



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD OF MANAGERS MEETING

Wednesday, May 27, 2020, 5:30 p.m. (in English)

via toll-free videoconference¹

Members of the public may observe and participate in the meeting by connecting to the Ring Central meeting link listed below (copy and paste into your web browser):

<https://meetings.ringcentral.com/j/1491537085?pwd=YUY1eG1yVIVRYU5CWmtRWDRsVG>
[F5UT09](#)

Password: 353638

PUBLIC COMMUNICATION

A member of the public who wishes to make comments during Public Communication must properly register with Central Health **no later than 4:00 p.m. on May 27, 2020**. Registration can be completed in one of two ways:

- Complete the virtual sign-in form at <https://www.centralhealth.net/meeting-sign-in/>, or
- Call 512-978-9190. Please leave a voice message with your full name and your request to comment via telephone at the meeting.

Central Health will conduct Public Communication in the same manner as it has been conducted at in-person meetings, including setting a fixed amount of time per person to speak and limiting Board responses to public inquiries, if any, to statements of specific factual information or existing policy.

CONSENT AGENDA

All matters listed under the CONSENT AGENDA will be considered by the Board of Managers to be routine and will be enacted by one motion. There will be no separate discussion of these items unless members of the Board request specific items be moved from the CONSENT AGENDA to the REGULAR AGENDA for discussion prior to the vote on the motion to adopt the CONSENT AGENDA.

- C1. Accept a report of the April 2020 financial statements for Central Health, as recommended by the Budget and Finance Committee.
- C2. Accept a report of the April 2020 financial statements for the Community Care Collaborative, as recommended by the Budget and Finance Committee.

REGULAR AGENDA²

1. Discuss and take appropriate action on an Interlocal Cooperation Agreement between Central Health and the City of Austin for COVID-19 contact tracing. (*Action Item*)
2. Discuss and take appropriate action on the annual performance evaluation of the Central Health President and CEO for the period of June 2019 through May 2020.³ (*Action Item*)
3. Discuss and take appropriate action on the employment contract for the Central Health President and CEO.³ (*Action Item*)
4. Receive an update from Sendero Health Plans, Inc. on the response to and impact of the COVID-19 pandemic, CHAP enrollment, and overall financial status. (*Informational Item*)
5. Discuss and take appropriate action on the 1115 Medicaid Waiver, Delivery System Reform Incentive Payment (DSRIP) projects, the Community Care Collaborative, including health care delivery arrangements, and other community partnerships. (*Informational Item*)
6. Receive and discuss a presentation on the Fiscal Year 2021 Budget and the financial forecast for subsequent fiscal years, which presentation will include information on possible property tax rates to be assessed. (*Informational Item*)
7. Receive and discuss updates on the Central Health Enterprise's responses to the current COVID-19 pandemic, including: changes in health care and administrative operations; coordination with local disaster response efforts; data from CommUnityCare testing sites; and related fiscal issues. (*Informational Item*)
8. Confirm the next regular Board meeting date, time, and location. (*Informational Item*)

Notes:

- ¹ By Emergency Executive Order of the Governor, issued March 16, 2020, Central Health may hold a videoconference meeting with no Board members present at a physical meeting location.
- ² The Board of Managers may take items in an order that differs from the posted order and may consider any item posted on the agenda in a closed session if the item involves issues that require consideration in a closed session and the Board announces that the item will be considered during a closed session.
- ³ Possible closed session discussion under Texas Government Code §551.071 (Consultation with Attorney) and/or §551.074 (Personnel Matters).

A recording of this meeting will be made available to the public through the Central Health website (www.centralhealth.net) as soon as possible after the meeting. Additional options for connecting to the meeting are also available on the website.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify Central Health at least two days in advance, so that appropriate arrangements can be made. Notice should be given to the Board Governance Manager by telephone at (512) 978-8049.

Consecutive interpretation services from Spanish to English are available during Citizens Communication or when public comment is invited. Please notify the Board Governance Manager by telephone at (512) 978-8049 if services are needed.

Los servicios de interpretación consecutiva del español al inglés están disponibles para la comunicación de los ciudadanos o cuando se invita al público a hacer comentarios. Si necesita estos servicios, al llegar sírvase notificarle al personal de la recepción.



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BOARD MEETING

May 27, 2020

CONSENT AGENDA ITEM 1

Receive a report of the April 2020 financial statements for Central Health, as presented to the Budget and Finance Committee.



MEMORANDUM

To: Central Health Board of Managers
From: Lisa Owens, Deputy Chief Financial Officer
Cc: Jeff Knodel, Chief Financial Officer
Mike Geeslin, President and CEO
Patti Bethke, Controller
Date: May 15, 2020
Re: Central Health and Community Care Collaborative April 2020 Preliminary Financial Statements

Overview:

Central Health prepares monthly financial statements for both Central Health and the Community Care Collaborative.

Synopsis:

Central Health staff has prepared the April 2020 Preliminary Financial Statements for both Central Health and the Community Care Collaborative. These reports include a Balance Sheet as of 4/30/2020 and Sources and Uses of funds through 4/30/2020.

Fiscal Impact:

None.

Action Requested:

Staff requests that the Board of Managers review the financial statements and contact Lisa Owens, Deputy Chief Financial Officer with any questions.

Attachments:

- Central Health April 2020 Preliminary Financial Statements
- Central Health April 2020 Preliminary Financial Statements Narrative
- Community Care Collaborative April 2020 Preliminary Financial Statements
- Community Care Collaborative April 2020 Preliminary Financial Statements Narrative
- Central Health and Community Care Collaborative April 2020 Preliminary Supplemental Healthcare Services Schedule



Central Health

Financial Statement Presentation

FY 2020 – as of April 30, 2020 (Preliminary)

Central Health Board of Managers

May 20, 2020

Lisa Owens, Deputy CFO



- Slide 2 Index
- Slide 3 Highlights
- Slide 4 Balance Sheet - Assets
- Slide 5 Balance Sheet - Liabilities & Net Assets
- Slide 6 Sources & Uses
- Slide 7 HCD - Summary
- Slide 8 HCD - Blank Page
- Slide 9 HCD - IGT & HCD Services
- Slide 10 HCD - Operating Cost
- Slide 11 HCD - Primary Care
- Slide 12 HCD - Specialty Care

Note: HCD = Health Care Delivery



- Year-to-date through April, collected net property tax revenue is \$213 million compared to \$196 million as of April 2019.
- Tax collected through April 2020 is 98% of the adjusted tax levy compared to 98% as of April 2019.
- Healthcare Delivery is \$77 million for the seven months ending 04/30/2020.
- GAAP reporting Net Assets increased \$93 million year-over-year.
- TCHD LPPF total restricted balance of LPPF as of 04/30/2020 is \$29 million.

GAAP: Generally Accepted Accounting Principles refer to a common set of accounting principles, standards, and procedures issued by the Financial Accounting Standards Board. GAAP primary focus is to improve clarity, consistency, and comparability of the communication of financial information.



| Assets | Preliminary as | |
|---|--------------------|--------------------|
| | of 4/30/2020 | as of 4/30/2019 |
| Current Assets | | |
| Cash and cash equivalents | 1,265,774 | 1,955,942 |
| Short-term investments | 252,621,012 | 149,928,293 |
| Ad valorem taxes receivable | 4,058,375 | 3,226,599 |
| Other receivables | 5,667,799 | 5,296,198 |
| Prepaid expenses | 625,554 | 235,302 |
| Total Current Assets | 264,238,514 | 160,642,334 |
| Restricted Cash and Investments or Noncurrent | | |
| Restricted for capital acquisition | 7,254,215 | 7,737,204 |
| Sendero paid-in-capital | 71,000,000 | 71,000,000 |
| Working capital advance to CommUnityCare | 4,000,000 | 4,000,000 |
| Sendero Surplus Debenture | 37,083,000 | 37,083,000 |
| Restricted TCHD LPPF Cash & Investments | 28,699,206 | - |
| Total Restricted Cash and Investments or Noncurrent | 148,036,422 | 119,820,204 |
| Capital Assets | | |
| Land | 12,598,612 | 11,770,184 |
| Buildings and improvements | 130,697,904 | 134,395,476 |
| Equipment and furniture | 9,590,119 | 9,488,286 |
| Construction in progress | 2,777,094 | 876,795 |
| Less accumulated depreciation | (45,664,464) | (42,547,501) |
| Total Capital Assets | 109,999,266 | 113,983,240 |
| Total Assets | 522,274,202 | 394,445,778 |



| Liabilities | Preliminary | |
|---|----------------------------|----------------------------|
| | as of 4/30/2020 | as of 4/30/2019 |
| Current Liabilities | | |
| Accounts payable | 10,682,602 | 3,858,114 |
| Salaries and benefits payable | 1,241,713 | 1,496,108 |
| Other Payables | 1,295,190 | 90,842 |
| Debt service payable, short-term | 1,148,354 | 1,119,407 |
| Deferred tax revenue | 3,472,565 | 2,688,374 |
| Other deferred revenue | 610,000 | 854,507 |
| Total Current Liabilities | 18,450,424 | 10,107,352 |
| Restricted or Noncurrent Liabilities | | |
| Funds held for TCHD LPPF | 28,699,206 | - |
| Debt service payable, long-term | 6,185,000 | 7,285,000 |
| Deferred Revenue | - | 1,220,000 |
| Total Restricted or Noncurrent Liabilities | 34,884,206 | 8,505,000 |
| Total Liabilities | 53,334,630 | 18,612,352 |
| Net Assets | | |
| Unrestricted | 358,940,305 | 261,850,187 |
| Investment in Capital Assets | 109,999,266 | 113,983,240 |
| Total Net Assets | 468,939,572 | 375,833,427 |
| Liabilities and Net Assets | 522,274,202 | 394,445,778 |



| Sources / Uses | Apr 2020 | FY20 YTD | FY20 Budget | Percent of Budget Used | FY19 YTD |
|-------------------------------------|--------------------|--------------------|--------------------|------------------------|--------------------|
| Sources | | | | | |
| Property Tax Revenue | 265,289 | 213,161,841 | 214,906,371 | 99% | 195,833,838 |
| Lease Revenue | 1,467,841 | 7,553,315 | 13,749,848 | 55% | 7,534,914 |
| Other Revenue | 246,682 | 1,686,795 | 2,150,000 | 78% | 1,529,391 |
| Tobacco Settlement Revenue | 3,819,376 | 3,819,376 | 3,500,000 | 109% | 3,523,773 |
| Contingency Reserve (Carryforward) | - | 64,898,396 | 56,499,497 | 115% | 52,648,775 |
| Total Sources | 5,799,188 | 291,119,723 | 290,805,716 | 100% | 261,070,691 |
| Uses of Funds | | | | | |
| Healthcare Delivery | 8,908,590 | 76,800,303 | 278,017,581 | 28% | 137,668,721 |
| Administrative Program | | | | | |
| Salaries and benefits | 399,497 | 2,647,749 | 5,903,601 | 45% | 2,456,719 |
| Consulting Fees | 11,167 | 269,239 | 1,187,720 | 23% | 189,454 |
| Legal Fees | 83,530 | 545,055 | 1,390,820 | 39% | 404,074 |
| Other Purchase Goods and Services | 123,663 | 661,074 | 2,417,737 | 27% | 633,154 |
| Total Administrative Program | 617,857 | 4,123,117 | 10,899,878 | 38% | 3,683,401 |
| Tax Collection Expenses | 80,964 | 1,367,809 | 1,888,258 | 72% | 1,550,674 |
| Total Uses | 9,607,411 | 82,291,234 | 290,805,716 | 28% | 142,902,796 |
| Excess Sources / (Uses) | (3,808,223) | 208,828,489 | | | 118,167,895 |



| Healthcare Delivery Summary | Apr 2020 | FY20 YTD | FY20 Budget | Percent of Budget Used | FY19 YTD |
|---|------------------|-------------------|--------------------|------------------------|--------------------|
| Inter-Governmental Transfers (IGTs) | 1,842,681 | 13,480,401 | 61,694,651 | 22% | 77,946,698 |
| Healthcare Services | | | | | |
| Member Payment to CCC | - | - | - | 0% | 24,000,000 |
| Primary Care - (see detail on Slide 11) | 3,632,100 | 27,204,727 | 50,270,000 | 54% | 609,950 |
| Specialty Care, incld Dental & Behavioral Health | 347,885 | 3,883,486 | 9,823,856 | 40% | - |
| Pharmacy | 658,506 | 5,644,180 | 11,600,000 | 49% | - |
| Post Acute Care | - | - | 5,400,000 | 0% | - |
| All Other Healthcare Services | 90,910 | 680,441 | 5,269,990 | 13% | 599,792 |
| Indigent Care & Hospital Performance Incentive | - | - | 52,925,000 | 0% | - |
| Subtotal Healthcare Services | 4,729,401 | 37,412,834 | 135,288,846 | 28% | 25,209,742 |
| ACA Premium Assist, Education, Enrollment | 911,438 | 5,270,702 | 9,856,120 | 53% | 3,170,287 |
| Healthcare Facilities and Campus Redevelopment | 141,133 | 2,344,390 | 10,996,170 | 21% | 3,037,725 |
| Healthcare Delivery Operating Costs | 1,259,760 | 7,686,320 | 26,044,728 | 30% | 3,230,198 |
| Debt, Reserves and Transfers | 24,177 | 10,605,661 | 34,137,066 | 31% | 25,074,071 |
| Total Healthcare Delivery | 8,908,590 | 76,800,308 | 278,017,581 | 28% | 137,668,721 |



Details for Health Care Delivery on the following slides.

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| Healthcare Delivery - Detail | Apr 2020 | FY20 YTD | FY20 Budget | Percent of Budget Used | FY19 YTD |
|---|------------------|-------------------|--------------------|------------------------|-------------------|
| Intergovernmental Transfers (IGTs) | | | | | |
| Private - Uncompensated Care | - | - | - | 0% | 15,228,042 |
| DSMC - Uncompensated Care | - | (907,876) | - | 0% | 14,256,758 |
| DSH - Disproportionate Share | 1,842,681 | 14,388,277 | 36,120,000 | 40% | 19,854,471 |
| DSRIP - CCC | - | - | 25,574,651 | 0% | 13,485,266 |
| DSRIP - DSMC, Dell Children's | - | - | - | 0% | 14,537,581 |
| DSRIP - St. David's | - | - | - | 0% | 584,580 |
| Subtotal Intergovernmental Transfers (IGTs) | 1,842,681 | 13,480,401 | 61,694,651 | 22% | 77,946,698 |
| Healthcare Services | | | | | |
| Member Payment to CCC | - | - | - | 0% | 24,000,000 |
| Primary Care - (see detail on Slide 11) | 3,632,100 | 27,204,727 | 50,270,000 | 54% | 609,950 |
| Specialty Care, incld Dental - (see detail on Slide 12) | 396,541 | 3,647,307 | 8,940,000 | 41% | - |
| Specialty Care, Behavioral Health | (48,656) | 236,179 | 883,856 | 27% | - |
| Pharmacy | 658,506 | 5,644,180 | 11,600,000 | 49% | - |
| Post Acute Care | - | - | 5,400,000 | 0% | - |
| Reproductive and Sexual Health | 39,470 | 267,864 | 1,950,000 | 14% | - |
| Health care services, Pay for Success | - | - | 600,000 | 0% | - |
| Medical Administration / ICC payment | 51,440 | 360,077 | 719,990 | 50% | 360,077 |
| Primary & Specialty Care Reserves | - | 52,500 | 2,000,000 | 3% | 239,715 |
| Indigent Care | - | - | 50,225,000 | 0% | - |
| Hospital Performance Incentives | - | - | 2,700,000 | 0% | - |
| Subtotal Healthcare Services | 4,729,401 | 37,412,834 | 135,288,846 | 28% | 25,209,742 |

(continued on next page)



| Healthcare Delivery Detail (continued) | Apr 2020 | FY20 YTD | FY20 Budget | Percent of Budget Used | FY19 YTD |
|--|------------------|-------------------|--------------------|------------------------|--------------------|
| Healthcare Operations and Support | | | | | |
| ACA and Premium Assistance Programs | | | | | |
| High Risk Premium Programs | 688,676 | 3,490,501 | 7,000,000 | 50% | 1,128,278 |
| CHAP Program | 203,643 | 1,226,863 | 2,251,800 | 54% | 1,249,221 |
| ACA Enrollment and Education Services | 19,119 | 553,338 | 604,320 | 92% | 792,788 |
| Subtotal ACA & Premium Assist Program | 911,438 | 5,270,702 | 9,856,120 | 53% | 3,170,287 |
| Healthcare Facilities and Campus | | | | | |
| Salaries and benefits | 32,438 | 211,079 | 432,555 | 49% | 180,394 |
| Consulting Services | - | - | 5,872,788 | | 66,775 |
| Legal Fees | 2,818 | 81,222 | 234,000 | 35% | 36,310 |
| Other Goods & Svc incl. UT Ground Lease | 105,877 | 2,052,089 | 4,456,827 | 46% | 2,754,246 |
| Subtotal Healthcare Facilities and Campus | 141,133 | 2,344,390 | 10,996,170 | 21% | 3,037,725 |
| Healthcare Delivery Operating Costs | | | | | |
| Salaries and benefits | 818,479 | 5,468,384 | 15,367,495 | 36% | 2,281,908 |
| Consulting Services | (2,791) | 29,275 | 1,073,000 | 3% | 32,893 |
| Legal Fees | 7,913 | 88,168 | 184,500 | 48% | 24,684 |
| Other Services and Purchased Goods | 436,159 | 2,100,493 | 9,419,733 | 22% | 890,713 |
| Subtotal HCD Operating Cost | 1,259,760 | 7,686,320 | 26,044,728 | 30% | 3,230,198 |
| Debt Service, Reserves and Transfers | | | | | |
| Debt Service | 24,177 | 1,249,371 | 1,373,283 | 91% | 1,234,071 |
| FY2020 Capital reserve | - | 2,950,000 | 2,950,000 | 100% | 2,840,000 |
| FY2020 Emergency reserve | - | 6,406,290 | 6,406,290 | 100% | 1,000,000 |
| FY2020 Sendero Risk Based Capital | - | - | - | | 20,000,000 |
| FY2020 Contingency reserve appropriation | | | 23,407,493 | | - |
| Subtotal Debt, Reserves and Transfers | 24,177 | 10,605,661 | 34,137,066 | 31% | 25,074,071 |
| Total Healthcare Delivery | 8,908,590 | 76,800,308 | 278,017,581 | 28% | 137,668,721 |



| Healthcare Delivery - Primary Care | Apr 2020 | FY20 YTD | FY20 Budget | Percent of Budget Used |
|---|------------------|-------------------|--------------------|-------------------------------|
| Primary Care | | | | |
| CommUnity Care | 3,185,339 | 22,299,090 | 39,000,000 | 57% |
| Lone Star Circle of Care | 250,714 | 3,558,310 | 6,400,000 | 56% |
| People's Community Clinic | 180,071 | 1,094,751 | 2,500,000 | 44% |
| Other Primary Care | 15,976 | 252,576 | 2,370,000 | 11% |
| Subtotal Primary Care Services | 3,632,100 | 27,204,727 | 50,270,000 | 54% |

(continued on next page)



| Healthcare Delivery - Specialty Care | Apr 2020 | FY20 YTD | FY20 Budget | Percent of Budget Used |
|--------------------------------------|----------------|------------------|------------------|------------------------|
| Specialty Care | | | | |
| Ancillary Services | 4,366 | 34,800 | 100,000 | 35% |
| Cardiology | 12,612 | 88,286 | 150,000 | 59% |
| Consultation Services | 6,250 | 43,750 | 75,000 | 58% |
| Dental Specialty | 71,638 | 556,995 | 1,000,000 | 56% |
| Dermatology | 35,491 | 248,436 | 550,000 | 45% |
| Durable Medical Equipment | 2,616 | 13,579 | 115,000 | 12% |
| Ear, Nose & Throat ENT | 16,521 | 170,345 | 400,000 | 43% |
| Endocrinology | 23,568 | 164,978 | 300,000 | 55% |
| Gastroenterology | 101,347 | 762,945 | 1,650,000 | 46% |
| General Surgery | 5,061 | 94,699 | 300,000 | 32% |
| Gynecology IPU | (77,640) | 13,974 | 100,000 | 14% |
| Nephrology | 0 | 0 | 200,000 | 0% |
| Oncology | 31,351 | 226,027 | 700,000 | 32% |
| Ophthalmology | 69,740 | 602,940 | 1,725,000 | 35% |
| Orthotics & Prosthetics | 16,856 | 89,298 | 200,000 | 45% |
| Podiatry | 26,529 | 106,116 | 250,000 | 42% |
| Pulmonology | 20,291 | 220,540 | 375,000 | 59% |
| Rheumatology | 12,892 | 90,242 | 150,000 | 60% |
| Specialty Care | 3,464 | 24,248 | 450,000 | 5% |
| Wound Care | 13,587 | 95,110 | 150,000 | 63% |
| Total Specialty Care | 396,540 | 3,647,308 | 8,940,000 | 41% |



Questions ? Comments ?

DRAFT

Balance Sheet (Assets) – Slide 4

Current Assets

Cash and Cash Equivalents – \$1.27M compared to \$1.96M April 2019

Short-term Investments – Short-term investments were \$253M at month-end, net of \$10M for investments in-transit, settled 5/1/2020, and restricted investments of \$7.3M for capital acquisitions.

Ad Valorem Taxes Receivable – \$4M balance is composed of:

| | |
|---|----------------|
| Gross Tax Receivables | \$ 7.8M |
| Taxable Assessed Valuation Adjustment | (1.4)M |
| Est. Allowance for Doubtful collections | (2.4)M |
| Total Taxes Receivable | \$ 4.0M |

Other Receivables – Other receivables total \$5.7M and consists of intercompany balances:

- CommUnityCare - \$3.7M
- Sendero - \$530K
- Community Care Collaborative - \$954K
- Accrued Interest \$437K

Prepaid Expenses – \$626K balance composed of:

- Prepaid Insurance - \$175K
- Tax Assessor Collection Fees - \$4.3K
- TCAD Appraisal Fees - \$157K
- ICC - \$103K
- Software - \$74K
- Prepaid Memberships/Subscriptions - \$107K
- Deposits - \$6K

Total Current Assets – \$264M



Balance Sheet (Assets) – Slide 4 (continued)

Restricted Cash & Investments or Noncurrent

Investments Restricted for Capital Acquisition – \$7.3M in short-term securities restricted for capital acquisition.

Sendero Paid-in-Capital – \$71.0M (unchanged)

Working Capital Advance to CommUnityCare – \$4.0M (unchanged)

Sendero Surplus Debenture – \$37.1M (unchanged)

Restricted TCHD LPPF Cash & Investments - \$29M

Capital Assets – \$110M, net of accumulated depreciation

Total Assets – **\$522M**



Current Liabilities – Slide 5

Accounts Payable – Major components of the \$10.7M balance are:

- \$6.8M estimated IBNR for healthcare services.
- \$1.5M estimated healthcare delivery costs.
- \$2M in month-end vendor invoices due to invoices pending payment on 5/1/2020 including EPIC \$741k and CUC \$407k.
- \$339K Due to Travis County (Tobacco Settlement)

Salaries and Benefits Payable – \$1.2M balance is comprised of the accrued liability for salary costs unpaid at month-end, the value of accrued personal time off and various fringe benefit amounts withheld and not yet paid.

Other Payables – \$1.3M includes \$1.2M Due to Seton (Tobacco Settlement) and \$65K capital lease obligation related to medical equipment leased at Southeast Health and Wellness Center.

Debt Service Payable, Short-Term – \$1.1M in Certificates of Obligation Payable and \$48K Interest Payable.

Deferred Tax Revenue - \$3.5M

Other Deferred Revenue - \$610K consists of the lease revenue \$610K for Block 164 Yr3 (FY20) from 2033 LLP

Total Current Liabilities – **\$18M**



Restricted or Noncurrent Liabilities – Slide 5 (continued)

Funds held for TCHD LPPF - \$29M receipts from participants in the LPPF.

Debt Service Payable, Long-Term – \$6.2M balance of the \$16M in Series 2011 Certificates of Obligation, reduced by nine payments made to date. This debt was issued for the North Central clinic. Due annually on 3/1.

Deferred Revenue – Long Term - \$0 (\$610K of the lease revenue for Block 164 Yr3 (FY21) from 2033 LLP was moved into short-term.

Total Restricted or Noncurrent Liabilities – \$35M

Total Liabilities – \$53M

Net Assets

Unrestricted Net Assets – \$359M

Investment in Capital Assets – \$110M

Total Net Assets – \$469M

Total Liabilities and Net Assets – \$522M



Sources and Uses Report – Slide 6

April financials → seven months of the fiscal year, 58% of the fiscal year.

Sources – Total \$5.8M for the month

Property Tax Revenue – Net property tax revenue for the month was \$265K. Net revenue includes \$381K current month's collections, less \$116K in adjustments for prior year delinquent taxes.

Lease Revenue – \$1.5M recorded for Seton lease payment, UT ground lease, and the 2033 Higher Education Development Foundation ground lease.

Other Revenue – \$231K investment income for the month, \$1.6M YTD, compared to \$1.5M YTD last year. And \$15K in miscellaneous income (gain on sale of assets).

Tobacco Settlement Revenue - \$3.8M, current month and YTD, compared to \$3.5M YTD last year

Uses of Funds – Total \$9.6M for the month

Total Healthcare Delivery Program – Total healthcare delivery expenses were \$8.9M for the month and \$76.8M YTD compared to \$138M YTD thru April 2019.

Administration Program – \$618K in expense for the month, which includes:

- Personnel costs – \$399K
- Consulting services – \$11K
- Legal fees – \$84K
- Other general and administrative – \$124K

Tax Collection Expenses – \$81K for the month.

Excess Sources/(Uses) – \$(3.8)M in April. Current YTD is \$209M compared to prior year 2019 YTD of \$118M.



Healthcare Delivery Expense – Slide 7

Healthcare Delivery Expense – Total \$8.9M April; \$76.8M YTD compared to \$138M April 2019.

Intergovernmental Transfers ("IGT's") – YTD \$13.5M compared to \$78M last year.

Healthcare Services – Healthcare delivery providers' expense for April totaled \$4.7M, which includes:

- Primary care – \$3.6M
- Specialty Care (including Dental and Behavioral Health) – \$348K
- Pharmacy - \$658K
- All Other Healthcare Services - \$91K

ACA Premium Assist, Education, Enrollment – \$911K in expenses for the month.

Healthcare Facilities and Campus Redevelopment - \$141K in expense for the month and \$2.3M YTD.

Healthcare Delivery Operating Cost – \$1.26M in expenses for the month and includes:

- Personnel costs – \$818K
- Consulting Services – \$(2.8)K
- Legal Fees - \$8K
- Other services and purchased goods – \$436K

Debt, Reserves and Transfer – \$24K in Debt Service expense for the month

Total Healthcare Delivery - for the month of April was \$8.9M.



CENTRAL HEALTH

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Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

May 27, 2020

CONSENT AGENDA ITEM 2

Receive a report of the April 2020 financial statements for the Community Care Collaborative, as presented to the Budget and Finance Committee.

Community Care Collaborative

Financial Statement Presentation

FY 2020 – as of April 30, 2020 (Preliminary)

Central Health Board of Managers
Board of Managers Meeting
May 20, 2020

Jeff Knodel, Chief Financial Officer
Lisa Owens, Deputy Chief Financial Officer



a partnership of Central Health and Seton Healthcare Family



CCC - Notes

- * Cash is at \$11 million compared to \$47 million last year.
- * Total Liabilities are at \$13 million as of the end of April 2020.
- * Net Assets at the end of April are (\$1.3M) mainly due to provider earned DSRIP outcomes from prior reporting periods

Balance Sheet

As of April 2020



| | as of 4/30/2020 | as of 4/30/2019 |
|----------------------------|--------------------|--------------------|
| Assets | | |
| Cash and Cash Equivalents | 11,399,137 | 46,742,561 |
| Other Receivables | 340,944 | 42,045 |
| Prepaid and Other | 66,790 | 219,087 |
| Total Assets | 11,806,871 | 47,003,693 |
| Liabilities | | |
| AP and Accrued Liabilities | 10,774,371 | 19,972,305 |
| Deferred Revenue | 1,961,042 | 773,780 |
| Other Liabilities | 234,167 | 263,531 |
| Accrued Payroll | 104,885 | 426,864 |
| Total Liabilities | 13,074,464 | 21,436,480 |
| Net Assets | (1,267,594) | 25,567,214 |
| Liabilities and Net Assets | 11,806,871 | 47,003,693 |

Sources and Uses Report, Budget vs Actual

Fiscal Year-to-Date through April 2020



| Sources of Funds | Approved Budget | YTD Actual | YTD % of Budget | Prior YTD Actual |
|---------------------------------------|-------------------|--------------------|-----------------|-------------------|
| DSRIP Revenue | 61,168,472 | 0 | 0% | 32,253,685 |
| Member Payment - Seton ⁽¹⁾ | 0 | 0 | 0% | 15,133,245 |
| Member Payment - Central Health | 0 | 0 | 0% | 24,000,000 |
| Operations Contingency Carryforv | 5,362,495 | 10,731,787 | 200% | 5,088,307 |
| Other Sources | 100,000 | 109,873 | 110% | 338,008 |
| Total Sources of Funds | 66,630,967 | 10,841,660 | 16% | 76,813,245 |
| Uses - Programs | | | | |
| Healthcare Delivery | 19,630,967 | 9,655,169 | 49% | 48,017,191 |
| UT Services Agreement | 35,000,000 | 0 | 0% | 0 |
| DSRIP Project Costs | 12,000,000 | 7,454,085 | 62% | 8,228,840 |
| Total Uses | 66,630,967 | 17,109,254 | 26% | 56,246,031 |
| Net Sources (Uses) | - | (6,267,594) | | 20,567,214 |
| Net Assets | | (1,267,594) | | 25,567,214 |

⁽¹⁾ Final contributions will be subject to provisions of the MSA, which requires the parties to collaborate to adequately fund the CCC, but leaves the amount of funding up to each parties' discretion. Each member contribution could be more or less than the budget, depending upon a variety of factors.

Healthcare Delivery Costs - Summary

Fiscal Year-to-Date through April 2020



| | <u>Approved Budget</u> | <u>YTD Actual</u> | <u>YTD % of Budget</u> | <u>Prior YTD Actual</u> |
|------------------------------------|------------------------|-------------------|------------------------|-------------------------|
| Healthcare Delivery | | | | |
| Primary Care & Emergency Transport | 921,822 | 280,600 | 30% | 28,079,189 |
| Specialty Care | 3,908,000 | 1,373,129 | 35% | 3,850,990 |
| Specialty Behavioral Health | 8,000,000 | 4,666,667 | 58% | 5,277,921 |
| Specialty Dental Care | 0 | (8,710) | 0% | 480,252 |
| Post-Acute Care | 2,675,000 | 1,615,242 | 60% | 1,386,688 |
| Pharmacy | 0 | 0 | 0% | 3,368,611 |
| Medical Management | 0 | 0 | 0% | 944,896 |
| Urgent and Convenient Care | 475,000 | 121,741 | 26% | 134,373 |
| Healthcare Delivery - Operations | 2,849,742 | 1,606,501 | 56% | 4,494,271 |
| Operations Contingency Reserve | 801,403 | 0 | 0% | 0 |
| Total Healthcare Delivery | 19,630,967 | 9,655,169 | 49% | 48,017,191 |

Thank You

www.ccc-ids.org



a partnership of Central Health and Seton Healthcare Family

Preliminary



March 2020 FYTD Financial Statements (unaudited)
Page 1 of 3

Balance Sheet

Current Assets

Cash and Cash Equivalents – \$11.4M

Other Receivables – \$341K

- \$133K – Prior Year PSOP Payment
- \$139K – Prior Year School Base Program
- \$69K – Atrium Rent Allocation

- Prepaid and Other – \$67K – Atrium Security deposit and Frost Insurance

Total Assets – \$11.8M

Liabilities

Accounts Payable and Accrued Liabilities – \$10.8M, which includes:

- \$9.6M estimated IBNR (Incurred But Not Received) for providers
- \$264K non-provider accruals
- \$954K due to Central Health

Deferred Revenue – \$2M deferred revenue related to DSRIP projects

Other Liabilities – \$234K; includes leasehold improvement allowance liability of \$98K and Deferred Rent of \$136K

Payroll Liabilities – \$105K; includes PTO liability

Total Liabilities – \$13.1M

BOARD PACKET



March 2020 FYTD Financial Statements (unaudited)
Page 2 of 3

Net Assets

Unrestricted Net Assets – (\$1.3M)

Total Net Assets – (\$1.3M)

Total Liabilities and Net Assets – \$11.8M

Sources and Uses Report

April financials → seven months, 58% of the fiscal year

Sources of Funds, Year-to-Date

DSRIP Revenue - \$0

Operations Contingency - \$10.7M from FY2019 (This includes emergency reserves of \$5M)

Other Sources – \$110K for interest income

Uses of Funds, Year-to-Date

Operating Expenses
Healthcare Delivery
(Excluding DSRIP)

| | <u>Approved Budget</u> | <u>YTD Actual</u> | <u>YTD % of Budget</u> | <u>Prior YTD Actual</u> |
|------------------------------------|----------------------------|-----------------------|----------------------------|-------------------------|
| Healthcare Delivery | | | | |
| Primary Care & Emergency Transport | 921,822 | 280,600 | 30% | 28,079,189 |
| Specialty Care | 3,908,000 | 1,373,129 | 35% | 3,850,990 |
| Specialty Behavioral Health | 8,000,000 | 4,666,667 | 58% | 5,277,921 |
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| Post-Acute Care | 2,675,000 | 1,615,242 | 60% | 1,386,688 |
| Pharmacy | 0 | 0 | 0% | 3,368,611 |
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| Urgent and Convenient Care | 475,000 | 121,741 | 26% | 134,373 |
| Healthcare Delivery - Operations | 2,849,742 | 1,606,501 | 56% | 4,494,271 |
| Operations Contingency Reserve | 801,403 | 0 | 0% | 0 |
| Total Healthcare Delivery | 19,630,967 | 9,655,169 | 49% | 48,017,191 |

DSRIP Project Costs – Year-to-date \$7.5M.

Provider Earnings Year to date:

- CommUnity Care - \$5.4M
- Lone Star Circle of Care - \$2.0M
- Hospice Austin - \$99K



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

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BOARD MEETING

May 27, 2020

REGULAR AGENDA ITEM 1

Discuss and take appropriate action on an Interlocal Cooperation Agreement between Central Health and the City of Austin for COVID-19 contact tracing.



MEMORANDUM

To: Central Health Board of Managers
From: Jonathan Morgan, Chief Operating Officer
Date: May 26, 2020
RE: Agenda Item 1 – Discuss and take appropriate action on an Interlocal Cooperation Agreement between Central Health and the City of Austin for COVID-19 contact tracing.

Overview:

Central Health and CommUnityCare have an interest in ensuring access to testing, contact tracing, health education and healthcare services for Central Health's covered population. As Central Texas continues to respond to the COVID-19 pandemic, testing and contact tracing have become increasingly important to combat its spread. To date, testing has been a relatively small percentage of our covered population overall. Of the more than 5,000 COVID-19 tests that CommunityCare has administered to the community, 17% of those individuals have tested positive (approximately 850 individuals). However, CommunityCare, like other local healthcare providers, anticipates providing increased access to testing—including testing individuals who are asymptomatic. Each of these positive cases require contact tracing and notification of affected individuals to prevent the further spread of COVID-19. The number, therefore, of those individual requiring contact tracing and notification are expected to grow.

Through this proposed interlocal agreement with the City of Austin, Central Health seeks to assist Austin Public Health (APH)—the public health authority responsible for contact tracing—with conducting contact tracing on its behalf. Currently, APH does not have sufficient staffing to perform testing at a scale to meet the levels of anticipated need alone. Therefore, the scale of testing and contact tracing is expected to require a broader community effort. Through this agreement, Central Health would be offering available staff to provide contact tracing in collaboration with other community stakeholders like CommUnityCare, UT Austin, and Dell Medical School. The efforts of Central Health staff under the agreement will be devoted to meeting the growing community need including Central Health's covered population. As a part of this effort, it is expected that data sharing will also be critical to success and to aid Central Health's case management activities and related service planning. Consequently, the agreement may also include data sharing related to COVID-positive individuals who are enrolled in Central Health's programs.

In addition to providing available staff, Central Health will also likely be required to:

- Notify APH of positive cases prior to case and contact investigation;
- Coordinate contact tracing efforts through APH;
- Obtain approval from APH prior to publication or sharing of any data related to contact tracing;

- File timely reports of findings from contact tracing performed; and
- Obtain approval, and agree to co-authorship when requested, for any research, modeling or publication of work created using contact tracing data.

Fiscal Impact:

There is no additional fiscal impact beyond salary and benefits of participating staff at this time.

Action Requested:

We request that the Board of Managers authorize the President and CEO to negotiate and execute an Interlocal Cooperation Agreement with the City of Austin for contact tracing and related COVID-19 data sharing.



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BOARD MEETING

May 27, 2020

REGULAR AGENDA ITEM 2

Discuss and take appropriate action on the annual performance evaluation of the Central Health President and CEO for the period of June 2019 through May 2020.³



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BOARD MEETING

May 27, 2020

REGULAR AGENDA ITEM 3

Discuss and take appropriate action on the employment contract for the Central Health President and CEO.³



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BOARD MEETING

May 27, 2020

REGULAR AGENDA ITEM 4

Receive an update from Sendero Health Plans, Inc. on the response to and impact of the COVID-19 pandemic, CHAP enrollment, and overall financial status.



**SENDERO
HEALTH PLANS**



CommUnityCare



CENTRAL HEALTH

CENTRAL HEALTH BOARD OF MANAGERS

OPEN SESSION SLIDES

SENDERO HEALTH PLANS 2020 UPDATE

Wednesday, May 27th 2020



SENDERO
HEALTH PLANS



CommUnityCare



CENTRAL HEALTH

Sendero 2020

General Updates

- COVID-19
- Operations
- Premium Assistance Programs
- Indigent Coverage Program
- ACA Risk Corridor award: \$11.25 million
- Sendero projected to end the year with sufficient capital to move forward

Sendero thanks the Board of Managers for their support, and is pleased to be continuing our shared mission of providing healthcare for the community, especially the underserved.



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BOARD MEETING

May 27, 2020

REGULAR AGENDA ITEM 5

Discuss and take appropriate action on the 1115 Medicaid Waiver, Delivery System Reform Incentive Payment (DSRIP) projects, the Community Care Collaborative, including health care delivery arrangements, and other community partnerships.⁴



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BOARD MEETING

May 27, 2020

REGULAR AGENDA ITEM 6

Receive and discuss a presentation on the Fiscal Year 2021 Budget and the financial forecast for subsequent fiscal years, which presentation will include information on possible property tax rates to be assessed.



CENTRAL HEALTH

Central Health FY2021 Seven Year Forecast

Central Health Board of Managers

May 27, 2020

Jeff Knodel, CFO

Lisa Owens, Deputy CFO



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Financial Forecasting

- Initial financial tool in the budget process
- Presents future estimates to help identify revenue and expenditure trends that may have an influence on policies, strategic goals, or services
- Allows improved decision-making in maintaining fiscal discipline and delivering essential services



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Central Health's 7 Year Forecast

- Tool for the Board of Managers to align strategic objectives with financial resources over a long-term period
- Assists with financial planning of risks or events to help mitigate volatility in healthcare financing
 - Given additional future risks, staff recommends revising the reserve target level of 100 days to 120 days of cash on hand
- Evaluate adequate reserves levels and day as of cash on hand to meet healthcare delivery strategies and maintain S&P AAA bond rating
- Establishes an initial property tax rate to prepare the FY 21 proposed budget

Board Defined Objectives



Develop and execute health care delivery strategy based on people and place



Implement patient-focused and coordinated health care system



Implement sustainable financial model for health care delivery strategies through FY2024

Proposed FY 2021 and Beyond Strategic Priority Categories

- Improving access to care
- Consideration of ongoing COVID-19 events
- Enhancing clinical programming and supporting transformational operational initiatives
- Implementing the hospital funding model
- Redeveloping the Downtown Campus



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Financial Forecast - Assumptions

- Tax Revenue:

- Taxable Assessed Values anticipated to grow at a slower rate for future years
- New construction estimates anticipated to be less than current year
- Steady, straight-line tax rate to reduce revenue volatility and preserve service levels

- Capital Planning:

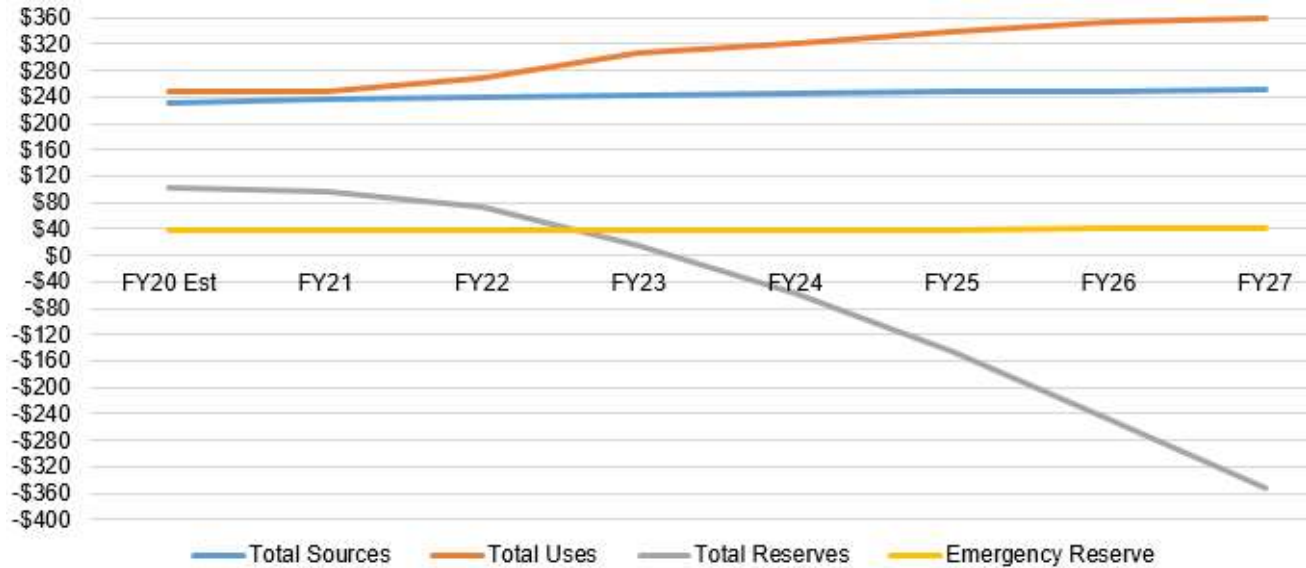
- 3 new clinic facilities in full service by 2023
- Issue debt for major clinic facilities and Brackenridge campus development
- Additional operating costs incorporated into healthcare services

- Healthcare Services:

- Estimate 5% increase for medical inflation
- Inflation for increased enrollment and additional telemedicine capacity
- Anticipate implementation to hospital funding model
- Increased infrastructure for network operations
- Increased enrollment and funding for CHAP and ACA High Risk Premium program

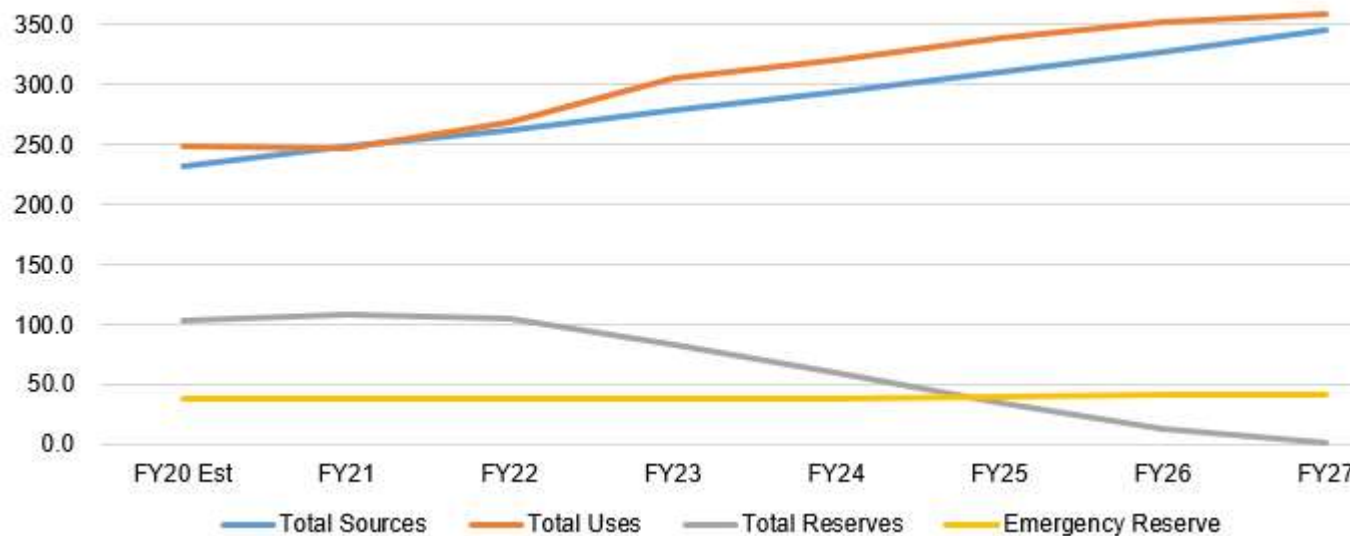


7-Year Forecast: No New Revenue Rate



| | FY20 Est | FY21 | FY22 | FY23 | FY24 | FY25 | FY26 | FY27 |
|-----------------------------|-----------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|
| Total Sources | 232.1 | 237.5 | 239.9 | 243.9 | 244.9 | 247.3 | 249.7 | 250.5 |
| Total Uses | 248.6 | 247.6 | 269.1 | 305.7 | 321.5 | 338.9 | 352.9 | 358.4 |
| Total Reserves | 103.6 | 97.5 | 72.3 | 14.5 | (58.1) | (145.6) | (246.1) | (352.5) |
| Days of Cash on Hand | 150 | 142 | 97 | 17 | (65) | (155) | (251) | (354) |

7-Year Forecast: 5.0% over No New Revenue Rate



| | FY20 Est | FY21 | FY22 | FY23 | FY24 | FY25 | FY26 | FY27 |
|-----------------------------|------------|------------|------------|-----------|-----------|-----------|-----------|----------|
| Total Sources | 232.1 | 248.4 | 262.6 | 279.2 | 293.6 | 310.3 | 328.0 | 345.1 |
| Total Uses | 248.6 | 247.6 | 269.1 | 305.7 | 321.5 | 338.9 | 352.9 | 358.4 |
| Total Reserves | 103.6 | 108.4 | 105.9 | 83.4 | 59.4 | 34.9 | 12.7 | 1.0 |
| Days of Cash on Hand | 150 | 158 | 142 | 98 | 67 | 37 | 13 | 1 |

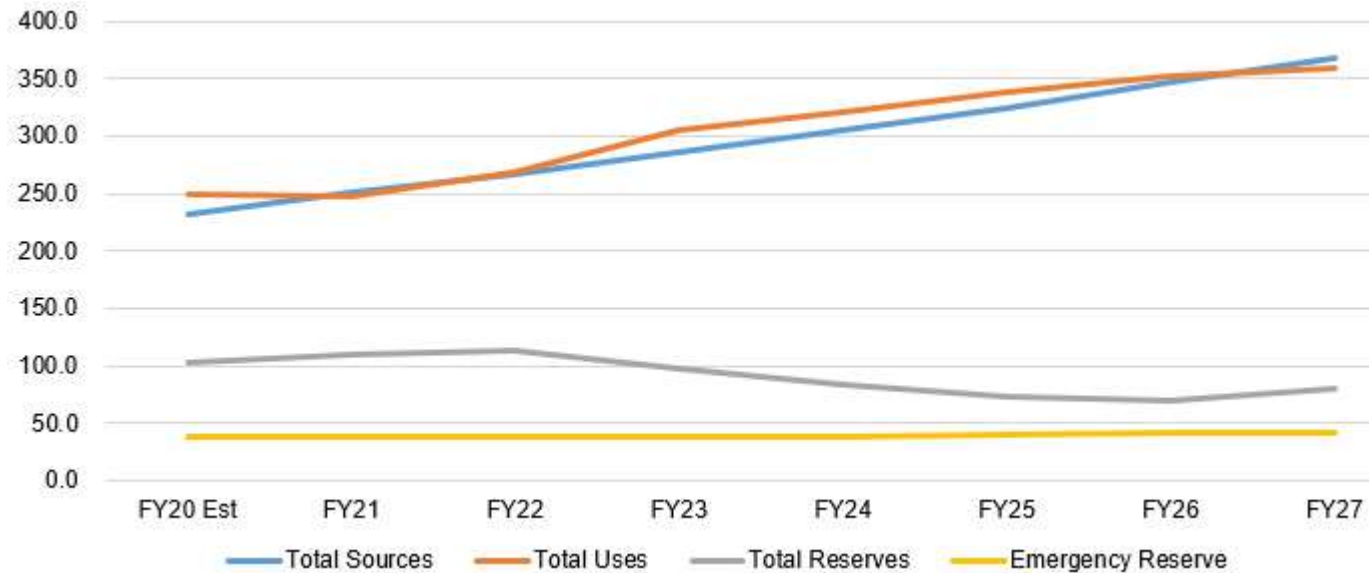


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7-Year Forecast: 6.0% over No New Revenue Rate



| | FY20 Est | FY21 | FY22 | FY23 | FY24 | FY25 | FY26 | FY27 |
|-----------------------------|------------|------------|------------|------------|-----------|-----------|-----------|-----------|
| Total Sources | 232.1 | 250.6 | 267.3 | 286.6 | 304.2 | 324.5 | 346.1 | 367.7 |
| Total Uses | 248.6 | 247.6 | 269.1 | 305.7 | 321.5 | 338.9 | 352.9 | 358.4 |
| Total Reserves | 103.6 | 110.6 | 112.7 | 97.7 | 84.4 | 74.0 | 69.8 | 80.6 |
| Days of Cash on Hand | 150 | 161 | 151 | 115 | 94 | 79 | 71 | 81 |

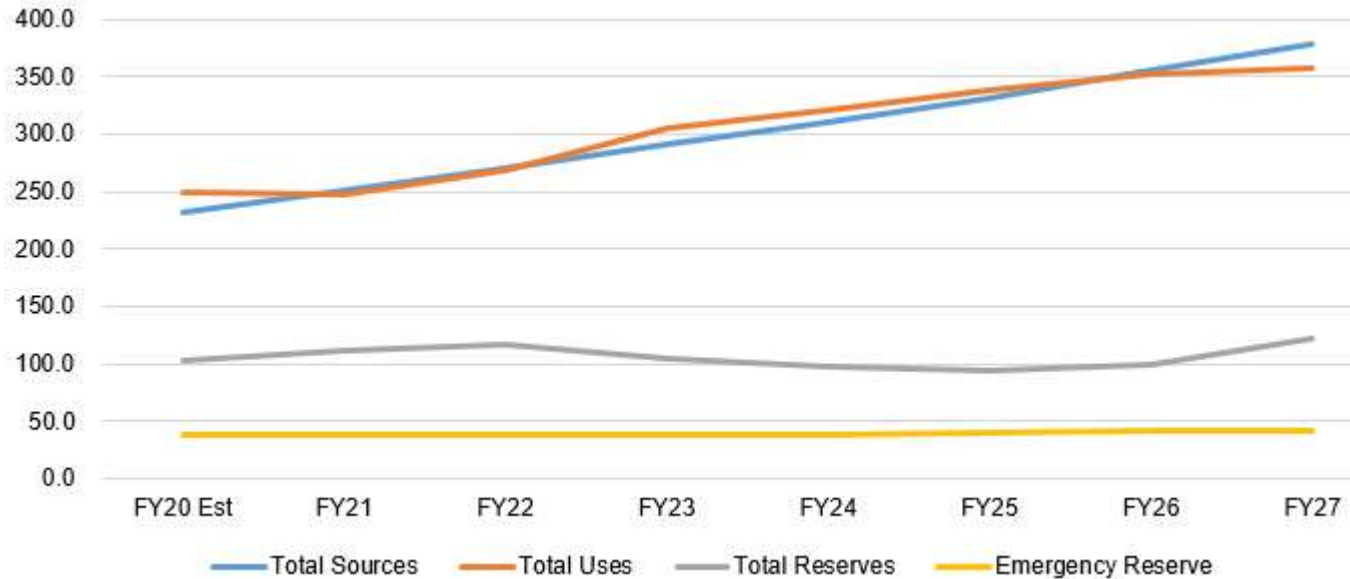


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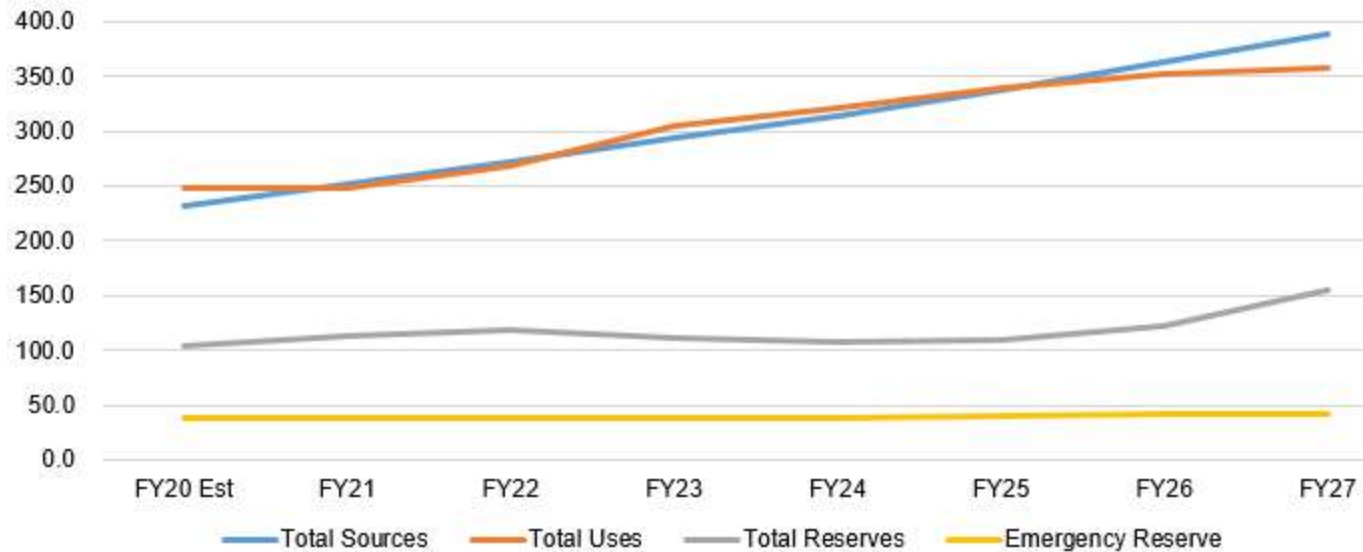
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7-Year Forecast: 6.5% over No New Revenue Rate



| | FY20 Est | FY21 | FY22 | FY23 | FY24 | FY25 | FY26 | FY27 |
|-----------------------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Total Sources | 232.1 | 251.7 | 269.6 | 290.4 | 309.6 | 331.7 | 355.4 | 379.3 |
| Total Uses | 248.6 | 247.6 | 269.1 | 305.7 | 321.5 | 338.9 | 352.9 | 358.4 |
| Total Reserves | 103.6 | 111.7 | 116.2 | 104.9 | 97.0 | 93.9 | 99.1 | 121.5 |
| Days of Cash on Hand | 150 | 162 | 155 | 124 | 109 | 100 | 101 | 122 |

7-Year Forecast: 6.9% over No New Revenue Rate



| | FY20 Est | FY21 | FY22 | FY23 | FY24 | FY25 | FY26 | FY27 |
|-----------------------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Total Sources | 232.1 | 252.6 | 271.5 | 293.5 | 314.0 | 337.6 | 363.1 | 388.9 |
| Total Uses | 248.6 | 247.6 | 269.1 | 305.7 | 321.5 | 338.9 | 352.9 | 358.4 |
| Total Reserves | 103.6 | 112.6 | 118.9 | 110.7 | 107.2 | 110.0 | 122.9 | 154.9 |
| Days of Cash on Hand | 150 | 164 | 159 | 130 | 120 | 117 | 125 | 156 |

Long Term Capital Planning

| Long Term Capital Planning | FY21 | FY22 | FY23 | FY24 | FY25 |
|--|---------------|---------------|--------------|--------------|--------------|
| New Clinical Facilities (including ETC) | \$9.2 | \$18.5 | TBD | TBD | TBD |
| Campus Redevelopment | \$5.0 | TBD | TBD | TBD | TBD |
| Other Capital Projects | \$5.3 | \$1.5 | \$1.5 | \$1.5 | \$1.5 |
| | \$19.4 | \$20.0 | \$1.5 | \$1.5 | \$1.5 |

New Clinical Facilities/ETC: Estimated for 3 new Clinical locations

Campus Redevelopment: Red River Realignment

Other Capital Projects: Continuation of Electronic Health Record Transition; Technology and Facilities Improvements;

Major Taxing Jurisdictions – FY 2020 Exemptions

| Jurisdiction | Homestead Exemption | Over 65 Homestead Exemption | Disability Homestead Exemption |
|--------------------------|---------------------|-----------------------------|--------------------------------|
| Travis County | 20%/\$5,000 Minimum | \$85,500 | \$85,500 |
| Central Health | 20%/\$5,000 Minimum | \$85,500 | \$85,500 |
| City of Austin | 8%/\$5,000 Minimum | \$88,000 | \$88,000 |
| Austin ISD | \$25,000 | \$35,000 | \$25,000 |
| Austin Community College | 1%/\$5,000 Minimum | \$160,000 | \$160,000 |



Next Steps

- Staff recommends that Central Health maintain current exemption amounts for FY 2021
 - Homestead – 20% of Taxable Assessed Value
 - Disabled/over 65 – \$85,500
- Staff will prepare the FY 2021 proposed budget at a property tax rate of 6.5% over the effective rate to achieve priorities approved by the Board of Managers in the Central Health Strategic Workplan

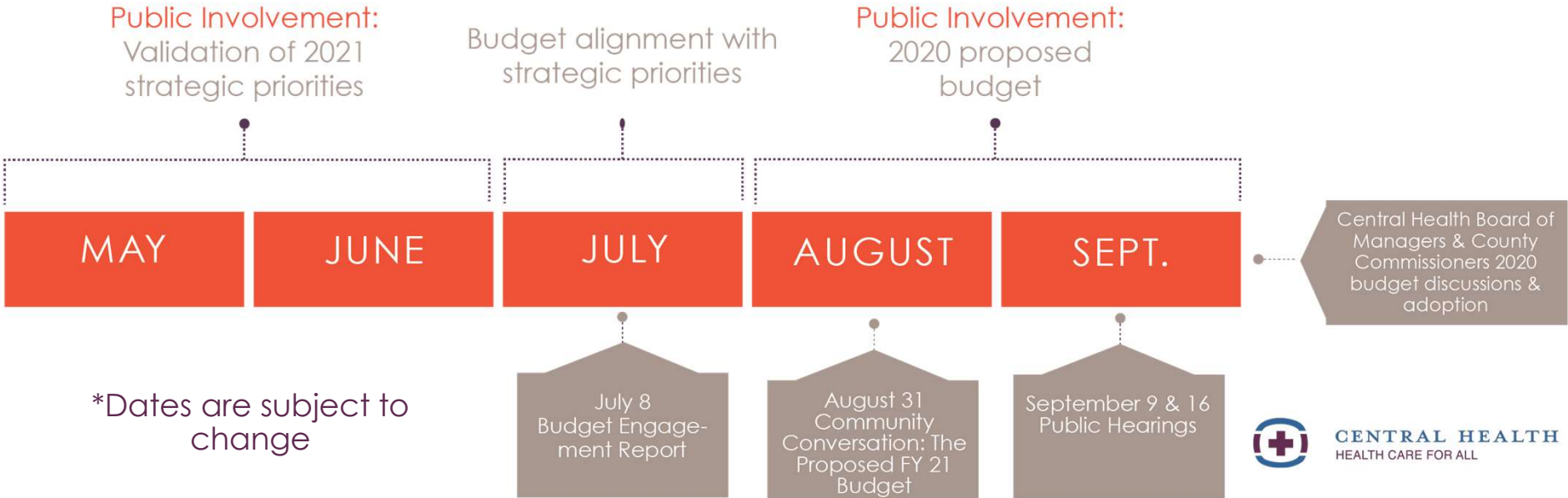


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FY 2021 Budget Timeline



Budget Calendar

- ✓ May 13 Central Health Strategic Planning Committee
(FY 2021 Central Health Strategic Priorities)
- ✓ May 18 Community Conversation
(COVID-19 Budget Impact)
- ✓ May 27 Central Health Board of Managers Meeting
(FY 2021 Central Health Forecast)
- June 17* Central Health Budget and Finance Committee
(FY 2021 Budget Priorities CCC proposed budget, and Capital Projects Planning)
- July 15 Central Health Budget and Finance Committee
(FY2021 Central Health Proposed Budget)
- July 31* Central Health Board of Managers
(FY2021 Central Health and CCC Proposed Budgets)
- Aug. 19 Central Health Budget and Finance Committee
(FY2020 Central Health Proposed Budget and tax rate)



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Budget Calendar

- Aug. 26 Central Health Board of Managers Meeting
(FY2020 Central Health Proposed Budget and tax rate)
- Aug. TBD Travis County Commissioners Court
(FY2020 Central Health Proposed Budget)
- Aug 31 Community Conversation
(FY2021 Proposed Budget)
- Sept. 2* Central Health Public Hearing #1
(FY2020 Central Health Proposed Budget and tax rate)
- Sept. 9* Central Health Public Hearing #2
(FY2020 Central Health Proposed Budget and tax rate)
- Sept. 16* Central Health Board of Managers Meeting
(FY2021 Central Health Budget and Tax Rate Adopted; CCC Budget Approval)
- Sept. 22* Travis County Commissioners Court
(FY2021 Central Health Budget and Tax Rate Adopted)

*Tentative



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Community
Care
Collaborative

A Central Health and Seton partnership



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BOARD MEETING

May 27, 2020

REGULAR AGENDA ITEM 7

Receive and discuss updates on the Central Health Enterprise's responses to the current COVID-19 pandemic, including: changes in health care and administrative operations; coordination with local disaster response efforts; data from CommUnityCare testing sites; and related fiscal issues.



CENTRAL HEALTH

Central Health COVID-19 Weekly Updates

Central Health Board of Managers

May 27, 2020

Mike Geeslin, Central Health President and CEO

Megan Cermak, Central Health Manager of Community and Population Health Strategy

Ted Burton, Central Health Vice President of Communications

Kit Abney Spelce, Central Health Senior Director of Eligibility Services

Sarita Clark-Leach, Central Health Director of Analytics and Reporting

Jaeson Fournier, CommUnityCare Health Centers President and CEO



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COVID-19 Situational Update

Agenda:

- Central Health operations overview
- Community response overview
- Communications and community engagement update
- MAP/MAP BASIC applications and enrollment update
- Data analytics and reporting update
- Clinical operations and testing update



COVID-19 Awareness Campaign (Phase 2)

Traditional + Digital



- Target Audience:
 - Travis County residents <200% FPL
 - Latinx community + African American community (based on higher positivity rates)
 - Low-wage workers (i.e. construction), recently unemployed
- Media
 - Radio
 - Print
 - Digital (online ads)
 - Paid social



Online Banner (Phase 2)

Protéjase y proteja
a su familia.

PRUEBAS DE COVID-19 GRATIS

 CENTRAL HEALTH |  CommUnityCare

Protect yourself
and your family.

FREE COVID-19 TESTING

 CENTRAL HEALTH |  CommUnityCare

Facebook(Phase 2)



FB URL: <https://www.facebook.com/CentralHealthTX/>
Post (125 Max): **Protéjase y proteja a su familia. Para ubicaciones de pruebas de COVID-19 gratis llame al 512-978-8775.**
Head (40 Max): **Recursos y Pruebas de COVID-19 Gratis**
CTA: **Más Información**
Destination URL: <https://www.centralhealth.net/covid19-esp/>
Display URL: **CENTRALHEALTH.NET**



FB URL: <https://www.facebook.com/CentralHealthTX/>
Post (125 Max): **Protect yourself and your family. Call 512-978-8775 to find a free COVID-19 testing location.**
Head (40 Max): **Free COVID-19 Testing and Resources**
CTA: **Learn More**
Destination URL: <https://www.centralhealth.net/covid19/>
Display URL: **CENTRALHEALTH.NET**



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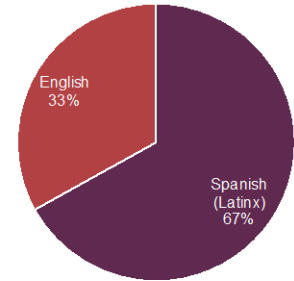
COVID-19 Awareness Campaign (Phase 2)



Central Health
COVID-19 | Phase 2 Media Campaign

Date: 5.13.20
Version: Rev 1

| Media | Language / Placement | May | | June | | | | July | | | | August | | | | Language Breakout | | | | |
|-----------------------------------|---|-----|---|------|----|----|---|------|----|----|----|--------|----|----|----|-------------------|---|----|----|----|
| | | 27 | 4 | 11 | 18 | 25 | 1 | 8 | 15 | 22 | 29 | 6 | 13 | 20 | 27 | | 3 | 10 | 17 | 24 |
| Spanish-speakers | | | | | | | | | | | | | | | | | | | | |
| Spanish (Latinx) | | | | | | | | | | | | | | | | | | | | |
| TV | Univision Despierta 2 min segments (M-F 7a-10a) | | | | | | | | | | | | | | | | | | | |
| Terrestrial Radio (15) | KLQB (Mexican Regional) | | | | | | | | | | | | | | | | | | | |
| | KLJA (Spanish AC) | | | | | | | | | | | | | | | | | | | |
| | KLZT (Regional Mexican) | | | | | | | | | | | | | | | | | | | |
| | KLZT HD2 (Spanish Contemporary) | | | | | | | | | | | | | | | | | | | |
| Display | Programmatic Behavioral & Contextual Targeting | | | | | | | | | | | | | | | | | | | |
| Paid Social | Facebook/Instagram Carousel, static, and/or video ads | | | | | | | | | | | | | | | | | | | |
| Print | El Mundo 1/4 Page, FC (Thursdays) | | | | | | | | | | | | | | | | | | | |
| African Americans | | | | | | | | | | | | | | | | | | | | |
| English | | | | | | | | | | | | | | | | | | | | |
| Terrestrial Radio (15) | KKMJ (AC) | | | | | | | | | | | | | | | | | | | |
| | KKMJ-HD3 (Urban AC) | | | | | | | | | | | | | | | | | | | |
| | KAMX (Hot AC) Bonus | | | | | | | | | | | | | | | | | | | |
| | KJCE AM (News/Talk) Bonus | | | | | | | | | | | | | | | | | | | |
| Terrestrial Radio (2:00) | KAZI (Urban Contemporary) | | | | | | | | | | | | | | | | | | | |
| Display | Programmatic Behavioral & Contextual Targeting | | | | | | | | | | | | | | | | | | | |
| Paid Social | Facebook/Instagram Carousel, static, and/or video ads | | | | | | | | | | | | | | | | | | | |
| Print | The Villager 1/4 Page, BW (Fridays) | | | | | | | | | | | | | | | | | | | |
| Low-wage Workers | | | | | | | | | | | | | | | | | | | | |
| Spanish (Latinx) / English | | | | | | | | | | | | | | | | | | | | |
| Display | Programmatic Behavioral & Contextual Targeting | | | | | | | | | | | | | | | | | | | |
| Paid Social | Facebook/Instagram Carousel, static, and/or video ads | | | | | | | | | | | | | | | | | | | |
| Broad SEM | | | | | | | | | | | | | | | | | | | | |
| Spanish (Latinx) / English | | | | | | | | | | | | | | | | | | | | |
| Google Ads | | | | | | | | | | | | | | | | | | | | |



CENTRAL HEALTH



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COVID-19 Communications and Outreach Strategies: Regional Coordination

- Paid media coordination (City of Austin/Central Health-CommUnityCare)
- CommUnityCare flyers/Central Texas Food Bank
- Coordination with Latino Taskforce, COA Equity Office, Immigrant serving organizations (ISNA)
- Unified messaging
 - Testing
 - Vulnerable populations



COVID-19 Communications and Outreach Strategies: In Progress

- Videos series: messages delivered by Latino community leaders
- Small business and faith-based outreach
- Types of businesses/organizations
 - Meat markets/convenience stores (La Michoacana, La Mexicana, etc.)
 - Restaurants & food trucks
 - Apartment complexes
 - Housekeeping, janitorial services
 - Construction companies
 - Check-cashing locations
 - Faith-based centers
 - Barbershops, beauty salons



COVID-19 Communications and Outreach Strategies: In Progress

- Additional media options
 - Gas pump toppers
 - Transit
 - Billboards
 - Univision spots
 - Direct mail
- Phone bank
 - MAP/MAP BASIC patients
 - Call small business, nonprofits, partners



MAP and MAP BASIC Applications and Enrollment

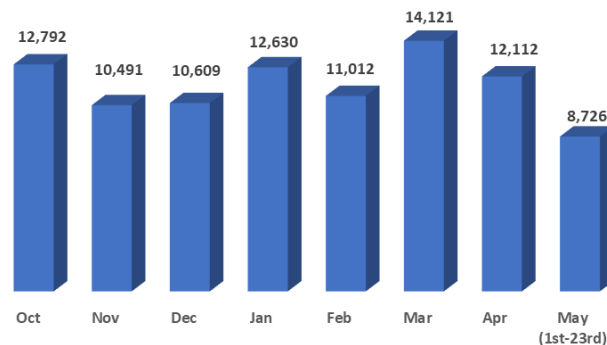
Enrollment

- 67,541 as of May 24, 2020
- MAP: 29,371 (18% increase since March 1)
- MAP BASIC: 38,170 (9% increase since March 1)

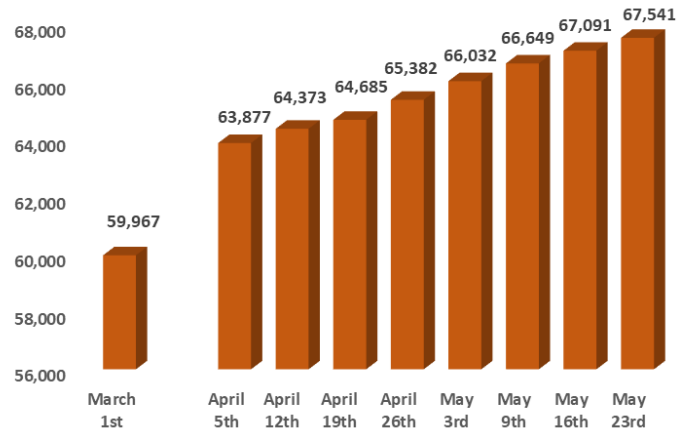
Online Application Update

- 31% submitted over the weekend or after hours
- 55% have previously been enrolled in MAP
- Top zip codes: 78744, 78753, 78741, 78660, 78745
- 31% of all MAP applications submitted directly to Central Health between 5/1-5/24

of Individuals Applying for Coverage



MAP and MAP BASIC ENROLLMENT



MAP and MAP BASIC Coverage Extensions

Extensions scheduled to begin expiring in June

| | June | July | Aug | Sept | Oct |
|----------------------|--------------|---------------|---------------|--------------|--------------|
| MAP | 5,235 | 7,641 | 6,851 | 3,822 | 3,317 |
| MAP BASIC | 3,397 | 6,529 | 6,165 | 3,349 | 3,142 |
| Monthly Total | 8,632 | 14,170 | 13,016 | 7,171 | 6,459 |



Travis County-wide Recent Trends (5/18-5/25)

First time since we have been monitoring doubling time (amount of time in days it takes the number of confirmed cases to double) on a weekly basis that there was not a meaningful increase in the number of days.

- 33.45 days on 5/18/2020 to 33.12 days on 5/25/2020
- While the decrease is negligible and not statistically significant, it may indicate that the progressive slowing of new cases noted in previous weeks since 4/6/2020 plateaued this week or is at risk of reversing course.
 - Contact tracing can help us determine whether the rise in new cases can be attributed to the relaxing of social distancing and other mitigation efforts (e.g. opening up non-essential businesses).

Race and Ethnicity

- Hispanics/ Latinos (33.9% of total Travis Co. population*) continue to be the ethnic population most impacted by COVID-19 in Travis County** in terms of infection rates (55%), hospitalizations (48.5%) and deaths (38% - disproportionate relative to proportion of total Travis Co. population)

Data Sources:

*<https://datausa.io/profile/geo/travis-county-tx#demographics>

**<https://austin.maps.arcgis.com/apps/opsdashboard/index.html#/39e4f8d4acb0433baae6d15a931fa984>



CENTRAL HEALTH



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Zip Code: Recent Trends (5/18-5/25)

Comparison of total incidence, per-capita incidence, and rate of increase:

- Cumulative COVID-19 cases remains highest in South Austin neighborhoods (e.g. 78741, 78744, 78748), Rundberg (78753, 78758), Pflugerville (78660), as well as South Lamar (78704), Colony Park (78724), and St. John's (78752);
- The highest per-capita rates of COVID-19 remain in Austin's Colony (78725), Pleasant Valley (78741), St. Johns (78752), Colony Park (78724), and Dove Springs (78744);
- By far the largest recent increase in case counts has occurred in West Oak Hill (78736), an increase from 12 to 34 (183%) in the last week. Other large increases were observed in Manor (78653), Colony Park (78724), and Del Valle (78617);
- Pflugerville (78660) continues to be an area of high incidence and relative increase since mid-May.



Additional Areas to Monitor (5/18-5/25)

Several areas with comparatively low overall and per-capita case counts may be worth monitoring because of comparatively large recent increases in case counts

- Manor (78753) was noted as an area of increase on 5/18 and continues to be a ZIP code with a high count of new cases;
- Escarpment/Oak Hill (78749) has a comparatively low overall case count, but one of the highest rates of relative increase after West Oak Hill;
- While overall case counts (and per-capita due to smaller population sizes) are small, ABIA (78719), Lago Vista (78645), and Leander (78641) have experienced high rates of increase during the last week.

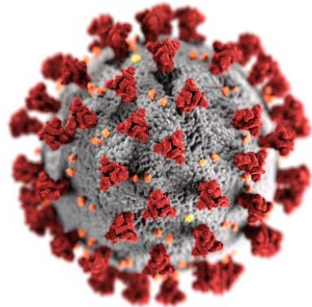
Note: all increases may reflect increased availability of testing in the area rather than an increase in the actual rate of transmission of COVID-19.





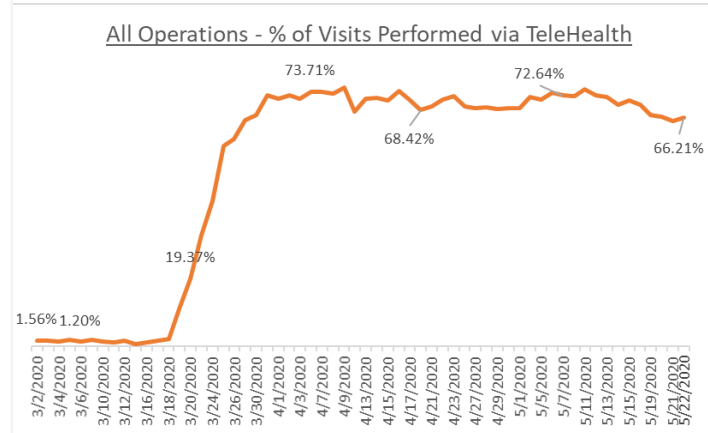
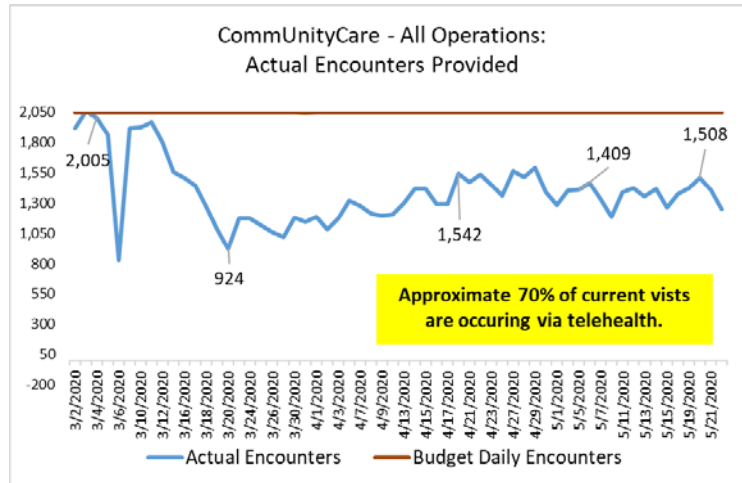
Coronavirus Community Update

May 27, 2020



Service Update

- ❖ All sites are open with the exception of several of our Austin OB/GYN (AOB) including: (1) Manor location; (2) Springdale; and (3) Riverside AOB.
- ❖ All other sites are operating normal schedule albeit with reduced patient demand.
- ❖ Preferred service delivery mode continues to be telephonic and telemedicine although transitioning services back to health centers as appropriate.



Slowly Restoring Services

❖ Dental Services:

- Emergent Dentistry has persisted throughout pandemic response.
- As of May 26th, 50% of dentistry services inclusive of preventive dentistry has been restored.

❖ Medical

- Phased approach
 - Pediatric well child visits fully restored although segregating clinic sessions into dedicated well child and sick child “clinics”
- Restoring on-site preventative screenings (mammograms, diabetic eye exams etc.)
- Some specialty services starting to resume on-site if they cannot be provided via telephonically or tele-medically.
- Next up – slowly restoring more patient visits on-site services.

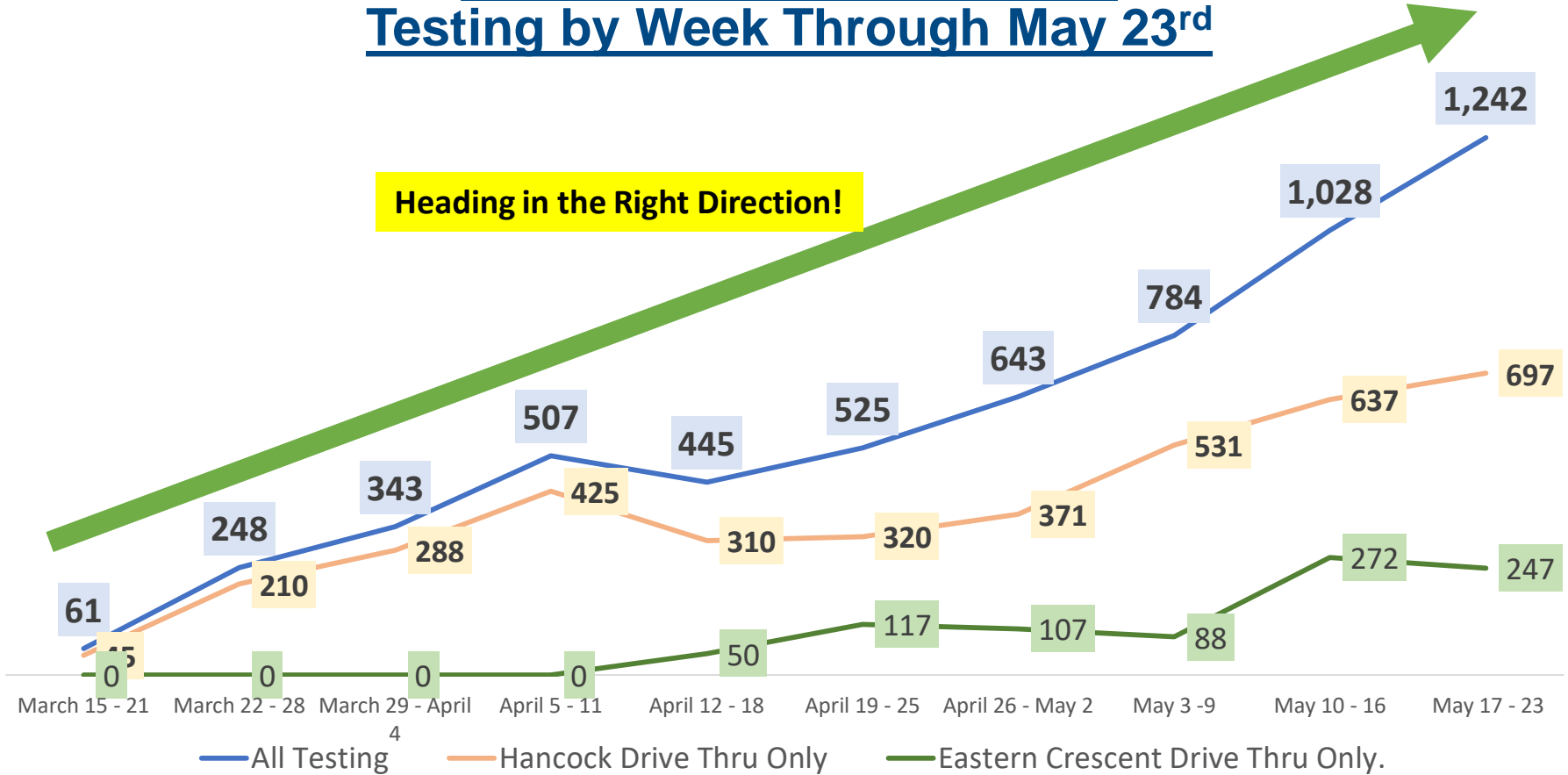
Carefully monitoring personal protective equipment supply chain noting that conservation efforts are still in effect.

Workforce Update

- ❖ 12 employees have tested positive for coronavirus to date. Of which, 11 have known non-CUC related exposures and one is presumed to be CUC related.
- ❖ Hiring drive-thru testing staff and Coronavirus Hotline staff
- ❖ PPE remains stable but continues to be an on-going concern as we ramp up more on-site services

Coronavirus (SARS-CoV-2) Testing by Week Through May 23rd

Heading in the Right Direction!



— All Testing

— Hancock Drive Thru Only

— Eastern Crescent Drive Thru Only.

Coronavirus (SARS-CoV-2) Laboratory Dashboard

CommUnityCare: Laboratory Dashboard

5,863

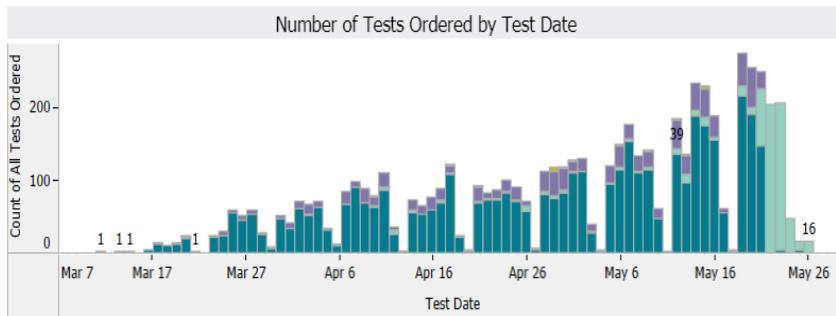
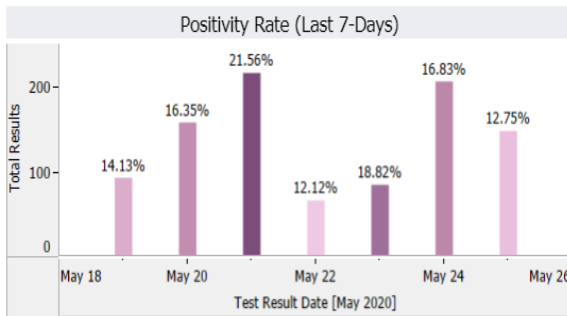
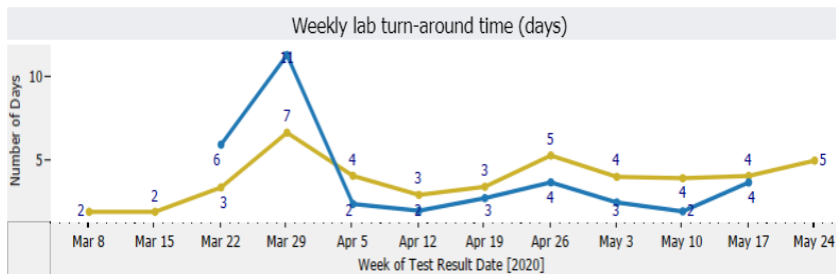
Total Results

879 **4,281** **703** **22**
Positive Negative Pending Other

17.0%

Positivity Rate

| Number of Results Returned by Laboratory | | | | | |
|--|----------|-------|---------|----------|-------------|
| Laboratory Name | Negative | Other | Pending | Positive | Grand Total |
| In-House | | | 1 | | 1 |
| LabCorp | 560 | | 10 | 146 | 716 |
| Quest Diagnostics | 3,721 | 22 | 637 | 733 | 5,113 |
| Unknown | | | 55 | | 55 |



5,863 Total Tests Provided through May 26, 2020

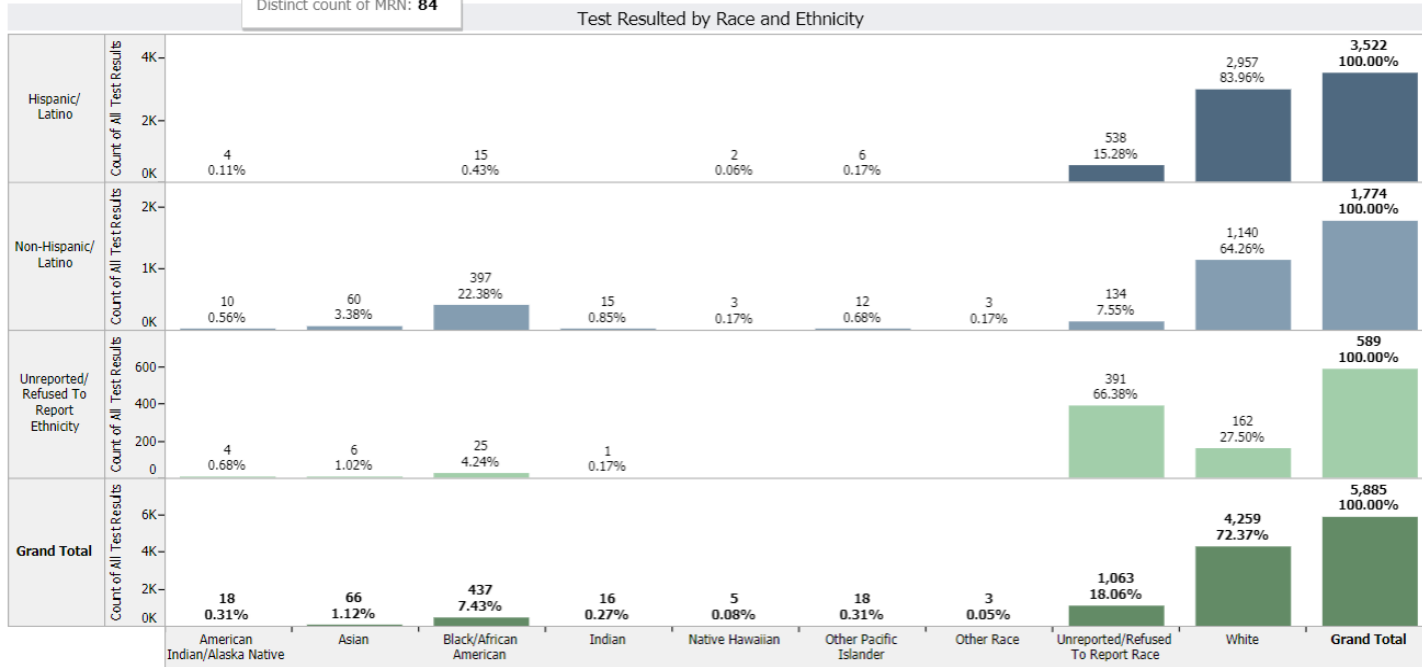
SARS-CoV-2 Testing by Age, Sex, Race and Ethnicity

5,863 Total Tests Provided through May 26, 2020

Demographics: Age, Sex, Race and Ethnicity

| Demographics: Age and Sex | | | | | | | | | | | | |
|---------------------------|---------|-----|-------|-------|-------|-------|-------|-------|-------|-------|-----|--|
| | Under 1 | 1-9 | 10-19 | 20-29 | 30-39 | 40-49 | 50-59 | 60-69 | 70-79 | 80-89 | 90+ | |
| F | 19 | 84 | 161 | 591 | 657 | 611 | 447 | 231 | 58 | 19 | 2 | |
| M | 26 | 85 | | 700 | 695 | 491 | 393 | 221 | 54 | 10 | | |
| O | | 1 | | 4 | 3 | 2 | 1 | | | | | |

Age: 1-9
Sex: F
Distinct count of MRN: 84

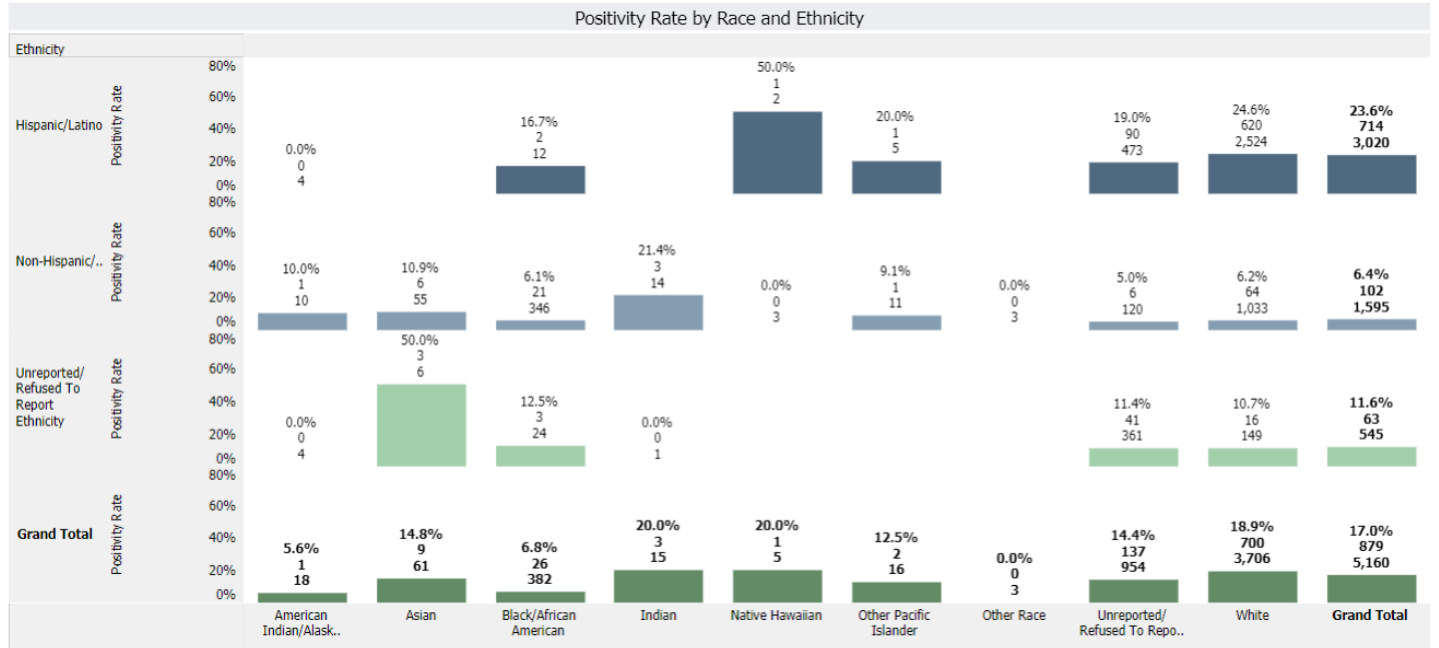


SARS-CoV-2 Testing by Age, Sex, Race and Ethnicity

5,863 Total Tests Provided through May 26, 2020

Demographics: Positivity Rates

| Total Positivity Rate | Positivity Rate: Symptomatic | Positivity Rate: Asymptomatic + Exposure | Positivity Rate: Asymptomatic - Exposure |
|-----------------------|------------------------------|--|--|
| 17.0% | 20.5% | 12.3% | 3.3% |
| 879 / 5,160 | 543 / 2,645 | 74 / 601 | 9 / 273 |

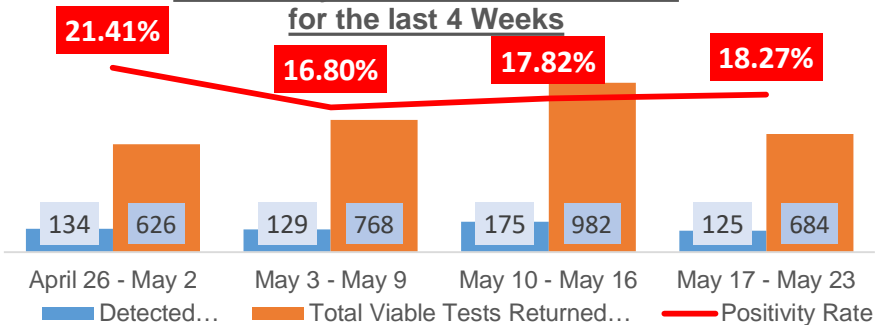


Weekly Trends

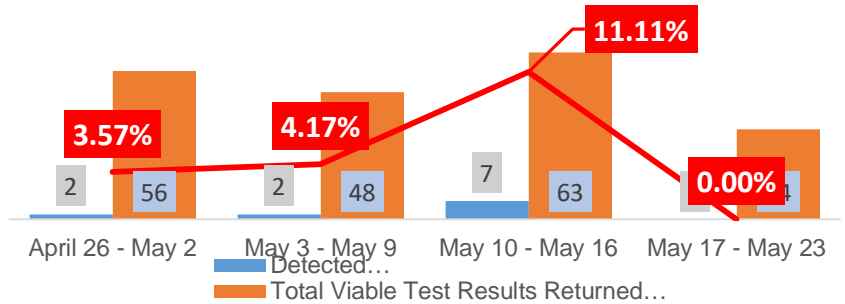
Note: 45% of Tests for the week of May 17 -13 are still pending.

❖ Overall Average Positivity Rate of 17.03% for all Tests Returned since testing began

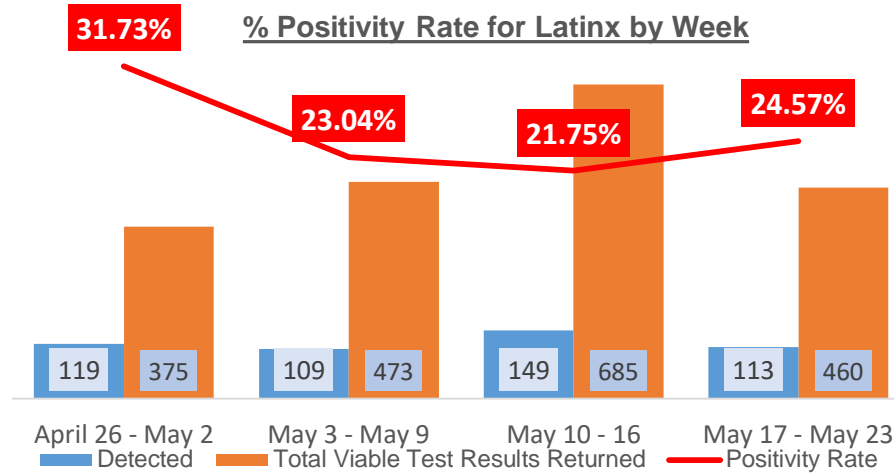
% Positivity Rate for Tests Returned for the last 4 Weeks



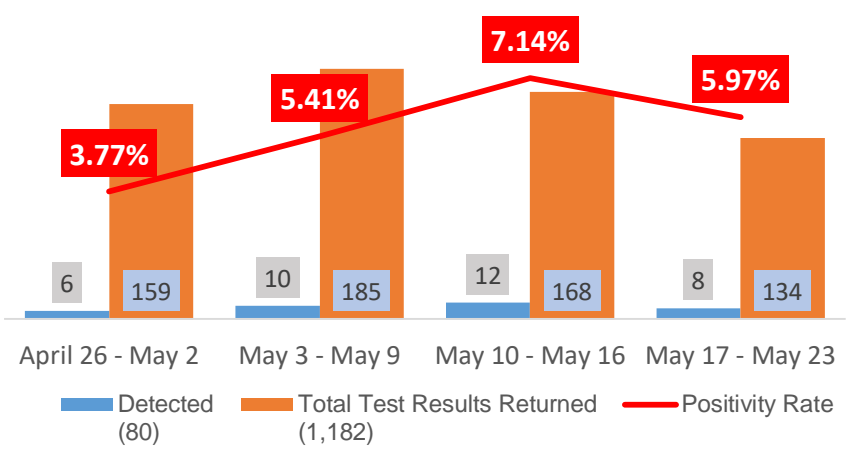
% Positivity Rate for African Americans (All Ethnicities) by Week



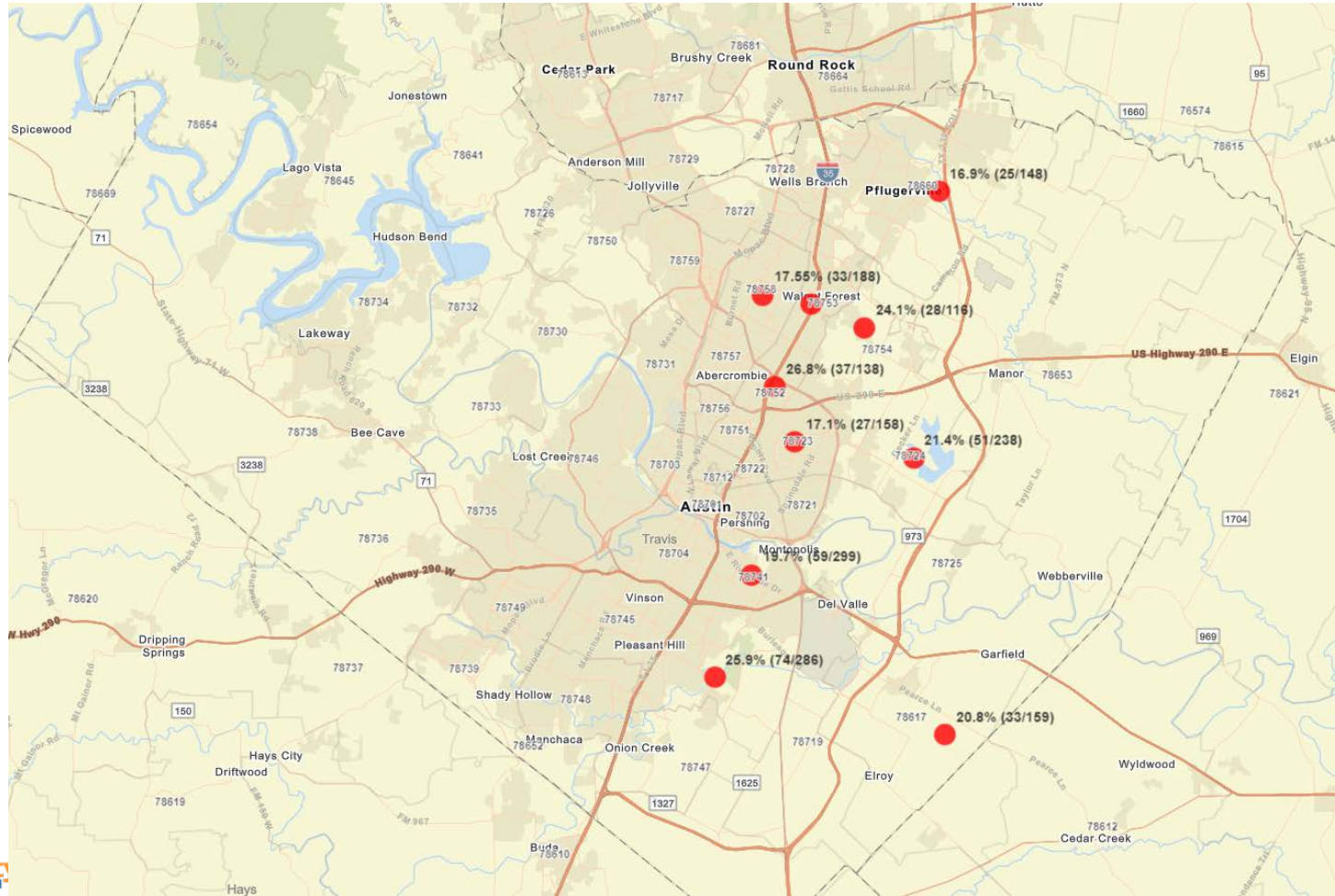
% Positivity Rate for Latinx by Week



% Positivity Rate for White Non-Latinx/Unreported Ethnicity Only by Week



Top 10 Zip Codes – By Positivity



Asymptomatic Testing

❖ Asymptomatic testing

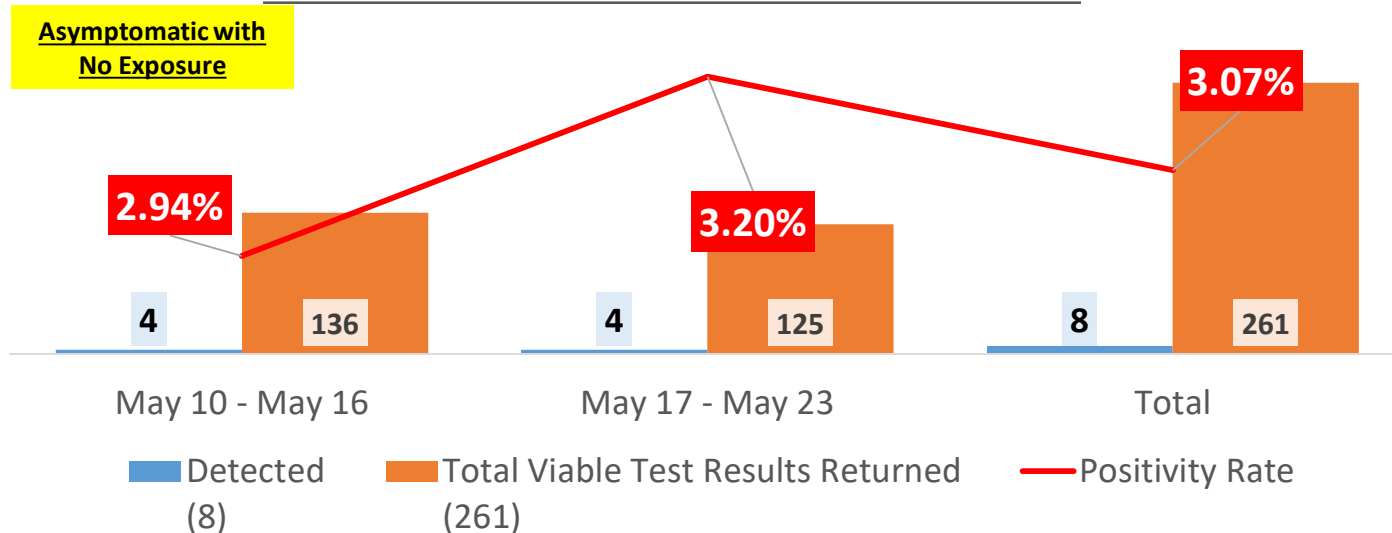
- No presenting symptoms
 - With exposure-**we have been testing these individuals**
 - Without known exposure-**new**
 - Testing possible for CUC patients during regular clinic visit and based on availability of tests
 - Why would we test these individuals:
 - At risk population
 - Inform
 - Educate
 - Quarantine

Asymptomatic Testing – What We Have Seen So Far

- ❖ Premature to draw any definitive conclusions as more data is needed but ...

Positivity Rate by Patient Status who were Asymptomatic with No Exposure at time of testing for the Period of May 10 - May 23, 2020 - All CUC Testing Sites

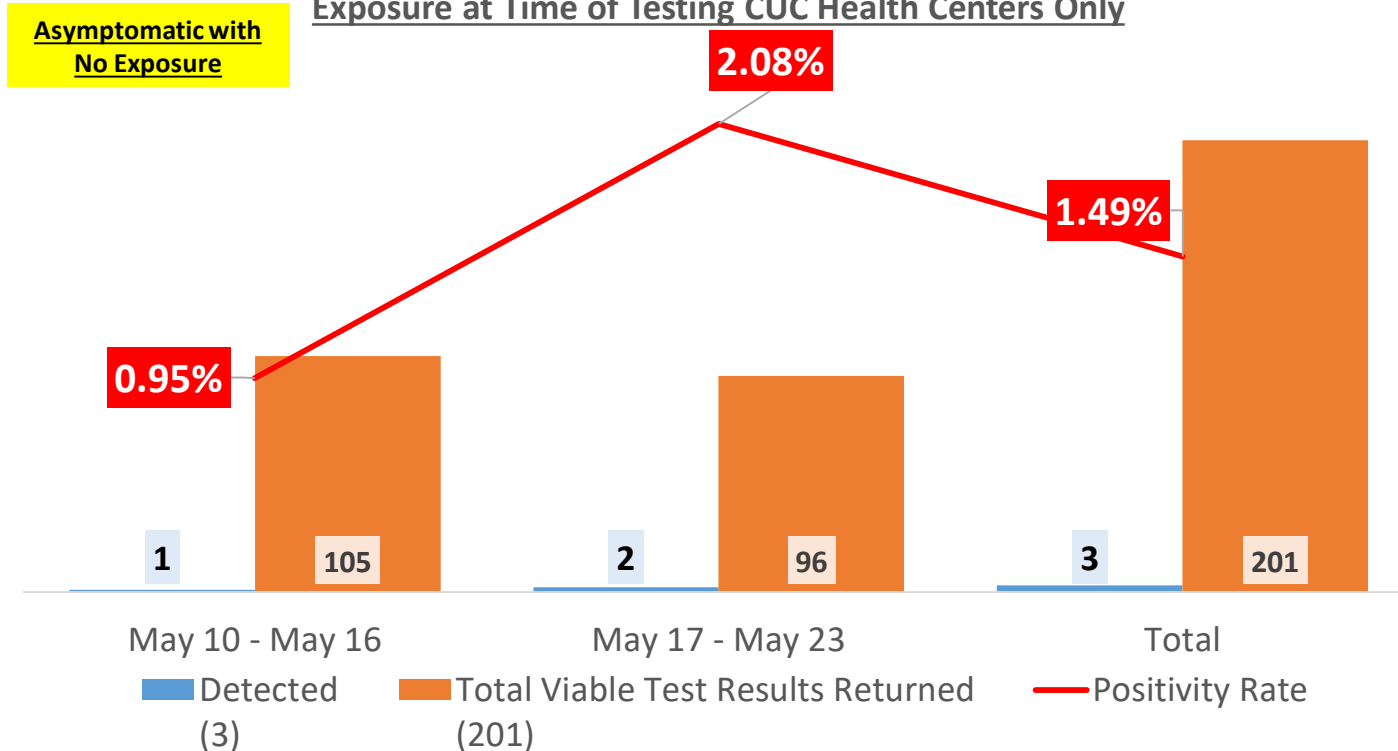
402 Tests Performed with 141 Tests Not Yet Returned



Asymptomatic Testing – What We Have Seen So Far

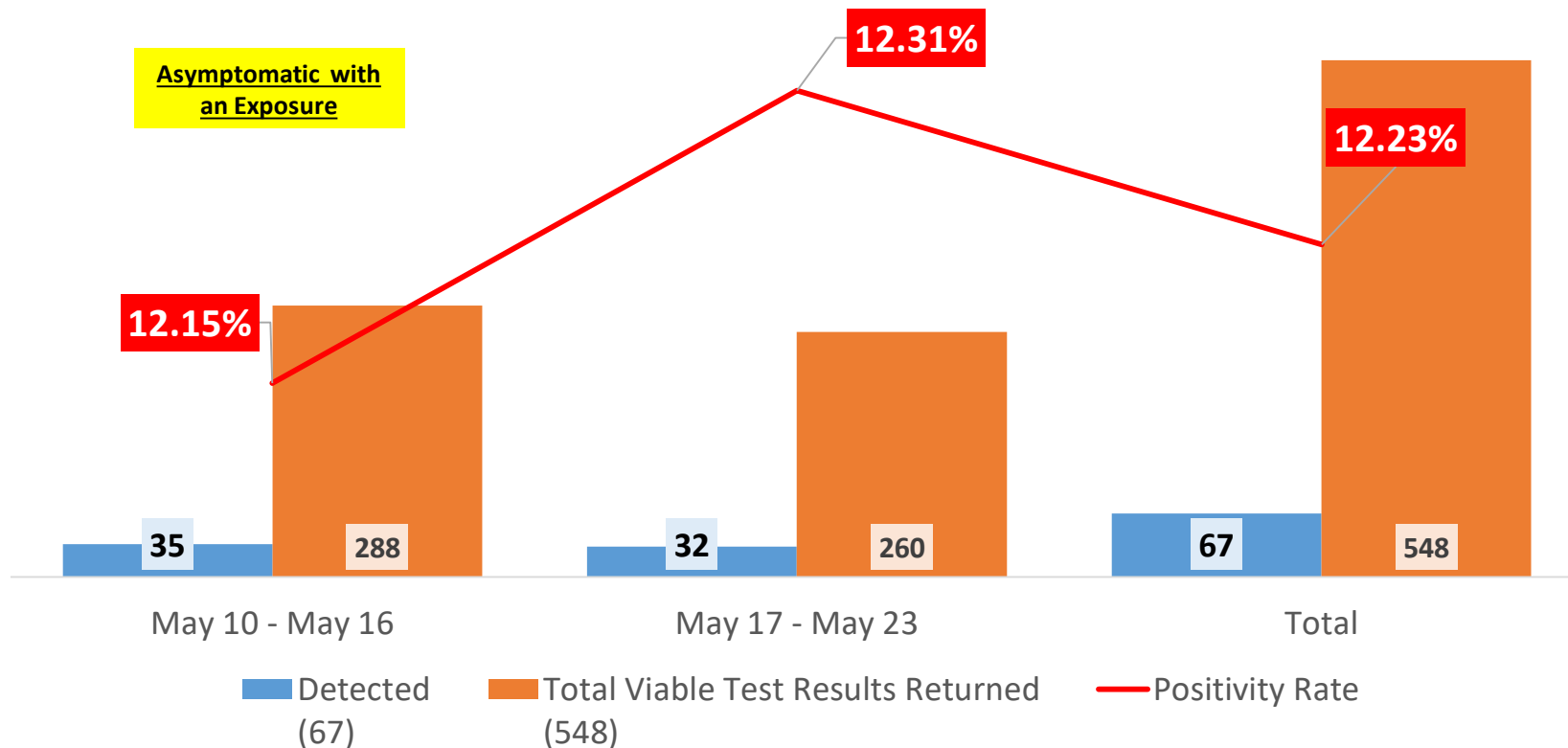
❖ Significantly lower when testing in clinics only:

Positivity Rate by Patient Status who were Asymptomatic with No Exposure at Time of Testing CUC Health Centers Only



Asymptomatic Testing – What Are We Seeing So Far

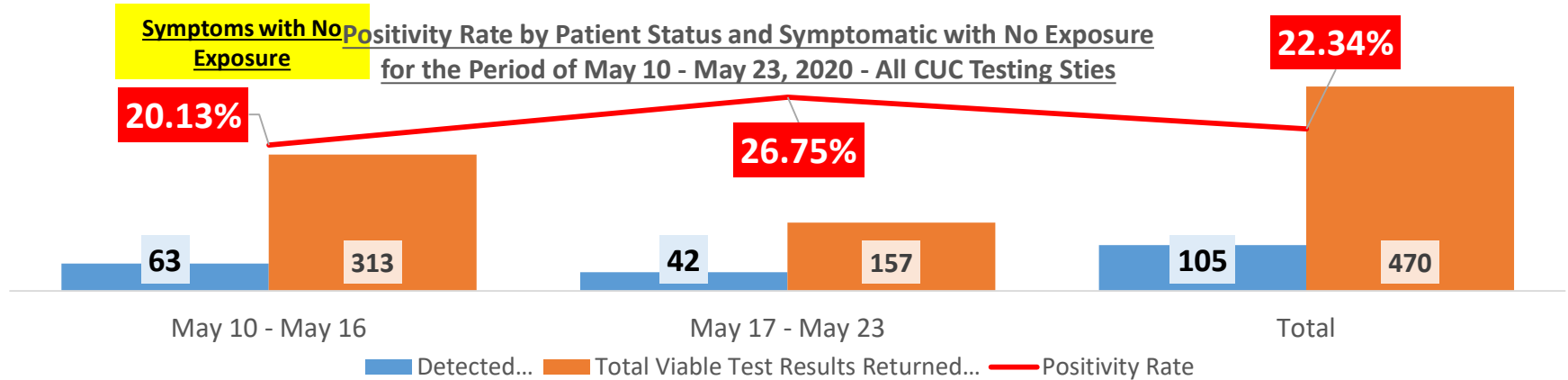
Positivity Rate by Patient Status who were Asymptomatic with an Exposure at the time of Testing for the Period of May 10 - May 23, 2020 - All CUC Testing Sites



Much Higher Positivity Rate with Symptoms

Symptoms with No Exposure

Positivity Rate by Patient Status and Symptomatic with No Exposure for the Period of May 10 - May 23, 2020 - All CUC Testing Sites



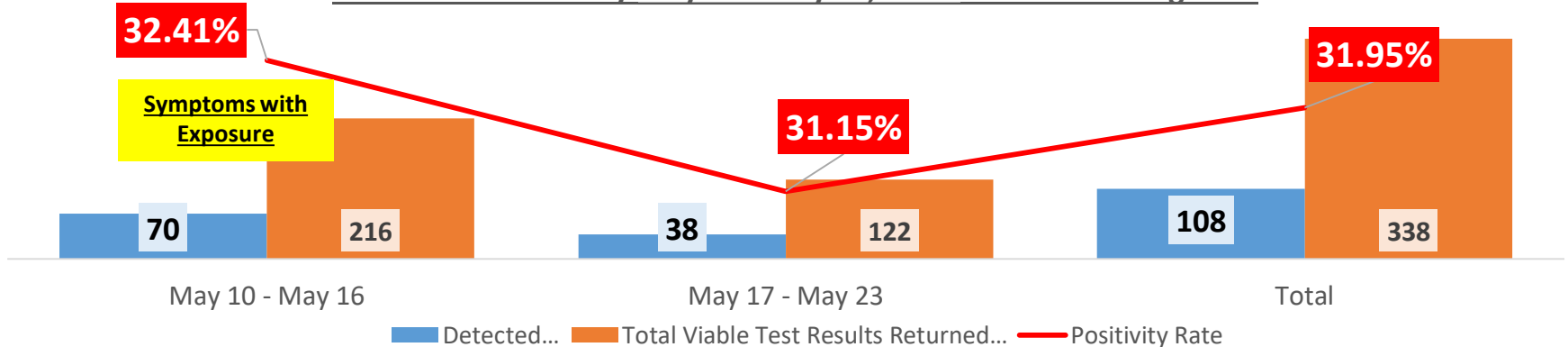
Positivity Rate by Patient Status and Symptomatic with Exposure for the Period of May May 10 - May 23, 2020 - All CUC Testing Sites

32.41%

Symptoms with Exposure

31.15%

31.95%



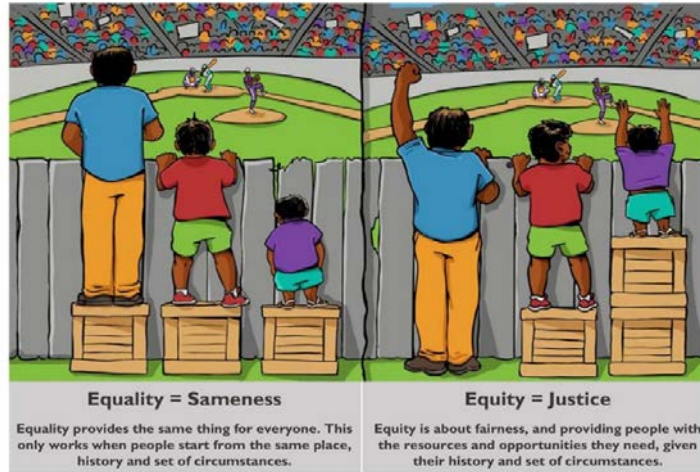
CommUnityCare Mission:

To strengthen the health and well-being of the communities we serve.

CommUnityCare Vision:

Striving to achieve health equity for all by: (1) being the health care home of choice; (2) being a teaching center of excellence; and, (3) providing the right care, at the right time, at the right place.

Strategic Priorities





CENTRAL HEALTH



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CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

May 27, 2020

REGULAR AGENDA ITEM 8

Confirm the next regular Board meeting date, time, and location.