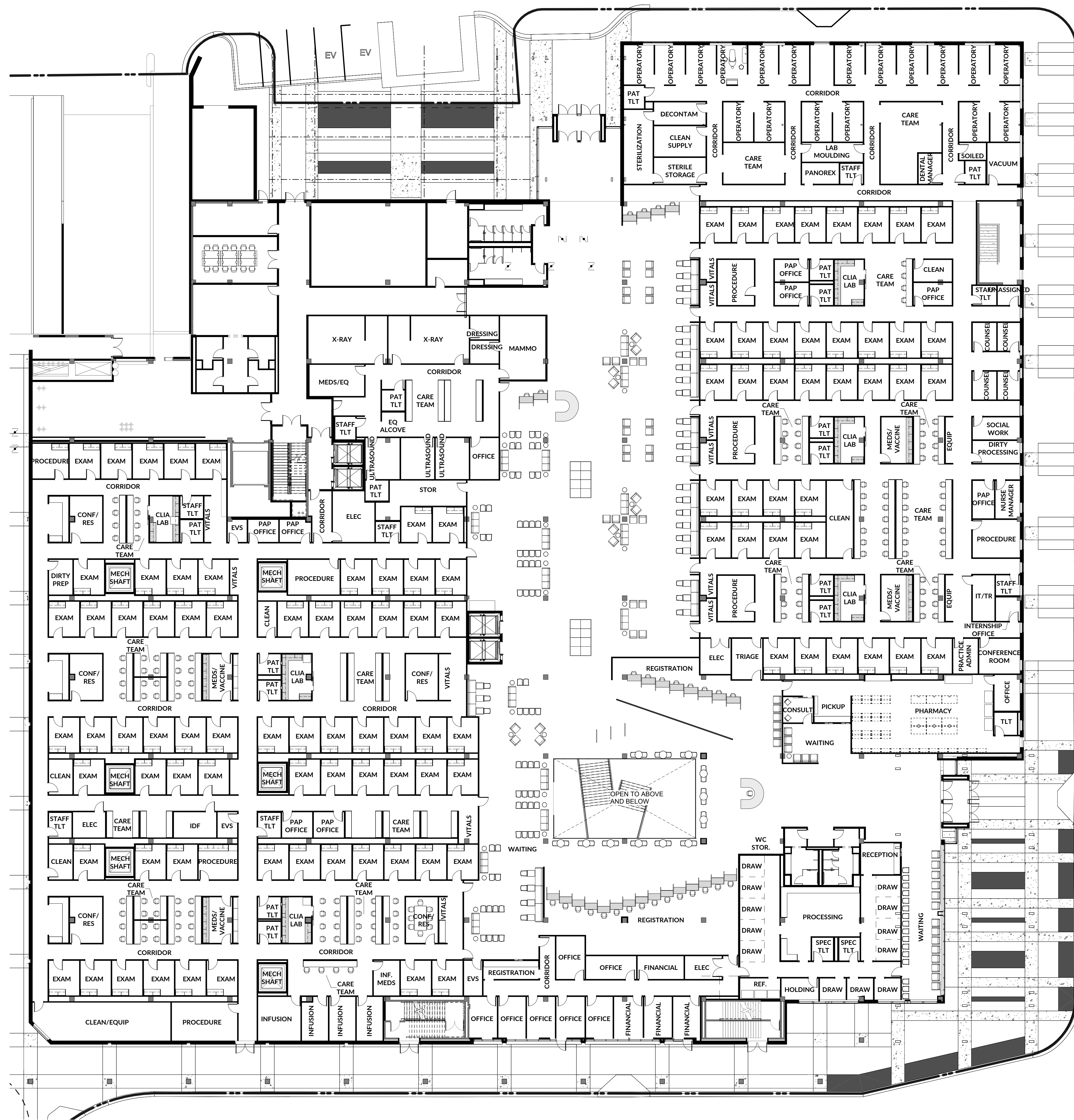
1000 E 41ST ST
AUSTIN, TX 78751

ENTERPRISE HEADQUARTERS & MULTI-PURPOSE CARE SITE CENTER

PARTITION PLAN - LOWER LEVEL

© 2023 Barnes Gromatzky Kosarek Architects
JOB NO: 2216
DATE: 06/02/23
RESERVED:
RESERVED:

A2-101



HANCOCK CENTER - GROUND FLOOR PLAN

DRAFT



SUITE A

ROOM TYPE	QTY
PRIVATE OFFICE	30
WORKSTATIONS (78"x78")	77
WORKBENCH (60"x30")	16
HOTELING	18
LARGE CONFERENCE	4
SMALL CONFERENCE	2
HUDDLE	4
OPEN MEETING	6
PHONE	10
KITCHENETTE	3
LOUNGE	1
COPY/PRINT	4
SUPPORT	3

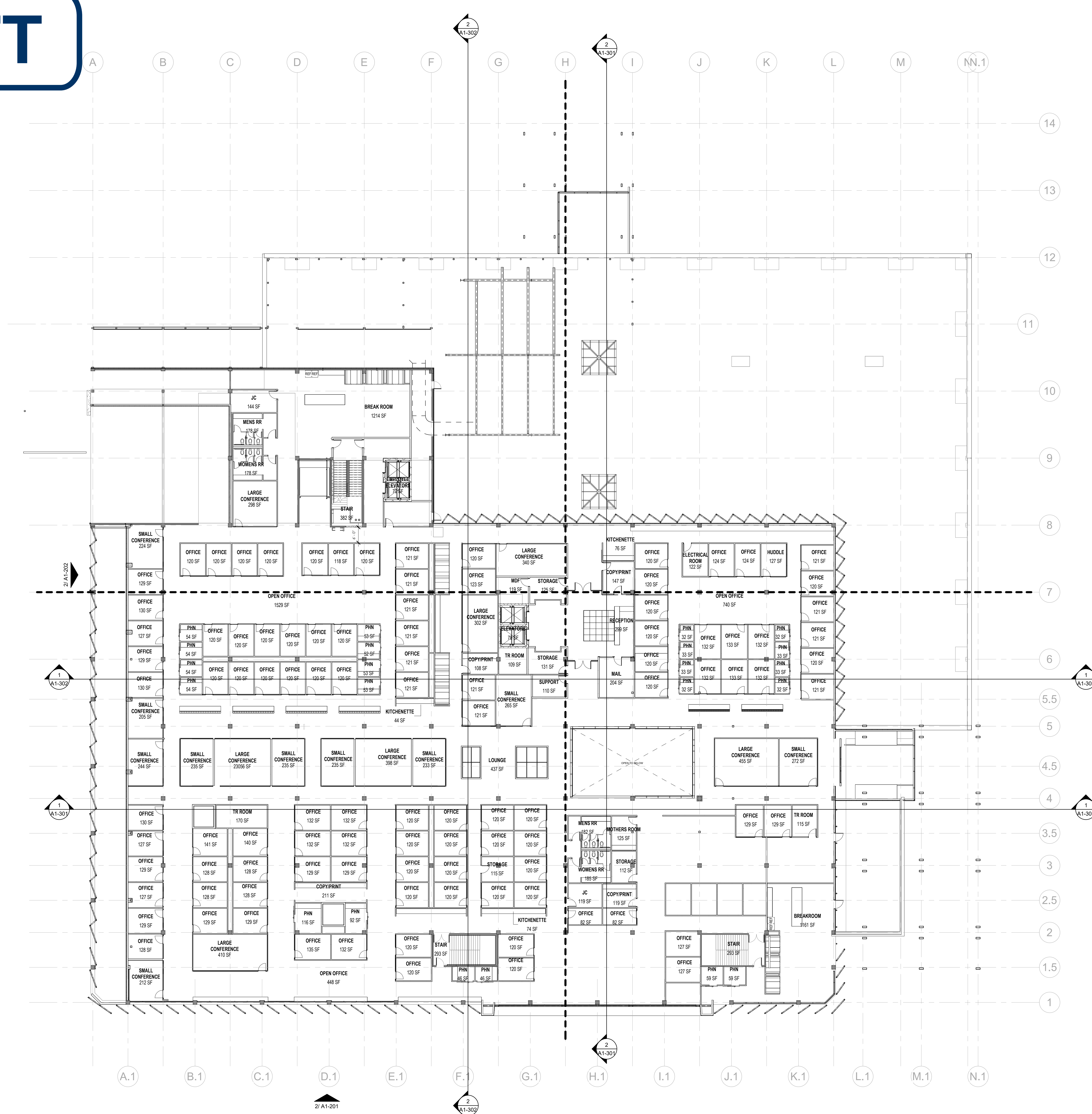
SHARED

ROOM TYPE	QTY
HUDDLE	6
LARGE CONFERENCE	2
BREAKROOM	-
PHONE	2
LOUNGE	2
SUPPORT	1

SUITE B

ROOM TYPE	QTY
PRIVATE OFFICE	27
WORKSTATIONS (78"x78")	71
WORKBENCH (60"x30")	-
HOTELING	26
LARGE CONFERENCE	1
SMALL CONFERENCE	4
HUDDLE	5
OPEN MEETING	9
PHONE	13
KITCHENETTE	2
LOUNGE	-
COPY/PRINT	2
SUPPORT	2

DRAFT



FLOOR PLAN GENERAL NOTES

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 fx 666.990.3272

PROGRESS PRINT
 Tommy Kosarek Texas
 Registration # 8587
 Not for regulatory approval,
 permitting or construction

FLOOR PLAN LEGEND

- EXPANSION JOINT
- EXISTING PARTITION TO REMAIN
- NEW PARTITION
- EXISTING COLUMN TO REMAIN
- EXTERIOR ELEVATION TAG
- WALL SECTION TAG
- BUILDING SECTION TAG
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- (ALPHA) EXTERIOR OPENING TAG REF: AX-XX SERIES FOR SCHEDULE
- (NUMERICAL) INTERIOR WINDOW TAG REF: AX-XX SERIES FOR SCHEDULE
- (301A) DOOR TAG REF: AX-XX SERIES FOR DOOR SCHEDULE
- (7XX) PARTITION TAG REF: AX-XX SERIES FOR CHARTS
- FD FLOOR DRAIN
- CURTAIN OR IV TRACK REF: 2AXX-XX
- STRUCTURAL BRACING
- LEAD LINED WALL
- ENLARGED PLAN TAG
- REFER TO BSA DRAWINGS FOR SCOPE
- CONTRACTOR FURNISHED EQUIPMENT/ ITEM
- OWNER FURNISHED EQUIPMENT/ ITEM

SCHEMATIC DESIGN

CENTRAL HEALTH

1000 E 41ST ST
 AUSTIN, TX 78751

ENTERPRISE HEADQUARTERS & MULTI-PURPOSE CARE SITE CENTER

FLOOR PLAN NOTES BY NUMBER

PARTITION PLAN - UPPER LEVEL

1 UPPER LEVEL - PARTITION PLAN
 1/16" = 1'-0"

© 2023 Barnes Gromatzky Kosarek Architects
 JOB NO: 2216
 DATE: 06/02/23
 RESERVED:
 RESERVED:

A2-103

THANK YOU





CENTRAL HEALTH

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Our Mission

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Our Values

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Innovation - We create solutions to improve healthcare access.

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BOARD MEETING

May 24, 2023

REGULAR AGENDA ITEM 5

Receive and discuss a briefing regarding *Travis County Healthcare District d/b/a Central Health v. Ascension Texas f/k/a Seton Healthcare Family*, Cause No. D-1-GN-23-000398.³ (*Informational Item*)

AGENDA ITEM SUBMISSION FORM

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date June 14, 2023

Who will present the agenda item? (Name, Title) Monica Crowley

General Item Description Receive and discuss a briefing regarding *Travis County Healthcare District d/b/a Central Health v. Ascension Texas f/k/a Seton Healthcare Family*, Cause No. D-1-GN-23-000398.³ (*Informational Item*)

Is this an informational or action item? Informational

Fiscal Impact N/A

Recommended Motion (if needed – action item) N/A

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- Briefing with legal counsel as needed. Please note that this agenda item will be taken up at the discretion of the chair based on status of the situation at the time of the meeting.
- 1) discretion of the chair based on status of the situation at the time of the meeting.
 - 2) _____

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) Verbal update

Estimated time needed for presentation & questions? TBD

Is closed session recommended? (Consult with attorneys.) Yes

Form Prepared By/Date Submitted: Briana Yanes/ June 7, 2023



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BOARD MEETING

June 14, 2023

REGULAR AGENDA ITEM 6

Receive and discuss a briefing regarding *Birch, et al. v. Travis County Healthcare District d/b/a Central Health and Mike Geeslin*, Cause No. D-1-GN-17-005824 in the 345th District Court of Travis County.³ (*Informational Item*)

AGENDA ITEM SUBMISSION FORM

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date June 14, 2023

Who will present the agenda item? (Name, Title) Monica Crowley

General Item Description Receive and discuss a briefing regarding Birch, et al. V. Travis County Healthcare District d/b/a Central Health and Mike Geeslin, Cause No. D-1-GN-17-005824 in the 345th District Court of Travis County.

Is this an informational or action item? Informational

Fiscal Impact N/A

Recommended Motion (if needed – action item) N/A

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- Briefing with legal counsel as needed. Please note that this agenda item will be taken up at the discretion of the chair based on status of the situation at the time of the meeting.
- 1) discretion of the chair based on status of the situation at the time of the meeting.
 - 2) _____

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) Verbal update

Estimated time needed for presentation & questions? TBD

Is closed session recommended? (Consult with attorneys.) Yes

Form Prepared By/Date Submitted: Briana Yanes/ June 7, 2023



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BOARD MEETING

June 14, 2023

REGULAR AGENDA ITEM 7

Confirm the next regular Board meeting date, time, and location. (*Informational Item*)