



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

EASTERN CRESCENT SUBCOMMITTEE* AND STRATEGIC PLANNING COMMITTEE* MEETINGS

Wednesday, May 13, 2020

Via toll-free videoconference**

Members of the public may observe and participate in the meeting by connecting to the Ring Central meeting link listed below (copy and paste into your web browser):

<https://meetings.ringcentral.com/j/1480820203?pwd=d3gxN1d1YzJJKzE1VTBBbjFUUTA0UT09>

Password: 464846

and/or

**In person at:
Central Health Administrative Offices
1111 E. Cesar Chavez St.
Austin, TX 78702
Board Room**

SUBCOMMITTEE AGENDA¹

12:00 p.m.

1. Receive an update on the interim and long term plans for facilities in the Eastern Crescent. (*Informational Item*)
2. Receive a status update on COVID-19 testing in the Eastern Crescent and reopening of recently closed facilities in these communities. (*Informational Item*)
3. Confirm the next Eastern Crescent Subcommittee meeting date, time, and location. (*Action Item*)

COMMITTEE AGENDA¹

12:30 p.m. or following the Eastern Crescent Subcommittee Meeting

1. Receive Central Health Board reporting dashboards and reporting on strategic objectives. (*Informational Item*)
2. Receive a demographics report with new data and projections through 2025. (*Informational Item*)
3. Discuss proposed strategic priorities for Central Health's Fiscal Year 2021 Budget. (*Informational Item*)
4. Confirm the next Strategic Planning Committee meeting date, time, and location. (*Action Item*)

Note ¹, Agenda item numbers are assigned for ease of reference only and do not necessarily reflect the order of their consideration by the Committee. The Committee may also consider any matter posted on the agenda in a closed session if there are issues that require consideration in a closed session and the Committee announces that the item will be considered during a closed session.

* A quorum of Central Health's Board of Managers may convene or participate via videoconference to discuss matters on the agenda. However, Board members who are not Committee members will not vote on any Committee agenda items, nor will any full Board action be taken.

By Emergency Executive Order of the Governor issued March 16, 2020, Central Health may hold a telephonic or videoconference meeting with no Board members present at a physical meeting location until the Governor's Disaster Declaration is lifted or expires. If the Governor's Executive Order is not extended, members of the Central Health Strategic Planning Committee may participate by videoconference with a quorum of the committee present at the physical location posted in this notice. **In either case, members of the public are encouraged to view the meeting and provide public comment through the video meeting link provided.

Any individual with a disability who plans to attend or view this meeting and requires auxiliary aids or services should notify Central Health as far in advance of the meeting day as possible, but no less than two days in advance, so that appropriate arrangements can be made. Notice should be given to the Board Governance Manager by telephone at (512) 978-8049.



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**CENTRAL HEALTH BOARD OF MANAGERS
EASTERN CRESCENT SUBCOMMITTEE**

May 13, 2020

AGENDA ITEM 1

Receive an update on the interim and long term plans for facilities in the Eastern Crescent.



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Central Health

Eastern Travis County Facility Planning

Central Health Board of Managers
Eastern Crescent Subcommittee

Stephanie Lee McDonald, VP Enterprise Alignment and Coordination
May 13, 2020



ETC Facility Development Phases

1. Needs Assessment/Gap Analysis
 2. Service Delivery Model Planning and Development
 3. Board Project Approval
 4. Land Acquisition
 5. Facility Design Funding Budget Approval
 6. Facility Design Services Procurement and Contract Award
 7. Facility Design Phase
 8. Board Approval Construction Funding
 9. Space use agreements
 10. Service delivery contracts
 11. Construction Phase
- * Community and Stakeholder Input Throughout



Community Input Activities

- Developing a Plan for Assessing Local Needs and Resources
- Understanding and Describing the Community
- Conducting Public Forums and Listening Sessions
 - Conducting Concerns Surveys
- Collecting Information About the Problem
 - Analyzing Community Problems
 - Conducting Needs Assessment Surveys
- Identifying Community Assets and Resources
- Developing Baseline Measures
- Determining Service Utilization
- Qualitative Methods to Assess Community Issues
- Geographic Information Systems: Tools for Community Mapping
- Leading a Community Dialogue on Building a Healthy Community
- Windshield and Walking Surveys
- Using Small Area Analysis to Uncover Disparities
- Developing and Using Criteria and Processes to Set Priorities
- Arranging Assessments That Span Jurisdictions

Modified from The Community Tool Box is a service of the Center for Community Health and Development at the University of Kansas.



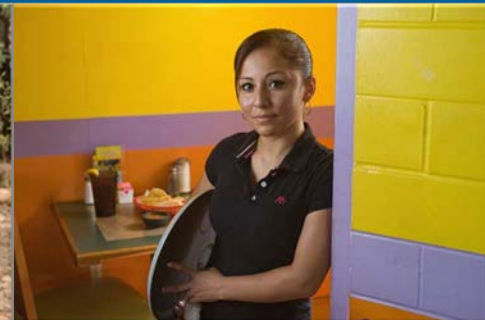


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CENTRAL HEALTH BOARD OF MANAGERS
EASTERN CRESCENT SUBCOMMITTEE

May 13, 2020

AGENDA ITEM 2

Receive a status update on COVID-19 testing in the Eastern Crescent and reopening of recently closed facilities in these communities.



MEMORANDUM

To: Central Health Board of Managers
From: Perla Cavazos, Central Health Deputy Administrator
Cc: Mike Geeslin, Central Health President and CEO
Date: May 13, 2020
Re: Eastern Crescent Subcommittee Agenda Item #2: Overview of March Stakeholder Communication on Temporary Clinic Closures

Overview:

This memo and the attached timeline outline Central Health and CommUnityCare Health Centers communication to the public regarding the temporary consolidation of health centers in March. The memo also provides some recommendations to improve communication to the Board of Managers so they may better assist in conveying important information to the public.

Synopsis:

On March 19, Central Health received notice from CommUnityCare that they would be temporarily consolidating some smaller single-provider health centers because of COVID-19 precautionary measures beginning on March 23. Central Health collaborated with CommUnityCare to develop messaging to notify the public. On March 20, Central Health and CommUnityCare began extensive communications and outreach to community stakeholders, elected officials, and the media. Additionally, the Board of Managers received two back-to-back memos by email from Mike Geeslin on the morning of March 20 regarding the clinical consolidations and other COVID-19 updates. The first memo provided the details on the temporary closures and the second memo provided information on outreach regarding the closures. The Board of Managers also received a verbal update from Jaeson Fournier, CEO of CommUnityCare, at the regular board meeting on March 25.

The attached document further outlines communication to stakeholders, media and elected officials.

On April 15, CommUnityCare's Hornsby Bend Health Center re-opened and CommUnityCare's Del Valle Health Center re-opened the week of April 20. CommUnityCare health centers in Manor and Community First! Village opened soon after.

Recommendation:

The decision to temporarily consolidate health centers during a public health pandemic is solely the decision of Central Health-funded affiliate CommUnityCare's CEO and Board of Directors with guidance from the CDC and HRSA. In a health crisis, operations and information may change on a daily basis and Central Health staff support CommUnityCare extensively in communicating information as quickly as possible to the public, key stakeholders and media. Central Health is accountable to the public for the district operations and committed to learning from experiences and listening to feedback to improve communications and responsiveness to the community we serve. Moving forward, Central Health will:

- Communicate urgent clinical changes to the Board of Managers by email and follow-up with a text message or phone call.
- To the extent possible, work with CommUnityCare to obtain feedback from key stakeholder groups affected by proposed clinical changes.
- To the extent possible, work with CommUnityCare to provide as much advance notice as possible to the advisory groups and neighborhood groups in the affected areas.



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**CENTRAL HEALTH BOARD OF MANAGERS
EASTERN CRESCENT SUBCOMMITTEE**

May 13, 2020

AGENDA ITEM 3

Confirm the next Eastern Crescent Subcommittee meeting date, time, and location.



**CENTRAL
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**CENTRAL HEALTH BOARD OF MANAGERS
STRATEGIC PLANNING COMMITTEE**

May 13, 2020

AGENDA ITEM 1

Receive Central Health Board reporting dashboards and reporting on strategic objectives.



MEMORANDUM

To: Central Health Board of Managers Strategic Planning Committee
CC: Mike Geeslin, President and CEO
Jeff Knodel, Chief Financial Officer
Monica Crowley, Chief Strategy Officer
Jonathan Morgan, Chief Operating Officer
From: Stephanie Lee McDonald, VP, Enterprise Alignment and Coordination
Date: May 5, 2020
Re: Agenda item 1 – Discuss an update on priorities detailed in the Fiscal Year 2020 Budget Resolution aligned with the Strategic Goals and Objectives *INFORMATIONAL ITEM*

Overview

The following memorandum updates progress on the priorities detailed in the Fiscal Year 2020 Budget Resolution.

Synopsis

Key Projects and Outcomes (per Board of Managers Resolution, FY 2020 Budget)

- *Central Health Premium Assistance Program, fund high-risk MAP patients' conversion to Sendero Ideal Care*
- *Access to Care (A2C), including 12-month MAP eligibility periods and service capacity planning*
- *Central Health - Ascension Seton Payment Model negotiations*
- *Eastern Travis County Expansion focused on the priority areas of Colony Park, Hornsby Bend, and South East Travis County*
- *Financial Reserves, ensuring sufficient reserves and minimizing impact of unplanned expenditures*
- *Brackenridge Campus Redevelopment*
- *Electronic Health Record, acquisition of new system for CommUnityCare*

The above project areas are in support of the three strategic objectives adopted by the Board in 2018:

- *Develop health care based on people and place*
- *Implement patient-focused, coordinated health care*
- *Implement a sustainable financial model for health care delivery, including optimizing the Brackenridge Redevelopment*

KEY PROJECT: *Central Health Premium Assistance Program, fund high-risk MAP patients' conversion to Sendero Ideal Care*

STATUS: COMPLETE

Following up on the inaugural effort in Fiscal Year 2019, Central Health identified 1,503 high-risk MAP or MAP Basic members in Fiscal Year 2020 eligible for the Central Health Premium Assistance Program (CHAP) Expansion. Efforts to reach and educate members on this opportunity to



establish health coverage through Sendero Health Plans, Inc. yielded 380 additional members who are now insured by Sendero Health Plans, Inc. To fully leverage the Affordable Care Act within Sendero and Central Health resources, a target of 500 members was set.

Central Health Enrollment and Eligibility, through a thorough outreach campaign, achieved the following:

Number of existing CHAP Expansion enrolled in Calendar Year 2020	156
New CHAP Expansion members	380
Total CHAP Expansion enrollment for Calendar Year 2020	536

KEY PROJECT: *Access to Care (A2C), including 12-month MAP eligibility periods and service capacity planning*

STATUS: Planning Complete around eligibility period extension

Central Health’s Data and Analytics and Eligibility and Enrollment departments, under the direction of the Chief Operating Officer, Chief Strategy Officer, and Chief Financial Officer convened a working group that analyzed financial impact and operational considerations for a 12-month MAP eligibility period. These results have been brought to the Central Health Board of Managers and implementation is pending review and approval by the other Class A member of the Community Care Collaborative and is a subject of ongoing negotiations with Ascension Seton.

KEY PROJECT: *Central Health - Ascension Seton Payment Model negotiations*

STATUS: Ongoing

The negotiation of terms under which a new hospital funding model could be developed is currently in mediation between the parties. Central Health’s President & CEO, Chief Strategy Officer, Chief Financial Officer, and Chief Operating Officer are all actively engaged in this effort with legal counsel. The Central Health Board of Managers have been updated throughout the year as to the status and discussions between the parties.

KEY PROJECT(s): *Eastern Travis County Expansion focused on the priority areas of Colony Park, Hornsby Bend, and South East Travis County*

Central Health has supported a response by CommUnityCare to the COVID-19 pandemic through a variety of means including contract amendments and reimbursement for telehealth, purchase of remote blood pressure monitors for pregnant women and certain MAP patients, and communications support. CommUnityCare has been able to provide COVID-19 testing in many Eastern Travis County communities as well as provide countless telehealth encounters. This work although not anticipated by the budget resolution, is focused on the priority areas in Eastern Travis County.

Colony Park

STATUS: Ongoing

- Relocation of Northeast Resource Center to Barbara Jordan Elementary advancing



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- Interlocal with City of Austin for up to five acres in the Master Planned Development proceeding
- CommUnityCare providing health care through mobile clinic and Jordan Elementary and Overton Recreation Center (*pre-COVID-19*) and through telehealth (*COVID-19*)
- Central Health providing regular MAP and MAP Basic Eligibility and Enrollment Services in person (*pre-COVID-19*) and by telephone and internet-based systems (*COVID-19*)

Hornsby Bend/Austin's Colony Phase One

STATUS: Phase One Complete; Permanent facility ongoing

- Home Health Pilot through CommUnityCare
- Clinic on Travis County Fire Rescue property opened

Southeast Travis County

STATUS: Ongoing

- CommUnityCare mobile health clinic serving Creedmoor community (*pre-COVID-19*)
- CommUnityCare Del Valle expanded number of clinic service days per week (*pre-COVID-19*)
- Travis County Fire and Rescue and UT School of Nursing agreements for site on US Hwy 183 in development
- Board authorized real estate acquisition for permanent facility on April 22, 2020

KEY PROJECT: *Financial Reserves, ensuring sufficient reserves and minimizing impact of unplanned expenditures*

STATUS: Ongoing

Central Health has sufficient reserves and cash on hand to sustain current operations. Budget forecast and the budget process for Fiscal Year 2021 commence at the end of this month. As the COVID-19 pandemic unfolds, Central Health Finance Department will continue to apprise the board of any financial impact.

Central Health successfully refunded its outstanding 2011 certificates of obligation. The refunding resulted in over \$600,000 total savings to taxpayers through 2026.

KEY PROJECT: *Brackenridge Campus Redevelopment*

STATUS: Ongoing

Although the entitlement case and Red River Interlocal Agreements have been delayed by the City of Austin, demolition permits for the campus were issued by the City and demolition has commenced. Asbestos abatement for the campus is complete. Block 164 has generated lease revenue for Central Health in Fiscal Year 2020.

KEY PROJECT: *Electronic Health Record, acquisition of new system for CommUnityCare*

STATUS: COMPLETE

All key agreements with the vendor have been executed. Initial staffing levels required by the vendor agreement has been met for staff training to begin. . Due to the COVID-19 pandemic, full



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implementation is behind schedule at CommUnityCare, but no impact for Fiscal Year 2020 or current work anticipated. Training has begun where possible. Work on track to be complete by February 2021.

Financial Impact

At this time there is no unanticipated budget impact and all activities above have been performed within approved amounts.

Action Required

This item is informational and there is no action requested.



CENTRAL HEALTH

Central Health Dashboards

Strategy and Planning Committee

May 13, 2020



@CentralHealthTX

Overview

- Dashboards being presented today
 - Network Provider Maps
 - Interactive Demographics Dashboard for the Central Health's enrolled population
 - Interactive Services Dashboard with number visits and number of patients who utilized services in the primary care setting
 - Demographic breakdown of that utilizing population



Next Steps

- Continue to work with Central Health's web developer to publish the dashboards to Central Health's website
- Produce maps of HCC scores by census tract
 - We have calculated Hierarchical Condition Category (HCC) risk scores for our population
 - These risk scores are a proxy for predicted utilization need and health relative to the type and number of chronic conditions a patient has, the patient's age and gender
 - We plan to map average scores at a census tract level to identify those areas with the highest need in terms of utilization
- Present 2019 results for Patient Satisfaction Survey (CAHPS) and Patient Reported Outcome survey (PROMIS) conducted by Central Health



Still to come

- Chronic disease prevalence dashboards and maps

- Dashboards that show volumes and demographic breakdowns of populations that with specific high prevalence chronic illnesses associated with poor long term outcomes
- Maps of populations by census tracts

- Social Determinants of Risk Scores

- Scores produced by Carrot Health for our population will be mapped at a census tract level to illustrate areas of highest need in terms of social determinants of health such as food insecurity, transportation, loneliness, etc.
- These scores will also be used to augment clinical health risk scores to determine greatest need in the population in terms both clinical and social risk factors





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STRATEGIC PLANNING COMMITTEE**

May 13, 2020

AGENDA ITEM 2

Receive a demographics report with new data and projections through 2025.



CENTRAL HEALTH

2020 Central Health Demographic Report

Central Health Board of Managers Strategic Planning Committee
May 13, 2020

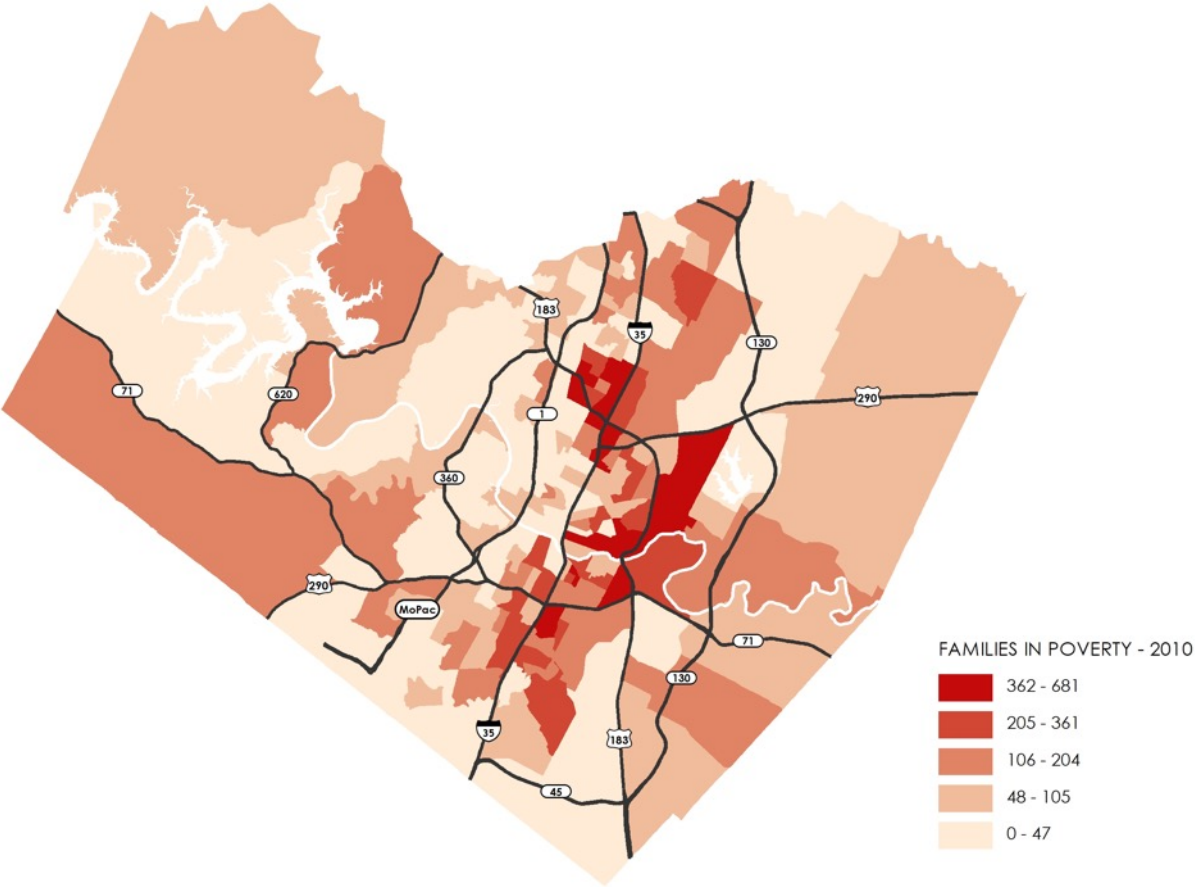
Ashley Levulett, Strategy Data Analyst

JP Eichmiller, Senior Director of Strategy and Information Design

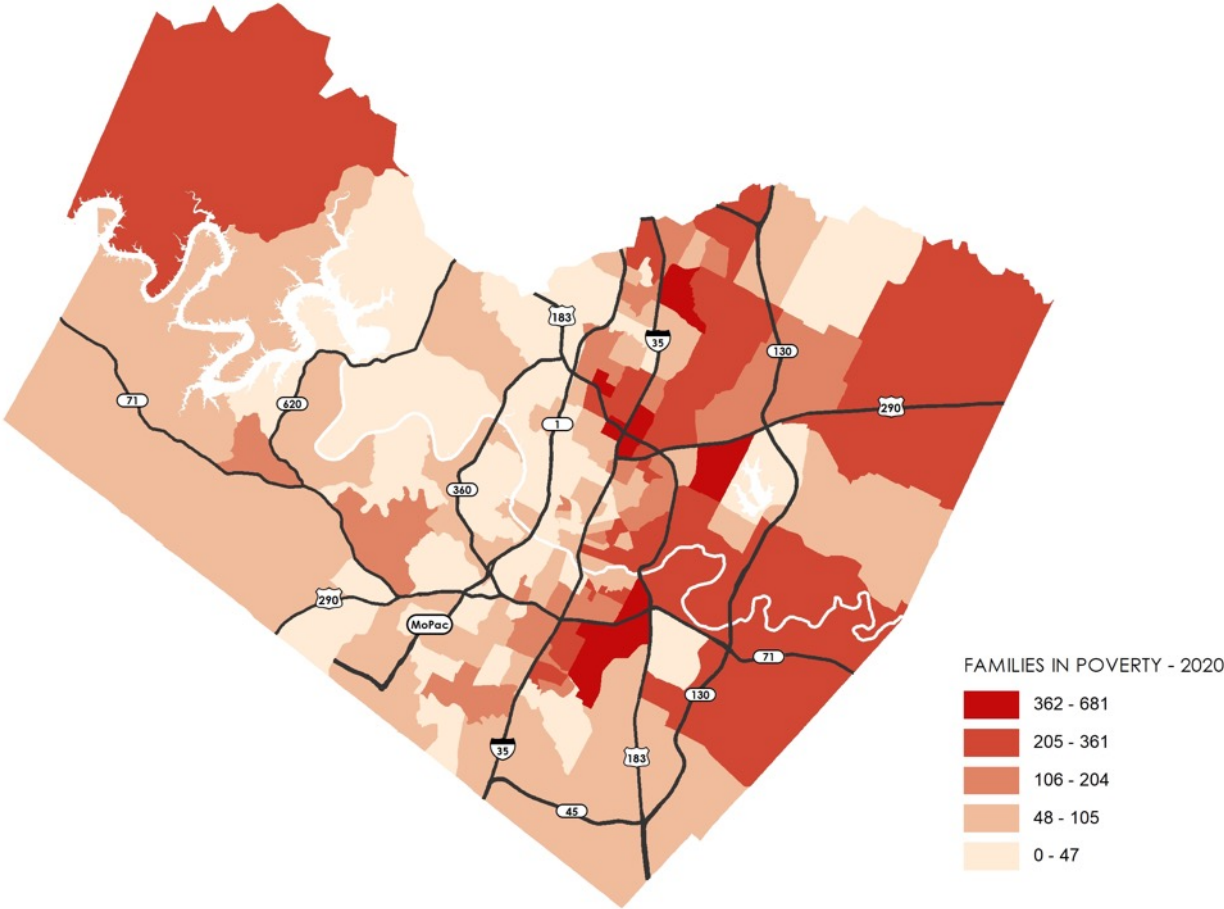


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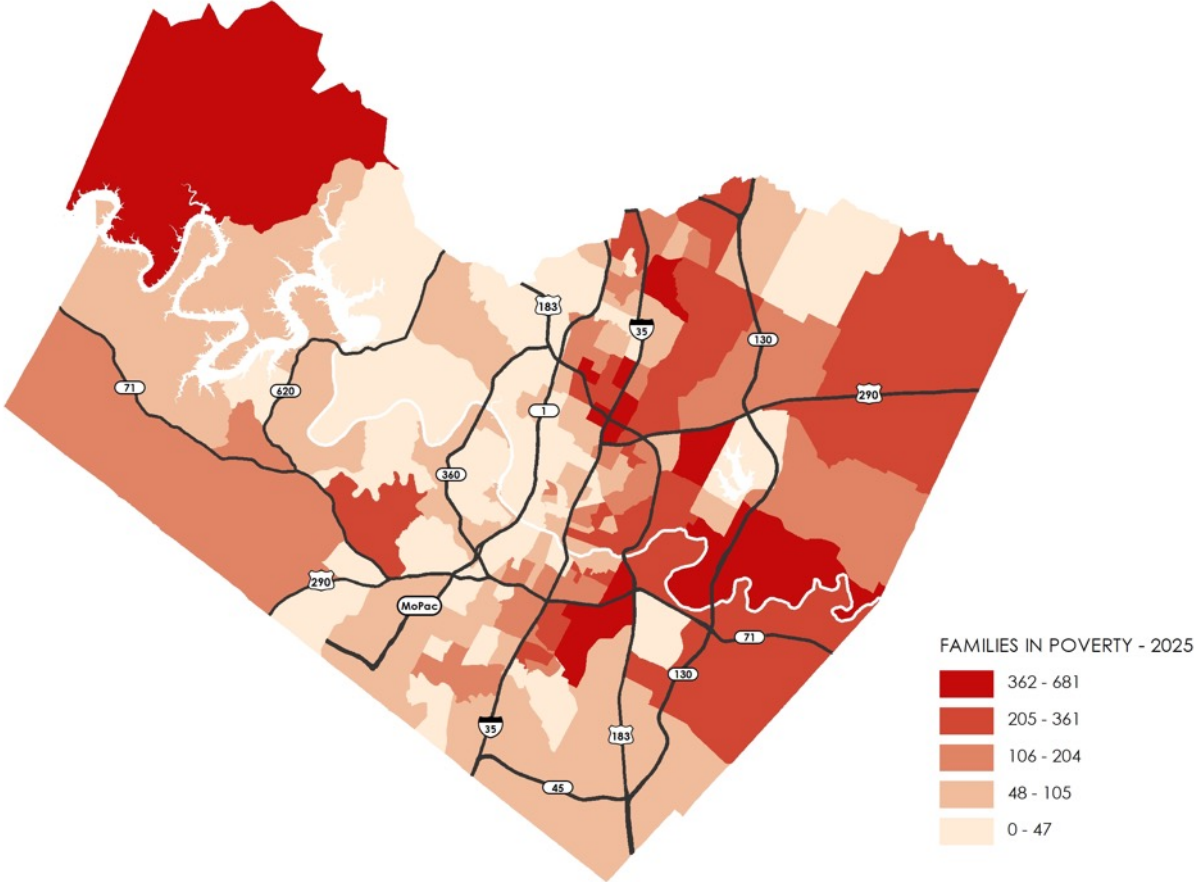
2010 Travis County Families in Poverty



2020 Travis County Families in Poverty



2025 Travis County Families in Poverty

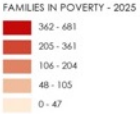
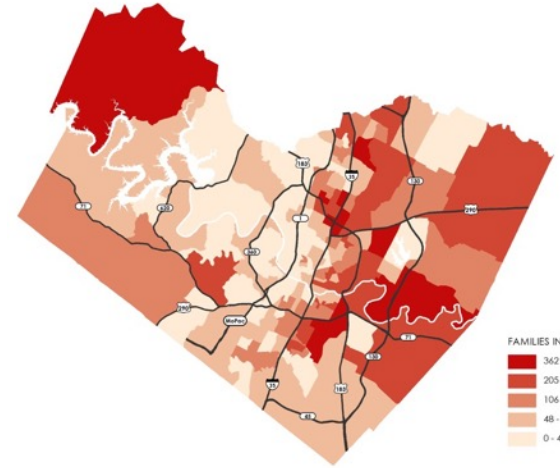
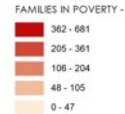
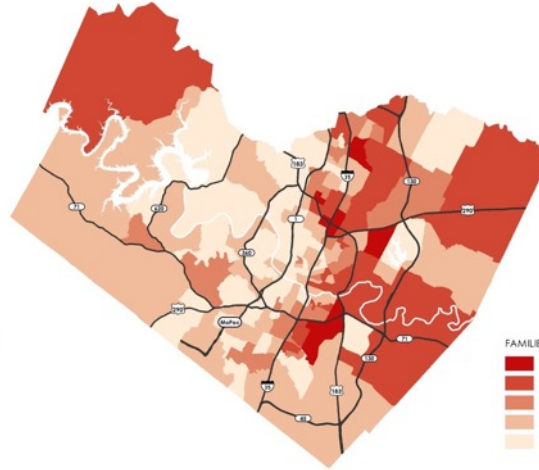
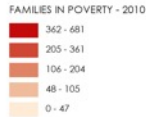
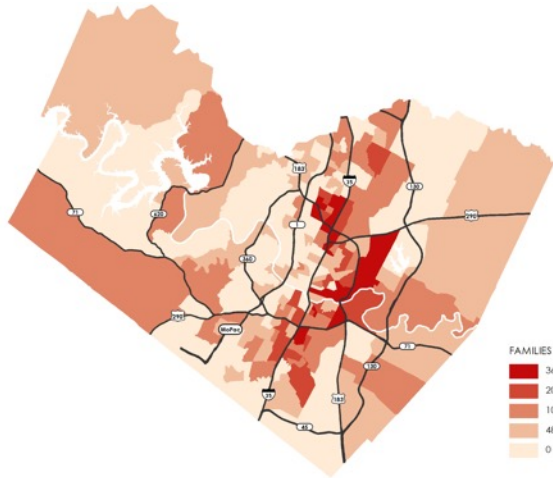


2010-2025 Travis County Families in Poverty

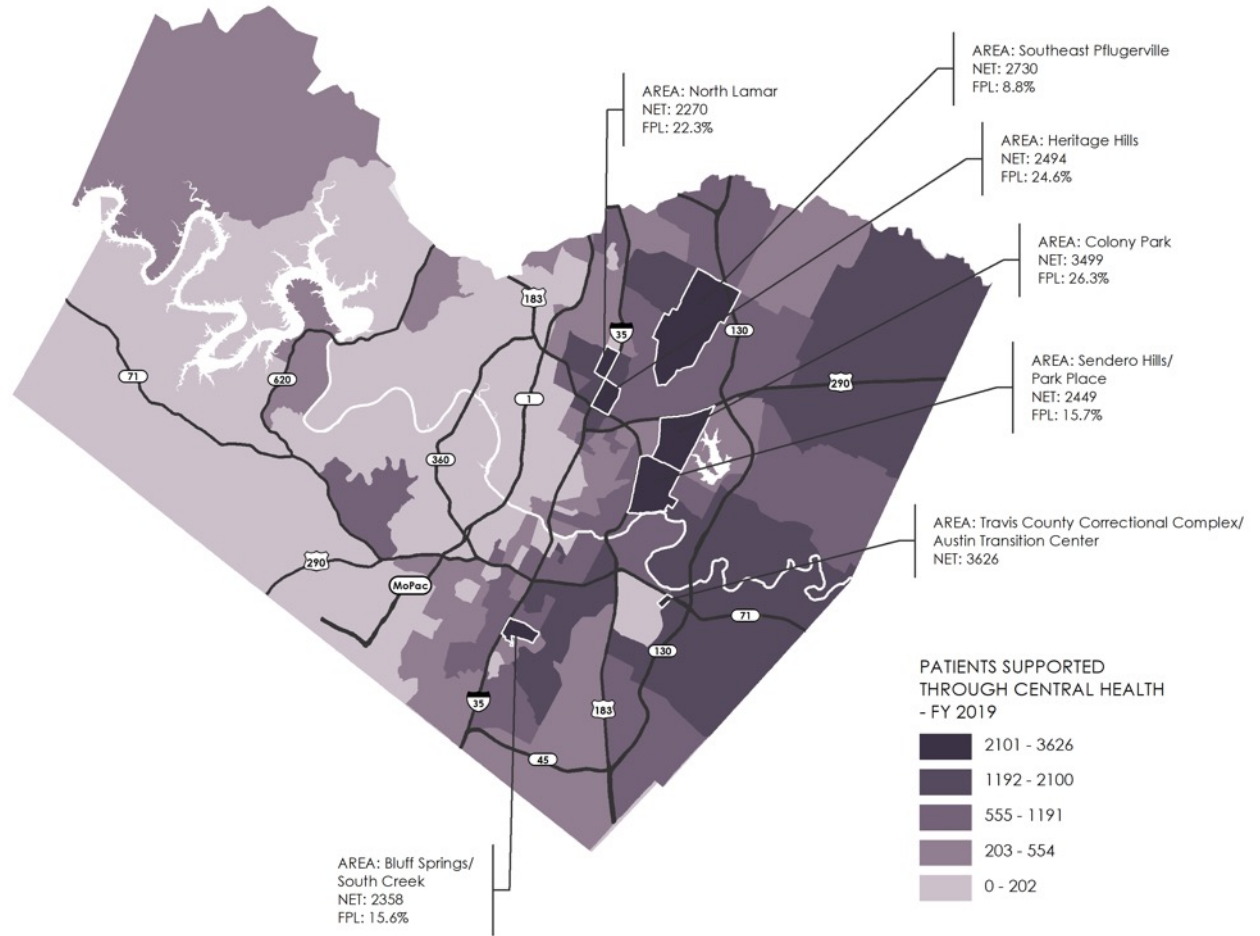
2010

2020

2025



FY 2019 Central Health Enrollees



Focus Areas Overview

Total MAP, MAP BASIC and SFS enrollees

Total accessing services

2020 DEMOGRAPHICS - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH FUNDED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)
A	Hornsby Bend	12737	2052	1347	2971	353	3703	794
	FOCUS AREA TOTAL	12737	2052	1347	2971	353	3703	794
	TRAVIS COUNTY TOTAL	1283790	112352	66660	291881	23181	508315	69959

2020 DEMOGRAPHICS - RACE/ETHNICITY

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL HISPANIC/LATINO*	TOTAL AFRICAN AMERICAN	TOTAL ASIAN	TOTAL OTHER	TOTAL WHITE
A	Hornsby Bend	12737	7917	3068	72	2457	7140
	FOCUS AREA TOTAL	12737	7917	3068	72	2457	7140
	TRAVIS COUNTY TOTAL	1283790	445467	106485	91651	221845	863809

* - Ethnicity counts independent of race

Total population demographics

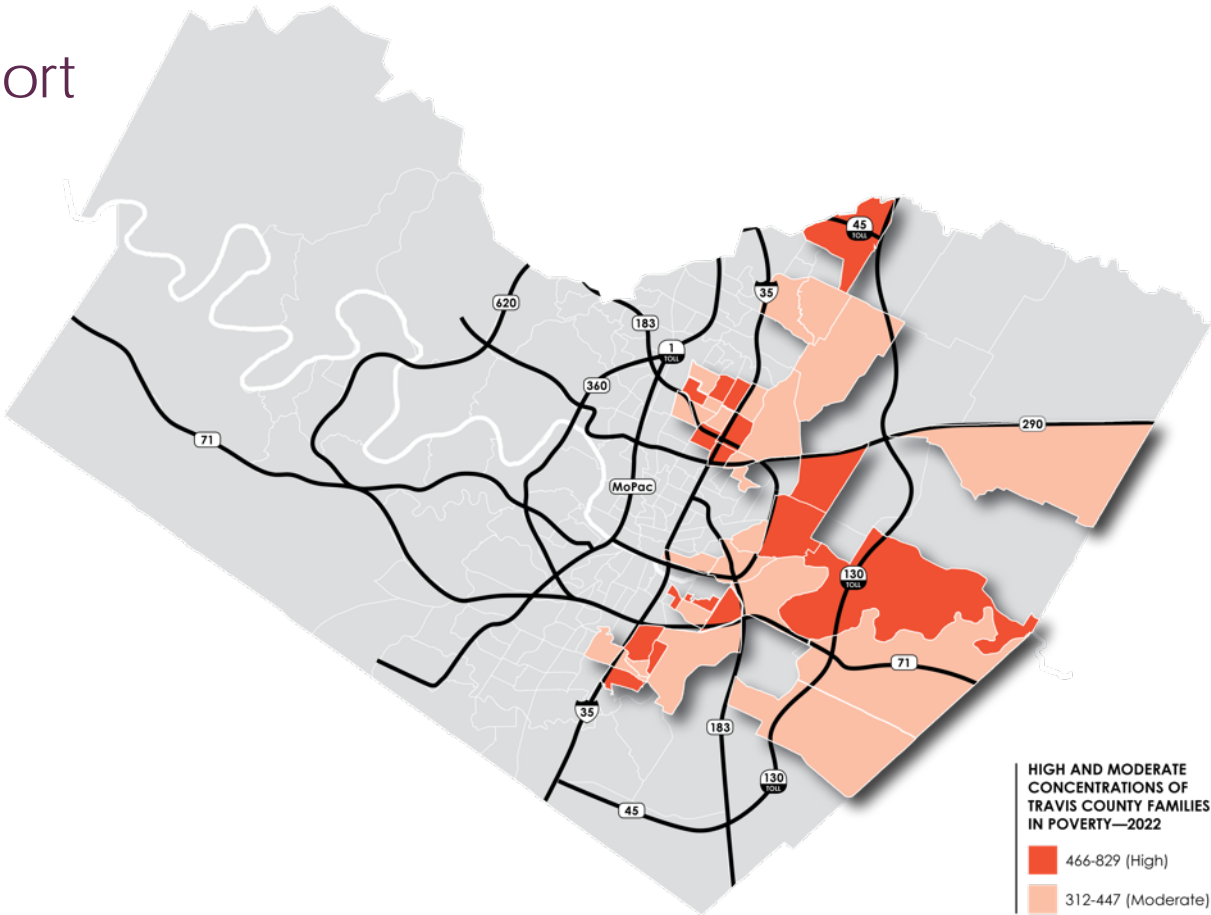
Central Health enrolled population demographics

	NEIGHBORHOOD	CENTRAL HEALTH FUNDED	CENTRAL HEALTH HISPANIC/LATINO*	CENTRAL HEALTH AFRICAN AMERICAN	CENTRAL HEALTH ASIAN	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE
A	Hornsby Bend	2052	1644	132	16	58	103	99
	FOCUS AREA TOTAL	2052	1644	132	16	58	103	99
	TRAVIS COUNTY TOTAL	112352	77005	6507	2813	7944	6412	11671

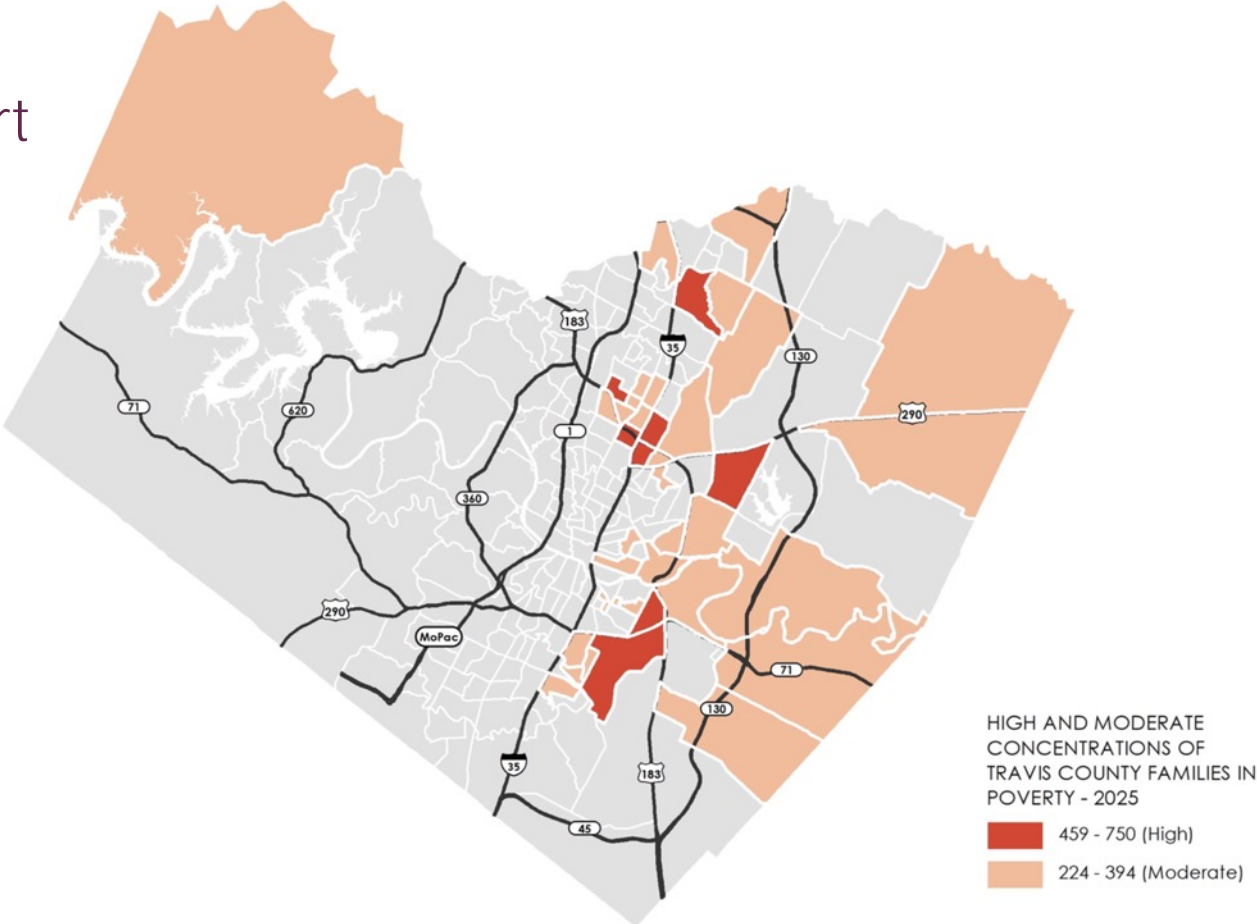
* - Ethnicity and race counts combined



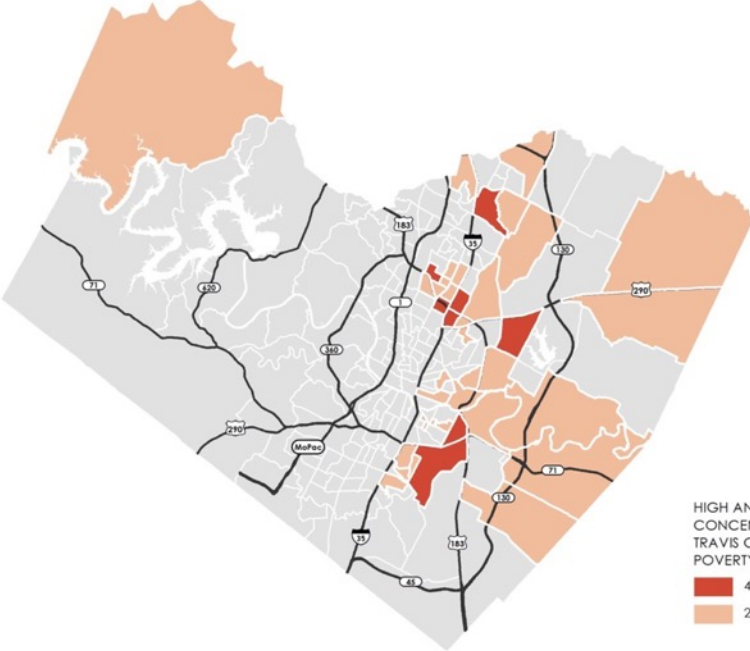
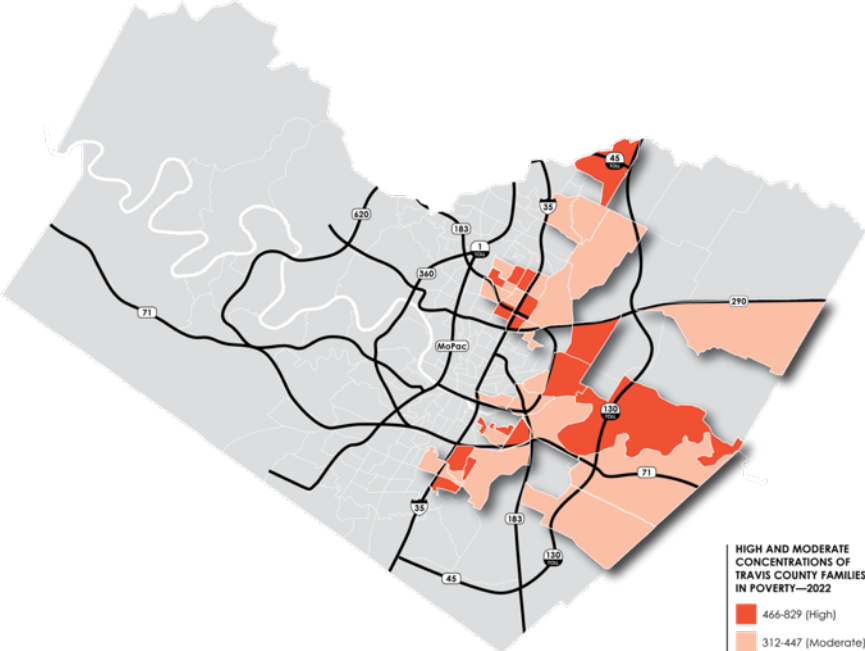
2017 Demographic Report Focus Areas



2020 Demographic Report Focus Areas

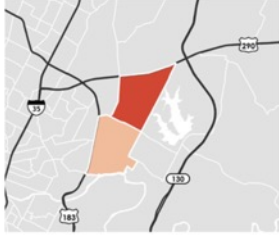


2017 and 2020 Demographic Report Focus Areas



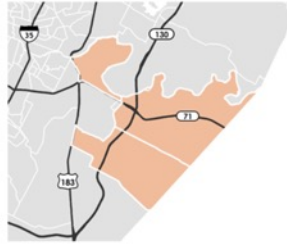
Colony Park

Population: 19,064



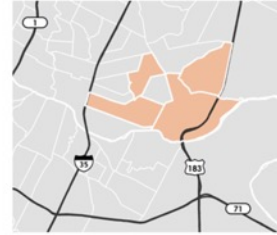
Del Valle

Population: 21,672



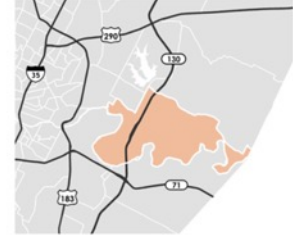
East Central Austin

Population: 22,426



Hornsby Bend

Population: 12,737



Leander/Lago Vista

Population: 12,338



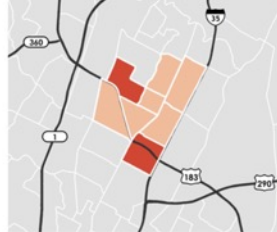
Manor/Elgin

Population: 19,772



North Central Austin

Population: 50,331



North Travis County

Population: 59,223



Northeast Austin

Population: 36,103



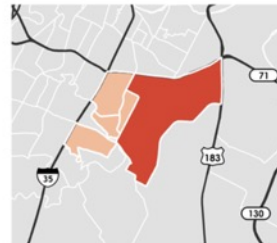
Pflugerville

Population: 22,600



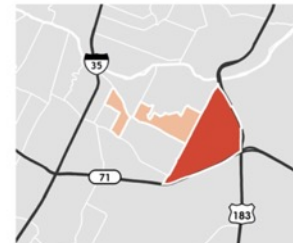
South Austin

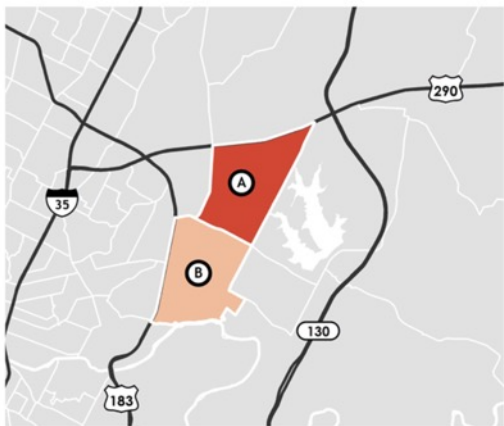
Population: 38,143



Southeast Austin

Population: 22,711





COLONY PARK



2020 DEMOGRAPHICS - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH FUNDED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)
A	Colony Park	10437	3499 33.5%	2001 57.2%	2250	591 26.3%	2859	1167 40.8%
B	Sendero Hills/Park Place	8627	2449 28.4%	1205 49.2%	1676	263 15.7%	2111	748 35.4%
FOCUS AREA TOTAL		19064	5948 31.2%	3206 53.9%	3926	854 21.8%	4970	1915 38.5%
TRAVIS COUNTY TOTAL		1283790	112352 8.8%	66660 59.3%	291881	23181 7.9%	508315	69959 13.8%

2020 DEMOGRAPHICS - RACE/ETHNICITY

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL HISPANIC/LATINO*	TOTAL AFRICAN AMERICAN	TOTAL ASIAN	TOTAL OTHER	TOTAL WHITE
A	Colony Park	10437	7102 68.0%	2753 26.4%	22 0.2%	4275 41.0%	3387 32.5%
B	Sendero Hills/Park Place	8627	6100 70.7%	1441 16.7%	57 0.7%	3321 38.5%	3808 44.1%
FOCUS AREA TOTAL		19064	13202 69.3%	4194 22.0%	79 0.4%	7596 39.8%	7195 37.7%
TRAVIS COUNTY TOTAL		1283790	445467 34.7%	106485 8.3%	91651 7.1%	221845 17.3%	863809 67.3%

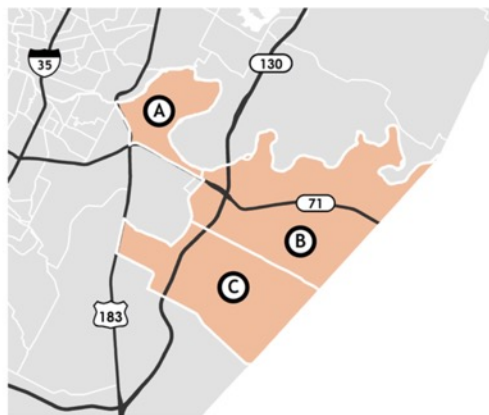
* - Ethnicity counts independent of race

	NEIGHBORHOOD	CENTRAL HEALTH FUNDED	CENTRAL HEALTH HISPANIC/LATINO*	CENTRAL HEALTH AFRICAN AMERICAN	CENTRAL HEALTH ASIAN	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE
A	Colony Park	3499	2978 85.1%	259 7.4%	-	88 2.5%	-	47 1.3%
B	Sendero Hills/Park Place	2449	2189 89.4%	87 3.6%	-	37 1.5%	-	55 2.2%
FOCUS AREA TOTAL		5948	5167 86.9%	346 5.8%	17 0.3%	125 2.1%	191 3.2%	102 1.7%
TRAVIS COUNTY TOTAL		112352	77005 68.5%	6507 5.8%	2813 2.5%	7944 7.1%	6412 5.7%	11671 10.4%

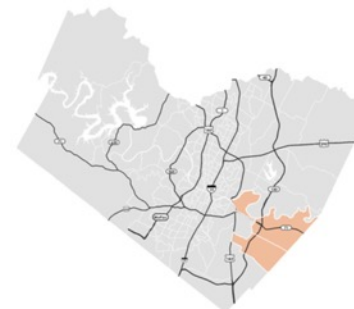
* - Ethnicity and race counts combined

FOCUS AREAS

DEL VALLE



DEL VALLE



2020 DEMOGRAPHICS - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH FUNDED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)
A	Del Valle	3596	1109	687	774	211	1058	377
B	Garfield	8341	1428	864	1930	251	2383	553
C	Elroy	9735	1752	1081	2145	264	2587	748
FOCUS AREA TOTAL		18076	3180	1945	4075	515	4970	1301
TRAVIS COUNTY TOTAL		1283790	112352	66660	291881	23181	508315	69959

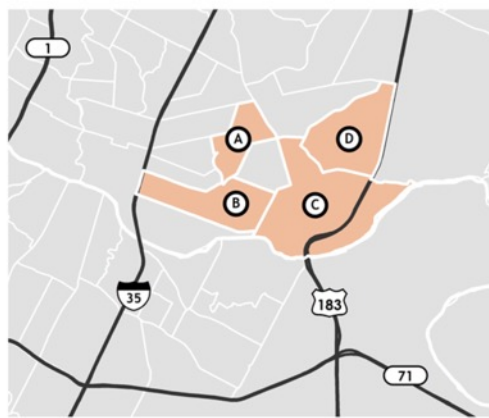
2020 DEMOGRAPHICS - RACE/ETHNICITY

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL HISPANIC/LATINO*	TOTAL AFRICAN AMERICAN	TOTAL ASIAN	TOTAL OTHER	TOTAL WHITE
A	Del Valle	3596	3080	211	10	1545	1830
B	Garfield	8341	5581	1048	168	2343	4782
C	Elroy	9735	7277	1124	202	2550	5859
FOCUS AREA TOTAL		21672	15938	2383	380	6438	12471
TRAVIS COUNTY TOTAL		1283790	445467	106485	91651	221845	863809

* - Ethnicity counts independent of race

	NEIGHBORHOOD	CENTRAL HEALTH FUNDED	CENTRAL HEALTH HISPANIC/LATINO*	CENTRAL HEALTH AFRICAN AMERICAN	CENTRAL HEALTH ASIAN	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE
A	Del Valle	1109	982	27	-	15	-	39
B	Garfield	1428	1157	41	-	25	-	93
C	Elroy	1752	1483	38	32	28	93	78
FOCUS AREA TOTAL		4289	3622	106	52	68	231	210
TRAVIS COUNTY TOTAL		112352	77005	6507	2813	7944	6412	11671

* - Ethnicity and race counts combined



EAST CENTRAL AUSTIN



FOCUS AREAS

EAST CENTRAL AUSTIN

2020 DEMOGRAPHICS - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH FUNDED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	Rosewood/Chestnut	3320	392	11.8%	265	67.6%	737	235	31.9%	1272	378	29.7%
B	East Cesar Chavez/Holly	8514	757	8.9%	454	60.0%	1731	222	12.8%	3236	737	22.8%
C	Govalle/Johnston Terrace	5536	805	14.5%	498	61.9%	1217	253	20.8%	1538	465	30.2%
D	MLK-183	5056	619	12.2%	374	60.4%	1074	279	26.0%	1796	608	33.9%
FOCUS AREA TOTAL		22426	2573	11.5%	1591	61.8%	4759	989	20.8%	7842	2188	27.9%
TRAVIS COUNTY TOTAL		1283790	112352	8.8%	66660	59.3%	291881	23181	7.9%	508315	69959	13.8%

2020 DEMOGRAPHICS - RACE/ETHNICITY

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL HISPANIC/LATINO*	TOTAL AFRICAN AMERICAN	TOTAL ASIAN	TOTAL OTHER	TOTAL WHITE					
A	Rosewood/Chestnut	3320	1314	39.6%	952	28.7%	35	1.1%	762	23.0%	1571	47.3%
B	East Cesar Chavez/Holly	8514	5244	61.6%	629	7.4%	101	1.2%	2366	27.8%	5418	63.6%
C	Govalle/Johnston Terrace	5536	3684	66.5%	823	14.9%	65	1.2%	1706	30.8%	2942	53.1%
D	MLK-183	5056	2695	53.3%	1281	25.3%	68	1.3%	1371	27.1%	2336	46.2%
FOCUS AREA TOTAL		22426	12937	57.7%	3685	16.4%	269	1.2%	6205	27.7%	12267	54.7%
TRAVIS COUNTY TOTAL		1283790	445467	34.7%	106485	8.3%	91651	7.1%	221845	17.3%	863809	67.3%

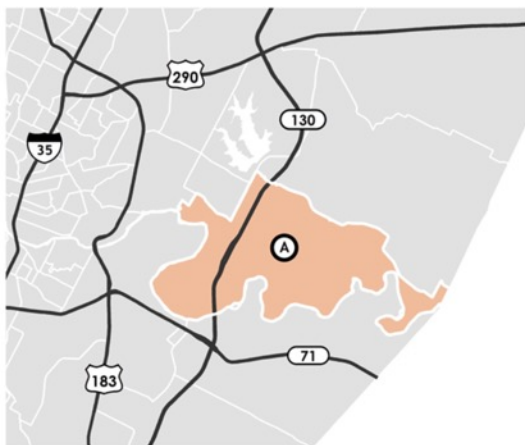
* - Ethnicity counts independent of race

	NEIGHBORHOOD	CENTRAL HEALTH FUNDED	CENTRAL HEALTH HISPANIC/LATINO*	CENTRAL HEALTH AFRICAN AMERICAN	CENTRAL HEALTH ASIAN	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	Rosewood/Chestnut	392	206	52.6%	110	28.1%	-	-	23	5.9%	-	-	46	11.7%
B	East Cesar Chavez/Holly	757	434	57.3%	87	11.5%	12	1.6%	117	15.5%	30	4.0%	77	10.2%
C	Govalle/Johnston Terrace	805	604	75.0%	90	11.2%	-	-	36	4.5%	-	-	49	6.1%
D	MLK-183	619	381	61.6%	119	19.2%	-	-	31	5.0%	-	-	65	10.5%
FOCUS AREA TOTAL		2573	1625	63.2%	406	15.8%	22	0.9%	207	8.0%	76	3.0%	237	9.2%
TRAVIS COUNTY TOTAL		112352	77005	68.5%	6507	5.8%	2813	2.5%	7944	7.1%	6412	5.7%	11671	10.4%

* - Ethnicity and race counts combined

FOCUS AREAS

HORNSBY BEND



HORNSBY BEND



2020 DEMOGRAPHICS - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH FUNDED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)
A	Hornsby Bend	12737	2052 16.1%	1347 65.6%	2971	353 11.9%	3703	794 21.4%
	FOCUS AREA TOTAL	12737	2052 16.1%	1347 65.6%	2971	353 11.9%	3703	794 21.4%
	TRAVIS COUNTY TOTAL	1283790	112352 8.8%	66660 59.3%	291881	23181 7.9%	508315	69959 13.8%

2020 DEMOGRAPHICS - RACE/ETHNICITY

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL HISPANIC/LATINO*	TOTAL AFRICAN AMERICAN	TOTAL ASIAN	TOTAL OTHER	TOTAL WHITE
A	Hornsby Bend	12737	7917 62.2%	3068 24.1%	72 0.6%	2457 19.3%	7140 56.1%
	FOCUS AREA TOTAL	12737	7917 62.2%	3068 24.1%	72 0.6%	2457 19.3%	7140 56.1%
	TRAVIS COUNTY TOTAL	1283790	445467 34.7%	106485 8.3%	91651 7.1%	221845 17.3%	863809 67.3%

* - Ethnicity counts independent of race

	NEIGHBORHOOD	CENTRAL HEALTH FUNDED	CENTRAL HEALTH HISPANIC/LATINO*	CENTRAL HEALTH AFRICAN AMERICAN	CENTRAL HEALTH ASIAN	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE
A	Hornsby Bend	2052	1644 80.1%	132 6.4%	16 0.8%	58 2.8%	103 5.0%	99 4.8%
	FOCUS AREA TOTAL	2052	1644 80.1%	132 6.4%	16 0.8%	58 2.8%	103 5.0%	99 4.8%
	TRAVIS COUNTY TOTAL	112352	77005 68.5%	6507 5.8%	2813 2.5%	7944 7.1%	6412 5.7%	11671 10.4%

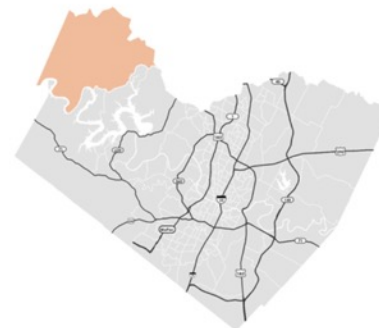
* - Ethnicity and race counts combined

FOCUS AREAS

LEANDER/LAGO VISTA



LEANDER/LAGO VISTA



2020 DEMOGRAPHICS - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH FUNDED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	Leander/Lago Vista	12338	493	4.0%	259	52.5%	3516	334	9.5%	4661	453	9.7%
FOCUS AREA TOTAL		12338	493	4.0%	259	52.5%	3516	334	9.5%	4661	453	9.7%
TRAVIS COUNTY TOTAL		1283790	112352	8.8%	66660	59.3%	291881	23181	7.9%	508315	69959	13.8%

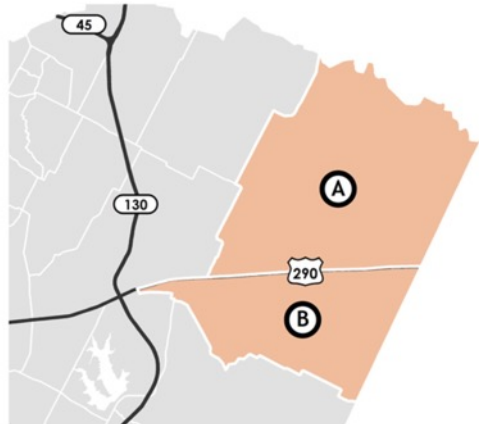
2020 DEMOGRAPHICS - RACE/ETHNICITY

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL HISPANIC/LATINO*	TOTAL AFRICAN AMERICAN	TOTAL ASIAN	TOTAL OTHER	TOTAL WHITE					
A	Leander/Lago Vista	12338	1762	14.3%	150	1.2%	280	2.3%	1251	10.1%	10657	86.4%
FOCUS AREA TOTAL		12338	1762	14.3%	150	1.2%	280	2.3%	1251	10.1%	10657	86.4%
TRAVIS COUNTY TOTAL		1283790	445467	34.7%	106485	8.3%	91651	7.1%	221845	17.3%	863809	67.3%

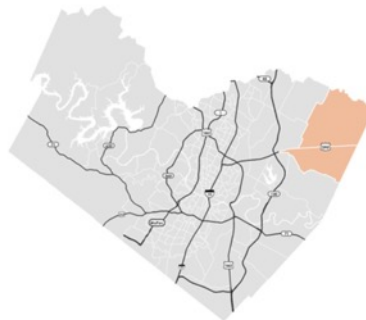
* - Ethnicity counts independent of race

	NEIGHBORHOOD	CENTRAL HEALTH FUNDED	CENTRAL HEALTH HISPANIC/LATINO*	CENTRAL HEALTH AFRICAN AMERICAN	CENTRAL HEALTH ASIAN	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	Leander/Lago Vista	493	209	42.4%	-	-	29	5.9%	42	8.5%	-	-	129	26.2%
FOCUS AREA TOTAL		493	209	42.4%	-	-	29	5.9%	42	8.5%	-	-	129	26.2%
TRAVIS COUNTY TOTAL		112352	77005	68.5%	6507	5.8%	2813	2.5%	7944	7.1%	6412	5.7%	11671	10.4%

* - Ethnicity and race counts combined



MANOR/ELGIN



2020 DEMOGRAPHICS - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH FUNDED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	Northeast Manor/West Elgin	8736	1389	15.9%	791	56.9%	2080	246	11.8%	2666	445	16.7%
B	Manor/Elgin	11036	1509	13.7%	836	55.4%	2587	296	11.4%	3353	950	28.3%
FOCUS AREA TOTAL		19772	2898	14.7%	1627	56.1%	4667	542	11.6%	6019	1395	23.2%
TRAVIS COUNTY TOTAL		1283790	112352	8.8%	66660	59.3%	291881	23181	7.9%	508315	69959	13.8%

2020 DEMOGRAPHICS - RACE/ETHNICITY

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL HISPANIC/LATINO*	TOTAL AFRICAN AMERICAN	TOTAL ASIAN	TOTAL OTHER	TOTAL WHITE					
A	Northeast Manor/West Elgin	8736	4204	48.1%	2302	26.4%	188	2.2%	2341	26.8%	3905	44.7%
B	Manor/Elgin	11036	5452	49.4%	2734	24.8%	170	1.5%	2605	23.6%	5527	50.1%
FOCUS AREA TOTAL		19772	9656	48.8%	5036	25.5%	358	1.8%	4946	25.0%	9432	47.7%
TRAVIS COUNTY TOTAL		1283790	445467	34.7%	106485	8.3%	91651	7.1%	221845	17.3%	863809	67.3%

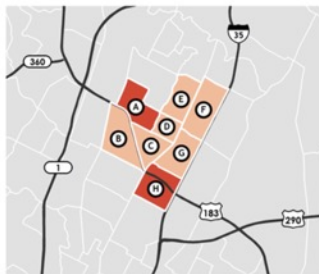
* - Ethnicity counts independent of race

	NEIGHBORHOOD	CENTRAL HEALTH FUNDED	CENTRAL HEALTH HISPANIC/LATINO*	CENTRAL HEALTH AFRICAN AMERICAN	CENTRAL HEALTH ASIAN	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	Northeast Manor/West Elgin	1389	994	71.6%	113	8.1%	-	-	71	5.1%	-	-	62	4.5%
B	Manor/Elgin	1509	1140	75.5%	135	8.9%	-	-	46	3.0%	-	-	76	5.0%
FOCUS AREA TOTAL		2898	2134	73.6%	248	8.6%	52	1.8%	117	4.0%	209	7.2%	138	4.8%
TRAVIS COUNTY TOTAL		112352	77005	68.5%	6507	5.8%	2813	2.5%	7944	7.1%	6412	5.7%	11671	10.4%

* - Ethnicity and race counts combined

FOCUS AREAS

NORTH CENTRAL AUSTIN



NORTH CENTRAL AUSTIN



2020 DEMOGRAPHICS - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH FUNDED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	North Austin/Rundberg	8280	2088	25.2%	1146	54.9%	1719	471	27.4%	2767	884	31.9%
B	Wooten	5367	1027	19.1%	596	58.0%	1227	242	19.7%	2080	421	20.2%
C	North Austin/Rundberg	4919	988	20.1%	559	56.6%	1010	275	27.2%	1715	567	33.1%
D	North Austin/Rundberg	4407	1397	31.7%	799	57.2%	940	298	31.7%	1329	446	33.6%
E	North Austin/Rundberg	6923	2019	29.2%	1165	57.7%	1577	326	20.7%	2287	711	31.1%
F	North Lamar	7535	2270	30.1%	1315	57.9%	1570	350	22.3%	2226	797	35.8%
G	Georgian Acres	6000	1871	31.2%	1073	57.3%	1224	271	22.1%	2253	858	38.1%
H	Georgian Acres/Highland/St.John's	6900	1378	20.0%	833	60.4%	1479	453	30.6%	2600	768	29.5%
FOCUS AREA TOTAL		50331	13038	25.9%	7486	57.4%	10746	2686	25.0%	17257	5452	31.6%
TRAVIS COUNTY TOTAL		1283790	112352	8.8%	66660	59.3%	291881	23181	7.9%	508315	69959	13.8%

2020 DEMOGRAPHICS - RACE/ETHNICITY

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL HISPANIC/LATINO*	TOTAL AFRICAN AMERICAN	TOTAL ASIAN	TOTAL OTHER	TOTAL WHITE					
A	North Austin/Rundberg	8280	6573	79.4%	645	7.8%	143	1.7%	3774	45.6%	3718	44.9%
B	Wooten	5367	2805	52.3%	371	6.9%	64	1.2%	839	15.6%	4093	76.3%
C	North Austin/Rundberg	4919	3679	74.8%	298	6.1%	88	1.8%	1365	27.7%	3168	64.4%
D	North Austin/Rundberg	4407	3135	71.1%	250	5.7%	449	10.2%	1350	30.6%	2358	53.5%
E	North Austin/Rundberg	6923	5327	76.9%	560	8.1%	173	2.5%	2702	39.0%	3488	50.4%
F	North Lamar	7535	5979	79.3%	655	8.7%	145	1.9%	3390	45.0%	3345	44.4%
G	Georgian Acres	6000	4525	75.4%	501	8.4%	46	0.8%	2155	35.9%	3298	55.0%
H	Georgian Acres/Highland/St.John's	6900	4617	66.9%	419	6.1%	519	7.5%	2374	34.4%	3588	52.0%
FOCUS AREA TOTAL		50331	36640	72.8%	3699	7.3%	1627	3.2%	17949	35.7%	27056	53.8%
TRAVIS COUNTY TOTAL		1283790	445467	34.7%	106485	8.3%	91651	7.1%	221845	17.3%	863809	67.3%

* - Ethnicity counts independent of race

	NEIGHBORHOOD	CENTRAL HEALTH FUNDED	CENTRAL HEALTH HISPANIC/LATINO*	CENTRAL HEALTH AFRICAN AMERICAN	CENTRAL HEALTH ASIAN	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	North Austin/Rundberg	2088	1790	85.7%	69	3.3%	11	0.5%	46	2.2%	75	3.6%	97	4.6%
B	Wooten	1027	872	84.9%	26	2.5%	-	-	15	1.5%	-	-	55	5.4%
C	North Austin/Rundberg	988	832	84.2%	30	3.0%	-	-	21	2.1%	-	-	50	5.1%
D	North Austin/Rundberg	1397	1206	86.3%	18	1.3%	46	3.3%	44	3.1%	52	3.7%	31	2.2%
E	North Austin/Rundberg	2019	1734	85.9%	39	1.9%	15	0.7%	60	3.0%	91	4.5%	80	4.0%
F	North Lamar	2270	1802	79.4%	92	4.1%	91	4.0%	110	4.8%	108	4.8%	67	3.0%
G	Georgian Acres	1871	1610	86.1%	61	3.3%	-	-	34	1.8%	-	-	85	4.5%
H	Georgian Acres/Highland/St.John's	1378	1028	74.6%	60	4.4%	85	6.2%	66	4.8%	64	4.6%	75	5.4%
FOCUS AREA TOTAL		13038	10874	83.4%	395	3.0%	271	2.1%	396	3.0%	562	4.3%	540	4.1%
TRAVIS COUNTY TOTAL		112352	77005	68.5%	6507	5.8%	2813	2.5%	7944	7.1%	6412	5.7%	11671	10.4%

* - Ethnicity and race counts combined

FOCUS AREAS

NORTH TRAVIS COUNTY



NORTH TRAVIS COUNTY



2020 DEMOGRAPHICS - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH FUNDED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	Pamela Heights/Jacks Pond	11119	690	6.2%	420	60.9%	2557	228	8.9%	4725	533	11.3%
B	Wells Point/Brookfield Estates	15019	1984	13.2%	1130	57.0%	3408	465	13.6%	4774	750	15.7%
C	Northtown/Sarah's Creek	20536	1721	8.4%	1034	60.1%	4871	252	5.2%	6128	663	10.8%
D	Cantarra/Boulder Ridge/River Ranch	12559	2730	21.7%	1588	58.2%	3125	274	8.8%	4125	866	21.0%
FOCUS AREA TOTAL		59233	7125	12.0%	4172	58.6%	13961	1219	8.7%	19752	2812	14.2%
TRAVIS COUNTY TOTAL		1283790	112352	8.8%	66660	59.3%	291881	23181	7.9%	508315	69959	13.8%

2020 DEMOGRAPHICS - RACE/ETHNICITY

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL HISPANIC/LATINO*	TOTAL AFRICAN AMERICAN	TOTAL ASIAN	TOTAL OTHER	TOTAL WHITE					
A	Pamela Heights/Jacks Pond	11119	3480	31.3%	1662	14.9%	1260	11.3%	1858	16.7%	6339	57.0%
B	Wells Point/Brookfield Estates	15019	8181	54.5%	2334	15.5%	1127	7.5%	5347	35.6%	6211	41.4%
C	Northtown/Sarah's Creek	20536	7320	35.6%	3405	16.6%	3726	18.1%	3895	19.0%	9510	46.3%
D	Cantarra/Boulder Ridge/River Ranch	12559	5947	47.4%	2112	16.8%	1353	10.8%	3434	27.3%	5660	45.1%
FOCUS AREA TOTAL		59233	24928	42.1%	9513	16.1%	7466	12.6%	14534	24.5%	27720	46.8%
TRAVIS COUNTY TOTAL		1283790	445467	34.7%	106485	8.3%	91651	7.1%	221845	17.3%	863809	67.3%

* - Ethnicity counts independent of race

	NEIGHBORHOOD	CENTRAL HEALTH FUNDED	CENTRAL HEALTH HISPANIC/LATINO*	CENTRAL HEALTH AFRICAN AMERICAN	CENTRAL HEALTH ASIAN	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	Pamela Heights/Jacks Pond	690	312	45.2%	77	11.2%	55	8.0%	87	12.6%	89	12.9%	70	10.1%
B	Wells Point/Brookfield Estates	1984	1382	69.7%	118	5.9%	97	4.9%	126	6.4%	181	9.1%	80	4.0%
C	Northtown/Sarah's Creek	1721	1163	67.6%	98	5.7%	105	6.1%	107	6.2%	117	6.8%	131	7.6%
D	Cantarra/Boulder Ridge/River Ranch	2730	2158	79.0%	76	2.8%	98	3.6%	112	4.1%	194	7.1%	92	3.4%
FOCUS AREA TOTAL		7125	5015	70.4%	369	5.2%	355	5.0%	432	6.1%	581	8.2%	373	5.2%
TRAVIS COUNTY TOTAL		112352	77005	68.5%	6507	5.8%	2813	2.5%	7944	7.1%	6412	5.7%	11671	10.4%

* - Ethnicity and race counts combined



NORTHEAST AUSTIN



FOCUS AREAS

NORTHEAST AUSTIN

2020 DEMOGRAPHICS - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH FUNDED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	Heritage Hills	7927	2494	31.5%	1482	59.4%	1803	443	24.6%	2739	788	28.8%
B	St. John's/Coronado Hills	8364	2100	25.1%	1161	55.3%	1596	426	26.7%	3028	1063	35.1%
C	Springdale/Chimney Hill	10844	821	7.6%	454	55.3%	2389	223	9.3%	4524	438	9.7%
D	Coronado Hills	3747	1124	30.0%	615	54.7%	832	213	25.6%	1399	393	28.1%
E	University Hills/Windsor Park	5221	1032	19.8%	610	59.1%	1182	284	24.0%	1868	549	29.4%
FOCUS AREA TOTAL		36103	7571	21.0%	4322	57.1%	7802	1589	20.4%	13558	3231	23.8%
TRAVIS COUNTY TOTAL		1283790	112352	8.8%	66660	59.3%	291881	23181	7.9%	508315	69959	13.8%

2020 DEMOGRAPHICS - RACE/ETHNICITY

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL HISPANIC/LATINO*	TOTAL AFRICAN AMERICAN	TOTAL ASIAN	TOTAL OTHER	TOTAL WHITE					
A	Heritage Hills	7927	6159	77.7%	613	7.7%	142	1.8%	2668	33.7%	4504	56.8%
B	St. John's/Coronado Hills	8364	5999	71.7%	1154	13.8%	66	0.8%	2151	25.7%	4993	59.7%
C	Springdale/Chimney Hill	10844	3838	35.4%	1981	18.3%	2142	19.8%	1965	18.1%	4756	43.9%
D	Coronado Hills	3747	2667	71.2%	449	12.0%	23	0.6%	1083	28.9%	2192	58.5%
E	University Hills/Windsor Park	5221	2571	49.2%	1012	19.4%	69	1.3%	1548	29.6%	2592	49.6%
FOCUS AREA TOTAL		36103	21234	58.8%	5209	14.4%	2442	6.8%	9415	26.1%	19037	52.7%
TRAVIS COUNTY TOTAL		1283790	445467	34.7%	106485	8.3%	91651	7.1%	221845	17.3%	863809	67.3%

* - Ethnicity counts independent of race

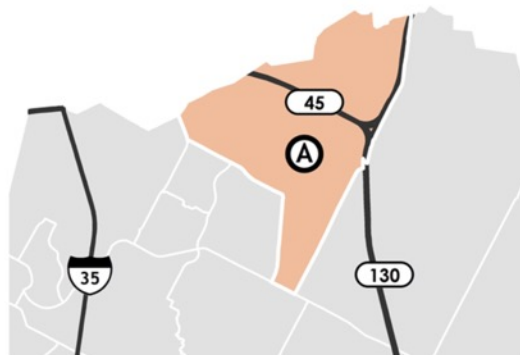
	NEIGHBORHOOD	CENTRAL HEALTH FUNDED	CENTRAL HEALTH HISPANIC/LATINO*	CENTRAL HEALTH AFRICAN AMERICAN	CENTRAL HEALTH ASIAN	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	Heritage Hills	2494	2140	85.8%	74	3.0%	70	2.8%	63	2.5%	91	3.6%	56	2.2%
B	St. John's/Coronado Hills	2100	1853	88.2%	65	3.1%	-	-	42	2.0%	-	-	76	3.6%
C	Springdale/Chimney Hill	821	449	54.7%	91	11.1%	70	8.5%	72	8.8%	71	8.6%	68	8.3%
D	Coronado Hills	1124	957	85.1%	65	5.8%	-	-	26	2.3%	-	-	33	2.9%
E	University Hills/Windsor Park	1032	743	72.0%	95	9.2%	20	1.9%	59	5.7%	27	2.6%	88	8.5%
FOCUS AREA TOTAL		7571	6142	81.1%	390	5.2%	170	2.2%	262	3.5%	286	3.8%	321	4.2%
TRAVIS COUNTY TOTAL		112352	77005	68.5%	6507	5.8%	2813	2.5%	7944	7.1%	6412	5.7%	11671	10.4%

* - Ethnicity and race counts combined

FOCUS AREAS

PFLUGERVILLE

PFLUGERVILLE



2020 DEMOGRAPHICS - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH FUNDED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)
A	Pflugerville	22600	788 3.5%	454 57.6%	5860	260 4.4%	7116	578 8.1%
	FOCUS AREA TOTAL	22600	788 3.5%	454 57.6%	5860	260 4.4%	7116	578 8.1%
	TRAVIS COUNTY TOTAL	1283790	112352 8.8%	66660 59.3%	291881	23181 7.9%	508315	69959 13.8%

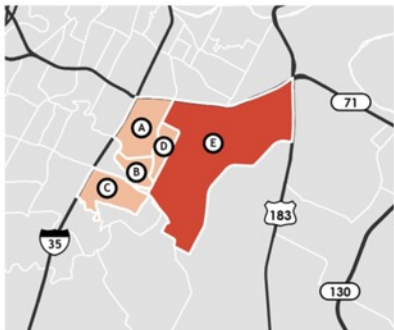
2020 DEMOGRAPHICS - RACE/ETHNICITY

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL HISPANIC/LATINO*	TOTAL AFRICAN AMERICAN	TOTAL ASIAN	TOTAL OTHER	TOTAL WHITE
A	Pflugerville	22600	5968 26.4%	5079 22.5%	2424 10.7%	3367 14.9%	11730 51.9%
	FOCUS AREA TOTAL	22600	5968 26.4%	5079 22.5%	2424 10.7%	3367 14.9%	11730 51.9%
	TRAVIS COUNTY TOTAL	1283790	445467 34.7%	106485 8.3%	91651 7.1%	221845 17.3%	863809 67.3%

* - Ethnicity counts independent of race

	NEIGHBORHOOD	CENTRAL HEALTH FUNDED	CENTRAL HEALTH HISPANIC/LATINO*	CENTRAL HEALTH AFRICAN AMERICAN	CENTRAL HEALTH ASIAN	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE
A	Pflugerville	788	262 33.2%	140 17.8%	62 7.9%	103 13.1%	113 14.3%	108 13.7%
	FOCUS AREA TOTAL	788	262 33.2%	140 17.8%	62 7.9%	103 13.1%	113 14.3%	108 13.7%
	TRAVIS COUNTY TOTAL	112352	77005 68.5%	6507 5.8%	2813 2.5%	7944 7.1%	6412 5.7%	11671 10.4%

* - Ethnicity and race counts combined



SOUTH AUSTIN



FOCUS AREAS

SOUTH AUSTIN

2020 DEMOGRAPHICS - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH FUNDED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)
A	Franklin Park	7050	1538 21.8%	976 63.5%	1460	302 20.7%	1763	738 41.9%
B	Franklin Park	6111	1178 19.3%	729 61.9%	1245	228 18.3%	1431	453 31.7%
C	Bluff Springs/South Creek	9536	2358 24.7%	1511 64.1%	1994	312 15.6%	2791	759 27.2%
D	Franklin Park	5014	1162 23.2%	724 62.3%	1066	237 22.2%	1289	643 49.9%
E	McKinney/Martinshore/Southeast Austin	10432	1674 16.0%	1078 64.4%	2332	422 18.1%	3180	769 24.2%
FOCUS AREA TOTAL		38143	7910 20.7%	5018 63.4%	8097	1501 18.5%	10454	3362 32.2%
TRAVIS COUNTY TOTAL		1283790	112352 8.8%	66660 59.3%	291881	23181 7.9%	508315	69959 13.8%

2020 DEMOGRAPHICS - RACE/ETHNICITY

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL HISPANIC/LATINO*	TOTAL AFRICAN AMERICAN	TOTAL ASIAN	TOTAL OTHER	TOTAL WHITE
A	Franklin Park	7050	5917 83.9%	528 7.5%	32 0.5%	2663 37.8%	3827 54.3%
B	Franklin Park	6111	5328 87.2%	331 5.4%	32 0.5%	2650 43.4%	3098 50.7%
C	Bluff Springs/South Creek	9536	7453 78.2%	597 6.3%	73 0.8%	3585 37.6%	5281 55.4%
D	Franklin Park	5014	4244 84.6%	551 11.0%	28 0.6%	2584 51.5%	1851 36.9%
E	McKinney/Martinshore/Southeast Austin	10432	7763 74.4%	897 8.6%	222 2.1%	3940 37.8%	5373 51.5%
FOCUS AREA TOTAL		38143	30705 80.5%	2904 7.6%	387 1.0%	15422 40.4%	19430 50.9%
TRAVIS COUNTY TOTAL		1283790	445467 34.7%	106485 8.3%	91651 7.1%	221845 17.3%	863809 67.3%

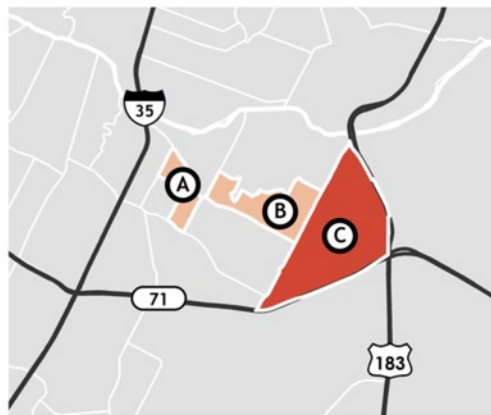
* - Ethnicity counts independent of race

	NEIGHBORHOOD	CENTRAL HEALTH FUNDED	CENTRAL HEALTH HISPANIC/LATINO*	CENTRAL HEALTH AFRICAN AMERICAN	CENTRAL HEALTH ASIAN	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE
A	Franklin Park	1538	1299 84.5%	51 3.3%	-	30 2.0%	-	78 5.1%
B	Franklin Park	1178	995 84.5%	22 1.9%	-	25 2.1%	-	44 3.7%
C	Bluff Springs/South Creek	2358	1969 83.5%	56 2.4%	15 0.6%	56 2.4%	153 6.5%	109 4.6%
D	Franklin Park	1162	988 85.0%	65 5.6%	-	14 1.2%	-	45 3.9%
E	McKinney/Martinshore/Southeast Austin	1674	1403 83.8%	31 1.9%	14 0.8%	41 2.4%	84 5.0%	101 6.0%
FOCUS AREA TOTAL		7910	6654 84.1%	225 2.8%	38 0.5%	166 2.1%	450 5.7%	377 4.8%
TRAVIS COUNTY TOTAL		112352	77005 68.5%	6507 5.8%	2813 2.5%	7944 7.1%	6412 5.7%	11671 10.4%

* - Ethnicity and race counts combined

FOCUS AREAS

SOUTHEAST AUSTIN



SOUTHEAST AUSTIN



2020 DEMOGRAPHICS - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH FUNDED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	South Riverside	5064	1290	25.5%	756	58.6%	977	221	22.6%	1916	719	37.5%
B	Pleasant Valley	7777	881	11.3%	568	64.5%	1089	262	24.1%	2603	806	31.0%
C	Montopolis	9870	1827	18.5%	1156	63.3%	2153	555	25.8%	2939	923	31.4%
FOCUS AREA TOTAL		22711	3998	17.6%	2480	62.0%	4219	1038	24.6%	7458	2448	32.8%
TRAVIS COUNTY TOTAL		1283790	112352	8.8%	66660	59.3%	291881	23181	7.9%	508315	69959	13.8%

2020 DEMOGRAPHICS - RACE/ETHNICITY

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL HISPANIC/LATINO*	TOTAL AFRICAN AMERICAN	TOTAL ASIAN	TOTAL OTHER	TOTAL WHITE					
A	South Riverside	5064	3752	74.1%	436	8.6%	212	4.2%	2395	47.3%	2021	39.9%
B	Pleasant Valley	7777	4360	56.1%	900	11.6%	831	10.7%	1733	22.3%	4313	55.5%
C	Montopolis	9870	7590	76.9%	912	9.2%	142	1.4%	2905	29.4%	5911	59.9%
FOCUS AREA TOTAL		22711	15702	69.1%	2248	9.9%	1185	5.2%	7033	31.0%	12245	53.9%
TRAVIS COUNTY TOTAL		1283790	445467	34.7%	106485	8.3%	91651	7.1%	221845	17.3%	863809	67.3%

* - Ethnicity counts independent of race

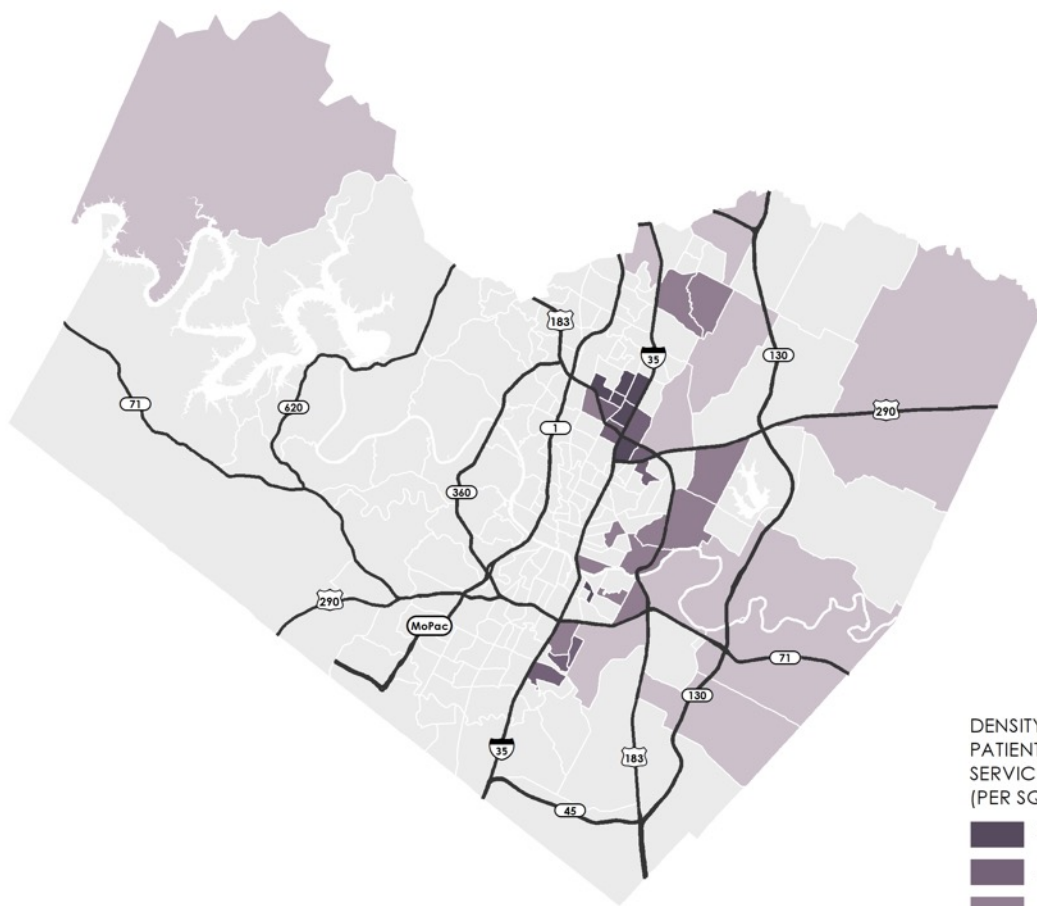
	NEIGHBORHOOD	CENTRAL HEALTH FUNDED	CENTRAL HEALTH HISPANIC/LATINO*	CENTRAL HEALTH AFRICAN AMERICAN	CENTRAL HEALTH ASIAN	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	South Riverside	1290	973	75.4%	45	3.5%	53	4.1%	62	4.8%	58	4.5%	99	7.7%
B	Pleasant Valley	881	543	61.6%	109	12.4%	-	-	79	9.0%	-	-	115	13.1%
C	Montopolis	1827	1583	86.6%	71	3.9%	-	-	39	2.1%	-	-	74	4.1%
FOCUS AREA TOTAL		3998	3099	77.5%	225	5.6%	70	1.8%	180	4.5%	136	3.4%	288	7.2%
TRAVIS COUNTY TOTAL		112352	77005	68.5%	6507	5.8%	2813	2.5%	7944	7.1%	6412	5.7%	11671	10.4%

* - Ethnicity and race counts combined

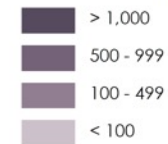
Utilizer Gap and Density

Focus Area	Utilizer Gap (enrollees not accessing services)	Utilizer Gap Density (per sq. mi.)
Rundberg	5552	940
Montopolis	1518	587
Northeast Austin	3249	341
Colony Park	2742	277
South Austin	3017	248
East Austin	982	185
North Travis County	2433	135
Pflugerville	334	46
Del Valle	1657	31
Hornsby Bend	705	27
Manor/Elgin	1271	17
Lago Vista/Jonestown	234	2





DENSITY OF ENROLLED PATIENTS NOT UTILIZING SERVICES IN FY 2019 (PER SQUARE MILE)



Next Steps

- Finalize provider maps
- Seven-county poverty change-over-time analysis
- Insurance coverage analysis
- Social determinants risk scores
- Develop final conclusions
- Print and distribute report





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**CENTRAL
HEALTH**

**CENTRAL HEALTH BOARD OF MANAGERS
STRATEGIC PLANNING COMMITTEE**

May 13, 2020

AGENDA ITEM 3

Discuss initial strategic priorities proposed for FY 2021 Budget.



CENTRAL HEALTH

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MEMORANDUM

To: Central Health Board of Managers Strategic Planning Committee
From: Monica Crowley, Chief Strategy and Planning Officer; Sr Counsel
Date: May 13, 2020
Re: Agenda Item 3 – Initial Strategic Priorities for Fiscal Year 2021 Budget (*Informational Item*) (2 attachments)

Background:

Prior to the advent of the COVID-19 outbreak, Central Health planned to facilitate the development of the organization's proposed initial strategic priorities for the FY2021 budget over a period of months beginning in April and culminating in June. This robust process was to include multiple presentations and the development of collateral to support and align with ongoing and proposed and planning with the Board of Managers, staff, community members and health care delivery partners. For your reference, those efforts are highlighted in Attachment A.

Now, Central Health along with CommUnityCare and other critical health care delivery partners are focused on addressing needs related to the pandemic and providing support as they transition to new modes of care to address ongoing health needs. Also, although Central Health is making meaningful progress toward meeting FY2020 Budget Priorities, much of this work is being hampered by the need to focus on COVID-19 and the need to stay at home to reduce the spread of the virus.

We know COVID-19 will continue to be a consideration in our FY2021 operations. However, we are uncertain the extent to which social distancing will continue to be in place. Also the total budgetary impact of COVID-19 on our tax base and on the operations of our key partners and providers is also unknown. Therefore, we are narrowing our process and focusing on a slimmer list of transitional operational FY2021 budget priorities. This will allow Central Health to lay the infrastructure to take on necessary work in the near term while also taking a systems-based planning approach in support of our board defined Strategic Plan Objectives for FY2019 – FY2024 which are:

OBJECTIVE 1 - Develop and execute health care delivery strategy based on people and place;

OBJECTIVE 2 - Implement patient-focused and coordinated health care system; and

OBJECTIVE 3 - Implement sustainable financial model for health care delivery and system strategies through FY2024.

Overview:

Proposed FY2021 priority categories:

- **Improving access to care [Objectives 1, 2, and 3]**
 - Eastern Travis County: Immediate work is underway as we plan facilities in Colony Park and Del Valle based on identified gaps in care and community input. Planning will commence around Austin's Colony/Hornsby Bend with subsequent reports to the board in late FY2021.
 - Systems-Based Planning: A systems-based approach (see Attachment B)—building on the ongoing Access to Care workgroup, identifying gaps and health disparities from preventive to palliative care and developing system-wide plans to address these gaps that will both develop long-range plans while initially prioritizing high-need service areas and service lines.

- **Ongoing COVID-19 response [Objectives 1 and 2]**
 - Clinical: Ongoing and additional testing capacity and transitions to telemedicine will likely be needed at CUC and other contracted providers.
 - Communications: Continue to support the expansion of education and outreach regarding how to protect yourself from COVID-19 and implement new work focusing on education regarding chronic conditions that exacerbate the illness.
 - Support of Public Health Functions: Continue support of contact tracing efforts and explore expanding adult immunization services for pneumonia and flu vaccinations in order to prevent a worse COVID surge in the fall and winter.

- **Enhancing clinical programming and supporting transformational operational initiatives [Objectives 1 and 2]**
 - Telemedicine: Work with provider partners to develop plans to continue appropriately utilizing telemedicine, virtual care and e-consults for primary, behavioral, and specialty care.
 - EPIC: Support implementation of CommUnityCare's EHR transition.
 - Eligibility and Enrollment: Streamline processes and implement new in-house call center and virtual enrollment options.
 - Medical Management: Strengthen case management and extra-clinical supports and develop home health solutions as appropriate.

- **Implementing the hospital funding model [Objectives 2 and 3]**
 - Operational: Central Health continues work with Navigant to ensure it is prepared to adopt additional responsibilities.
 - Transparency: Continue to establish financial transparency regarding funded services and associated costs.

- **Redeveloping the Brackenridge Campus [Objective 3]**
 - Demolition of buildings has commenced
 - Awaiting final zoning from Austin City Council
 - Continued negotiations with City of Austin for realignment of Red River Street

ATTACHMENT A

Pre-COVID-19 Efforts FY20 and FY21

Central Health Key Planning Efforts with Partners

- Access to Care (A2C) – A CUC joint effort with CH and Sendero to identify total population and gaps in coverage and gaps in care;
- Clinical needs identification and prioritization (e.g. chronic disease, service levels, goals and wait times)
 - Specialty care expansion;
 - Behavioral health integration and clinical planning ;
 - Post-acute evaluation;
 - Chronic illness areas of focus—cancer, hypertension and diabetes;
 - Special populations—people experiencing homelessness and those with alcohol use disorder;
- Ascension foundational payment and outcome negotiations—hospital and hospital-based specialty services;
- Ideal system of health development –A joint effort with UT/CUC/DMS/Ascension Texas planned for FY 2021 but with research and planning beginning later this year;
- Social determinants of health (SDOH)
 - St. David’s Foundation—A consortium of community health care funders focused on non-medical or non-clinical healthcare services to improve community health;
 - Collaborative Health Planning—A CH and CUC planning group with Austin Public Health (APH) and Travis County Health and Human Services (TCHHS) focused around social services in priority communities (primarily East Travis County, with current focus on Colony Park). Work includes a service inventory and process map to facilitate warm handoffs between social work and coordinated clinical care.

CH Ongoing Operational Efforts

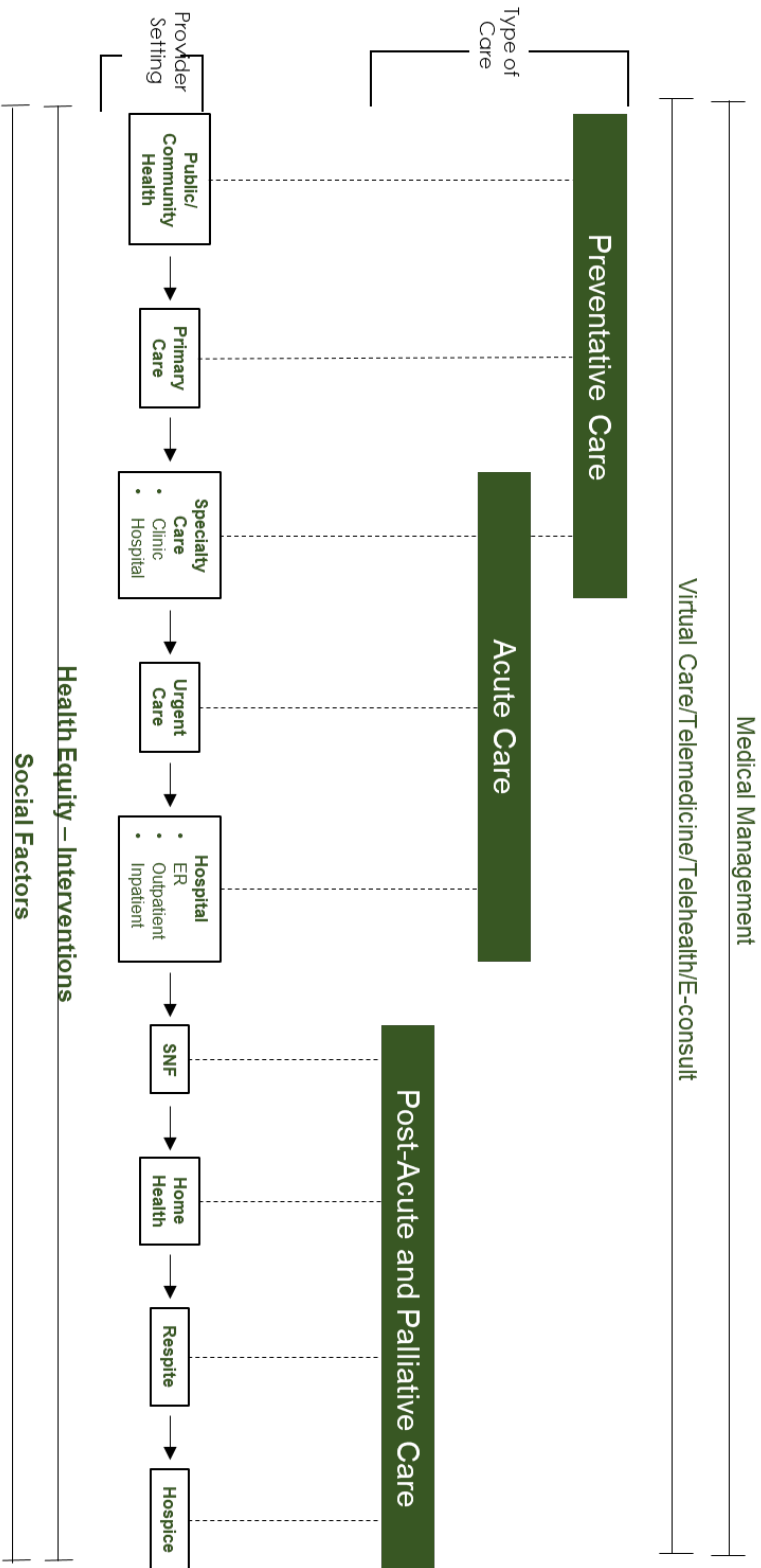
- Navigant - Foundational organizational infrastructure improvements;
- EPIC implementation (electronic health record with phased-in provider-to-provider communication capacity);
- CH/CUC Alignment – Eligibility/clinical focus/ shared services/behavioral health/specialty/pharmacy;
- CUC facility location and access point realignment;
- Health care service delivery—Specialty care enhancement; premium assistance (CHAP); eastern Travis County identified priority areas;
- Ascension Texas/CH Joint Operating Committee—Related to hospital services and will be further defined in foundational agreement amendments;
- SDOH Interventions—CHEP Council; transportation steering committee; medication adherence/access;
- Medical Executive Board—commitment to clinical leadership diversity and inclusion;
- FY2021 Budget forecasting and development—Includes Brackenridge Campus redevelopment.

CH Participating in State and Local Community Efforts that could inform our work

- Health Equity Strategic Mapping – led by UT/Ascension’s Dr. Jewell Mullen;
- St. David’s Foundation/HACA Community Health Worker Community-Wide Strategic Plan;
- Central Texas Social Determinants of Health Consortium – led by People’s Community Clinic;

- Ending Community Homelessness (ECHO) Membership Council;
- CHA/CHIP—participating with Austin Public Health-led Steering Committee;
- Psychiatric Services Stakeholders;
- Transferring hospitals – exploration of federal funding and other supplemental funding efforts
- CTX-ACT (Central Texas-Addressing Cancer Together) – working with UT/AARO/Shivers Cancer/Texas Oncology/Ascension Texas/Livestrong Foundation and others to take a regional view of addressing cancer and cancer disparities with an initial focus on breast cancer in uninsured populations

ATTACHMENT B





CENTRAL HEALTH

Proposed Strategic Priorities for FY2021 Budget

Central Health Strategic Planning Committee

May 13, 2020

Monica Crowley, Chief Strategy & Planning Officer & Sr. Counsel



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FY2020 Budget Resolution Priorities

o Improve Infrastructure

- o Eastern Travis County expansion focused on priority areas: Colony Park, Hornsby Bend/Austin's Colony and Southeast Travis County
- o Technology enhancements – EPIC Electronic Health Record

o Central Health Premium Assistance Program Expansion

o Access to Care

- o 12 month MAP eligibility period
- o Primary and specialty care enhancements

o Sustainable funding models

o Brackenridge Campus

o Financial reserves



Planned Strategic Priority Development Process – FY2021

- Prior to COVID-19
- Multiple presentations of proposed initiatives
- Development of extensive collateral including significant data analytics
- Ongoing and proposed planning with the Board, staff, community members and health care delivery partners
 - Access to Care Workgroup
 - Clinical needs identification and prioritization
 - Ideal system of health
 - St. David's Foundation community consortium around Social Factors



COVID-19 Landscape

- Focus shift to addressing pandemic related needs
- Transitioning to new modes of care to address ongoing health needs
- Other FY2020 work slowed by stay at home orders and focus on COVID-19
- Uncertainty around continuing impact
 - Social Distancing
 - Impact on operations



Impact of COVID-19 Landscape on Priorities

- Uncertainty around continuing impact
 - Short and long term economic impact
- Resulted in a narrowed process
- Slimmer list of transitional operational FY2021 Budget Priorities
- Continue priority work
- Systems based planning approach in support of strategic plan objectives



Strategic Plan FY2019 – FY2024

Board Defined Objectives

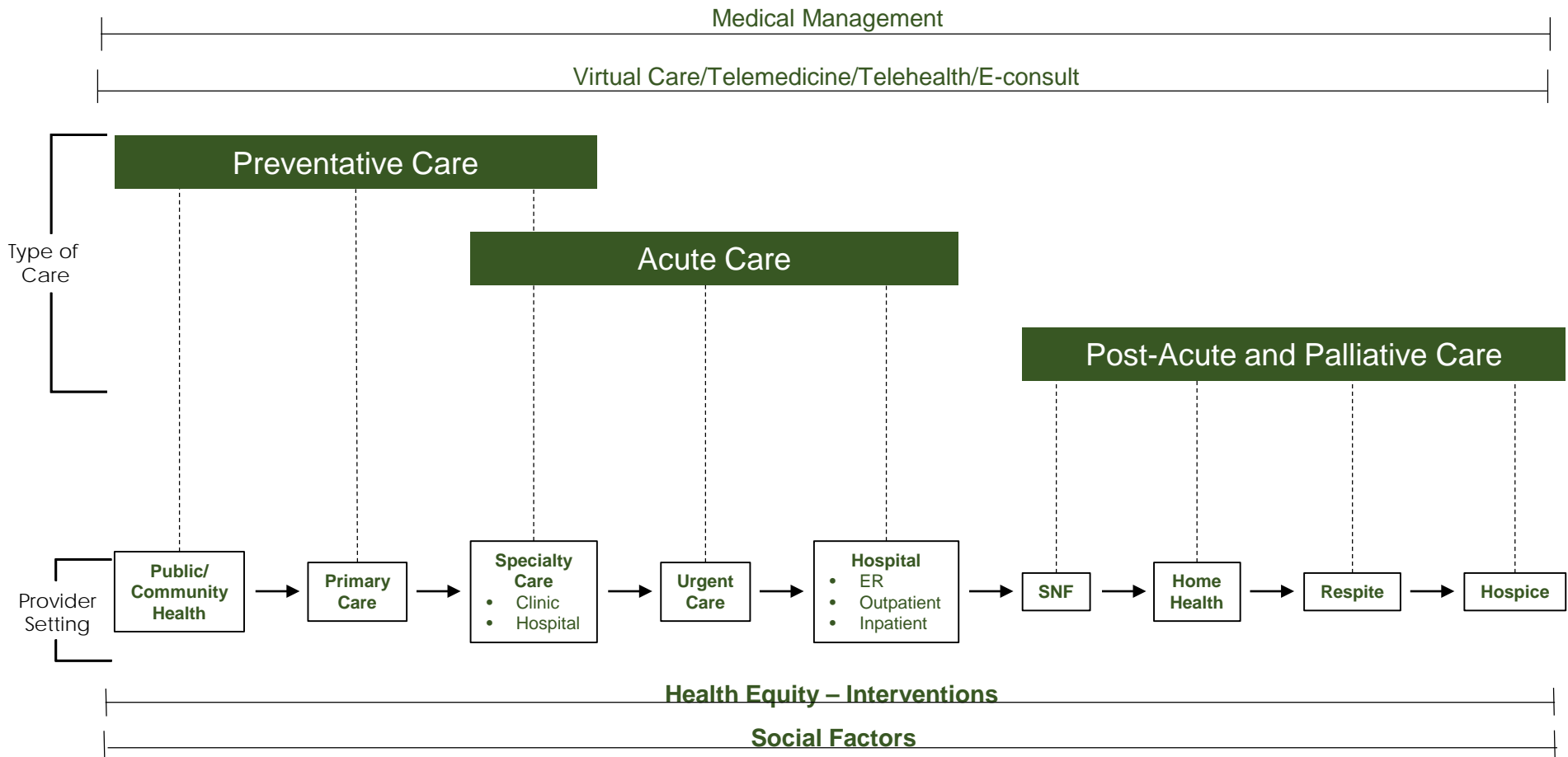
- Develop and execute health care delivery strategy based on people and place
- Implement patient-focused and coordinated health care system
- Implement sustainable financial model for health care delivery and system strategies through FY2024



Proposed FY2021 Priority Categories

- Improving Access to Care [Objectives 1, 2, 3]
- Ongoing COVID-19 Response [Objectives 1 and 2]
- Enhancing clinical programming and supporting transformational operational initiatives [Objectives 1 and 2]
- Implementing the hospital funding model [Objectives 2 and 3]
- Redeveloping the Brackenridge Campus [Objective 3]







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**CENTRAL HEALTH BOARD OF MANAGERS
THE STRATEGIC PLANNING COMMITTEE**

May 13, 2020

AGENDA ITEM 4

Confirm the next Strategic Planning Committee meeting date, time, and location.