

202080302



#### CENTRAL HEALTH

STAYS IN FILE

Our Vision
Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

#### **Our Values**

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

# BOARD OF MANAGERS Meeting Agenda

Wednesday, February 26, 2020, 5:30 p.m. or following the Executive Committee Meeting

Central Health Administrative Offices
1111 E. Cesar Chavez St.
Austin, Texas 78702
Board Room

#### **CITIZENS' COMMUNICATION**

#### **CONSENT AGENDA**

All matters listed under the CONSENT AGENDA will be considered by the Board of Managers to be routine and will be enacted by one motion. There will be no separate discussion of these items unless members of the Board request specific items be moved from the CONSENT AGENDA to the REGULAR AGENDA for discussion prior to the vote on the motion to adopt the CONSENT AGENDA.

- C1. Approve the amended minutes of the December 18, 2019 meeting of the Central Health Board of Managers.
- C2. Approve the minutes of the January 29, 2019 meeting of the Central Health Board of Managers.
- C3. Approve the minutes of the December 23, 2019 and December 30, 2019 ad Hoc Policy Review Committee meetings of the Central Health Board of Managers.
- C4. Receive the Quarterly Investment Report and ratify Central Health Investments for January 2020.
- C5. Receive a report of the January 2020 financial statements for Central Health, as presented to the Budget and Finance Committee.

- C6. Receive a report of the January 2020 financial statements for the Community Care Collaborative, as presented to the Budget and Finance Committee.
- C7. Approve the appointment of Stephanie Lee McDonald to the Downtown Austin Alliance Board of Directors, as recommended by the Executive Committee.

#### **REGULAR AGENDA\***

- 1. Discuss and take appropriate action on the formation of the Central Health Medical Executive Board. (Action Item)
- 2. Discuss and take appropriate action to merge the ad hoc Policy and ad hoc Bylaws Committees into a single committee called the ad hoc Bylaws and Policy Committee. (*Action Item*)
- 3. Discussion of the Executive Committee's instructions to the ad hoc Bylaws and Policy Committee and the ad hoc Women's Health Committee on subject matter and scope, and provide an update on subject matter and scope of the Strategic Planning Committee's Eastern Crescent Subcommittee. (Informational Item)
- 4. Discuss and take appropriate action on an update regarding Sendero Health Plans, Inc., including the effect of federal legislative and regulatory actions. (Informational Item)
- 5. Discuss and take appropriate action to renew and amend the employment contract between Central Health and the President and Chief Executive Officer of Sendero Health Plans, Inc.(*Action Item*)
- 6. Discuss and take appropriate action on Central Health owned or occupied real property and potential property for acquisition or lease. (Action Item)
- 7. Confirm the next regular Board meeting date, time, and location. (*Informational Item*)

\*The Board of Managers may take items in an order that differs from the posted order.

Note <sup>1</sup>, Possible closed session item.

The Board of Managers may consider any item posted on the agenda in a closed session if the item involves issues that require consideration in a closed session and the Board announces that the item will be considered during a closed session.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify Central Health at least two days in advance, so that appropriate arrangements can be made. Notice should be given to the Board Governance Manager by telephone at (512) 978-8049.

Consecutive interpretation services from Spanish to English are available during Citizens Communication or when public comment is invited. Please notify the front desk on arrival if services are needed.

Los servicios de interpretación consecutiva del español al inglés están disponibles para la comunicación de los ciudadanos o cuando se invita al público a hacer comentarios. Si necesita estos servicios, al llegar sírvase notificarle al personal de la recepción.

Came to hand and posted on a Bulletin Board in the Courthouse, Austin, Travis County, Texas on this the 20 Zo Dana DeBeauvoir

By Dana DeBeauvoir

County Clerk, Travis County Texas

Deputy

A. VIACEDO



FILED AND RECORDED OFFICIAL PUBLIC RECORDS

Dana De Seauvoir

Dana DeBeauvoir, County Clerk Travis County, Texas

**202080302** Feb 21, 2020 02:37 PM

Fee: \$0.00 MACEDOS



Central Texas is a model healthy community.

#### **Our Mission**

By caring for those who need it most, Central Health improves the health of our community.

#### **Our Values**

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

#### **BOARD MEETING**

February 26, 2020

## **REGULAR AGENDA ITEM 1**

Discuss and take appropriate action on the formation of the Central Health Medical Executive Board.

# Central Health Medical Executive Board

February 26, 2020

presented by: Jonathan Morgan, Chief Operating Officer

Monica Crowley, Chief Strategy & Planning Officer









# Background

- Senate Bill 1142\* authorizes Central Health to appoint, contract for, or employ physicians as the Board of Managers considers necessary for the efficient operation of the district.
- Senate Bill 1142 requires a Medical Executive Board to ensure that physicians employed by Central Health exercise their **independent medical judgment** in providing care to patients and strictly prohibits the Board of Managers from supervising or controlling the practice of medicine.
- Central Health is authorized under Section 7.10 of its bylaws to appoint committees of non-Board members to assist the District when authorized or required by law.











<sup>\*</sup>Section 281.02815 of the Texas Health and Safety Code

# Required Policies

- Governance of the Medical Executive Board
- Credentialing
- Quality Assurance
- Utilization Review
- Peer Review
- Medical Decision-Making
- Due Process

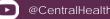












# Required Processes and Rules

- Conflict management process to resolve any conflict between a policy adopted by the Medical Executive Board and a policy of the district
- Rules requiring the disclosure of financial conflicts of interest by a member of the Medical Executive Board







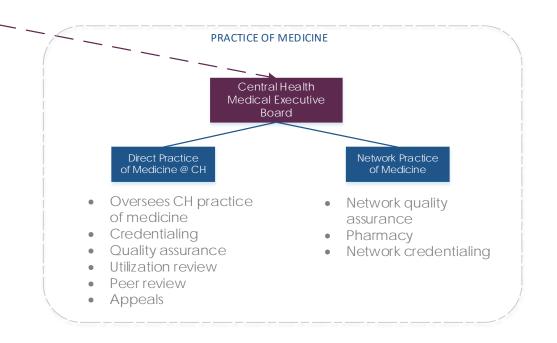




# Medical Executive Board Framework

#### Central Health Board of Managers

- Adopts resolution to establish MEB, appoints initial officers and directs MEB to develop required policies
- Receives ad hoc reports from MEB (privileged, patient/ provider level)
- Receives ad hoc quality reporting (aggregate)
- Hears and facilitates resolution to conflicts













# Committee Structure

Central Health Medical **Executive Board** 

**Standing Committees** 

Peer Review

Credentialing

Policies and Protocols

**Quality Assurance** 

Pharmacy and Therapeutics

**Utilization Review** 











# Next Steps

# Staff requests adoption of a resolution to:

- Establish the Central Health Medical Executive Board.
- Direct the Medical Executive Board to recruit and maintain a diverse physician staff and membership that reflects the community of patients we serve.
- Appoint Central Health's Chief Medical Officer as the Chair and Associate Chief Medical Officer as the Vice-Chair of the Medical Executive Board.
- Direct the Medical Executive Board to develop the policies and processes in accordance with Senate Bill 1142.













# QUESTIONS?

CENTRALHEALTH.NET















# RESOLUTION OF THE TRAVIS COUNTY HEALTHCARE DISTRICT D/B/A CENTRAL HEALTH BOARD OF MANAGERS TO FORM A MEDICAL EXECUTIVE BOARD

**WHEREAS**, the Central Health Board of Managers (the "Board") is continually seeking to improve the quality of medical aid, care, and services it offers to the indigent and needy residents of Travis County; and

**WHEREAS**, the 86<sup>th</sup> Texas Legislature passed, and the Governor signed into law, Senate Bill 1142 (now codified as Section 281.02815 of the Texas Health & Safety Code) which authorizes the Board to appoint, contract for, or employ physicians whenever the Board deems such action necessary to provide medical care to such residents; and

**WHEREAS**, the Central Health Board of Managers believes it is necessary for the efficient operation of the district to appoint or employ physicians who are reflective of the residents it serves and who have broad subject matter expertise; and

**WHEREAS,** Section 281.02815 strictly prohibits the Board from supervising or controlling the practice of medicine and requires any physician employed by Central Health to report to the chair of a Medical Executive Board; and

**WHEREAS,** Section 281.02815 prescribes the establishment of a Medical Executive Board that will adopt, maintain, and enforce certain rules, policies, and implement disclosure and reporting conventions; and

**NOW, THEREFORE, BE IT RESOLVED** that on this date the Central Health Board of Managers hereby creates the Central Health Medical Executive Board and delegates to the Central Health President & CEO the authority to appoint, contract for, or employ physicians under Section 281.02815;

**BE IT FURTHER RESOLVED** that the Medical Executive Board is created to promulgate and adopt, maintain, and enforce policies to ensure that a physician employed by Central Health exercises the physician's independent medical judgment in providing care to patients;

**BE IT FURTHER RESOLVED** that, to emphasize the prohibition contained in Section 281.02815 and Title 3 of the Occupations Code on the Board's supervision or control of the practice of medicine, the Board will amend its Bylaws to explicitly recognize this prohibition and will develop and implement a conflict management process jointly with the Medical Executive Board;

**BE IT FURTHER RESOLVED** that among the policies the Medical Executive Board is charged with adopting, maintaining, and enforcing are policies relating to:

- 1. Governance of the Medical Executive Board,
- 2. Credentialing,
- 3. Quality Assurance,
- 4. Utilization Review,
- 5. Peer Review,

- 6. Medical Decision-Making, and
- 7. Due Process;

**BE IT FURTHER RESOLVED** that the Central Health Board hereby appoints Central Health's Chief Medical Officer and Associate Chief Medical Officer to the Medical Executive Board as the Chair and Vice-Chair, respectively;

**BE IT FURTHER RESOLVED** that the Chief Medical Officer and the Associate Medical Officer shall be licensed to practice medicine in the State of Texas and shall at all times serve in their respective capacities as officers of the Medical Executive Board;

**BE IT FURTHER RESOLVED** that the Medical Executive Board may elect additional officers or members who are employees of Central Health and currently licensed to practice medicine in the State of Texas;

**BE IT FURTHER RESOLVED** that the Medical Executive Board is charged with recruiting and maintaining a diverse physician staff and Medical Executive Board membership that reflects the community of patients we serve; and

**BE IT FURTHER RESOLVED** that the Medical Executive Board may engage nonemployed physicians and other clinical professionals who have specific subject matter expertise to serve on any committees the Medical Executive Board forms to perform the functions of the Medical Executive Board.

ADOPTED thisth day of	, 2020 by the Central Health Board of Managers
Chairperson	
Central Health Board of Managers	



Central Texas is a model healthy community.

#### **Our Mission**

By caring for those who need it most, Central Health improves the health of our community.

#### **Our Values**

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

#### **BOARD MEETING**

February 26, 2020

## **REGULAR AGENDA ITEM 2**

Discuss and take appropriate action to merge the ad hoc Policy and ad hoc Bylaws Committees into a single committee called the ad hoc Bylaws and Policy Committee.



Central Texas is a model healthy community.

#### **Our Mission**

By caring for those who need it most, Central Health improves the health of our community.

#### **Our Values**

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

#### **BOARD MEETING**

**February 26, 2020** 

### **REGULAR AGENDA ITEM 3**

Discussion of the Executive Committee's instructions to the ad hoc Bylaws and Policy Committee and the ad hoc Women's Health Committee on subject matter and scope, and provide an update on subject matter and scope of the Strategic Planning Committee's Eastern Crescent Subcommittee.



Central Texas is a model healthy community.

#### **Our Mission**

By caring for those who need it most, Central Health improves the health of our community.

#### **Our Values**

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

#### **BOARD MEETING**

February 26, 2020

## **REGULAR AGENDA ITEM 4**

Discuss and take appropriate action on an update regarding Sendero Health Plans, Inc., including the effect of federal legislative and regulatory actions.<sup>1</sup>



#### **MEMORANDUM**

To: Central Health Board of Managers

CC: Mike Geeslin, President and CEO, Central Health

Jeff Knodel, CFO, Central Health

Wesley Durkalski, President and CEO, Sendero Health Plans Kit Abney-Spelce, Sr. Director Eligibility Services, Central Health

From: Stephanie Lee McDonald, VP, Enterprise Alignment and Coordination

Date: February 19, 2020

**Re:** Agenda item 4 - Discuss an update on Sendero Health Plans, Inc. - INFORMATIONAL

ITEM

#### **Overview**

This memo summarizes the enrollment effort for the Calendar Year (CY) 2020 Central Health premium Assistance Program Expansion (CHAP Expansion). Currently, there are 536 Active members enrolled in Sendero through CHAP Expansion. Total membership goal for CY 2020 was 500 CHAP Expansion members with appropriate risk scores.

#### **Synopsis**

As directed in the Central Health Fiscal Year 2020 budget resolution, Central Health identified high-risk MAP or MAP Basic members to establish health coverage through Sendero Health Plans, Inc. This effort leverages the Affordable Care Act and increases access to health services for the people enrolled. CHAP Expansion members do not pay any co-pays, including for prescription drugs, and Sendero Health Plans, Inc. receives premium payments for the members directly from Central Health.

Through a coordinated Enterprise effort, Central Health Enrollment and Eligibility utilized both written communication and an aggressive outbound call campaign through the United Way call center to reach out to 1,503 eligible MAP and MAP Basic members during the open enrollment period.

Sendero outreach and case management staff, including the Community Health Worker assigned to each current CHAP Expansion member, directly contacted the 201 members who were currently enrolled prior to the start of open enrollment. Each member who has reenrolled has verified financial eligibility as well as current residency in Travis County.

Recognizing the historic member attrition rates through the course of the year and available budget, Central Health's CFO recommended enrollment over 500 to maintain the potential risk adjustment over the course of the year.

Number of existing CHAP Expansion enrolled in Calendar Year 2020

• New CHAP Expansion members 380



#### New 2020 Members

Current Central Health analysis has calculated a current average risk score of roughly 12.97 for the 380 newly enrolled CHAP Expansion Members. Given the fragility of the health status of the CHAP Expansion members, each member is assigned a Community Health Worker through Sendero. Sendero requires that each member receives a health risk assessment and depending on the health needs, may work with a licensed social worker who can also assess behavioral health needs. Recently the care teams including Registered Nurses, Licensed Clinical Social Workers, and Community Health Workers from across the Enterprise convened to better understand the Sendero network and make connections as we work with the CHAP Expansion members to appropriately access the expanded services available to them.

#### **Financial Impact**

Central Health Board of Managers approved \$7 Million in funding for continuing the CHAP Expansion program for approximately 500 people in adopting the Fiscal Year 2020 budget on September 18, 2019. Current financial impact is tracking with the allocated funding.

#### **Action Requested**

This is an informational item and no action is required. Future updates on Sendero, which includes the CHAP Expansion members, will be provided by Sendero.





CENTRAL HEALTH

# CENTRAL HEALTH BOARD OF MANAGERS BUDGET & FINANCE

**OPEN SESSION SLIDES** 

# SENDERO HEALTH PLANS 2020 UPDATE

Wednesday, February 26th 2020







CENTRAL HEALTH

# Sendero 2019 Draft and 2020 Budget

#### SENDERO HEALTH PLANS 2019-20 PRELIM BUDGET UPDATE

	2019 BUDGET  APPROVED BUDGET thru DECEMBER 2019 (Dec 5, 2018)	PROJECTED thru DECEMBER 2019 (Feb 20, 2020)	APPROVED BUDGET thru December 2020 (Oct 28, 2019)	Notes
Total Revenue After Risk Adjustment	\$86,733,600	\$84,241,804	\$110,484,000	2019 Membership lower than budgeted, 2020 increased CHAP
Total Medical Expenses	\$66,091,003	\$62,394,656	\$86,729,940	2019 Membership lower but CHAP costs higher than expected
Contribution to Overhead	\$20,642,597	\$21,847,147	\$23,754,060	2019 Margin slightly higher than budgeted
Total Administrative Expenses	\$19,487,345	\$17,756,152	\$23,238,087	2019 better than budget, 2020 based on greater membership
Net Income (loss)	\$1,155,251	\$4,090,995	\$515,973	2020 conservative projection
Average Membership	14,200	12,632	16,500	2020: Actual membership less than projected in budget
Member Months	170,400	151,579	198,000	
Admin as % of Revenues After Risk Adj	22%	21%	21%	
Premium PMPM	\$509.00	\$555.76	\$558.00	Average premiums higher due to more CHAP Increase driven by CHAP expenses Admin is roughly half fixed and half variable per member
Claims PMPM	\$387.86	\$411.63	\$438.03	
Admin PMPM	\$114.36	\$117.14	\$117.36	
Net Income PMPM	\$6.78	\$26.99	\$2.61	

- 2019 CHAP implementation was successful and did not harm Sendero financials
- 2020 actual membership lower than budget, but no deterioration in budgeted
   Net Income foreseen



Central Texas is a model healthy community.

#### **Our Mission**

By caring for those who need it most, Central Health improves the health of our community.

#### **Our Values**

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

#### **BOARD MEETING**

February 26, 2020

## **REGULAR AGENDA ITEM 5**

Discuss and take appropriate action to renew and amend the employment contract between Central Health and the President and Chief Executive Officer of Sendero Health Plans, Inc



Central Texas is a model healthy community.

#### **Our Mission**

By caring for those who need it most, Central Health improves the health of our community.

#### **Our Values**

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

#### **BOARD MEETING**

February 26, 2020

## **REGULAR AGENDA ITEM 6**

Discuss and take appropriate action on Central Health owned or occupied real property and potential property for acquisition or lease.<sup>1</sup>



Central Texas is a model healthy community.

#### **Our Mission**

By caring for those who need it most, Central Health improves the health of our community.

#### **Our Values**

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

#### **BOARD MEETING**

February 26, 2020

## **REGULAR AGENDA ITEM 7**

Confirm the next regular Board meeting date, time, and location.