



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD OF MANAGERS MEETING

Wednesday, August 26, 2020, 5:30 p.m.

via toll-free videoconference¹

Members of the public may observe and participate in the meeting by connecting to the Ring Central meeting link listed below (copy and paste into your web browser):

<https://meetings.ringcentral.com/j/1499634515?pwd=TmJraXZQTUt0c1FzNjRPRVhmK1ZDZz09>

Password: 747473

Members of the public may also listen and participate by telephone only:

Dial: (888) 501-0031

Meeting ID: 149 963 4515

Password: 747473

A member of the public who wishes to make comments during Public Communication must properly register with Central Health **no later than 4:00 p.m. on August 26, 2020**. Registration can be completed in one of two ways:

- Complete the virtual sign-in form at <https://www.centralhealth.net/meeting-sign-up/>, or
- Call 512-978-9190. Please leave a voice message with your full name and your request to comment via telephone at the meeting.

PUBLIC COMMUNICATION

Central Health will conduct Public Communication in the same manner as it has been conducted at in-person meetings, including setting a fixed amount of time per person to speak and limiting Board responses to public inquiries, if any, to statements of specific factual information or existing policy.

CONSENT AGENDA

All matters listed under the CONSENT AGENDA will be considered by the Board of Managers to be routine and will be enacted by one motion. There will be no separate discussion of these items unless members of

the Board request specific items be moved from the CONSENT AGENDA to the REGULAR AGENDA for discussion prior to the vote on the motion to adopt the CONSENT AGENDA.

- C1. Receive and accept the July 2020 financial statements for Central Health and the Community Care Collaborative.

REGULAR AGENDA²

1. Receive and discuss an update from Dell Medical School at The University of Texas at Austin, including how it supports Central Health's mission and a COVID response update. (*Informational Item*)
2. Receive and discuss a presentation on the proposed Central Health and Community Care Collaborative Fiscal Year 2021 Budgets, including related strategic objectives and Fiscal Year 2020 end-of-year estimates. (*Informational Item*)
3. Discuss and take appropriate action on a proposal to consider a tax increase for Central Health's proposed property tax rate for Fiscal Year 2021. (*Action Item – Roll Call Vote Required*)
4. Set the date, time, and location for the public hearing at which the Central Health Board of Managers will present, and receive comments from the public on, the proposed Fiscal Year 2021 tax rate. (*Action Item*)
5. Receive and discuss updates on the 1115 Medicaid Waiver, Delivery System Reform Incentive Payment (DSRIP) projects, and the Community Care Collaborative, including healthcare delivery arrangements and other community partnerships.³ (*Informational Item*)
6. Discuss and take appropriate action regarding Sendero Health Plans, Inc., including the effect of federal legislative and regulatory actions and the creation of a new line of business beyond health care coverage benefits.³ (*Action Item*)
7. Confirm the next regular Board meeting date, time, and location. (*Informational Item*)

Notes:

- ¹ By Emergency Executive Order of the Governor, issued March 16, 2020, Central Health may hold a videoconference meeting with no Board members present at a physical meeting location.
- ² The Board of Managers may take items in an order that differs from the posted order and may consider any item posted on the agenda in a closed session if the item involves issues that require consideration in a closed session and the Board announces that the item will be considered during a closed session.
- ³ Possible closed session discussion under Texas Government Code §551.071 (Consultation with Attorney) and §551.085 (Governing Board of Certain Providers of Health Care Services).

A recording of this meeting will be made available to the public through the Central Health website (www.centralhealth.net) as soon as possible after the meeting.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify Central Health at least two days in advance, so that appropriate arrangements can be made. Notice should be given to the Board Governance Manager by telephone at (512) 978-8049.

Cualquier persona con una discapacidad que planee asistir o ver esta reunión y requiera ayudas o servicios auxiliares debe notificar a Central Health con la mayor anticipación posible de la reunión, pero no menos de dos días de anticipación, para que se puedan hacer los arreglos apropiados. Se debe notificar al Gerente de Gobierno de la Junta por teléfono al (512) 978-8049.

Consecutive interpretation services from Spanish to English are available during Public Communication or when public comment is invited. Please notify the Board Governance Manager by telephone at (512) 978-8049 if services are needed.

Servicios de interpretación consecutiva del español al inglés están disponibles durante la Comunicación Pública o cuando se le invita al público a comentar. Notifique al Gerente de Gobierno de la Junta por teléfono al (512) 978-8049 si necesita servicios.



3 pgs

202081117

CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community

Our Mission

By caring for those who need it most Central Health improves the health of our community

Our Values

Central Health will achieve excellence through

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication

Innovation - We create solutions to improve healthcare access

Respect - We honor our relationship with those we serve and those with whom we work

Collaboration - We partner with others to improve the health of our community

STAYS IN FILE

BOARD OF MANAGERS MEETING Wednesday, August 26, 2020, 5 30 p m via toll-free videoconference¹

Members of the public may observe and participate in the meeting by connecting to the Ring Central meeting link listed below (copy and paste into your web browser)

<https://meetings.ringcentral.com/j/1499634515?pwd=TmJraXZQTUt0c1FzNjRPRVhmK1ZDZz09>

Password 747473

Members of the public may also listen and participate by telephone only

Dial (888) 501-0031

Meeting ID 149 963 4515

Password 747473

A member of the public who wishes to make comments during Public Communication must properly register with Central Health **no later than 4 00 p m on August 26, 2020** Registration can be completed in one of two ways

- Complete the virtual sign-in form at <https://www.centralhealth.net/meeting-sign-up/>, or
- Call 512-978-9190 Please leave a voice message with your full name and your request to comment via telephone at the meeting

PUBLIC COMMUNICATION

Central Health will conduct Public Communication in the same manner as it has been conducted at in-person meetings, including setting a fixed amount of time per person to speak and limiting Board responses to public inquiries if any to statements of specific factual information or existing policy

CONSENT AGENDA

All matters listed under the CONSENT AGENDA will be considered by the Board of Managers to be routine and will be enacted by one motion There will be no separate discussion of these items unless members of

the Board request specific items be moved from the CONSENT AGENDA to the REGULAR AGENDA for discussion prior to the vote on the motion to adopt the CONSENT AGENDA

- C1 Receive and accept the July 2020 financial statements for Central Health and the Community Care Collaborative

REGULAR AGENDA²

- 1 Receive and discuss an update from Dell Medical School at The University of Texas at Austin including how it supports Central Health's mission and a COVID response update (*Informational Item*)
- 2 Receive and discuss a presentation on the proposed Central Health and Community Care Collaborative Fiscal Year 2021 Budgets, including related strategic objectives and Fiscal Year 2020 end-of-year estimates (*Informational Item*)
- 3 Discuss and take appropriate action on a proposal to consider a tax increase for Central Health's proposed property tax rate for Fiscal Year 2021 (*Action Item – Roll Call Vote Required*)
- 4 Set the date, time, and location for the public hearing at which the Central Health Board of Managers will present and receive comments from the public on the proposed Fiscal Year 2021 tax rate (*Action Item*)
- 5 Receive and discuss updates on the 1115 Medicaid Waiver, Delivery System Reform Incentive Payment (DSRIP) projects, and the Community Care Collaborative, including healthcare delivery arrangements and other community partnerships ³ (*Informational Item*)
- 6 Discuss and take appropriate action regarding Sendero Health Plans, Inc. including the effect of federal legislative and regulatory actions and the creation of a new line of business beyond health care coverage benefits ³ (*Action Item*)
- 7 Confirm the next regular Board meeting date, time, and location (*Informational Item*)

Notes

- ¹ By Emergency Executive Order of the Governor issued March 16, 2020, Central Health may hold a videoconference meeting with no Board members present at a physical meeting location
- ² The Board of Managers may take items in an order that differs from the posted order and may consider any item posted on the agenda in a closed session if the item involves issues that require consideration in a closed session and the Board announces that the item will be considered during a closed session
- ³ Possible closed session discussion under Texas Government Code §551.071 (Consultation with Attorney) and §551.085 (Governing Board of Certain Providers of Health Care Services)

A recording of this meeting will be made available to the public through the Central Health website (www.centralhealth.net) as soon as possible after the meeting

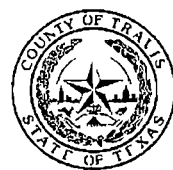
Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify Central Health at least two days in advance, so that appropriate arrangements can be made Notice should be given to the Board Governance Manager by telephone at (512) 978-8049

Cualquier persona con una discapacidad que planee asistir o ver esta reunion y requiera ayudas o servicios auxiliares debe notificar a Central Health con la mayor anticipacion posible de la reunion, pero no menos de dos dias de anticipacion para que se puedan hacer los arreglos apropiados Se debe notificar al Gerente de Gobierno de la Junta por telefono al (512) 978-8049

Consecutive interpretation services from Spanish to English are available during Public Communication or when public comment is invited Please notify the Board Governance Manager by telephone at (512) 978-8049 if services are needed

Servicios de interpretacion consecutiva del español al ingles estan disponibles durante la Comunicacion Publica o cuando se le invita al publico a comentar Notifique al Gerente de Gobierno de la Junta por telefono al (512) 978-8049 si necesita servicios

Came to hand and posted on a Bulletin Board in the Courthouse,
Austin, Travis County, Texas on this the 21st day of
August 2020
Dana DeBeauvoir
County Clerk, Travis County, Texas
By A. MACEDO Deputy



**FILED AND RECORDED
OFFICIAL PUBLIC RECORDS**

Dana DeBeauvoir

**Dana DeBeauvoir, County Clerk
Travis County, Texas**

202081117

Aug 21, 2020 04 24 PM

Fee \$0 00

MACEDOS



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

August 26, 2020

CONSENT AGENDA ITEM 1

Receive and accept the July 2020 financial statements for Central Health and the Community Care Collaborative.



Central Health

Financial Statement Presentation

FY 2020 – as of July 31, 2020 (Preliminary)

Central Health Board of Managers

August 26, 2020

Lisa Owens, Deputy CFO



- Slide 2 Index
- Slide 3 Highlights
- Slide 4 Balance Sheet - Assets
- Slide 5 Balance Sheet - Liabilities & Net Assets
- Slide 6 Sources & Uses
- Slide 7 HCD - Summary
- Slide 8 HCD - Blank Page
- Slide 9 HCD - IGT & HCD Services
- Slide 10 HCD - Operating Cost
- Slide 11 HCD - Primary Care
- Slide 12 HCD - Specialty Care

Note: HCD = Health Care Delivery



- Year-to-date through July, collected net property tax revenue is \$213 million compared to \$197 million as of July 2019.
- Tax collected through July 2020 is 98% of the adjusted tax levy compared to 99% as of July 2019.
- Healthcare Delivery is \$130 million for the ten months ending 07/31/2020.
- GAAP reporting Net Assets increased \$82 million year-over-year.
- TCHD LPPF total restricted balance of LPPF as of 07/31/2020 is \$12 million.

GAAP: Generally Accepted Accounting Principles refer to a common set of accounting principles, standards, and procedures issued by the Financial Accounting Standards Board. GAAP primary focus is to improve clarity, consistency, and comparability of the communication of financial information.



Assets	Preliminary as	
	of 7/31/2020	as of 7/31/2019
Current Assets		
Cash and cash equivalents	1,083,803	1,180,079
Short-term investments	193,761,302	108,796,259
Ad valorem taxes receivable	2,495,274	1,878,986
Other receivables	5,988,003	3,939,482
Prepaid expenses	515,469	376,732
Total Current Assets	203,843,851	116,171,538
Restricted Cash and Investments or Noncurrent		
Restricted for capital acquisition	7,935,047	6,661,315
Sendero paid-in-capital	71,000,000	71,000,000
Working capital advance to CommUnityCare	4,000,000	4,000,000
Sendero Surplus Debenture	37,083,000	37,083,000
Restricted TCHD LPPF Cash & Investments	11,983,963	-
Total Restricted Cash and Investments or Noncurrent	132,002,010	118,744,315
Capital Assets		
Land	12,598,612	11,770,184
Buildings and improvements	130,702,304	134,395,476
Equipment and furniture	9,612,935	9,495,729
Construction in progress	3,525,512	1,945,241
Less accumulated depreciation	(46,696,360)	(43,635,767)
Total Capital Assets	109,743,004	113,970,864
Total Assets	445,588,866	348,886,717



Liabilities	Preliminary	
	as of 7/31/2020	as of 7/31/2019
Current Liabilities		
Accounts payable	5,598,746	2,440,497
Salaries and benefits payable	1,596,575	802,325
Other Payables	43,548	91,274
Debt service payable, short-term	1,201,927	1,037,797
Deferred tax revenue	2,246,038	1,532,576
Other deferred revenue	610,000	486,339
Total Current Liabilities	11,296,834	6,390,807
Restricted or Noncurrent Liabilities		
Funds held for TCHD LPPF	11,983,963	-
Debt service payable, long-term	6,105,000	7,285,000
Deferred Revenue	-	1,220,000
Total Restricted of Noncurrent Liabilities	18,088,963	8,505,000
Total Liabilities	29,385,797	14,895,807
Net Assets		
Unrestricted	306,460,064	220,020,046
Investment in Capital Assets	109,743,004	113,970,864
Total Net Assets	416,203,068	333,990,910
Liabilities and Net Assets	445,588,866	348,886,717



Sources / Uses	Jul 2020	FY20 YTD	FY20 Budget	Percent of Budget Used	FY19 YTD
Sources					
Property Tax Revenue	(65,078)	213,342,916	214,906,371	99%	196,584,290
Lease Revenue	857,841	10,126,838	13,749,848	74%	10,108,437
Other Revenue	141,016	2,179,586	2,150,000	101%	2,388,290
Tobacco Settlement Revenue	-	3,819,376	3,500,000	109%	3,523,773
Contingency Reserve (Carryforward)	-	64,898,396	56,499,497	115%	52,648,775
Total Sources	933,779	294,367,112	290,805,716	101%	265,253,565
Uses of Funds					
Healthcare Delivery	28,123,770	129,556,993	278,017,581	47%	181,061,417
Administrative Program					
Salaries and benefits	410,447	3,890,654	5,903,601	66%	3,375,312
Consulting Fees	13,251	315,088	1,187,720	27%	213,981
Legal Fees	80,386	880,696	1,390,820	63%	650,872
Other Purchase Goods and Services	68,036	915,307	2,417,737	38%	981,646
Total Administrative Program	572,120	6,001,745	10,899,878	55%	5,221,811
Tax Collection Expenses	79,542	1,606,938	1,888,258	85%	1,557,581
Total Uses	28,775,432	137,165,676	290,805,716	47%	187,840,809
Excess Sources / (Uses)	(27,841,653)	157,201,436			77,412,756



Healthcare Delivery Summary	Jul 2020	FY20 YTD	FY20 Budget	Percent of Budget Used	FY19 YTD
Inter-Governmental Transfers (IGTs)	20,828,854	47,787,969	61,694,651	77%	116,641,750
Healthcare Services					
Member Payment to CCC	-	-	-	0%	24,210,000
Primary Care - (see detail on Slide 11)	3,121,912	34,861,076	50,270,000	69%	553,612
Specialty Care, incld Dental & Behavioral Health	496,604	4,310,681	9,823,856	44%	-
Pharmacy	837,197	8,119,882	11,600,000	70%	-
Post Acute Care	-	-	5,400,000	0%	-
All Other Healthcare Services	67,477	908,804	5,269,990	17%	1,097,910
Indigent Care & Hospital Performance Incentive	-	-	52,925,000	0%	-
Subtotal Healthcare Services	4,523,190	48,200,443	135,288,846	36%	25,861,522
ACA Premium Assist, Education, Enrollment	848,316	7,864,196	9,856,120	80%	4,516,731
Healthcare Facilities and Campus Redevelopment	566,230	3,436,585	10,996,170	31%	4,185,706
Healthcare Delivery Operating Costs	1,349,530	11,636,182	26,044,728	45%	4,700,026
Debt, Reserves and Transfers	7,650	10,631,618	34,137,066	31%	25,155,682
Total Healthcare Delivery	28,123,770	129,556,993	278,017,581	47%	181,061,417



Details for Health Care Delivery on the following slides.

DRAFT



Healthcare Delivery - Detail	Jul 2020	FY20 YTD	FY20 Budget	Percent of Budget Used	FY19 YTD
Intergovernmental Transfers (IGTs)					
Private - Uncompensated Care	-	-	-	0%	15,228,042
DSMC - Uncompensated Care	-	(907,876)	-	0%	14,256,758
DSH - Disproportionate Share	-	27,866,991	36,120,000	77%	32,114,584
DSRIP - CCC	20,828,854	20,828,854	25,574,651	81%	32,150,830
DSRIP - DSMC, Dell Children's	-	-	-	0%	22,207,318
DSRIP - St. David's	-	-	-	0%	684,218
Subtotal Intergovernmental Transfers (IGTs)	20,828,854	47,787,969	61,694,651	77%	116,641,750
Healthcare Services					
Member Payment to CCC	-	-	-	0%	24,210,000
Primary Care - (see detail on Slide 11)	3,121,912	34,861,076	50,270,000	69%	553,612
Specialty Care, incld Dental - (see detail on Slide 12)	447,288	3,864,492	8,940,000	43%	-
Specialty Care, Behavioral Health	49,316	446,189	883,856	50%	-
Pharmacy	837,197	8,119,882	11,600,000	70%	-
Post Acute Care	-	-	5,400,000	0%	-
Reproductive and Sexual Health	16,037	341,908	1,950,000	18%	-
Health care services, Pay for Success	-	-	600,000	0%	-
Medical Administration / ICC payment	51,440	514,396	719,990	71%	514,396
Primary & Specialty Care Reserves	-	52,500	2,000,000	3%	583,514
Indigent Care	-	-	50,225,000	0%	-
Hospital Performance Incentives	-	-	2,700,000	0%	-
Subtotal Healthcare Services	4,523,190	48,200,443	135,288,846	36%	25,861,522

(continued on next page)



Healthcare Delivery Detail (continued)	Jul 2020	FY20 YTD	FY20 Budget	Percent of Budget Used	FY19 YTD
Healthcare Operations and Support					
ACA and Premium Assistance Programs					
High Risk Premium Programs	675,888	5,511,003	7,000,000	79%	2,011,518
CHAP Program	188,052	1,795,222	2,251,800	80%	1,710,808
ACA Enrollment and Education Services	(15,624)	557,971	604,320	92%	794,405
Subtotal ACA & Premium Assist Program	848,316	7,864,196	9,856,120	80%	4,516,731
Healthcare Facilities and Campus					
Salaries and benefits	31,296	302,755	432,555	70%	287,379
Consulting Services	-	-	5,872,788		61,781
Legal Fees	76,516	170,611	234,000	73%	57,853
Other Goods & Svc incl. UT Ground Lease	458,418	2,963,219	4,456,827	66%	3,778,693
Subtotal Healthcare Facilities and Campus	566,230	3,436,585	10,996,170	31%	4,185,706
Healthcare Delivery Operating Costs					
Salaries and benefits	825,452	7,905,760	15,367,495	51%	3,241,046
Consulting Services	(619)	41,815	1,073,000	4%	43,507
Legal Fees	1,698	98,360	184,500	53%	46,123
Other Services and Purchased Goods	522,999	3,590,247	9,419,733	38%	1,369,350
Subtotal HCD Operating Cost	1,349,530	11,636,182	26,044,728	45%	4,700,026
Debt Service, Reserves and Transfers					
Debt Service	7,650	1,275,328	1,373,283	93%	1,315,682
FY2020 Capital reserve	-	2,950,000	2,950,000	100%	2,840,000
FY2020 Emergency reserve	-	6,406,290	6,406,290	100%	1,000,000
FY2020 Sendero Risk Based Capital	-	-	-		20,000,000
FY2020 Contingency reserve appropriation			23,407,493		-
Subtotal Debt, Reserves and Transfers	7,650	10,631,618	34,137,066	31%	25,155,682
Total Healthcare Delivery	28,123,770	129,556,993	278,017,581	47%	181,061,417



Healthcare Delivery - Primary Care	Jul 2020	FY20 YTD	FY20 Budget	Percent of Budget Used
Primary Care				
CommUnity Care	3,261,323	29,290,885	39,000,000	75%
Lone Star Circle of Care	472,670	4,385,096	6,400,000	69%
People's Community Clinic	96,241	1,569,669	2,500,000	63%
Other Primary Care	(708,322)	(384,576)	2,370,000	-16%
Subtotal Primary Care Services	3,121,912	34,861,074	50,270,000	69%

DRAFT

(continued on next page)



Healthcare Delivery - Specialty Care	Jul 2020	FY20 YTD	FY20 Budget	Percent of Budget Used
Specialty Care				
Ancillary Services	1,064	14,319	100,000	14%
Cardiology	(12,155)	80,006	150,000	53%
Consultation Services	0	0	75,000	0%
Dental Specialty	84,822	743,980	1,000,000	74%
Dermatology	20,970	333,015	550,000	61%
Durable Medical Equipment	1,651	16,986	115,000	15%
Ear, Nose & Throat ENT	106,831	266,629	400,000	67%
Endocrinology	13,060	155,366	300,000	52%
Gastroenterology	56,120	628,551	1,650,000	38%
General Surgery	25,359	120,680	300,000	40%
Gynecology IPU	(2,500)	11,474	100,000	11%
Nephrology	0	0	200,000	0%
Oncology	51,596	339,132	700,000	48%
Ophthalmology	39,791	653,995	1,725,000	38%
Orthotics & Prosthetics	10,017	99,633	200,000	50%
Podiatry	40,192	44,567	250,000	18%
Pulmonology	21,489	211,828	375,000	56%
Rheumatology	(4,162)	90,470	150,000	60%
Specialty Care	(8,245)	34,700	450,000	8%
Wound Care	1,388	19,163	150,000	13%
Total Specialty Care	447,288	3,864,494	8,940,000	43%



Questions ? Comments ?

DRAFT



Balance Sheet (Assets) – Slide 4

Current Assets

Cash and Cash Equivalents – \$1.1M compared to \$1.2M July 2019

Short-term Investments – Short-term investments were \$194M at month-end and restricted investments of \$8.0M for capital acquisitions.

Ad Valorem Taxes Receivable – \$2.5M balance is composed of:

Gross Tax Receivables	\$ 7.1M
Taxable Assessed Valuation Adjustment	(2.2)M
Est. Allowance for Doubtful collections	(2.4)M
Total Taxes Receivable	\$ 2.5M

Other Receivables – Other receivables total \$6.0M and consists of intercompany balances:

- CommUnityCare - \$3.8M
- Sendero - \$597K
- Community Care Collaborative - \$1.1M
- Accrued Interest and Misc Receivables \$514K

Prepaid Expenses – \$515K balance composed of:

- Prepaid Insurance - \$131K
- Tax Assessor Collection Fees - \$1K
- TCAD Appraisal Fees - \$157K
- ICC - \$103K
- Software - \$99K
- Prepaid Memberships/Subscriptions - \$18K
- Deposits - \$6K

Total Current Assets – \$204M



Balance Sheet (Assets) – Slide 4 (continued)

Restricted Cash & Investments or Noncurrent

Investments Restricted for Capital Acquisition – \$8.0M in short-term securities restricted for capital acquisition.

Sendero Paid-in-Capital – \$71.0M (unchanged)

Working Capital Advance to CommUnityCare – \$4.0M (unchanged)

Sendero Surplus Debenture – \$37.1M (unchanged)

Restricted TCHD LPPF Cash & Investments - \$12M

Capital Assets – \$110M, net of accumulated depreciation

Total Assets – **\$446M**



Current Liabilities – Slide 5

Accounts Payable – Major components of the \$5.6M balance are:

- \$4.6M estimated IBNR for healthcare services.
- \$986K estimated healthcare delivery costs.
- \$(8)K in month-end vendor invoices due.

Salaries and Benefits Payable – \$1.6M balance is comprised of the accrued liability for salary costs unpaid at month-end, the value of accrued personal time off and various fringe benefit amounts withheld and not yet paid.

Other Payables – \$44K includes capital lease obligation related to medical equipment leased at Southeast Health and Wellness Center.

Debt Service Payable, Short-Term – \$1.2M in Certificates of Obligation Payable and \$22K Interest Payable.

Deferred Tax Revenue - \$2.2M

Other Deferred Revenue - \$610K consists of the lease revenue \$610K for Block 164 Yr3 (FY21) from 2033 LLP

Total Current Liabilities – **\$11.3M**



Restricted or Noncurrent Liabilities – Slide 5 (continued)

Funds held for TCHD LPPF - \$12M receipts from participants in the LPPF.

Debt Service Payable, Long-Term – \$6.1M balance of the \$7.285M in General Obligation Bonds, Series 2020. This debt was originally issued in 2011 for the North Central clinic. Due annually on 3/1.

Deferred Revenue – Long Term - \$0.

Total Restricted or Noncurrent Liabilities – \$18M

Total Liabilities – \$29M

Net Assets

Unrestricted Net Assets – \$306M

Investment in Capital Assets – \$110M

Total Net Assets – \$416M

Total Liabilities and Net Assets – \$446M



Sources and Uses Report – Slide 6

July financials → ten months of the fiscal year, 83% of the fiscal year.

Sources – Total \$934K for the month

Property Tax Revenue – Net property tax revenue for the month was \$(65)K. Net revenue includes \$64K current month's collections, less \$129K in adjustments for prior year delinquent taxes.

Lease Revenue – \$858K recorded for Seton lease payment and the UT ground lease.

Other Revenue – \$141K investment income for the month, \$2.2M YTD, compared to \$2.2M YTD last year. And \$511 in miscellaneous income (lot rent).

Uses of Funds – Total \$28.8M for the month

Total Healthcare Delivery Program – Total healthcare delivery expenses were \$28M for the month and \$130M YTD compared to \$181M YTD thru July 2019.

Administration Program – \$572K in expense for the month, which includes:

- Personnel costs – \$411K
- Consulting services – \$13K
- Legal fees – \$80K
- Other general and administrative – \$68K

Tax Collection Expenses – \$80K for the month.

Excess Sources/(Uses) – \$(28)M in July. Current YTD is \$157M compared to prior year 2019 YTD of \$77M.



Healthcare Delivery Expense – Slide 7

Healthcare Delivery Expense – Total \$28M July; \$130M YTD compared to \$181M July 2019.

Intergovernmental Transfers (“IGT’s”) – YTD \$21M compared to \$117M last year.

Healthcare Services – Healthcare delivery providers’ expense for July totaled \$4.5M, which includes:

- Primary care – \$3.1M
- Specialty Care (including Dental and Behavioral Health) – \$497K
- Pharmacy - \$837K
- All Other Healthcare Services - \$67K

ACA Premium Assist, Education, Enrollment – \$848K in expenses for the month.

Healthcare Facilities and Campus Redevelopment - \$566K in expense for the month and \$3.4M YTD.

Healthcare Delivery Operating Cost – \$1.3M in expenses for the month and includes:

- Personnel costs – \$828K
- Consulting Services – \$(1)K
- Legal Fees - \$1.7K
- Other services and purchased goods – \$523K

Debt, Reserves and Transfer – \$7.6K in Debt Service expense for the month

Total Healthcare Delivery - for the month of July was \$28M.

Community Care Collaborative

Financial Statement Presentation

FY 2020 – as of July 31, 2020 (Preliminary)

Central Health Board of Managers
Board of Managers Meeting
August 26, 2020

Jeff Knodel, Chief Financial Officer
Lisa Owens, Deputy Chief Financial Officer



a partnership of Central Health and Seton Healthcare Family

Preliminary

Highlights Community Care Collaborative

July 2020



- * Cash is at \$70.3 million compared to \$73.2 million last year.
- * Total Liabilities are at \$46.7 million as of the end of July 2020.
- * Net Assets at the end of July are \$23.9 million mainly due to annual DSRIP cash received totaling \$63.3 million offset by UT Health Affiliation Agreement payable totaling \$35 million.

Preliminary

Balance Sheet Community Care Collaborative

As of July 2020



Community Care Collaborative

	as of 7/31/2020	as of 7/31/2019
Assets		
Cash and Cash Equivalents	70,258,060	73,228,637
Other Receivables	337,161	20,946
Prepaid and Other	57,934	244,543
Total Assets	<u>70,653,155</u>	<u>73,494,126</u>
Liabilities		
AP and Accrued Liabilities	44,441,267	49,657,393
Deferred Revenue	1,961,042	773,780
Other Liabilities	223,901	258,507
Accrued Payroll	118,895	528,064
Total Liabilities	<u>46,745,105</u>	<u>51,217,744</u>
Net Assets	<u>23,908,051</u>	<u>22,276,382</u>
Liabilities and Net Assets	<u>70,653,155</u>	<u>73,494,126</u>

Preliminary

Sources and Uses Report, Budget vs Actual

Fiscal Year-to-Date through July 2020



Sources of Funds	Approved Budget	YTD Actual	YTD % of Budget	Prior YTD Actual
DSRIP Revenue	61,168,472	63,290,350	103%	76,552,524
Member Payment - Seton ⁽¹⁾	0	0	0%	21,133,245
Member Payment - Central Health ⁽¹⁾	0	0	0%	24,210,000
Operations Contingency Carryforward	5,362,495	10,731,787	200%	5,088,307
Other Sources	100,000	114,864	115%	527,893
Total Sources of Funds	66,630,967	74,137,001	111%	127,511,968
Uses - Programs				
Healthcare Delivery	19,630,967	13,386,840	68%	66,640,693
UT Services Agreement	35,000,000	35,000,000	100%	35,000,000
DSRIP Project Costs	12,000,000	6,842,111	57%	8,594,877
Total Uses	66,630,967	55,228,950	83%	110,235,571
Net Sources (Uses)	-	18,908,051		17,276,398
Net Assets		23,908,051		22,276,398

⁽¹⁾ Final contributions will be subject to provisions of the MSA, which requires the parties to collaborate to adequately fund the CCC, but leaves the amount of funding up to each parties' discretion. Each member contribution could be more or less than the budget, depending upon a variety of factors.

Preliminary

Healthcare Delivery Costs - Summary

Fiscal Year-to-Date through July 2020



	<u>Approved Budget</u>	<u>YTD Actual</u>	<u>YTD % of Budget</u>	<u>Prior YTD Actual</u>
Healthcare Delivery				
Primary Care & Emergency Transport	921,822	534,336	58%	38,207,279
Specialty Care	3,908,000	1,858,656	48%	5,452,081
Specialty Behavioral Health	8,000,000	6,290,559	79%	7,652,722
Specialty Dental Care	0	(8,710)	0%	580,763
Post-Acute Care	2,675,000	2,271,153	85%	1,915,486
Pharmacy	0	0	0%	4,517,995
Medical Management	0	0	0%	1,360,196
Urgent and Convenient Care	475,000	148,477	31%	105,523
Healthcare Delivery - Operations	2,849,742	2,292,368	80%	6,848,650
Operations Contingency Reserve	801,403	0	0%	0
Total Healthcare Delivery	19,630,967	13,386,840	68%	66,640,693

Preliminary

Thank You

www.ccc-ids.org

DRAFT



Community Care
COLLABORATIVE

a partnership of Central Health and Seton Healthcare Family

Preliminary



July 2020 FYTD Financial Statements (unaudited)
Page 1 of 3

Balance Sheet

Current Assets

Cash and Cash Equivalents – \$70.3M

- \$63M DSRIP Funds

Other Receivables – \$337K

- \$133K – Prior Year PSOP Payment
- \$139K – Prior Year School Base Program
- \$65K – Atrium Rent Allocation

- Prepaid and Other – \$58K – Atrium Security deposit and Insurance

Total Assets – \$70.7M

Liabilities

Accounts Payable and Accrued Liabilities – \$44.4M, which includes:

- \$35M UT Health Affiliation Annual Payment (paid August 11, 2020)
- \$8.3M estimated IBNR (Incurred But Not Received) for providers
- \$64K non-provider accruals
- \$1.0M due to Central Health

Deferred Revenue – \$2M deferred revenue related to DSRIP projects

Other Liabilities – \$224K; includes leasehold improvement allowance liability of \$89K and Deferred Rent of \$135K



July 2020 FYTD Financial Statements (unaudited)
Page 2 of 3

Payroll Liabilities – \$119K; includes PTO liability

Total Liabilities – \$46.7M

Net Assets

Unrestricted Net Assets – (\$3.0M)

Total Net Assets – \$23.9M

Total Liabilities and Net Assets – \$70.7M

Sources and Uses Report

July financials → ten months, 83% of the fiscal year

Sources of Funds, Year-to-Date

DSRIP Revenue - \$63.3M

Operations Contingency - \$10.7M from FY2019 (This includes emergency reserves of \$5M)

Other Sources – \$115K for interest income

Uses of Funds, Year-to-Date

Operating Expenses
Healthcare Delivery
(Excluding DSRIP)

	<u>Approved Budget</u>	<u>YTD Actual</u>	<u>YTD % of Budget</u>	<u>Prior YTD Actual</u>
Healthcare Delivery				
Primary Care & Emergency Transport	921,822	534,336	58%	38,207,279
Specialty Care	3,908,000	1,858,656	48%	5,452,081
Specialty Behavioral Health	8,000,000	6,290,559	79%	7,652,722
Specialty Dental Care	0	(8,710)	0%	580,763
Post-Acute Care	2,675,000	2,271,153	85%	1,915,486
Pharmacy	0	0	0%	4,517,995
Medical Management	0	0	0%	1,360,196
Urgent and Convenient Care	475,000	148,477	31%	105,523
Healthcare Delivery - Operations	2,849,742	2,292,368	80%	6,848,650
Operations Contingency Reserve	801,403	0	0%	0
Total Healthcare Delivery	19,630,967	13,386,840	68%	66,640,693

UT Services Agreement – Year-to-date \$35M

DSRIP Project Costs – Year-to-date \$6.8M, primarily made up of provider earnings to date of:

- CommUnity Care - \$4.9M
- Lone Star Circle of Care - \$1.6M
- Hospice Austin - \$38K



Healthcare Services Supplemental Report-

Central Health & Community Care Collaborative

Healthcare Services - CH & CCC Highlights	Current Year YTD Actual	FY20 Budget	Percent of Budget Used	Prior Year YTD Actual	YOY % Change
Primary Care	35,543,890	51,666,822	69%	38,866,414	-9%
Specialty Care, incld Dental - (see detail on next slide)	5,714,438	12,848,000	44%	6,032,843	-5%
Specialty Care, Behavioral Health	6,736,748	8,883,856	76%	7,652,722	-12%
Pharmacy	8,119,882	11,600,000	70%	4,517,995	80%
Post Acute Care	2,271,153	8,075,000	28%	1,915,486	19%
Sum of Services Reported - CH & CCC	58,386,110	93,073,678	63%	58,985,460	-1%

DRAFT

Healthcare Specialty Care - CH & CCC	Current Year YTD Actual	FY20 Budget	Percent of Budget Used	Prior Year YTD Actual	YOY % Change	Comments/Notes (greater than +/- 50% and +/- \$90K)
Ancillary Services	7,029	110,000	6%	13,507	-48%	
Cardiology	142,766	250,000	57%	114,391	25%	
Consultation Services	13,375	150,000	9%	22,305	-40%	
Dental - Specialty	735,270	1,000,000	74%	580,763	27%	
Dermatology	297,293	600,000	50%	306,430	-3%	
Ear, Nose & Throat ENT	276,957	500,000	55%	170,849	62%	Service expansion increased clinic and surgical volumes
Endocrinology	119,630	300,000	40%	213,595	-44%	
Gastroenterology	532,060	1,700,000	31%	604,150	-12%	
General Surgery (New FY19)	112,225	325,000	35%	5,100	2101%	New program late in FY19
Gynecology IPU	322,061	675,000	48%	385,076	-16%	
Nephrology (New FY20)	13,500	250,000	5%	n/a	n/a	New program FY20
Oncology	339,132	700,000	48%	264,908	28%	
Ophthalmology	733,385	1,825,000	40%	1,122,984	-35%	
Orthotics & Prosthetics	91,708	200,000	46%	178,282	-49%	
Musculoskeletal	1,243,469	1,700,000	73%	1,062,607	17%	
Podiatry (New FY20)	44,567	250,000	18%	n/a	n/a	New program FY20
Pulmonology	173,288	375,000	46%	283,668	-39%	
Rheumatology	73,814	150,000	49%	116,840	-37%	
Palliative Care	2,608	25,000	10%	945	176%	
Physical Medicine and Rehabilitation	0	100,000	0%	0	n/a	
Urology	0	250,000	0%	157,142	-100%	Pending Agreement
Other - Multi & Specialty Care	421,141	1,263,000	33%	429,303	-2%	
Wound Care (New FY20)	19,163	150,000	13%	n/a	n/a	New program FY20
Total Specialty Care Svcs Reported CH & CCC	5,714,440	12,848,000	44%	6,032,843	-5%	

Note: Management analyzed services lines fluctuating greater than +/-50% and +/- \$90,000. Please refer to comments noted above.



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

August 26, 2020

REGULAR AGENDA ITEM 1

Receive and discuss an update from the Dell Medical School at the University of Texas at Austin, including how it supports Central Health's mission and a COVID response update

Advancing Health in our Community

Dell Medical School Mid-Year Snapshot | July 2020

Working With Partners to Improve & Expand Care

Caring for the Underserved

In 2019, Dell Med residents provided care to nearly 100,000 local patients at CommUnityCare (CUC) clinics and Ascension Seton hospitals (19,971 patients at CUC clinics, including 5,735 patients with Medical Access Program [MAP] coverage and 6,349 with Medicaid; and 77,796 patients at Ascension Seton hospitals, including 6,632 patients with MAP coverage and 20,991 with Medicaid).

Improving Access to Specialty Care

Dell Med faculty collaborated with CommUnityCare to redesign gastroenterology (GI) specialty care through e-consults and same-day referrals. The result: improved access for 4,100+ patients, cutting appointment wait times from seven months to two weeks, eliminating the wait list for care, and achieving cost savings by making it possible for 75% of patients to avoid a clinic visit.

Supporting People Experiencing Homelessness

A mobile care team from Dell Med, CommUnityCare and Integral Care is providing integrated care to people experiencing homelessness where they are. Amid the pandemic, we are working with Austin Public Health and partners to rapidly identify COVID-19 clusters and have tested 700+ individuals as part of regular surveillance testing to protect this vulnerable population and prevent spread.

Driving Health Outside of the Clinic

Factor Health is catalyzing a new business of health by collaborating with community-based organizations such as Meals on Wheels Central Texas, Boys and Girls Clubs of Austin, Youth Rise Texas and Lone Star Circle of Care, along with Medicaid managed care organizations, to identify, prove and pay for drivers of health outside traditional health care settings.

Expanding Care for Women & Newborns

Through a partnership between Ascension Seton and UT Health Austin, a new Fetal Care Center will allow mothers who are healthy but know they are carrying a baby with a serious medical condition to deliver at Dell Children's and have their newborns cared for by some of the world's leading maternal-fetal care experts.

Reimagining Mental Health at ASH

Dell Med is leading a collaborative effort with Texas Health and Human Services to redesign the Austin State Hospital (ASH). With 1 in 5 Texans experiencing a mental health condition each year, this effort is part of a statewide continuum of care supported by the Texas Legislature. Phase I construction at the ASH campus is underway.

Creating a Network for Pediatric Mental Health

The new Child Psychiatry Access Network (CPAN) helpline provides on-demand mental health consultations for pediatricians seeking real-time, expert consultation for a child or teen patient experiencing a mental or behavioral health issue. Support is offered while patients are in the office, and includes guidance on medication adjustments and resources for pediatric psychological care.

Increasing Funding for Research

More than \$73 million in state and federal funding has been awarded to 83 Dell Med academic medical scientists to advance discoveries in cancer, brain health and other pressing health issues. The goal is to support collaborative, multi-disciplinary efforts to accelerate translating research findings into benefit for patients.

Collaboratively Strengthening Our Health Ecosystem

Cancer Prevention & Care

Broad and collaborative cancer-focused efforts are part of Dell Med's strong cancer prevention, care and control program, including:

CaLM Model of Care: UT Health Austin's Livestrong Cancer Institutes clinic provides care for gynecologic; gastrointestinal; lung, head and neck; and hematologic cancer using the CaLM (Cancer Life reiMaged) model to deliver compassionate, state-of-the-art cancer care.

Cancer Prevention: With support from the Cancer Prevention and Research Institute of Texas (CPRIT), efforts include: mailing at-home colorectal cancer screening kits to 33,000+ CommUnityCare (CUC) patients and successfully screening 6,900 (part of a multi-faceted campaign in coordination with CUC that doubled colorectal cancer screening rates); working with CUC to implement lung cancer screening and a smoking cessation program for high-risk adult patients; and implementing screening and

treatment services at CUC and Lone Star Circle of Care to reduce alcohol misuse, a top risk factor for cancer.

Building Partnerships: Dell Med convened the Central Texas Addressing Cancer Together coalition (CTX-ACT), made up of 35+ local organizations, to coordinate regional cancer care including a mobile mammography program to reach uninsured women.

Pediatric Specialty Care Programs

In collaboration with Ascension Seton and Dell Children's Medical Center, Dell Med and UT Health Austin are supporting the expansion of pediatric specialty programs in multiple areas:

Psychiatry: UT Health Austin psychiatrists and psychologists provide behavioral and mental health care services for children and teens at Dell Children's. Care and support are also provided through the Texas Child Study Center, a collaboration with Dell Med's Department of Psychiatry.

By the Numbers

320

residents provided **520,000+** hours of patient care at **60+** clinics and hospitals in Central Texas (2020 data). In 2021, we will have 343 residents.

70

community-based organizations received **102,000+** donated items (face masks, face shields, etc.) amidst the pandemic through the COVID-19 ATX Exchange.

22

of the **49** new doctors in Dell Med's first graduating class stayed in Texas for residency, with **11** of those in Austin. Twenty-eight of the graduates are pursuing primary care.

29,451

unique patients served at UT Health Austin clinics from October '17 thru July '20. Of **104,209** total patient visits, **42,278** were funded by MAP, Medicaid or Medicare.

~4,000

cases of COVID-19 managed by **200+** UT Health Austin contact tracing volunteers working in collaboration with Austin Public Health, CommUnityCare and other partners (April-July). The team subsequently identified **8,587** related contacts.

18,100+

unique home deliveries of **560,000+** pounds of fresh produce and grocery staples through Good Apple, founded by Dell Med students, and its "Stay Home, Stay Healthy" program.

Information accurate as of July 2020

Responding to the Pandemic

Overview of Dell Medical School Activities | July 2020

By the Numbers

102K+

face coverings, face shields and other items donated through the COVID-19 ATX Exchange to 70 community-based organizations.

700+

COVID-19 tests administered to people experiencing homelessness as part of regular surveillance testing in collaboration with Austin Public Health, CommUnityCare Health Centers and other partners to protect this vulnerable population.

320

residents working as front-line medical workers and providing care at 60+ clinics and hospitals in Central Texas, including CommUnityCare and Dell Seton Medical Center.

11,300+

virtual patient appointments at UT Health Austin as part of a rapid transition to telehealth at the start of the pandemic (March–July).

~4,000

cases of COVID-19 managed by 200+ UT Health Austin contact tracing volunteers working in collaboration with Austin Public Health, CommUnityCare and other partners (April–July).

5,900+

people tested for COVID-19 at UT Health Austin's drive-thru testing facility managed in collaboration with Austin Public Health (March–July).

560K+

pounds of fresh produce and grocery staples distributed by Good Apple, founded by Dell Med students, and its "Stay Home, Stay Healthy" food delivery campaign (18,100+ unique home deliveries).

A Rapid & Ongoing Response to Covid-19 in Central Texas

Prioritizing collaboration, vetted needs, vulnerable communities and health equity, Dell Med faculty and staff rapidly responded to the COVID-19 pandemic and continue to put expertise to work on multiple fronts across Austin and Travis County.

Caring for Vulnerable Communities

The "Bringing Health Home" program, a partnership between the Housing Authority of the City of Austin (HACA) and Dell Med, supports Austinites with low income by assessing health and social service needs, developing wellness plans and linking individuals to needed care and services. When the pandemic hit, the program quickly adapted its services to a remote support model, which now includes resident community health workers checking in with residents via phone and connecting them to telehealth services. The program also offers relief packages with food, disinfectants and blood oxygen monitors to help residents with COVID-19 stay safe and healthy in their homes.

Providing Mental Health Support for Front-Line Workers

A collaborative effort of Dell Med's departments of Health Social Work and Psychiatry, along with UT Austin's Steve Hicks School of Social Work and dedicated volunteers, created a confidential Health Care Worker Mental Health COVID-19 Hotline to connect health care workers 24/7 with counseling services from psychiatrists, psychiatry residents and volunteer licensed mental health professionals. The hotline is supported in part by a generous gift from the Hogg Foundation for Mental Health.

Designing New & Improved Systems of Care

The Design Institute for Health put its team of designers to work on multiple fronts amid the pandemic, including an ongoing project for the City of Austin to identify opportunities to protect nursing home residents and reduce risk of COVID-19 spread in a variety of long-term care facilities; collaborating with clinical leaders from CommUnityCare to develop a nationally distributed guide for establishing and scaling efficient drive-thru testing sites; and working with the City of Austin to create FeedATX, a resource for matching emergency food assistance support with organizations serving vulnerable populations in Central Texas.

Contact Tracing to Prevent Community Spread

Early in the pandemic, Dell Med and UT Health Austin teams, in conjunction with Austin Public Health, provided clinical expertise and significant resources to rapidly develop and scale a contact tracing program for patients testing positive at the UT Health Austin drive-thru testing site. In April, this effort expanded to include patients from CommUnityCare, Dell Seton Medical Center, Dell Children's Medical Center and Ascension Seton Medical Center Austin. From April through July, a team of 200+ volunteers managed approximately 4,000 patient cases, subsequently identifying nearly 8,600 related contacts. As of August, the contact tracing team shifted its focus to support UT Austin faculty, staff and students returning to campus for fall classes.

Designing & Distributing Low-Cost Ventilators

Health product innovation experts from Dell Med's Texas Health Catalyst program are working with a team of engineers from UT Austin's Cockrell School of Engineering to design, build and distribute low-cost bridge ventilator devices to help care for COVID-19 patients. Pending emergency use authorization from the U.S. Food and Drug Administration (FDA), about 50 of the specially designed ventilators, which use inexpensive and widely available mechanical parts, will be distributed to rural hospitals across the state in partnership with the Texas Organization of Rural and Community Hospitals. The team could produce several hundred more ventilators if the demand exists, thanks to philanthropic support from private companies and organizations.

Preventing Spread Among People Experiencing Homelessness

In collaboration with Austin Public Health, CommUnityCare and other partners, Dell Med faculty are coordinating multiple efforts to support people experiencing homelessness. In March, a cluster of COVID-19 cases in a local shelter resulted in a shift to an active testing and isolation strategy, including surveillance testing. The team tested 141 shelter residents and staff over two days, rapidly containing the outbreak and preventing spread. As part of ongoing work, the team has tested 700+ individuals as part of surveillance in both sheltered and unsheltered populations and provides mobile health care to people experiencing homelessness.

Getting Essential Supplies to Community Organizations

The COVID-19 ATX Exchange works with community leaders and clinical, public health and community-based organizations to identify needs, then teams up with volunteers to facilitate the donation, collection and delivery of resources to meet those needs. Since late March, the effort has donated 102,000+ items (face coverings, face shields, etc.) to support essential workers and clients of 70+ local organizations providing services for vulnerable communities across Central Texas.

Providing Leadership & Expertise

Dell Med faculty are part of local, state and national advisory teams informing clinical, public health and policy initiatives, including Clay Johnston, M.D., serving as an informal advisor to the mayor and county judge; Amy Young, M.D., leading UT Health Austin clinical care and advising UT Austin officials on testing, contact tracing and campus reopening strategies; Parker Hudson, M.D., serving as a chief medical advisor for Gov. Greg Abbott's Strike Force to Open Texas; Jonathan MacClements, M.D., appointed alternate health authority for Austin Public Health; and Jewel Mullen, M.D., serving on the Committee on Equitable Allocation of Vaccine for the National Academies of Science, Engineering and Medicine.

Addressing Food Insecurity

Good Apple, founded by Dell Med students, collaborates with Central Texas farmers to provide emergency grocery delivery services as part of its "Stay Home, Stay Healthy" program. In particular, it supports vulnerable groups at higher risk for serious illness related to COVID-19. Since late March, the program has managed 18,100+ unique home deliveries of 560,000+ pounds of fresh produce and grocery staples. At the start of the pandemic, health equity experts in Dell Med's Department of Population Health also collaborated with the UT School of Public Health and the City of Austin to assess the local impact of COVID-19 on food access.

Communicating Critical Public Health Information

Dell Med provides wide-ranging educational resources (including public service announcement videos) in English and Spanish as part of collaborative efforts with Austin Public Health, Central Health, University Health Services and other partners to highlight COVID-specific public health messages. Additional efforts include Dell Med clinical experts participating in 7+ virtual town halls for the Spanish-speaking community in collaboration with Univision, the City of Austin and other partners; coordinating 12+ weekly webinars with the Travis County Medical Society to share timely information with local physicians and other health professionals; and media interviews with diverse local, statewide and national media outlets, including the eight-week, COVID-focused "Now What?" series with KUT Radio, Austin's NPR affiliate.

 The University of Texas at Austin
Dell Medical School

dellmed.utexas.edu
uthealthaustin.org



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

August 26, 2020

REGULAR AGENDA ITEM 2

Receive and discuss a presentation on the proposed Central Health and Community Care Collaborative Fiscal Year 2021 Budgets, including related strategic objectives; and Fiscal Year 2020 end-of-year estimates.



CENTRAL HEALTH

Fiscal Year 2021 Proposed Budget

Central Health Board of Mangers

August 26, 2020

Jeff Knodel, CFO

Lisa Owens, Deputy CFO



@CentralHealthTX

•Action Requested

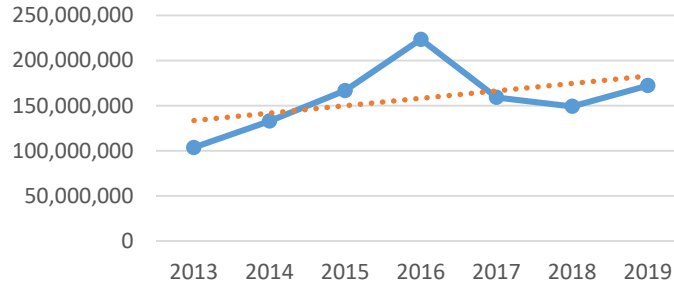
- Request that the board approve a proposed property tax rate of no more than 11.0306 cents per \$100 of taxable property value for the 2020 tax year, which will support Central Health's Fiscal Year 2021 budget.
- Set the date, time and location for the public hearing.



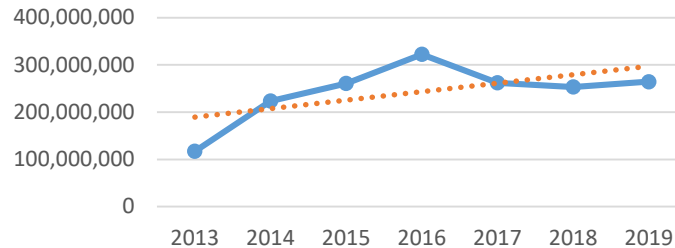
Healthcare Delivery Expense-Actual FY 2013-19

(with Trend line)

Central Health Healthcare Delivery Expenses

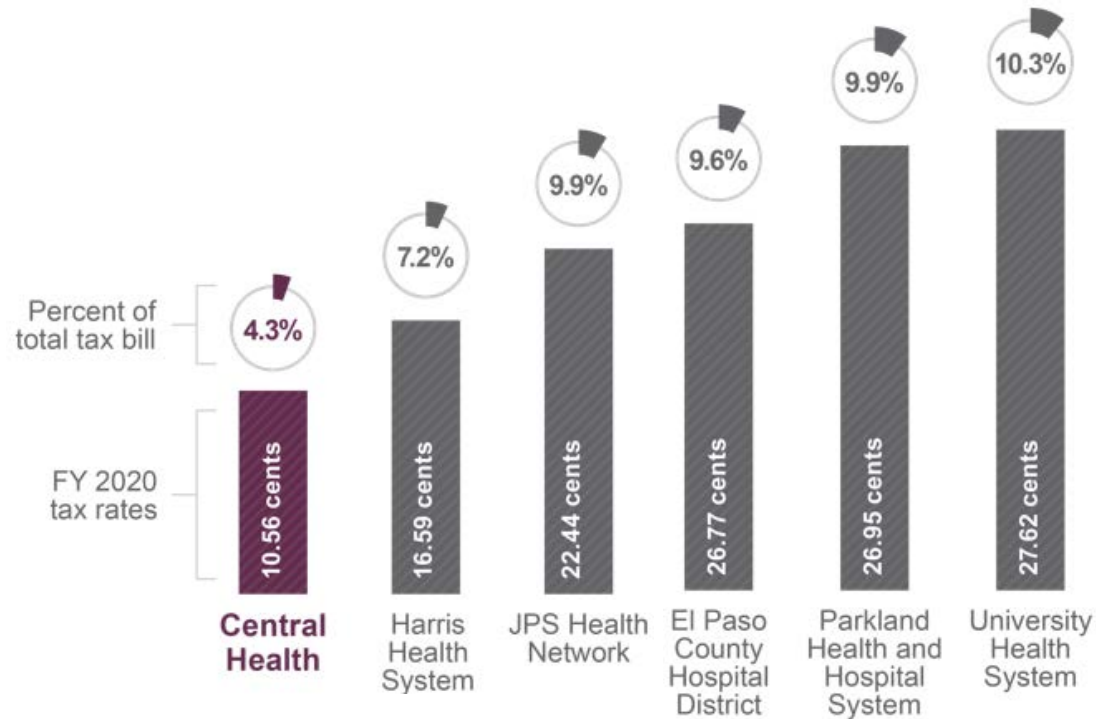


Healthcare Delivery Expenses Central Health and CCC Net of Central Health Member Payment



FY 2016 expenses reflect two years of Intergovernmental Transfers

Major Texas Hospital Districts: FY2020 Tax Burden Comparison



FY2021 Budget Engagement

PARTICIPATION

- 399 community members and consumers participated – 33% more than last year
 - At least 38% live in Central Health's priority areas.
 - At least 14% were MAP members.
 - At least 15% chose to participate in Spanish.

FEEDBACK THEMES

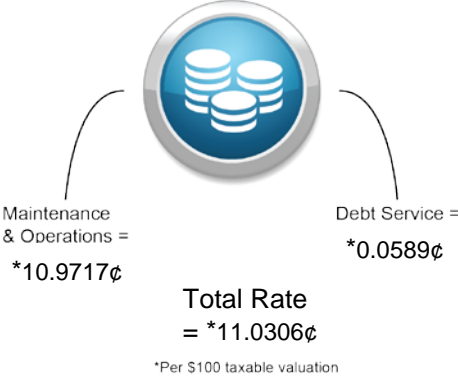
- Adequately responding to the COVID-19 pandemic – making testing accessible to high-risk populations as well as executing coordinated outreach strategies.
- Prioritizing building health care facilities in underserved areas of Travis County, including Eastern Travis County.
- Shortening the amount of time it takes to process an online MAP enrollment application.



FY2021 Proposed Tax Rate

6.9% over M&O No New Revenue rate

Central Health Property Tax Rate



	FY20	FY21
Average Taxable Homestead Value	\$347,655	\$355,379
Tax Rate	10.5573	11.0306
Tax Bill	\$367.03	\$392.00
Annual Increase = \$24.97 (6.8%)		

	Over 65 Homestead Exemption	Disability Homestead Exemption
20% (A) \$5,000 Minimum	\$85,500	\$85,500
(A) Maximum allowable by state law		



Central Health FY2021 Proposed Budget(in millions)

6.9% over M&O No New Revenue Rate: Attachment A

DESCRIPTION	FY 2020 APPROVED BUDGET	FY 2021 PROPOSED BUDGET	Variance
TAX RATE	0.105573	0.110306	0.004733
SOURCES			
Property Taxes	214,906,371	234,057,519	19,151,149
Lease Revenue	13,749,848	12,909,866	(839,982)
Interest	2,150,000	1,720,000	(430,000)
Tobacco Litigation Settlement	3,500,000	2,800,000	(700,000)
Subtotal Revenue	234,306,218	251,487,385	17,181,167
Contingency Reserve Carryforward	56,499,497	115,856,728	59,357,232
Total Sources	290,805,715	367,344,113	76,538,399
USES			
Healthcare Delivery	278,017,579	354,308,895	76,291,316
Administration	10,899,878	10,949,403	49,525
Tax Collection	1,888,258	2,085,816	197,558
Total Uses	290,805,715	367,344,113	76,538,399
RESERVES (ending balance)			
Contingency Reserve			
Emergency Reserve	38,719,836	38,719,836	
Total Reserves	38,719,836	38,719,836	



Central Health FY2021 Proposed Budget(in millions)

6.9% over M&O No New Revenue Rate: Attachment B

DESCRIPTION	FY 2020 APPROVED BUDGET	FY 2021 PROPOSED BUDGET	Variance
HEALTH CARE DELIVERY			
Intergovernmental transfers:			
IGT - Disproportionate Share	36,120,000	29,075,000	(7,045,000)
IGT - CCC DSRIP	25,574,651	23,528,575	(2,046,076)
Total Intergovernmental Transfers	61,694,651	52,603,575	(9,091,076)
Healthcare Services			
Primary Care: Medical, Dental, & Behavioral Health	50,270,000	55,435,000	5,165,000
Specialty Care: including Specialty Dental	8,940,000	12,565,000	3,625,000
Specialty Care: Behavioral Health	883,856	1,883,856	1,000,000
Post Acute Care	5,400,000	5,400,000	-
Pharmacy	11,600,000	12,750,000	1,150,000
Hospital & Specialty Services	50,225,000	57,000,000	6,775,000
Hospital Performance Incentive	2,700,000	2,700,000	-
Reproductive and Sexual Health	1,950,000	1,150,000	(800,000)
Healthcare Services - PSH/PFS Payment	600,000	600,000	-
Integrated Care Collaboration (ICC)	719,990	719,990	0
<i>Proposed: Community Health Care Initiatives Fund</i>	-	875,000	875,000
Primary & Specialty Care Reserves	2,000,000	2,000,000	-
Total Healthcare Services	135,288,846	153,078,846	17,790,000



Central Health FY2021 Proposed Budget (in millions)

6.9% over M&O No New Revenue Rate: Attachment B (continued)

DESCRIPTION	FY 2020 APPROVED BUDGET	FY 2021 PROPOSED BUDGET	Variance
Healthcare Operations & Support			
ACA Healthcare Premium Assistance Programs	9,251,800	10,919,354	1,667,554
ACA Education and Enrollment	604,320	601,320	(3,000)
Healthcare Facilities and Campus Redevelopment	10,074,543	5,156,629	(4,917,914)
UT land lease for teaching hospital	921,627	940,843	19,217
Salary and Benefits	15,367,494	15,021,176	(346,318)
Legal	184,500	332,000	147,500
Consulting	1,073,000	1,085,500	12,500
Other professional services	4,493,819	7,065,656	2,571,837
Marketing, Community Relations & Engagement	796,166	839,990	43,824
Leases, security & maintenance	803,220	1,774,296	971,076
Phones, computer equipment & utilities	2,532,760	2,449,460	(83,300)
Printing, copying, postage & signage	300,633	334,522	33,889
Travel, training and professional development	237,140	276,607	39,467
Other operating expenses	255,995	293,822	37,827
Health Care Capital Line of Credit	-	1,091,773	1,091,773
Total Healthcare Operations	46,897,017	48,182,947	1,285,931
Reserves, appropriated uses & transfers:			
Transfer to capital reserve	2,950,000	9,500,000	6,550,000
Transfer to emergency reserve	6,406,290	-	(6,406,290)
Sendero risk-based capital	-	-	-
Contingency reserve appropriation	23,407,493	85,679,169	62,271,676
<i>Proposed: Hospital Services Reserve</i>	-	4,000,000	4,000,000
Total Reserves, appropriated uses & transfers	32,763,783	99,179,169	66,415,387



Central Health FY2021 Proposed Budget(in millions)

6.9% over M&O No New Revenue Rate: Attachment B (continued)

DESCRIPTION	FY 2020 APPROVED BUDGET	FY 2021 PROPOSED BUDGET	Variance
Debt service:			
Debt service - principal retirement	1,065,000	1,180,000	115,000
Debt service - interest	308,283	84,357	(223,926)
Total Debt Service	1,373,283	1,264,357	(108,926)
Total Healthcare Delivery	278,017,579	354,308,895	76,291,316
ADMINISTRATION			
Salary and Benefits	5,903,601	5,561,651	(341,950)
Legal	1,390,820	1,497,136	106,316
Consulting	1,187,720	1,259,570	71,850
Investment Services (Travis County)	115,500	115,500	-
Benefits & Payroll administrative services	174,550	185,337	10,787
Other professional services	482,950	807,450	324,500
Marketing, Community Relations & Engagement	212,700	182,350	(30,350)
Leases, security & maintenance	335,200	244,940	(90,260)
Insurance & Risk Management	150,030	150,000	(30)
Phones, computer equipment & utilities	135,900	135,449	(451)
Printing, copying, postage & signage	103,775	85,245	(18,530)
Travel, training and professional development	211,960	222,282	10,322
Other operating expenses	495,172	502,494	7,322
Total Administration	10,899,878	10,949,403	49,525
TAX COLLECTION			
Appraisal District Svcs	1,069,646	1,123,128	53,482
Tax Collection Expense	818,612	962,688	144,076
Total Tax Collection	1,888,258	2,085,816	197,558
TOTAL USES	290,805,715	367,344,113	76,538,399



FY 2021 Capital Budget

	Estimated Opening Balance FY21	FY21 Capital Expenses	Additional Reserves	Debt Financing	Estimated Ending Balance FY21
FY2021 Proposed Capital Reserves Budget					
Clinical Services/ETC	\$1.2	\$9.5	\$3.0	\$6.2	\$0.8
Campus Redevelopment	\$2.1	\$5.0	\$5.0	\$0.0	\$2.1
Other Capital Projects	\$3.0	\$8.0	\$1.5	\$6.5	\$3.0
Estimated Capital Reserves FY2021	\$6.2	\$22.5	\$9.5	\$12.7	\$5.8

**Does not include any large debt financed projects, discreet projects will be approved by the Board*

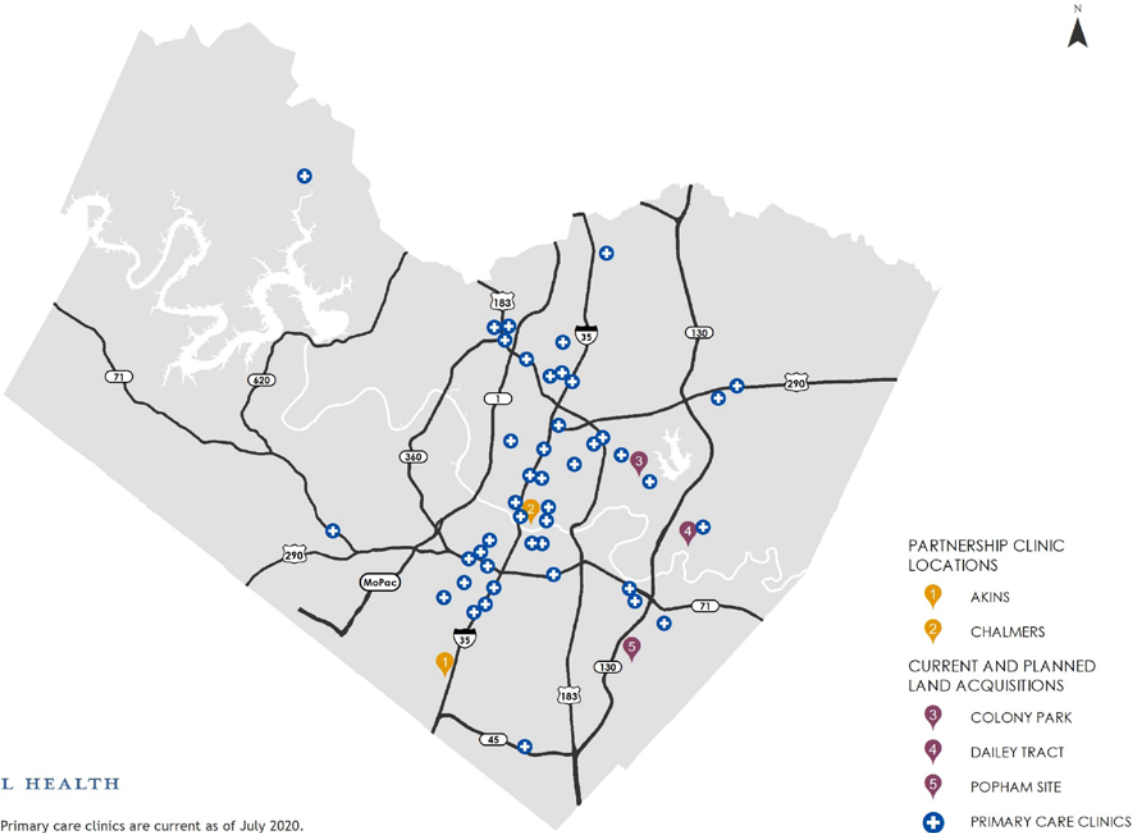
New Clinical Facilities/ETC: Estimated for 3 new Clinical locations

Campus Redevelopment: Red River Realignment

Other Capital Projects: Continuation of Electronic Health Record Transition and increase by \$1.5M for additional investment; Technology and Facilities Improvements;



Actual and Planned Service Expansions and Primary Care Locations



Created August 19, 2020. Primary care clinics are current as of July 2020.

Budget Calendar

- Aug. 26 Central Health Board of Managers Meeting
(FY2021 Central Health Proposed Budget and tax rate)
- Aug 31 Community Conversation
(FY2021 Proposed Budget)
- Sept. 2 Central Health Public Input Session
(FY2021 Central Health Proposed Budget and tax rate)
- Sept. 9 Central Health Public Hearing
(FY2021 Central Health Proposed Budget and tax rate)
- Sept. 16 Central Health Board of Managers Meeting
(FY2021 Central Health Budget and Tax Rate Adopted; CCC Budget Approval)
- Sept. 29 Travis County Commissioners Court
(FY2021 Central Health Budget and Tax Rate Adopted)





CENTRAL HEALTH



CENTRALHEALTH.NET



@CentralHealthTX



CENTRAL HEALTH
HEALTH CARE FOR ALL

FISCAL YEAR 2020
COMMUNITY ENGAGEMENT
REPORT

TABLE OF CONTENTS

Executive Summary	2
Community Engagement Approach	3
Budget Engagement Process	4
Advisory Committees	4
Community Conversations	6
Survey and One-on-One Interviews	8
Next Steps	16
Exhibit A	17
Exhibit B	18
Exhibit C	20

EXECUTIVE SUMMARY

To ensure its strategic priorities and budget align with the health care needs of our community, Central Health staff rely heavily on demographic and clinical data. In addition, staff annually prioritize involving residents in a robust community engagement process.

Through systematic community engagement methods, the goal of staff is to involve residents in the planning, implementation and evaluation of Central Health projects. This report thematically summarizes the public input staff have gathered to be considered during the budget development process.

During FY2020, staff collected public and consumer feedback through advisory committee meetings, Community Conversations, an online survey¹ and one-one-one interviews (by phone).

399 community members and consumers participated in the FY 2020 community engagement process – 33% over last year.²

- At least 38% (149) live in Central Health priority areas.
- At least 14% (56) were MAP members.
- At least 15% (59) chose to participate in Spanish.

Feedback Themes

Three overarching themes emerged during the FY 2020 engagement process.

1. Adequately responding to the COVID-19 pandemic – making testing accessible to high-risk populations as well as executing coordinated outreach strategies.
2. Prioritizing building health care facilities in underserved areas of Travis County, including Eastern Travis County.
3. Improving the online MAP enrollment application experience.

¹ This method had no representative sample; it was designed as a feedback-gathering tool.

² Numbers exclude Pflugerville Advisory Committee



COMMUNITY ENGAGEMENT APPROACH

As a tax-funded public entity, Central Health uses a systematic approach to community engagement and public participation. This approach employs methods recommended by the Systematic Development of Informed Consent (SDIC) public engagement process from the Institute for Participatory Management & Planning (IPMP), as well as the International Association for Public Participation (IAP2). Both best-practice models are widely used by other local public entities, including the City of Austin, Capital Metro, and the Austin Independent School District.

Tactics & Activities

Central Health staff engage with residents to gather their feedback through community conversations, community advisory committees, online/paper surveys and one-on-one interviews (in person or by phone). In addition, we rely on communications tactics,³ as well as outreach tactics⁴ to ensure we are involving our consumers in the public participation process.



³For details on our communications tactics, see Exhibit A.

⁴For a sample list of groups with whom we have engaged, see Exhibit B.



BUDGET ENGAGEMENT PROCESS

Our community engagement process began with a series of advisory committee meetings, followed by Community Conversations, a bilingual (Spanish/English) online survey and over-the-phone interviews – conducted in both English and Spanish.

A combined total of **399 community members provided input** throughout the budget engagement process, **a 33% increase in participation from last year.**

Below is an overview of our public participation efforts in FY 2020.

# of Activities	Type of Activity	# of people
2	Community Conversations	189
15	Community Advisory Committee Meetings	20*
1	Survey (including One-on-One Interviews)	190
Total number of people		399

* Number excludes Pflugerville Advisory Committee Meetings

ADVISORY COMMITTEES

To ensure community members have a seat at the table during the planning, research, implementation and evaluation of Central Health's quality enhancement or service expansion projects in their neighborhoods, Central Health formed community advisory committees in early 2018. Members include residents, community partners, advocates, neighborhood association members, representatives of school districts, faith-based organization leaders, and elected officials. Advisory committees help us get to know, and connect with, each unique community – to ensure our collective work will impact the health of people with low income experiencing disparities in their neighborhoods.



From October 1 - July 28, Central Health/CommUnityCare hosted 15 advisory committee meetings. For a breakdown of dates, see Exhibit C.

We have a total of twenty (20)* active committee members who live in their respective priority areas. Active members are residents who have attended more than one meeting.

* Number excludes Pflugerville Advisory Committee



ADVISORY COMMITTEES ENGAGEMENT SUMMARY*

Advisory Committee members have collaborated with Central Health staff on outreach strategies to promote short-term health care solutions in their respective area. They've shared key contacts, organizations, faith centers, schools, and businesses with whom we can share information. Additionally, members have routinely assisted in identifying possible locations for CommUnityCare's COVID-19 testing sites and provided feedback on ideal hours of operations.

Overall, advisory committee members continue requesting more information as well as timelines for the development of long-term health care facilities in their respective areas.

Austin's Colony/Hornsby Bend

- 7 active committee members who live in this priority area
- Initially, members provided input on CommUnityCare's house calls pilot program.
- In preparation for the CommUnityCare Hornsby Bend Health Center grand opening, members participated in a brainstorming activity aimed at making the event meaningful and engaging. A subcommittee convened at Mis Amigos Restaurant in Hornsby Bend to discuss event logistics such as food, clinic tours, face painting, and partners to invite. Members offered feedback on designs for the grand opening flyer and promotional materials. Residents promoted the clinic grand opening by placing yard signs in their neighborhoods.
- Following the grand opening of the modular clinic, residents shared feedback on ways to share COVID-19 prevention information and resources in Hornsby Bend and expressed their disapproval of the temporary closure of the clinic.

Southeast Travis County (Creedmoor & Del Valle)

- 7 active committee members who live in this priority area.
- Residents provided insights on their lived experience with health risk indicators identified in a neighborhood profile from Central Health's strategy department.

Northeast Travis County (Colony Park & Manor)

- 6 active committee members who live in this priority area
- Committee members provided feedback on the relocation of the Northeast Health Resource Center from Overton Elementary to Barbara Jordan Elementary.
- Additionally, committee members offered feedback on the Program and Resources Manager position for the Northeast Health Resource Center and helped spread the word about the job posting.

* Summary excludes Pflugerville Advisory Committee



COMMUNITY CONVERSATIONS

Central Health held two Community Conversations – or public meetings – to inform, as well as obtain feedback from community members. Before every meeting began, staff asked attendees if anyone needed accommodations for Spanish language translation services.

Community Conversation: Central Health’s Response to COVID-19

On Wednesday, April 8, Central Health, CommUnityCare and Sendero hosted a Community Conversation to discuss the Central Health Enterprise’s response to the COVID-19 pandemic. The virtual event took place from 11-12 p.m. in English and from 12-1 p.m. in Spanish via RingCentral Meetings.

After a brief overview of the Central Health Enterprise from Vice President of Communications Ted Burton (English-language Community Conversation) and Director of Communications & Community Engagement Iván Dávila (Spanish-language Community Conversation), the following staff provided an update and answered questions on our collective response to COVID-19.

Staff leading the Community Conversation in English

- Mike Geeslin, President and CEO, Central Health
- Matt Balthazar, Vice President of Health Center Advancement, CommUnityCare
- Tierra Thomas, Chief Operations Officer, Sendero

Staff and Board Members leading the Community Conversation in Spanish

- Dr. Guadalupe Zamora, Central Health Board of Managers
- Monica Saavedra, Director of Marketing & Community Relations, CommUnityCare
- Gracie Jimenez, Business Development Leader, Sendero

Input Summary

- Attendees expressed concern about the potential racially inequitable health outcomes tied to the pandemic and the Central Health Enterprise’s response to COVID-19, specifically, closing clinics and lack of testing in Eastern Travis County.
- There was concern about the way CommUnityCare closed the clinics in Eastern Travis County, without first having a conversation with community members.
- Attendees emphasized the need for culturally competent outreach to vulnerable populations – especially those unable to access the Internet.
- Several attendees requested to see timelines for permanent, larger health facilities.
- A few attendees expressed concern about access to obstetric services during the pandemic.

After the Community Conversation, Central Health and CommUnityCare staff developed and began the implementation of a plan to re-open clinics and add four testing sites in Eastern Travis County. Additionally, staff increased and scaled communications and outreach efforts focusing on vulnerable populations. Staff followed up with attendees via an



email in both Spanish and English, sharing:

- Details on the re-opening of clinics in Eastern Travis County
- New testing sites in Eastern Travis County
- Scaled communications and outreach efforts
- Information on CommUnityCare's obstetrics services
- A hyperlink to the COVID-19 Frequently Asked Questions section of our website

Community Conversation: COVID-19 Budget Impact

On May 18, Central Health held a Community Conversation to share with the public the financial impact of COVID-19 on the Enterprise, the proposed FY 2021 strategic priorities, and public input process for the FY 2021 budget. The virtual event took place from 5:30 – 6:30 p.m. via Ring Central Meetings.

After an overview of Central Health by President and CEO, Mike Geeslin, Central Health's Chief Planning and Strategy Officer, Monica Crowley, gave an update on the FY 2020 budget priorities, shared the COVID-19 impact on these priorities and the proposed strategic priorities for FY 2021 explained the budget engagement process and timeline and the FY 2019 budget. Deputy Chief Finance Officer Lisa Owens then shared an update on our FY 2020 budget and discussed some financial challenges due to COVID-19. Director of Communications and Community Engagement, Iván Dávila, shared the process and timeline for receiving public input on the FY 2021 budget.

Input Summary

- Some members of the public were concerned with the potential ramifications on service planning efforts taking place in Eastern Travis County.
- Attendees emphasized the importance of prioritizing Eastern Travis County projects and asked to see timelines for each priority area.
- Some attendees thought Central Health would be spending money on the redevelopment of its Downtown Property *instead* of making more progress toward projects in Eastern Travis County.
- Attendees expressed appreciation for Central Health's emphasis on community engagement through the budget development process.

Staff clarified Central Health continues to make progress on bringing health care services to Eastern Travis County *while* working on the redevelopment of its Downtown Property to diversify its revenue sources, not rely solely on property tax revenue, and generate revenue to fund its mission. Following the Community Conversation, staff sent an email with the link to the presentation, the video, and the handout.



SURVEYS AND OVER-THE-PHONE INTERVIEWS¹

To capture feedback from individuals unable to attend Community Conversations, Central Health administered an online survey and conducted over-the-phone interviews with MAP members. Combined, **190 community members participated** in the online survey and over-the-phone interviews.



Language

The survey was available in Spanish and in English with an option to contact Central Health Communications and Community Engagement staff for support in other languages.

- Sixty-nine percent (69%) of participants responded in English.
- Thirty-one (31%) selected to participate in Spanish.

Consumer Participation

To ensure we captured consumer feedback, our community outreach specialists conducted one-on-one interviews with MAP members over the phone. 29.5% of participants (56) were MAP members.

Location

Eighty percent of participants (149) live in Dove Springs, Pflugerville, Rundberg, Colony Park, Montopolis, and Hornsby Bend. The remaining 20% (or 41 participants) represent 24 other ZIP codes across Travis County. Below is the ZIP code breakdown.

ZIP CODE	% FROM TOTAL PARTICIPANT POOL
78744	18.42%
78617	12.63%
78723	7.89%
78758	6.84%
78724	5.79%
78725	5.79%
78774	4.74%
78741	3.68%
78745	3.68%
78749	3.16%
78753	3.16%
78739	2.63%
TOTAL	80.00%

¹ This method had no representative sample; it was designed as a feedback-gathering tool



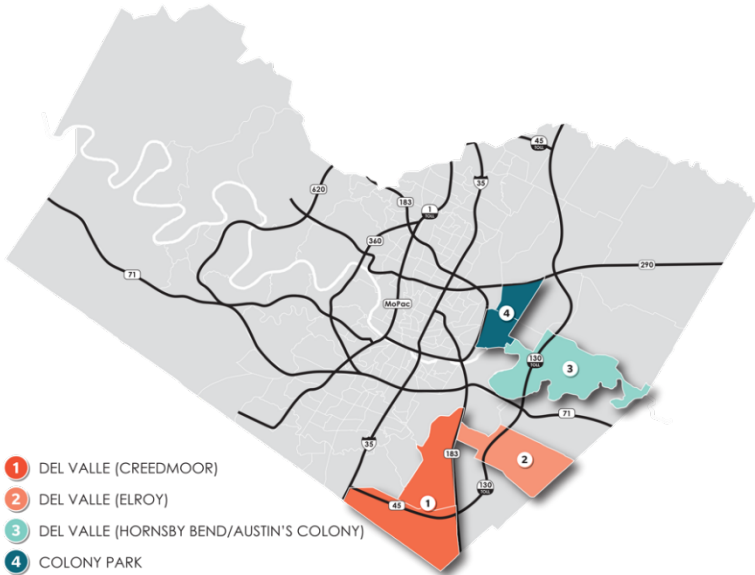
Below are the combined results for each strategic priority category. The results below are rounded to the nearest whole percentage point.

Improving Access to Care

Health Care Delivery & Service Expansion

Central Health makes sure Travis County residents with low income can get high quality health care when they need it. Central Health funds clinical partners that are expanding health care services. This includes planning, developing and opening new clinics or offering additional care to Travis County residents with low income experiencing health disparities. [Read more.](#)

Currently, Central Health is planning new clinics in Colony Park and Del Valle based on health care gaps and community input. In FY 2021, planning will begin around Austin's Colony/Hornsby Bend.



During the coronavirus pandemic, Central Health-affiliated CommUnityCare has significantly increased its over-the-phone appointments (telephonic medicine) to protect the health of patients and staff by preventing the spread of COVID-19.

Investing in telephonic medicine (medical appointments by phone), telehealth (medical appointment by video), e-consults (virtual conversations between specialists and primary care doctors) and other methods such as mobile clinics or home health visits could increase access to health care appointments by 20% over pre-pandemic levels.



When asked if they agreed with a strategy that would focus on alternative ways to deliver health care, 75% of participants agreed, 17% were neutral and 9% disagreed.

Comments:

- 10 of 10 comments focused on prioritizing bringing health care resources to East Austin and Eastern Travis County, specifically Del Valle and Hornsby Bend.



Ongoing Covid-19 Response

Clinical Response

In February 2020, Central Health and CommUnityCare began working together to ensure people could still get health care during the worsening Coronavirus pandemic. Central Health prioritized how it pays for contractors who deliver health care, conduct coronavirus testing, and transition to telemedicine.

Specifically, **Central Health has:**

- Supported CommUnityCare in its COVID-19 response and maintained communications with the local Emergency Operation Centers, peer public entities health care providers and logistical support organizations
- Made it easy for people to apply for and renew their MAP benefits
- Helped MAP patients transition out of the hospital and ensure they still receive appropriate care

CommUnityCare has:

- Launched doctor visits by telephone
- Offered curbside and mail order pharmacy services
- Opened 7 testing sites mainly east of IH-35
- Participated in the City of Austin's Emergency Operations Center

Read more.

In FY2021, Central Health will continue supporting clinical providers like CommUnityCare on their response to the pandemic.



We asked residents if they agreed with Central Health's response to COVID-19; 82% agreed.





Communications and Outreach Response

Central Health implemented a robust set of communication strategies to reach vulnerable populations sharing information on prevention, testing, and treatment. In addition, we help patients navigate when they experience symptoms and what to do if they test positive for the virus. [Read more.](#)



When asked to what extent they agree that Central Health has been reaching people with low income and who are more vulnerable to poor health during COVID-19, 69% of participants agreed or strongly agreed.

In FY 2021, Central Health will continue offering education and outreach about how to protect yourself from COVID-19, while focusing on education regarding chronic conditions that make coronavirus more serious.

We then asked participants to what extent they agreed that Central Health should focus on either general outreach and education for low-income residents or COVID-19 specific education to populations most at risk. **79% percent believe we should focus on general outreach and education for low-income residents while 87% believe we should focus on COVID-19 specific education to high-risk populations.**

Topic	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
General outreach and education for low income residents	66%	17%	10%	5%	2%
COVID-19 specific education to population most at risk	66%	21%	8%	4%	1%



Improving Programs in Clinics & Supporting New and Innovative Initiatives

Telemedicine

Central Health works with partners to expand telemedicine, virtual care and e-consults for primary, behavioral, and specialty care. Due to the COVID-19 pandemic, CommUnityCare moved approximately 75% of its appointments to telephone. Providers and patients reported a high satisfaction rate. While respondents overwhelmingly supported all of ways to deliver health care, commenters also noted that in person visits are also important.



Electronic Medical Records

Central Health aims to improve the patient experience and better coordinate care through more efficient information technology and process improvements. To achieve this, CommUnityCare is implementing a new electronic medical records system with support from Central Health.

Participants were then asked about the extent to which they agreed with each of the following ways to deliver health care.

Topic	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Telephonic medicine (medical appointments by phone)	59%	25%	9%	5%	2%
Telehealth (medical appointments by video)	59%	23%	12%	4%	2%
E-consults (virtual conversations between specialists and primary care doctors while patient's appointment is taking place)	60%	26%	11%	3%	0%
Visiting a mobile clinic that moves around the community	63%	22%	9%	5%	1%
Having medical visits at home	63%	20%	10%	5%	2%

Comments:

- One resident expressed, "Telemedicine is not a substitute for real health care," regarding bringing health care in Eastern Travis County.
- One resident stated, "People need physical access sometimes."





Eligibility and Enrollment

In response to the COVID-19 pandemic, Central Health followed the guidance of CDC and Austin Public Health and changed its business operations. This included changes to the Medical Access Program (MAP).

In mid-March, Central Health made it possible for people to apply for, or renew, MAP benefits over the phone, mail, or email instead of in person. In April, Central Health launched a new online MAP application (apply4map.net or inscribaseamap.net). This allows residents of Travis County to apply for and renew their health coverage from the safety of their homes.



Fifty-four (54) of the 190 participants said they had enrolled or renewed their MAP membership using the online application. When asked to rate their experience, 85% said it was either excellent or good.

Comments:

- Two residents expressed the need for document upload assistance, either by phone or by video/chat. One said, “Flexibilidad en mandar los papeles, más opciones. (More options for submitting required documents.)”
- Three residents commented on the need to shorten the turnaround time to process a MAP enrollment application. One said, “a faster response / processing of application or status updates.”
- “Have special online/chat option for assistance for non-English speakers.”



Medical Management

Central Health's Medical Management team assists people who are leaving the hospital to home or another care facility. Examples include:

- Patients moving from a hospital to a skilled nursing facility or home.
- Patients moving from a skilled nursing facility or rehabilitation center to home and continuing care in a primary care setting.

In FY 2021, Central Health plans to strengthen case management and its care management teams (composed of registered nurses, social workers and community health workers) as well as develop home health solutions as appropriate.

When asked to rank medical management services in their preferred order of importance for Central health to enhance during FY 2021, participants ranked services as followed:

1. Assistance with enrollment in Medicaid, Social Security Disability or other federal and state programs
2. Assistance with scheduling and accessing follow up doctor's appointments after discharge from a hospital and/or a rehabilitation center
3. Assistance with patient education and encouragement to attend their specialist appointments – assisting with transportation, explaining what questions to ask, helping explain or translate provider instructions or care plan
4. Post-surgical wound care at home and therapy services
5. Transitions of care from hospital to clinical setting and identifying need for case management
6. Coordination of care with specialists and clinical providers as well as case management staff
7. Timely and proactively re-enrolling patients in case management or clinical services
8. Self-engagement and empowerment to better manage a health condition
9. Working with the jail system to connect recently released inmates to a doctor
10. Medication adherence counseling

Comments:

- "In addition to providing actual care, I believe it is of huge importance to provide assistance in coordinating and managing care: for someone with serious illness or multiple conditions, it can be mindbogglingly overwhelming to manage and prioritize care among different providers who don't communicate directly with each other.
- "I think a crucial missing link in our health care system is someone to oversee all the specialists. Reviewing medication as an example to ensure one will not negatively impact another etc. I will say I have tried to use CommUnityCare on several occasions and each time they do not provide that. As an example, getting my daughter ready for college, but they are wonky doing pediatric vaccinations. Need to be seen for a wound but no openings for a week. If you are going to be here, then you need to be here providing all the needed care."





Redeveloping the Central Health Downtown Campus

Central Health is redeveloping its downtown property – the former University Medical Center Brackenridge – to generate revenue to pay for health care for Travis County residents with low income.

To kick off the development of two blocks on Central Health's downtown property, demolition began on February 2020. One block has been leased, and Central Health will receive more than \$460 million over the life of the 99-year ground lease. So far, the redevelopment has generated \$2.7 million for health care.

Central Health is working with the City of Austin on a Zoning Overlay of the property and is in support of their transportation improvements via Red River Street's realignment. [Read more.](#)

We asked participants to what extent they agreed with the following redevelopment strategies.

Topic	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Look for ways to develop the property faster, even if it means more risk.	37%	17%	18%	29%	16%
Continue to take a conservative approach by ground leasing each block at minimal risk but also generating less revenue.	15%	45%	33%	5%	2%
Leave the property undeveloped and not generate any funding for health care from its asset.	19%	20%	28%	16%	17%

Comments:

- Two comments revolved around not spending money on redeveloping Central Health's Downtown Property and shifting those funds to bring health care resources to East Austin and Del Valle.



NEXT STEPS

The budget engagement process will continue through Oct. 1, 2020 as outlined below.

August 31

Community Conversation: the FY2021 Proposed Budget

September 2

Budget input session

September 9

Budget public hearing

September 16

Central Health Board of Managers adopts tax rate and approves budget.

September 22 (*tentative*)

Travis County Commissioners Court adopts budget and tax rate



EXHIBIT A

Central Health staff use best-practice communication and outreach methods, using a logic model based on the Theory of Change. The model helps ensure we are thoughtful and methodical in the selection, implementation, and evaluation of communications and outreach tactics. Below is a sample of the tactics used during the Budget Engagement process.

Media Relations

Central Health uses a variety of traditional media outreach strategies to push information out to the community through local media channels. The Austin Chronicle promoted the May 18 Community Conversation in their [Events Section](#).

Paid Digital Advertising

Our paid media efforts for the online survey specifically targeted residents with low income living in Travis County. Digital ads were in Spanish and in English. The digital ads reached 1.3 million users, resulting in 7,661 clicks.

Newsletter

Prior to the Community Conversation on May 18, staff sent an email invitation and two reminders to a list of about 6,000 contacts, including elected officials, health care partners, nonprofit organizations, community groups, advisory committees, and Community Health Champions.

Social Media

In addition to the email invitation and reminders, Central Health promoted the Community Conversation on May 18 and the online survey on the organization's Facebook, Twitter, and Instagram social media channels. Posts reached 1,665 users.

Facebook Group Outreach

Staff shared information about the Community Conversation and the online survey on 120 Facebook Groups targeting communities of color in Travis County.

Weekly Emails

Staff shares information with advisory committee members, Community Health Champions, health care partners, and nonprofit organizations through a weekly email. The information is in both Spanish and English, and it goes to a total of 593 contacts. The emails contain information that is ready to be shared by partners via their social media platforms, newsletters or in person. Information about the Community Conversation and the online survey was included in these weekly emails.

Phone Calls

Staff engaged with MAP members, as well as representatives from community groups, faith-based centers, schools and organizations by phone. MAP members participated in one-on-one interviews while stakeholders were encouraged to spread the word about the online survey.



EXHIBIT B

Central Health staff collaborate with a variety of faith-based centers, community groups, schools, and organizations to raise awareness of health care services and health care coverage programs. They also share information about ways to participate in our public involvement process to ensure we hear from all walks of life in Travis County. Below is only a sample list of faith-based centers, community groups, schools and organizations with whom we have continuously engaged.

Community groups

1. African American Heritage Network
2. Austin's Colony Homeowner's Association
3. Colony Park Neighborhood Association
4. Community Resilience Trust ATX
5. Del Valle Community Coalition
6. Dove Springs Proud
7. HABLA
8. Hermanos de East Austin
9. Hispanic Women's Network of Texas – Austin Chapter
10. Hispanos Network of Austin
11. Latinos Ready to Vote
12. Network of Asian American Organizations
13. Taiwanese American Professionals – Austin Chapter
14. Travis County Hispanic Network

Faith-based centers

Central Health has reached out to twelve faith-based centers in Eastern Travis County that reach communities of color. Central Health has provided these faith-based centers with information to share with congregants.

1. Austin Eastview Church of God
2. Center Union Missionary Baptist Church Creedmoor
3. Church of Christ at Eastside
4. David Chapel Missionary Baptist Church
5. Greater Mt. Zion
6. Holy Cross Catholic Church
7. Hornsby Bend Assembly of God
8. New Hope Missionary Baptist Church
9. Pleasant Valley Missionary Baptist Church
10. San Francisco Javier Catholic Church
11. San Juan Diego Catholic Church
12. Santa Barbara Catholic Church

Organizations

1. Asian American Resource Center
2. Asian Family Support Services of Austin
3. City of Pflugerville



4. Commission on Immigration Affairs
5. Go! Austin/Vamos! Austin
6. Greater Austin Asian Chamber of Commerce
7. Greater Austin Black Chamber of Commerce
8. Greater Austin Hispanic Chamber of Commerce
9. Greater Austin LGBT Chamber of Commerce
10. Latino HealthCare Forum
11. OneVoice Central Texas
12. Workers Defense Project
13. Young Hispanic Professional Association of Austin

Schools

1. Austin ISD
2. Austin Achieve Public Schools
3. Barbara Jordan Elementary School
4. Creedmoor Elementary School
5. Decker Middle School
6. Del Valle ISD
7. Dailey Middle School
8. Gilbert Elementary School
9. Hornsby-Dunlap Elementary School
10. KIPP Texas Public Schools
11. Manor ISD
12. Manor Senior High School
13. Volma Overton Elementary School



EXHIBIT C

From October 1 - July 28, Central Health/CommUnityCare hosted 15 advisory committee meetings.

1. **October 8, 2019** – Austin's Colony/Hornsby Bend Advisory Committee
2. **October 24, 2019** – Southeast Travis County (Creedmoor/Del Valle) Advisory Committee
3. **November 14, 2019** – Pflugerville Advisory Committee
4. **November 19, 2019** – Northeast Travis County (Colony Park/Manor) Advisory Committee
5. **December 17, 2019** – Southeast Travis County (Creedmoor/Del Valle) Advisory Committee
6. **December 19, 2019** – Austin's Colony/Hornsby Bend Advisory Committee
7. **January 13, 2020** – Northeast Travis County (Colony Park/Manor) Advisory Committee
8. **January 23, 2020** – Pflugerville Advisory Committee
9. **February 6, 2020** – Southeast Travis County (Creedmoor/Del Valle) Advisory Committee
10. **February 20, 2020** – Austin's Colony/Hornsby Bend Advisory Committee
11. **May 4, 2020** – Austin's Colony/Hornsby Bend Advisory Committee (virtual meeting)
12. **June 15, 2020** – Austin's Colony/Hornsby Bend Advisory Committee (virtual meeting)
13. **June 16, 2020** – Southeast Travis County (Creedmoor/Del Valle) Advisory Committee (virtual)
14. **June 17, 2020** – Northeast Travis County (Colony Park/Manor) Advisory Committee (virtual)
15. **July 28, 2020** – Southeast Travis County (Colony Park/Manor) Advisory Committee (virtual)



CommUnityCare
Statement of Revenue and Expense
For the Month Ended June 30, 2020

	Un-audited				Un-audited				Prior Year Actual
	Current	Current	MTD Variance		YTD Actual	YTD Budget	YTD Variance		
	Actual	Budget	MTD Variance	Percent	YTD Actual	YTD Budget	YTD Variance	Percent	
Patient Service Revenue									
Medicare	215,035	244,390	(29,355)	(12.01)%	1,394,057	1,634,135	(240,078)	(14.69)%	1,242,216
Medicaid	2,616,368	3,981,235	(1,364,866)	(34.28)%	26,306,563	33,958,902	(7,652,338)	(22.53)%	14,063,998
CHIP	304,876	465,023	(160,147)	(34.43)%	3,136,291	3,811,113	(674,822)	(17.70)%	3,292,859
MAP	52,793	1,373,278	(1,320,485)	(96.15)%	754,661	11,558,634	(10,803,973)	(93.47)%	11,000,921
SFS	237,116	1,497,945	(1,260,829)	(84.17)%	2,741,680	12,798,513	(10,056,833)	(78.57)%	11,859,341
Insurance	244,570	223,082	21,488	9.63%	1,598,840	1,742,052	(143,211)	(8.22)%	1,301,607
Family Planning/Other	102,298	144,484	(42,186)	(29.19)%	1,296,704	1,232,369	64,335	5.22%	1,306,265
CH Indigent Care	1,869,225	0	1,869,225	0.00%	17,660,456	0	17,660,456	0.00%	0
Allowance for Bad Debt	(372,200)	(264,723)	(107,478)	40.60%	(2,491,931)	(2,307,747)	(184,184)	7.98%	(1,914,794)
Total Patient Svs Revenue	5,270,081	7,664,714	(2,394,633)	0	52,397,321	64,427,971	(12,030,648)	0	42,152,413
Pharmacy Network	2,319,799	1,514,234	805,565	53.19%	19,440,209	12,542,698	6,897,511	54.99%	10,683,881
Total Patient Service Revenue	7,589,880	9,178,948	(1,589,068)	(17.31)%	71,837,530	76,970,667	(5,133,137)	(6.67)%	52,836,292
Grant Revenue									
Other Grants	1,212,284	1,041,667	170,617	16.37%	10,459,686	9,374,997	1,084,689	11.57%	9,053,458
Total Grant Revenue	1,212,284	1,041,667	170,617	16.38%	10,459,686	9,374,997	1,084,689	11.57%	9,053,458
Other Revenue									
CCC Contract	1,441,606	1,321,093	120,513	9.12%	11,638,459	11,889,841	(251,382)	(2.11)%	11,502,187
Other	0	0	0	0.00%	1,499,999	0	1,499,999	0.00%	0
DSRIP Revenue	625,598	857,232	(231,634)	(27.02)%	5,400,256	7,715,088	(2,314,832)	(30.00)%	7,930,919
Total Other Revenue	2,067,204	2,178,325	(111,121)	(5.10)%	18,538,713	19,604,929	(1,066,216)	(5.44)%	19,433,106
Total Revenue	10,869,368	12,398,940	(1,529,573)	(12.33)%	100,835,930	105,950,593	(5,114,664)	(4.82)%	81,322,856
Expenditures									
Salaries and Benefits	7,400,886	7,569,166	168,280	(2.22)%	63,739,816	65,895,290	2,155,474	(3.27)%	53,007,848
Contract Labor	488,434	469,158	(19,275)	4.10%	4,927,355	4,222,425	(704,930)	16.69%	4,069,146
Direct Care Expense	2,062,915	1,620,202	(442,713)	27.32%	15,742,986	13,577,171	(2,165,815)	15.95%	12,525,009
Indirect Expense	1,381,714	1,492,231	110,517	(7.40)%	11,958,974	13,083,580	1,124,605	(8.59)%	11,331,942
Total Expenditures	11,333,948	11,150,757	(183,191)	1.64%	96,369,131	96,778,466	409,335	(0.42)%	80,933,945
Excess (Deficit) From	(464,581)	1,248,183	(1,712,764)	(137.22)%	4,466,798	9,172,128	(4,705,329)	(51.30)%	388,911
Non-Operating Revenue	(62,757)	0	(62,757)	0.00%	(4,950,611)	0	(4,950,611)	0.00%	39
Excess (Deficit)	(527,338)	1,248,183	(1,775,521)	(142.24)%	(483,813)	9,172,128	(9,655,940)	(105.27)%	388,949



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

August 26, 2020

REGULAR AGENDA ITEM 3

Discuss and take appropriate action on a proposal to consider a tax increase for Central Health's proposed property tax rate for Fiscal Year 2021.



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

August 26, 2020

REGULAR AGENDA ITEM 4

Set the date, time, and location for the public hearing at which the Central Health Board of Managers will present, and receive comments from the public on, the proposed Fiscal Year 2021 tax rate.



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

August 26, 2020

REGULAR AGENDA ITEM 5

Discuss and take appropriate action regarding Sendero Health Plans, Inc., including the effect of federal legislative and regulatory actions and the creation of a new line of business beyond health care coverage benefits.⁴



CENTRAL HEALTH

CENTRAL HEALTH BOARD OF MANAGERS

OPEN SESSION SLIDES

SENDERO HEALTH PLANS 2020 UPDATE

Wednesday, August 26th 2020

Motion Supporting Sendero's Proposed New Initiative

- The premium assistance program for high-risk, low income formerly uninsureds (CHAP) continues to prove successful in providing economic healthcare coverage.
- Sendero is working to develop a low-risk way to share this successful program to other communities with similar needs. *as a new line of business*
- Under the working title of “Indigent Healthcare Initiative,” Sendero would create a subsidiary to manage and administer the program. Sendero would then be paid for these services, with the opportunity to share in the financial success of the program.
- This would in turn strengthen Sendero financially, while sharing the many benefits of CHAP.
- To enable this initiative, the Central Health Board of Managers must approve key actions.
- Requested actions from Sendero and Board to Central Health as Member are:
 - i. Approve amending the Certificate of Formation and Bylaws to incorporate into Sendero’s mission and purpose the development, implementation and management of the Indigent Healthcare Initiatives, through a subsidiary, in geographic areas outside of current service delivery area.
 - ii. Approve Sendero’s creation of subsidiary appropriate to engage in this work and maintain charitable organization status.

*Sendero thanks the Board of Managers for their continued support,
and is pleased to be continuing our shared mission of providing healthcare,
especially to the underserved.*